

Why did we take action?

To address findings from local safety incidents, audits and coronial processes:



Ineffective or incomplete risk assessments

Limited evidence of patient or family/carer involvement



To align with national guidance on risk assessment

What did we do?

Co-production with experts by experience in designing and implementing the new approach



Established a multi-professional and lived experience steering group



Organised staff engagement sessions and incorporated feedback into training



Conducted surveys and interviews with patients to understand their experiences of risk assessment



Developed new risk approach with staff groups and experts by experience



Collected baseline data on staff competence in risk assessment and patients' perceptions of involvement

Outcomes so far



Rolled out staff training on the new risk assessment documentation



Launched new approach to risk across the Trust in January 2026

Next steps



Pilot in-person training for staff to enhance skills in personalised assessments



Audit and evaluate staff and patient feedback over six months