

Why did we take action?



To align with NICE guidance to move away from risk stratification, to more personalised approaches



We wanted all Trust policies and processes to align with more relational and evidence-based care

What did we do?

Lived experience involvement embedded throughout



Established steering and working groups including board members, clinicians and people with lived experience



Adopted a risk formulation approach based on the Oxford Model by Hawton and colleagues



Co-developed a suite of training modules to support staff in understanding and applying risk formulation



Regularly co-deliver a one-day, face-to-face training programme to clinical staff aligned with guidance



Co-produced updates to risk assessment forms within EPR systems



New approach launched Trust-wide on both primary EPR systems by June 2025

Next steps



Launch refresher face-to-face interactive training based on feedback so far



Monitor the quality of the new risk assessment through evaluative measures



Implement structured support to help staff embed the new approach into practice



Update care and safety plan templates with input from people with lived experience



Review and update relevant policies to align with the new approach



Ongoing conversations about sustaining cultural change and embedding relational care and lived experience