

Why did we take action?



Risk tools focus on risk labels rather than the individual's experiences, history and safety needs



We wanted to align with national guidance and learning from other NHS organisations

What did we do?



Revised Trust policy and guidance to reflect the move to personalised safety practice



Delivered initial training and access to e-learning for staff



Developed our new risk approach alongside people with lived experience



This new approach emphasises management of safety rather than prediction or categorisation of risk

Outcomes so far



New approach to risk launched Trust-wide in January 2026



Ongoing training in the new approach for staff

Next steps



Audit and evaluation of the quality of assessments and patient and carer involvement



Feedback from staff and audit findings to inform the review and refinement of the new approach



Patients and carers to be involved in the feedback, review and refinement of the new approach