JOINED UP CRISIS RESPONSE

Different services work together in a coordinated way to provide timely, supportive help during a young person's mental health crisis.

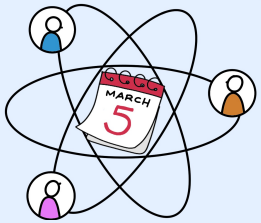
CARE RESPONDERS

LEADERSHIP COMMITMENT IS KEY



Strong support from senior leaders ensures staff can participate in pilots without jeopardising their routine responsibilities.

WORKFORCE PLANNING NEEDS TO BE DYNAMIC



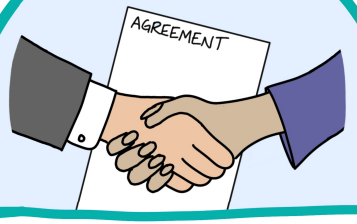
Allocating staff for new initiatives can be challenging. Early discussion of resource needs and alternative arrangements helps manage capacity issues.

CROSS-TEAM COLLABORATION ENHANCES RESPONSE to CARE



Embedding specialists into operational teams allows shared expertise, improving guidance, and on-the-ground decision-making.

FORMAL AGREEMENTS MAKE ROLES AND RESPONSIBILITIES CLEAR FOR EVERYONE INVOLVED



Documenting how different teams work together prevents confusion and ensures everyone knows their responsibilities during a crisis response.

REVIEW AND REFLECT TO IMPROVE FUTURE PRACTICE



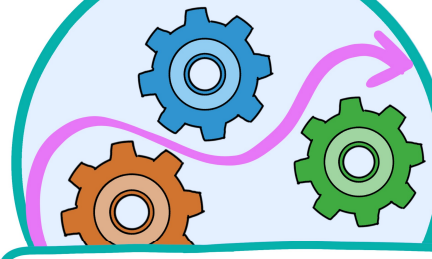
Reflective practice supports staff wellbeing and improves care.

SUPERVISION SUPPORTS EFFECTIVE DELIVERY AND WORKFORCE WELLBEING



Supervisors give realtime guidance and brief debriefs to support staff, maintain quality, and build confidence.

FLEXIBILITY DURING IMPLEMENTATION IS CRUCIAL



Digital systems need to work together and be accessible across response services.

TRAINING AND PREPARATION IMPROVE PARTICIPATION



Training and advance planning of shifts encourages engagement from teams and helps everyone coordinate.

Young People's Mental Health Research Centre · Pennine Care NHS Foundation Trust · Greater Manchester Mental Health NHS Foundation Trust · Manchester University NHS Foundation Trust · Cheshire and Wirral Partnership NHS Foundation Trust · Mersey Care NHS Foundation Trust · Alder Hey Children's NHS Foundation Trust · The University of Manchester · University of Oxford · Lancaster University · Greater Manchester Police

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