

Annual report of student academic appeals, complaints, and discipline cases (24/25)

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Section 1: Executive summary

The Annual Report details the number and nature of [academic appeals](#), [complaints](#), [discipline](#), and [fitness to practise](#) cases handled each academic year and is required under the Regulations for the relevant areas.

Data in this report is reflective of 1 October 2024 to 30 September 2025. Previous Senate reports are available on the [Teaching and Learning Delivery \(TLD\) website](#).

The past year

The overall number of formal cases across the different Regulations remains a relatively small proportion of the total student population and has risen only 0.07% from 23/24.

Year	Cases	Population	% of total student population
24/25	1653	45,867	3.60%
23/24	1625	45,995	3.53%

Academic appeals

Students may first submit an academic appeal at School-level (Stage One, informal). If they are unsatisfied with the outcome, they can escalate this to Faculty (Stage Two, formal), and on to the central TLD team (Stage Three, review). For the first time, this review has captured data to show the number of cases from each School that were escalated from Stage One to Stage Two.

- Stage One academic appeals decreased by 13% compared with 23/24.
- Stage Two appeals increased by 40%, with the Faculty of Science and Engineering receiving 122% more appeals than last year.
- In 24/25, graduating students from the School of Engineering were subject to more stringent Engineering Council rules which resulted in more resits and exit awards than previous years and may have influenced student behaviour around appeals.
- The number of students escalating an appeal to Stage Three (review) by TLD and then taking their complaint to the Office of the Independent Adjudicator (OIA) has remained consistent with the previous year.
- 75% of Stage Two appeals were made (at least in part) on the ground of mitigating circumstances. 66% of appeals were dismissed due to being made on invalid grounds or having no substance.

Formal complaints

Students may submit a complaint at a local level (Stage One, informal) or immediately take the complaint to Faculty (Stage Two, formal). If the complaint is eligible but not upheld, the student may escalate this to the central Teaching, Learning and Delivery team (Stage Three, review).

Overall, formal complaints decreased in 24/25 by 10%. Though Stage Two complaints increased by 37%, complaints to Residences (which are handled separately) dropped significantly by 60%.

When dealing with residential developments on the Fallowfield Campus, Residences identified that building works were more disruptive than had been communicated to students. The team took a proactive approach in providing financial compensation to residents. It is considered that this approach has significantly contributed to the decrease in complaints received in 24/25.

Disciplinary cases

[Discipline cases](#) have remained consistent with 23/24, dropping only 6%. There was a significant reduction in students requesting a review by TLD (30, compared to 60 last year) or taking their complaint to the OIA (6, compared to 12).

- School-level academic misconduct decreased by 7%
- At School-level, 79% of cases were proven. At Faculty-level, 77% cases proven.
- Campus Life Summary Disciplinary Panels, which address academic misconduct and general (behavioural) misconduct, were proven in 90% of cases. Most cases (62%) came from FSE.
- Campus Life University Disciplinary Panels were proven in 85% of cases. Most cases (46%) also came from FSE.

Exam misconduct

The Scheduling team, who oversee exam delivery, are responsible for the training of 330 casual invigilators. Ahead of each main exam period, invigilators receive a training handbook (reviewed annually) and attend a 2-hour in-person training session. In 24/25, invigilators were given improved direction on conducting checks for students carrying electronic devices, such as before toilet breaks. This approach resulted in a rise in informal warnings but a considerable fall in exam misconduct.

Though numbers have increased by 66% compared with 23/24, 137 cases (76%) were warnings, which were not recorded in previous reports. Taking this into consideration, cases of formal exam misconduct decreased significantly by 43%.

Advice & Response investigations

Reports of bullying/harassment (including allegations of sexual misconduct) may be investigated by Advice and Response Lead Investigators within the Division of Campus Life, as per the [Dignity at Work and Study Policy \(DAWS\)](#).

For the first time, this report includes data on these investigations, which is taken from the [Report and Support Annual Report 24/25](#).

- There were 21 investigation cases in 24/25.
- 43% of cases were due to alleged sexual misconduct.
- 28% of cases were due to other alleged behavioural misconduct.
- 10 cases (47%) were referred for further disciplinary action. 3 cases are ongoing.

Suspensions

This is also the first year where this report captures data on student suspensions. The [Procedure for Suspending a Student](#) allows the University to temporarily suspend a student where there is considered to be a risk to an individual or the wider University community, often due to allegations of serious misconduct or ongoing criminal proceedings.

- In 24/25, only 5 (0.01% of the student population) received a full or partial suspension.

Stage Three review requests/appeals submitted to Teaching and Learning Delivery (TLD)

Cases reviewed by TLD remained consistent with 23/24 in most areas, though appeals following a disciplinary matter dropped by 50%, as detailed in Section 5: Appeals against disciplinary outcomes submitted to TLD.

- 48% of cases came from FSE.
- 37% of cases came from the Faculty of Humanities (HUMS).
- 25% of cases came from the Faculty of Biology, Medicine, and Health (FBMH).
- There was 1 case (<1%) from a partner institution.

Complaints submitted to the Office of the Independent Adjudicator (OIA)

Complaints taken by students to the OIA reduced slightly by 8%.

- 60% of cases came from HUMS.
- 25% of cases came from FSE.
- 14% of cases came from FBMH.
- 30 cases were found to be not justified.
- 0 cases were found to be justified.

Updates and future priorities

Cases of admissions fraud

In 24/25, the Teaching and Learning Delivery team processed (and did not uphold) 15 appeals from registered students against withdrawals due to admissions fraud. This was conducted in line with the recently published [Detecting and Dealing with Fraudulent Applications – Registered Students Procedure](#). The report for 25/26 will include further information on this process.

Suspension appeals: Change to process

A student may appeal against a decision to suspend them within ten working days of the suspension decision being confirmed. This appeal is considered by the Vice-President for Teaching, Learning and Students and/or the Vice-President for Research.

Previously, the Conduct & Discipline team has overseen both the initial suspension procedure and facilitated the administration of the suspension appeals process. There are few suspension cases each year and fewer appeals, and no students have raised concerns about the appeals process. However, in line with the handling of other disciplinary appeals, and to aim towards creating more independence in the process, suspension appeals will be facilitated by TLD from 25/26.

Academic appeals review group

Following the work of a subgroup reviewing the Stage One process for academic appeals in 24/25, recommendations were made to Teaching and Learning Delivery Operational Management Group (TLD OMG).

A new subgroup has been formed for 25/26 to consider the practical implication of these recommendations, with the aim to identify areas of best practice, support consistent operationalisation across the institution, and improve the appeals process.

The subgroup will report to TLD OMG and operate until August 2026.

Changes to DAWS and the Student Complaints Procedure

As mentioned in last year's report, the DAWS policy/procedure suite is undergoing redrafting. The updated policy will be called the Dignity and Respect Policy (DARP) and oversee all complaints relating to bullying, harassment, and other behavioural misconduct for cases involving student/staff, staff/student, student/student, and staff/staff. This will allow for complex cases to be triaged and investigated by trauma-informed staff within Campus Life and the People team.

Regulation XVIII (Student Complaints) will be redrafted to reflect this change and will oversee all complaints related to service-based issues. This will allow for staff within Schools and Faculties to focus on specific issues within their dedicated areas, with the aim of improving response times and overall student experience.

These changes offer clarity around the process which will be followed and address the recent legal changes to [freedom of speech](#), in line with the University's [Policy on Free Speech and Academic Freedom](#).

A consultation period for DARP and the Student Complaints Procedure is expected to begin in early 2026, with the updated policy/procedures going live in the 25/26 academic year.

Student ethnicity data

Following last year's report, Senate requested that Asian (i.e. international) students be recorded separately from Asian British (i.e. home) students to provide more accurate ethnicity data. Unfortunately, as 'Asian and British Asian' is a sole category on Campus Solutions it is not possible to amend this. However, each process includes a section detailing student demographics by domicile, showing which are home and which are overseas students.

Section 2: Summary of all cases

All cases considered in 24/25

	Academic Appeals ¹			Formal Complaints ²			Conduct & Discipline ³			Fitness to Practise		
	24/25	23/24	% +/-	24/25	23/24	% +/-	24/25	23/24	% +/-	24/25	23/24	% +/-
Formal	400	284	+40%	106	118	-10%	933	999	-6%	41 ⁴	14	N/A
Review	59	58	+2%	19	20	-5%	30	60	-50%	2	3	N/A
OIA	40	41	-2%	15	15	0%	6	12	-50%	2	1	N/A
Total	499	383	+30%	140	153	-8%	969	1071	-10%	45	18	N/A

Case numbers and University population

	Pop.	Academic Appeals		Formal Complaints		Conduct & Discipline		24/25 Total	23/24 Total	% +/-
		No.	%	No.	%	No.	%			
HUMS	20,261	162	0.7%	59	0.3%	412	2%	633 (3%)	709 (4%)	-10%
FSE	12,904	167	1.3%	16	0.1%	232	1.8%	415 (3%)	542 (4%)	-23%
FBMH	12,704	71	0.5%	31	0.2%	283	2.2%	385 (3%)	345 (3%)	+12%
Unknown									11	

Percentages above show percentage of Faculty population, rather than of grand total for case type.

Case outcomes by domicile and ethnicity

For the first time, this report has captured data to show process outcomes by student domicile and ethnicity.

For the following data sets, please note:

- Totals include the percentage of all cases for that process (e.g. academic appeals).
- Outcomes do not include data for ongoing cases or where the outcome was not recorded.
- 'Not upheld' outcomes include cases that were ineligible, dismissed, or withdrawn.
- Faculty complaint outcomes do not include data for cases that were referred to other areas of the University.
- Conduct and Discipline includes both academic and non-academic misconduct.
- TLD discipline cases are appeals of SDP and UDP outcomes. Proven = appeal upheld, Not proven = appeal not upheld.
- Campus Life SDP cases include those handled via fast-track (i.e. desk-based review).

¹ Academic Appeals includes appeals relating to admissions fraud and Support to Study

² Formal complaints includes complaints to Faculties and Residences

³ Conduct & Discipline includes student suspensions and Advice & Response investigations

⁴ For the first time, this report includes School-level Fitness to Practise cases. Data comparisons to the previous year, which only includes Faculty-level cases, will be inaccurate.

Case outcomes by domicile

Home students (57% of the University population)

Home (UK)	Academic Appeals			Formal Complaints			Conduct and Discipline			Fitness to Practise		
	Total	Upheld	Not upheld	Total	Upheld	Not upheld	Total	Proven	Not proven	Total	Impaired	Not impaired
School	740 (45%)	385 (52%)	355 (48%)				152 (35%)	115 (76%)	34 (22%)	19 (70%)	13 (68%)	6 (32%)
Faculty	153 (38%)	36 (24%)	109 (71%)	56 (71%)	14 (25%)	32 (57%)	36 (52%)	28 (78%)	8 (22%)	14 (93%)	9 (64%)	3 (21%)
TLD	29 (49%)	1 (3%)	28 (97%)	12 (63%)	2 (16%)	10 (83%)	5 (38%)	5 (100%)	0 (0%)	2 (100%)	1 (50%)	0 (0%)
Residences				14 (51%)	2 (14%)	12 (86%)	202 (70%)	191 (95%)	11 (5%)			
Campus Life SDP							30 (33%)	28 (93%)	2 (7%)			
Campus Life UDP							13 (50%)	11 (85%)	2 (15%)			

Home students submitted over twice the number of formal complaints than international students. Overall, complaints from home students were upheld in 22% of cases compared to 9% from international students. This may reflect differences in complaint grounds, expectations, or how guidance/support is used by home and international students.

Home students represent most of School and Faculty-level Fitness to Practise cases. FtP case numbers for international students are low which suggests that differences may be due to programme composition (i.e. home students more in regulated programmes) rather than individual treatment of students.

International students (43% of the University population)

International (EU & OS)	Academic Appeals			Formal Complaints			Conduct and Discipline			Fitness to Practise		
	Total	Upheld	Not upheld	Total	Upheld	Not upheld	Total	Proven	Not proven	Total	Impaired	Not impaired
School	894 (55%)	445 (50%)	449 (50%)				285 (65%)	233 (82%)	51 (18%)	8 (30%)	3 (38%)	5 (62%)
Faculty	247 (62%)	74 (30%)	163 (66%)	23 (29%)	1 (4%)	15 (65%)	33 (48%)	25 (76%)	8 (24%)	1 (7%)	0 (0%)	0 (0%)
TLD	30 (51%)	3 (10%)	27 (90%)	7 (37%)	1 (14%)	6 (86%)	8 (62%)	7 (88%)	1 (13%)	0 (0%)	0 (0%)	0 (0%)
Residences				13 (49%)	2 (15%)	11 (85%)	83 (30%)	80 (96%)	3 (4%)			
Campus Life SDP							60 (66%)	53 (88%)	7 (12%)			
Campus Life UDP							13 (50%)	11 (85%)	2 (15%)			

International students submitted the majority of academic appeals at all stages of the process.

The number of upheld cases at School-level is broadly similar, international students see higher upheld numbers at Faculty-level. This may suggest that there is variation in decisions across Schools, or that international students need targeted guidance to frame grounds properly at first instance.

The overall proven rate for home and international students is high, showing that discipline cases tend to be well-evidenced and consistently proven across domiciles.

Case outcomes by ethnicity

White students (31% of the University population)

White	Academic Appeals			Formal Complaints			Conduct and Discipline			Fitness to Practise		
	Total	Upheld	Not upheld	Total	Upheld	Not upheld	Total	Proven	Not proven	Total	Impaired	Not impaired
School	362 (22%)	189 (52%)	173 (48%)				63 (14%)	47 (75%)	16 (25%)	3 (11%)	1 (33%)	2 (66%)
Faculty	74 (18%)	16 (22%)	53 (72%)	36 (46%)	10 (28%)	20 (56%)	25 (36%)	20 (80%)	5 (20%)	6 (40%)	1 (17%)	3 (83%)
TLD	11 (18%)	1 (9%)	10 (91%)	5 (26%)	3 (60%)	2 (40%)	2 (15%)	2 (100%)	0 (0%)	0 (0%)	0 (0%)	0 (0%)
Residences				15 (56%)	1 (7%)	14 (93%)	143 (50%)	134 (94%)	9 (6%)			
Campus Life SDP							17 (19%)	17 (100%)	0 (0%)			
Campus Life UDP							11 (42%)	8 (73%)	3 (27%)			

White students represent the majority ethnicity demographic in the following areas and are consistent with previous years:

- Residences misconduct cases (50%)
- Complaints to Faculty (46%)
- Campus Life UDP cases (35%)

For the first time, white students also represent the majority group for Faculty-level academic misconduct (36%). This suggests that ongoing work to educate international students around the topic of academic malpractice (as detailed in the 23/24 report) has been successful.

Conduct issues for white students skew towards behavioural matters, such as fire alarm activation and antisocial behaviour within Residences, suggesting issues may be due to living/social contexts.

Chinese students (22% of the University population)

Chinese	Academic Appeals			Formal Complaints			Conduct and Discipline			Fitness to Practise		
	Total	Upheld	Not upheld	Total	Upheld	Not upheld	Total	Proven	Not proven	Total	Impaired	Not impaired
School	564 (35%)	315 (56%)	249 (44%)				155 (38%)	125 (81%)	29 (19%)	0 (0%)	0 (0%)	0 (0%)
Faculty	156 (39%)	54 (35%)	97 (62%)	3 (4%)	0 (0%)	1 (33%)	20 (29%)	15 (75%)	5 (25%)	0 (0%)	0 (0%)	0 (0%)
TLD	17 (29%)	2 (12%)	15 (88%)	1 (5%)	1 (100%)	0 (0%)	4 (31%)	4 (100%)	0 (0%)	0 (0%)	0 (0%)	0 (0%)
Residences				3 (11%)	1 (33%)	2 (66%)	44 (15%)	44 (100%)	0 (0%)			
Campus Life SDP							53 (59%)	49 (92%)	4 (8%)			
Campus Life UDP							7 (27%)	6 (86%)	1 (14%)			

Chinese students represent the majority ethnicity demographic in the following areas and are consistent with previous years:

- Exam misconduct (47%)
- School-level academic misconduct (35%)
- Academic appeals: Stage One (35%), Stage Two (41%), Stage Three (29%)
- Complaints submitted to the OIA (25%)

This year, Chinese students also represent that majority group for Campus Life SDP cases, which has increased year-on-year (21% in 22/23, 34% in 23/24, 59% in 24/25).

Most SDP cases are due to exam misconduct, and international students often face high financial and family expectations, which can increase risk-taking under stress. If English is not a first language, students may also misinterpret nuanced instructions, especially in unfamiliar exam formats (e.g., online, open-book, or time-limited).

This is also reflected in the high number of academic appeals, and may suggest further cultural differences, such as challenging decisions being seen as proactive rather than exceptional.

At Faculty-level, only 35% of academic appeals were upheld. The appeals review subgroup will focus on managing student expectations and understanding of the appeals process with the aim to reduce unnecessary appeals.

Asian or Asian British students (13% of the University population)

Asian or Asian British	Academic Appeals			Formal Complaints			Conduct and Discipline			Fitness to Practise		
	Total	Upheld	Not upheld	Total	Upheld	Not upheld	Total	Proven	Not proven	Total	Impaired	Not impaired
School	237 (15%)	105 (44%)	132 (56%)				91 (21%)	77 (85%)	12 (13%)	10 (37%)	7 (70%)	3 (30%)
Faculty	58 (14%)	14 (24%)	42 (72%)	14 (18%)	1 (7%)	11 (76%)	10 (14%)	10 (100%)	0 (0%)	6 (47%)	6 (100%)	0 (0%)
TLD	13 (22%)	0 (0%)	13 (100%)	6 (32%)	2 (33%)	4 (66%)	3 (23%)	3 (100%)	0 (0%)	2 (100%)	1 (50%)	0 (0%)
Residences				1 (4%)	0 (0%)	1 (100%)	31 (11%)	30 (97%)	1 (3%)			
Campus Life SDP							7 (8%)	6 (86%)	1 (14%)			
Campus Life UDP							3 (12%)	3 (100%)	0 (0%)			

Asian or Asian British represent the majority ethnicity demographic in the following areas:

- School-level Fitness to Practise cases (37%)
- Faculty-level Fitness to Practise cases (47%)

This is the first year that ethnicity data has been included for FtP cases in this report. Though there appears to be an overrepresentation of this group, small cases numbers can inflate percentages, and it is not possible to discern any trends.

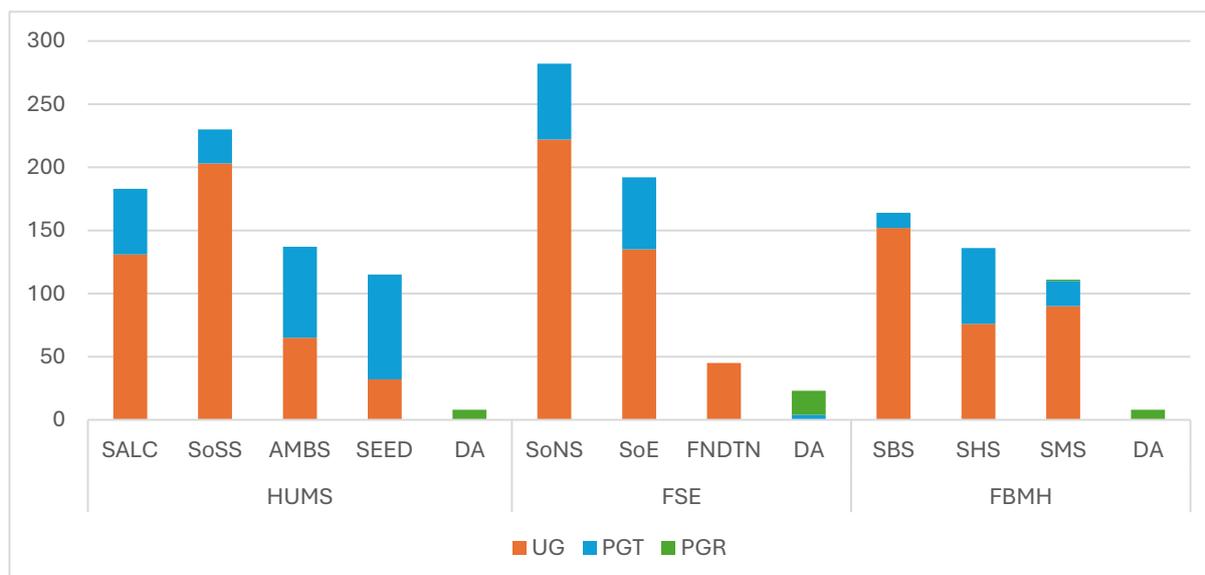
Section 3: Regulation XIX (Academic appeals)

Stage One (informal) academic appeals submitted to Schools and Doctoral Academies (DAs)⁵

Faculty	School	Level of study			Gender			Fee status			24/25 total	23/24 total
		UG	PGT	PGR	F	M	X	UK	EU	OS		
HUMS	SoSS	203	27	0	112	117	1	115	6	109	230 (14%)	191 (10%)
	SALC	131	52	0	114	67	2	128	3	52	183 (11%)	258 (14%)
	AMBS	65	72	0	66	71	0	38	5	94	137 (8%)	169 (9%)
	SEED	32	83	0	72	43	0	23	0	9	115 (7%)	134 (7%)
	DA	0	0	8	1	7	0	1	0	7	8 (<1%)	N/A
FSE	SoNS	222	60	0	107	174	1	68	4	210	282 (17%)	315 (17%)
	SoE	135	57	0	42	150	0	61	3	128	192 (12%)	308 (16%)
	FNDTN	45	0	0	11	34	0	25	0	20	45 (3%)	53 (3%)
	DA	0	4	19	6	17	0	9	0	14	23 (1%)	N/A
FBMH	SBS	152	12	0	98	66	0	98	4	62	164 (10%)	202 (11%)
	SHS	76	60	0	96	40	0	82	1	53	136 (8%)	142 (6%)
	SMS	90	20	1	71	40	0	69	2	40	111 (7%)	108 (6%)
	DA	0	0	8	7	1	0	4	0	4	8 (<1%)	N/A
Total		1151	447	36	803	827	4	721	28	802	1634	1880

Faculty	Total cases	% of Faculty population
HUMS	673 (41%)	3.3%
FSE	542 (33%)	4.2%
FBMH	419 (26%)	3.2%

⁵ For the first time, Doctoral Academy cases are presented separately from School cases. As such, comparative data with previous years may not be accurate.



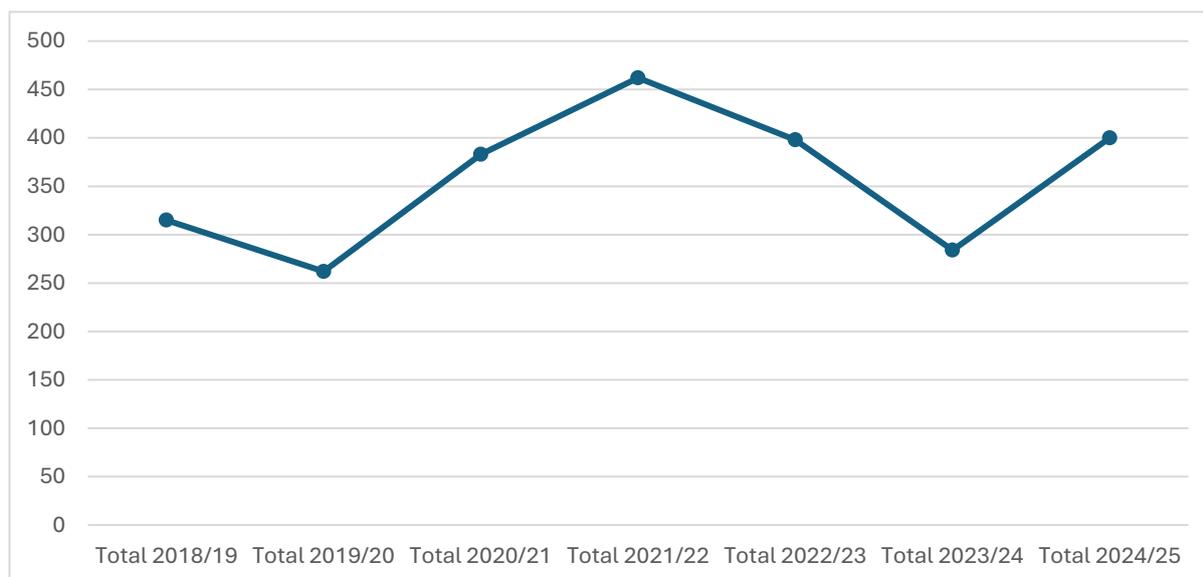
Summary of Stage One academic appeals by ethnicity, fee status, and gender

Ethnicity	UK			EU			OS			24/25 Total	University pop % Ethnicity
	F	M	X	F	M	X	F	M	X		
Chinese	12	12	0	2	1	0	266	270	1	564(35%)	22%
White or White Irish/British	159	171	1	6	7	0	7	11	0	362 (22%)	31%
Asian or Asian British	76	63	0	0	0	0	49	49	0	237(15%)	13%
Arab	11	15	0	0	0	0	33	50	0	109 (7%)	4%
Black or Black British	32	30	2	0	0	0	13	9	0	86 (5%)	4%
Other Asian Background	16	12	0	0	0	0	19	33	0	80 (4%)	5%
Other White Background	13	13	0	2	8	0	8	11	0	45 (3%)	10%
Other Ethnic Background	12	12	0	0	1	0	3	9	0	37 (2%)	1%
Other Mixed Background	14	9	0	0	0	0	1	9	0	33 (2%)	2%
Mixed – White and Asian	16	14	0	0	0	0	0	0	0	30 (2%)	2%
Not declared/known	6	5	0	0	1	0	4	9	0	25 (2%)	6%
Other Black Background	3	3	0	0	0	0	2	2	0	10 (<1%)	<1%
Mixed – White and Black	7	7	0	0	0	0	2	0	0	16 (1%)	1%
Grand Total	377	366	3	10	18	0	407	462	1	1634	

Stage One academic appeals escalated to Stage Two

Faculty	School	S1 total	S2 total	% of appeals taken to S2
FSE	SoE	192 (12%)	83 (21%)	43%
	SoNS	282 (17%)	79 (20%)	28%
	FNDTN	45 (3%)	5 (1%)	11%
	DA	23 (1%)	1 (<1%)	4%
HUMS	AMBS	137 (8%)	37 (9%)	27%
	SoSS	230 (14%)	59 (14%)	25%
	SALC	183 (11%)	43 (11%)	23%
	SEED	115 (7%)	23 (6%)	20%
	DA	8 (<1%)	0 (0%)	0%
FBMH	SMS	111 (7%)	24 (6%)	22%
	SHS	136 (8%)	26 (7%)	19%
	SBS	164 (10%)	20 (5%)	12%
	DA	8 (<1%)	1 (<1%)	12%
Total		1634	400	

Stage Two (formal) academic appeals submitted to Faculties

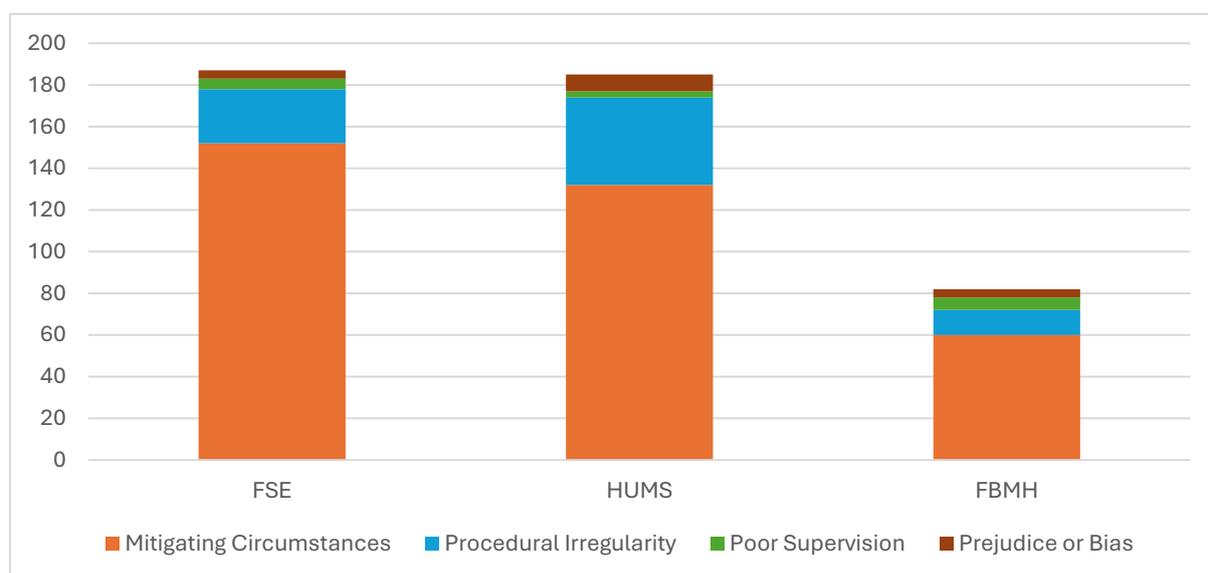


Total 24/25	400
Total 23/24	284
Total 22/23	398
Total 21/22	462
Total 20/21	383
Total 19/20	262

Summary of Stage Two academic appeals

Faculty	Level of study			Gender			Fee status			24/25 total	23/24 total
	UG	PGT	PGR	F	M	X	UK	EU	OS		
FSE	111	50	6	53	114	0	42	2	123	167 (42%)	75 (26%)
HUMS	104	57	1	79	82	1	69	4	89	162 (40%)	112 (40%)
FBMH	55	12	4	40	31	0	45	1	25	71 (18%)	90 (32%)
Data error ⁶											7 (2%)
Total	270	119	11	224	227	1	156	7	237	400	284

Stage Two academic appeals by Faculty and ground(s) of appeal



Note that multiple grounds may be selected per appeal.

Decisions appealed against

Decision	Level of study			Gender			Fee status			24/25 total	23/24 total
	UG	PGT	PGR	F	M	X	UK	EU	OS		
Other decision of BoE or equivalent	102	32	2	69	67	0	62	4	70	136 (34%)	106 (37%)
Not recorded	72	45	4	42	79	0	37	1	83	121 (30%)	7 (2%)
Degree class. / qual. awarded	52	26	1	36	42	1	34	1	44	79 (20%)	81 (29%)
Exclusion due to academic failure	40	16	5	26	35	0	19	2	40	61 (15%)	95 (33%)
Exclusion due to work attendance	3	0	0	0	3	0	1	0	2	3 (1%)	2 (<1%)
Total	269	119	12	173	226	1	153	8	239	400	284

⁶ In 23/24, some student data in Campus Solutions returned a data error and was recorded separately

Stage Two appeal outcomes

Decision	Level of study			Gender			Fee status			24/25 total	23/24 total
	UG	PGT	PGR	F	M	X	UK	EU	OS		
Dismissed – Invalid grounds	94	46	3	60	82	1	58	2	83	143 (36%)	95 (33%)
Appeal upheld	82	28	0	53	57	0	36	1	73	110 (27%)	62 (22%)
Dismissed – Not specified ⁷	53	29	4	25	61	0	27	1	58	87 (22%)	N/A
Dismissed – No substance	21	10	4	22	13	0	17	3	15	35 (9%)	84 (30%)
Ongoing	11	3	1	5	10	0	6	1	8	15 (4%)	4 (1%)
Withdrawn/Not pursued	6	2	0	7	1	0	7	0	1	8 (2%)	32 (11%)
Ongoing	11	3	1	5	10	0	6	1	8	15 (4%)	4 (1%)
Data error ⁸	2	1	0	1	2	0	2	0	1	3 (<1%)	7 (2%)
Total	269	119	12	173	226	1	153	8	239	400	284

Dismissed cases represent 66% of all appeal outcomes. Though overall cases increased by 40% compared to 23/24, the number of cases that were upheld increased by just 5%.

The number of appeals dismissed on the basis that they are invalid, as allowed for by paragraph 4.6.1 of Regulation XIX, saw a slight increase from 33% to 36%. A Stage Two appeal may be dismissed from the outset because it has not been made in time, because it is considered to be a challenge to academic judgement, or because it does not meet a particular ground (for example, the Faculty may consider that an appeal made on the ground of mitigating circumstances should be rejected because the student has not offered a good, evidenced reason why they did not utilise the mitigating circumstances procedure prior to receiving their results). A Faculty may also reject an appeal at Stage Two if it considers that the student has already been offered a reasonable outcome at Stage One.

The appeals subgroup will work to further assess this and consider how student expectations may be managed to reduce the number of unnecessary cases.

⁷ Appeal was dismissed due to invalid grounds or no substance but is not specified in available data

⁸ Student data for 3 cases was unavailable

Stage Two academic appeals by fee status, ethnicity, and gender

Ethnicity	UK			EU		OS		24/25 Total	23/24 Total	University pop % Ethnicity
	F	M	X	F	M	F	M			
Chinese	3	0	0	0	1	69	83	156 (39%)	90 (32%)	22%
White or White Irish/British	28	36	1	3	1	1	4	74 (18%)	54 (18%)	31%
Asian or Asian British	18	12	0	0	0	11	17	58 (14%)	61 (21%)	13%
Arab	3	4	0	0	0	5	15	27 (7%)	17 (6%)	4%
Black or Black British	5	13	0	0	0	2	3	23 (6%)	26 (9%)	4%
Other Asian Background	2	2	0	0	0	6	10	20 (5%)	13 (5%)	5%
Other White Background	3	4	0	0	2	3	0	12 (3%)	1 (<1%)	10%
Other Mixed Background	2	4	0	0	0	0	3	9 (2%)	2 (<1%)	2%
Mixed - White and Asian	3	4	0	0	0	0	0	7 (2%)	2 (<1%)	2%
Other Ethnic Background	1	3	0	0	0	1	2	7 (2%)	1 (<1%)	1%
Not declared/known	0	1	0	0	1	1	0	3 (<1%)	5 (2%)	6%
Mixed – White and black	1	0	0	0	0	1	0	2 (<1%)	2 (<1%)	1%
Other Black Background	0	0	0	0	0	0	2	2 (<1%)	2 (<1%)	<1%
Gypsy or Traveller	0	0	0	0	0	0	0	0 (0%)	1 (<1%)	<1%
Data error									7 (2%)	
Grand Total	69	83	1	3	5	100	139	400	284	

Stage Three (review) academic appeals submitted to TLD

Summary of all Stage Three appeal review requests

59 students requested a review of their formal academic appeal outcome by the Director of Student and Academic Services.

Faculty	Level of study			Gender		Fee status			24/25 total	23/24 total
	UG	PGT	PGR	F	M	UK	EU	OS		
FSE	26	9	6	6	35	19	2	20	41 (69%)	31 (53%)
HUMS	5	2	2	4	5	7	0	2	9 (15%)	18 (31%)
FBMH	6	1	2	8	1	5	0	4	9 (15%)	9 (16%)
Total	37	12	10	18	41	31	2	26	59	58

Total 24/25	59
Total 23/24	58
Total 22/23	36
Total 21/22	27
Total 20/21	31

Outcome of Stage Three appeal review outcomes

Outcome	Level of study			Gender		Fee status			24/25 total	23/24 total
	UG	PGT	PGR	F	M	UK	EU	OS		
Not upheld	31	11	8	15	35	26	1	23	50 (85%)	46 (79%)
Upheld	3	0	1	1	3	1	1	2	4 (7%)	7 (12%)
Dismissed	2	1	0	1	2	3	0	0	3 (5%)	N/A
Out of time	1	0	1	1	1	1	0	1	2 (3%)	0 (0%)
Partly upheld	0	0	0	0	0	0	0	0	0 (0%)	4 (7%)
Ongoing	0	0	0	0	0	0	0	0	0 (0%)	1 (2%)
Total	37	12	10	18	41	31	2	26	59	58

This year we have seen a small increase in the number of academic appeal cases taken to review stage. The 4 cases that were upheld had outcomes as follows:

- Reconsideration of mitigating circumstances request (3 cases).
- Resit of assessment as first attempt.

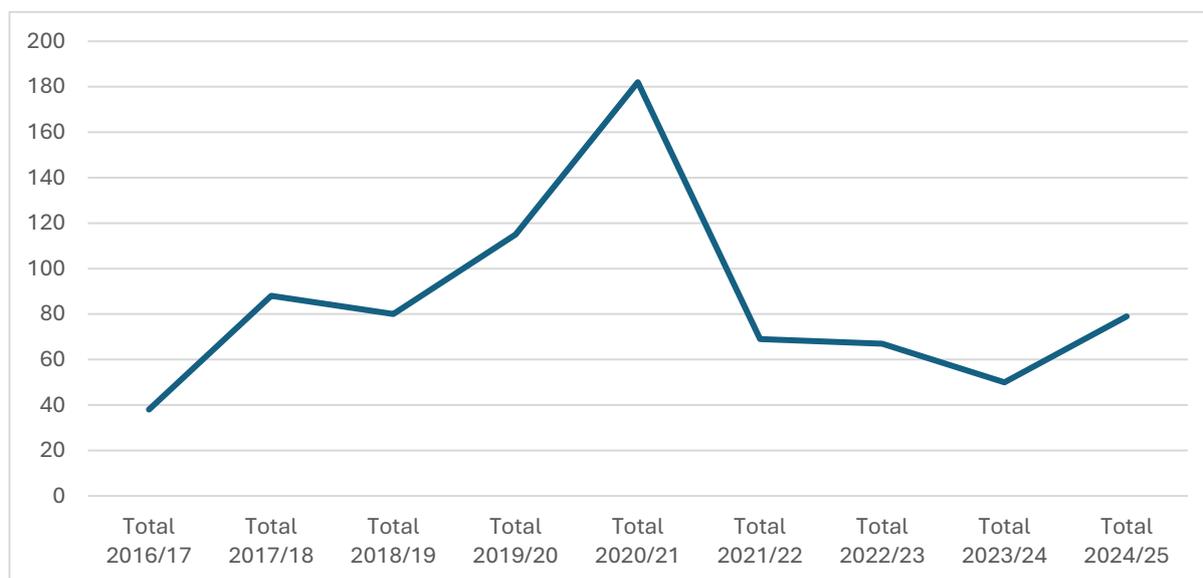
The high number of cases that are not upheld continues to prove that processes at Faculty-level are working and we are confident in this work.

Stage Three appeal review outcomes by fee status, ethnicity, and gender

Ethnicity	UK		EU		OS		24/25 Total	23/24 Total	University pop % Ethnicity
	F	M	F	M	F	M			
Chinese	0	0	0	0	4	13	17(29%)	27 (47%)	22%
Asian or Asian British	2	8	0	0	2	1	13(22%)	12 (21%)	13%
White or White Irish/British	3	7	0	0	0	1	11(18%)	7 (12%)	31%
Black or Black British	2	5	0	0	1	0	7(12%)	2 (3%)	4%
Arab	1	0	0	0	2	1	4 (7%)	5 (9%)	4%
Other Mixed Background	0	1	0	0	0	2	3 (5%)	N/A	2%
Other Asian Background	0	0	0	0	1	1	2 (3%)	2 (3%)	5%
Other White Background	0	1	0	0	0	0	1 (2%)	N/A	10%
Not declared/known	0	0	0	1	0	0	1 (2%)	1 (2%)	6%
Other Ethnic Background	0	0	0	0	0	0	0 (0%)	1 (2%)	1%
Other Black Background	0	0	0	0	0	0	0 (0%)	0 (0%)	<1%
Mixed – White and Black	0	0	0	0	0	0	0 (0%)	1 (2%)	1%
Grand Total	8	22	0	1	10	19	59	58	

Section 4: Regulation XVIII (Student Complaints)

Formal complaints submitted to Faculties



Total 24/25	79
Total 23/24	50
Total 22/23	67
Total 21/22	69

Summary of Faculty (formal) complaints

Faculty	Level of study			Gender			Fee status			24/25 total	23/24 total
	UG	PGT	PGR	F	M	X	UK	EU	OS		
HUMS	13	19	10	24	18	0	28	1	13	42 (53%)	31 (62%)
FBMH	18	5	1	14	10	0	18	0	6	24 (30%)	12 (24%)
FSE	7	1	5	3	9	1	10	0	3	13 (16%)	7 (14%)
Total	38	25	16	41	37	1	56	1	22	79	50

Type of Faculty (formal) complaint

Type	Level of study			Gender			Fee status			24/25 total	23/24 total
	UG	PGT	PGR	F	M	X	UK	EU	OS		
Academic provision/progress	12	10	3	14	11	0	19	1	5	25 (31%)	19 (38%)
Dignity at Work and Study	11	7	7	14	10	1	17	0	8	25 (31%)	10 (20%)
Facilities/services	9	5	2	8	8	0	12	0	4	16 (20%)	11 (22%)
Unspecified	5	2	4	3	8	0	6	0	5	11 (14%)	10 (20%)
Supervision	1	1	0	1	0	0	2	0	0	2 (3%)	0 (0%)
Total	38	25	16	40	37	0	56	1	22	79	50

Faculty complaint outcomes

Type	Level of study			Gender			Fee status			24/25 total	23/24 total
	UG	PGT	PGR	F	M	X	UK	EU	OS		
Dismissed	22	9	7	22	16	0	26	1	11	38 (48%)	23 (46%)
Upheld	4	9	2	6	8	1	14	0	1	15 (19%)	16 (24%)
Ongoing	0	1	1	1	1	0	1	0	1	2 (3%)	7 (14%)
Withdrawn	6	1	2	4	5	0	6	0	3	9 (11%)	4 (8%)
Referred	6	5	4	8	7	0	9	0	6	15 (19%)	0 (0%)
Total	38	25	16	41	37	1	56	1	22	79	65

Of the 15 cases that were upheld at Faculty in 24/25:

- 9 students were given a written apology.
- 9 students were awarded financial compensation, totalling £7150.

Note that multiple outcomes may be applied per case.

Faculty complaints by fee status, ethnicity and gender of complainant

Ethnicity	UK			EU		OS		24/25 total	23/24 total	University pop % Ethnicity
	F	M	X	F	M	F	M			
White or White Irish/British	16	17	1	1	0	0	1	36 (46%)	22 (44%)	31%
Asian or Asian British	6	4	0	0	0	3	1	14 (18%)	5 (10%)	13%
Arab	0	0	0	0	0	0	5	5 (6%)	4 (8%)	4%
Black or Black British	3	0	0	0	0	0	1	4 (5%)	6 (12%)	4%
Not declared/known	1	1	0	0	0	2	0	4 (5%)	2 (4%)	6%
Other Mixed Background	2	0	0	0	0	1	1	4 (5%)	1 (2%)	2%
Other Asian Background	0	0	0	0	0	1	3	4 (5%)	1 (2%)	5%
Mixed – White and Black	2	1	0	0	0	0	0	3 (4%)	2 (4%)	1%
Chinese	0	0	0	0	0	3	0	3 (4%)	1 (2%)	22%
Mixed – White and Asian	0	1	0	0	0	0	0	1 (1%)	3 (6%)	2%
Other White Background	0	1	0	0	0	0	0	1 (1%)	0 (0%)	10%
Other Black Background	0	0	0	0	0	0	0	0 (0%)	2 (4%)	<1%
Other Ethnic Background	0	0	0	0	0	0	0	0 (0%)	1 (2%)	1%
Grand total	30	25	1	1	0	10	12	79	65	

Accommodation (Residences) complaints

While many Regulation XVIII complaints are submitted to Faculties, complaints regarding accommodation are submitted directly to Residences. In 24/25, Residences received a total of 25 complaints, a significant decrease from 68 complaints in 23/24.

Total 24/25	27
Total 23/24	68
Total 22/23	56
Total 21/22	70
Total 20/21	54

Summary of accommodation complaints

Type	Upheld	Partly upheld	Dismissed	24/25 total	23/24 total
Maintenance	2	1	13	16 (59%)	39 (57%)
Infestation	0	0	3	3 (11%)	6 (9%)
Multiple/Other	0	0	2	2 (7%)	6 (9%)
Room allocation	0	0	2	2 (7%)	5 (7%)
Construction	1	0	1	2 (7%)	1 (1%)
Other domestic	0	0	1	1 (3%)	3 (4%)
Financial	0	0	1	1 (3%)	1 (1%)
Residences service	0	0	0	0 (0%)	4 (6%)
Internet	0	0	0	0 (0%)	2 (3%)
Safety/Security	0	0	0	0 (0%)	1 (1%)
Reception service	0	0	0	0 (0%)	0 (0%)
Grand total	3	1	23	27	68

Financial redress (compensation)

Total 24/25	£42,112
Total 23/24	£1809
Total 22/23	£8598
Total 21/22	£10,958
Total 20/21	£678

The total amount awarded in 24/25 was £42,112, an increase on 23/24. £2505 was awarded to 14 residents (across 2 flats) due to lack of heating. £39,607 was awarded to all residents of a building due to noise disruption and excess dust from scheduled demolition works. This is further detailed in the Executive Summary.

Review of formal complaints submitted to TLD

Summary of complaint review outcomes

Outcome	Level of study			Gender		Fee status			24/25 total	23/24 total
	UG	PGT	PGR	F	M	UK	EU	OS		
Not upheld	4	2	3	5	4	5	0	4	9 (47%)	16 (80%)
Fully/partly upheld	4	1	2	5	2	4	0	3	7 (37%)	3 (15%)
Dismissed	0	1	0	1	0	1	0	0	1 (5%)	0 (0%)
Out of time	1	0	0	1	0	0	0	1	1 (5%)	0 (0%)
Ongoing	0	1	0	1	0	1	0	0	1 (5%)	N/A
Withdrawn/terminated	0	0	0	0	0	0	0	0	0 (0%)	1 (5%)
Total	9	5	5	13	6	11	0	8	19	20

Total 24/25	19
Total 23/24	20
Total 22/23	23
Total 21/22	12
Total 20/21	16

19 students requested a review of their formal complaints by the Director of Student and Academic Services.

7 cases were fully or partly upheld, with outcomes as follows:

- Revised fee amount and waiving of late penalty to withdrawn student due to misinformation (FSE, SoNS)
- Unpaid fees written off due to misinformation and delays (FSE, Foundation)
- Increased offer of compensation due to distress and inconvenience (HUMS, AMBS)
- Increased offer of compensation due to distress and inconvenience (HUMS, SoSS)
- Referred for re-investigation and offer of compensation due to distress and inconvenience (HUMS, SEED)
- Additional £200 compensation due to administrative issues (HUMS, SoSS)
- Additional £250 compensation due to procedural flaws (FBMH, SMS)

Summary of all complaint review outcomes by ethnicity, fee status, and gender

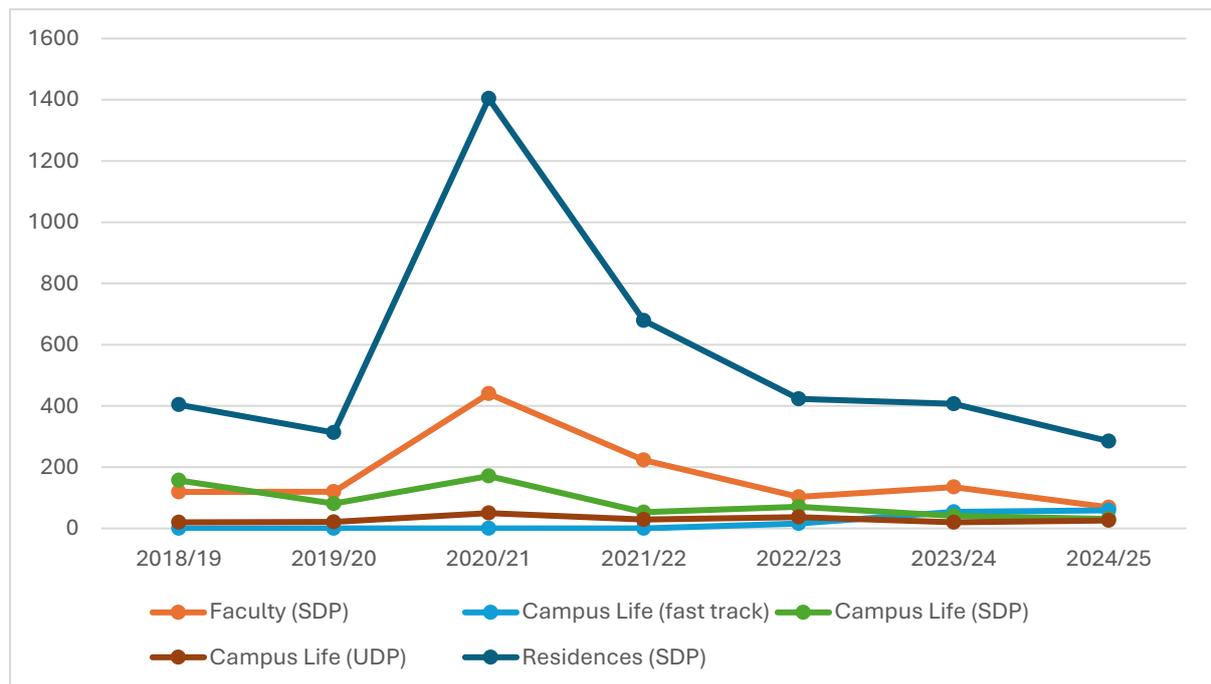
Ethnicity	UK		EU		OS		24/25 total	23/24 total	University pop % Ethnicity
	F	M	F	M	F	M			
Asian or Asian British	2	1	0	0	2	1	6 (31%)	1 (5%)	13%
White or White Irish/British	3	2	0	0	0	0	5 (26%)	11 (55%)	31%
Black or Black British	2	0	0	0	0	1	3 (16%)	1 (5%)	4%
Other Mixed Background	1	1	0	0	0	0	2 (11%)	1 (5%)	2%
Other Asian Background	0	0	0	0	2	0	2 (11%)	0 (0%)	5%
Chinese	0	0	0	0	1	0	1 (5%)	3 (15%)	22%
Arab	0	0	0	0	0	0	0 (0%)	2 (10%)	4%
Other Ethnic Background	0	0	0	0	0	0	0 (0%)	1 (5%)	1%
Grand Total	8	4	0	0	5	2	19	20	

Section 5: Reg XVII (Conduct and discipline of students)

Conduct/discipline cases may relate to either academic malpractice or non-academic misconduct and are handled in several locations across the University depending on the nature of the allegation, the seriousness, the student's previous history, etc. The Student Conduct and Discipline Committee (SCDC) maintains a strategic and operational overview of student conduct and discipline matters.

Summary Disciplinary Panels (SDPs) are for less serious cases of misconduct and can take place anywhere in the University. University Disciplinary Panels (UDPs) are for the most serious cases of misconduct and are facilitated by the Division of Campus Life.

Summary of all formal discipline cases

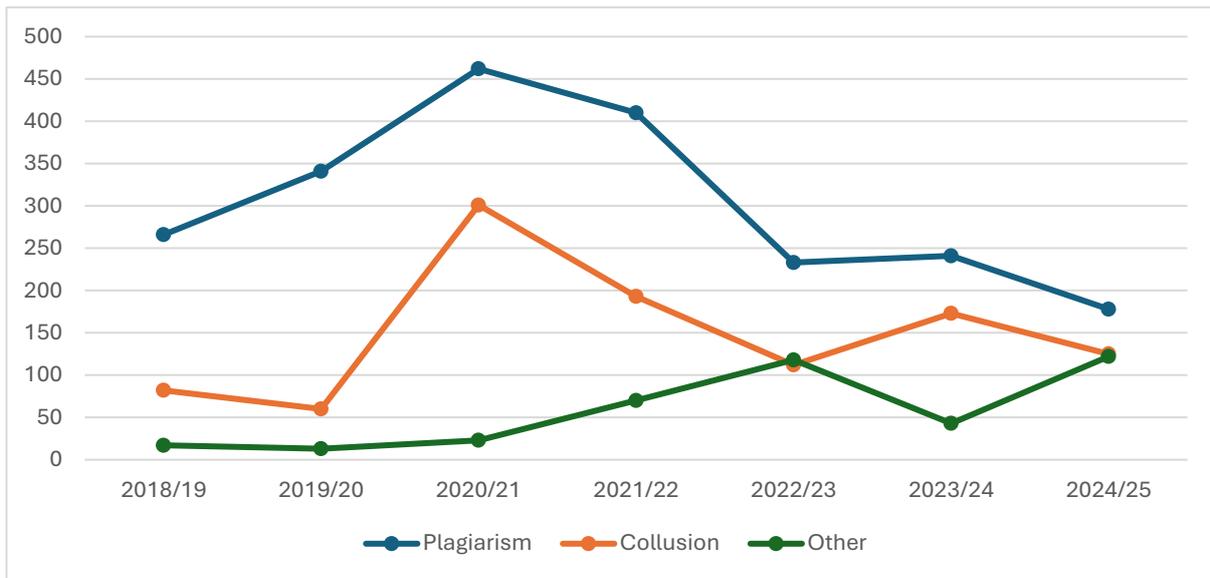


School-level discipline cases

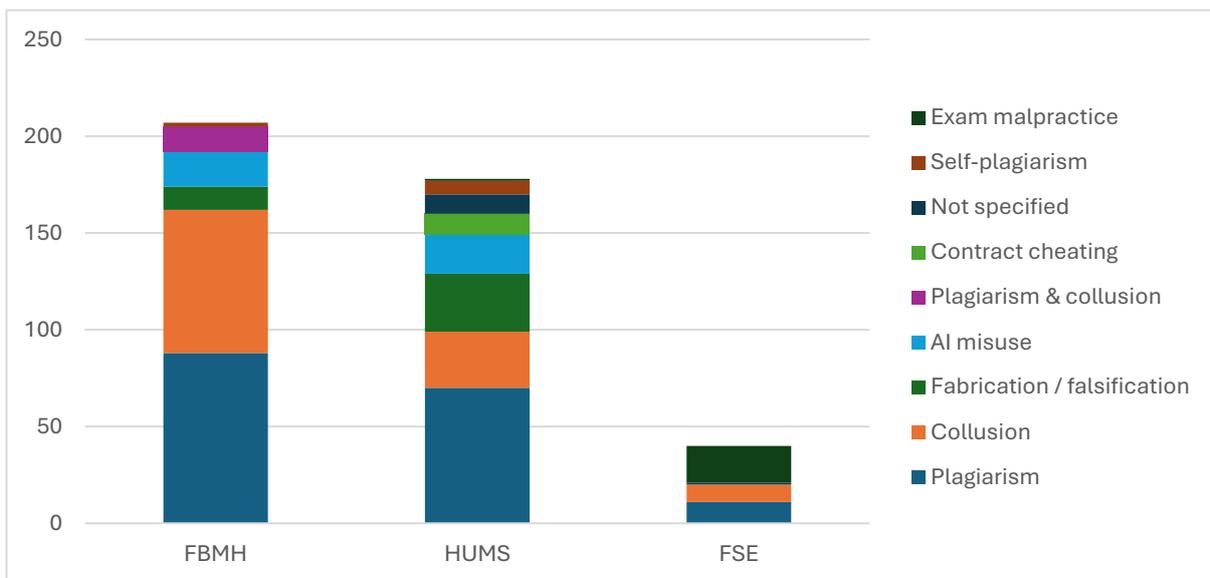
Schools handle most first allegations of UG and PGT academic malpractice and may also handle some instances of non-academic misconduct. Plagiarism remains the most common type of misconduct that Schools investigate.

The Teaching and Learning Delivery team requests data from Schools on the cases heard by them for inclusion in this report. It should be noted that only 'formal' cases are included in these figures; where a student has received an informal warning, or feedback without the need for the case to proceed to a full hearing, then this has not been captured.

School-level academic misconduct cases



Summary of School-level academic misconduct cases



Decision	Level of study			Gender		Fee status			24/25 total	23/24 total
	UG	PGT	PGR	F	M	UK	EU	OS		
Plagiarism	98	70	1	101	68	63	2	104	169 (39%)	241 (53%)
Collusion	94	18	0	38	74	40	4	68	112 (25%)	173 (38%)
Fabrication / falsification	25	17	0	27	15	18	1	23	42 (10%)	6 (1%)
AI misuse	32	6	0	18	20	10	1	27	38 (9%)	15 (3%)
Exam malpractice	11	9	0	6	5	2	1	8	20 (5%)	N/A
Plagiarism & collusion	13	0	0	1	12	6	0	7	13 (4%)	3 (<1%)
Contract cheating	6	5	0	8	3	4	0	7	11 (3%)	3 (<1%)
Not specified	8	3	0	6	5	1	0	10	11 (3%)	2 (<1%)
Self-plagiarism	3	5	1	7	2	5	0	4	9 (2%)	13 (3%)
Research ethics	0	0	0	0	0	0	0	0	0 (0%)	1 (<1%)
Total	279	124	2	206	199	147	8	250	425	457

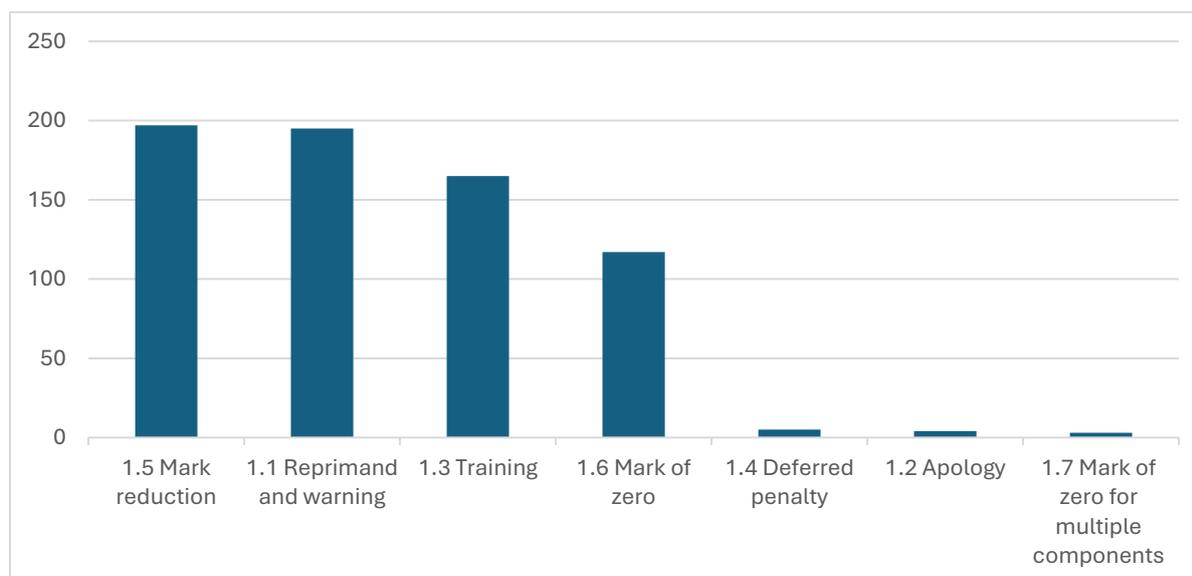
Total 24/25	425
Total 23/24	457
Total 22/23	477
Total 21/22	804
Total 20/21	806

Outcome of School-level discipline cases

Outcome	Level of study			Gender		Fee status			24/25 total	23/24 total
	UG	PGT	PGR	F	M	UK	EU	OS		
Proven	221	114	2	158	179	113	7	217	337 (79%)	358 (78%)
Not proven	65	18	0	50	33	32	2	49	83 (20%)	61 (13%)
Ongoing	3	1	0	3	1	3	0	1	4 (1%)	14 (3%)
Withdrawn	1	0	0	1	0	1	0	0	1 (<1%)	6 (1%)
Fast-track	0	0	0	0	0	0	0	0	0 ⁹ (0%)	18 (4%)
Total	290	133	2	212	213	149	9	267	425	457

⁹ Available data for 24/25 does not specify which cases were handled via fast-track

Penalties applied in proven School-level academic misconduct cases



Note that multiple penalties are typically applied per proven case.

School-level academic misconduct by ethnicity, fee status, and gender

Ethnicity	UK		EU		OS		24/25 total	23/24 total	University pop % Ethnicity
	F	M	F	M	F	M			
Chinese	1	3	1	0	75	67	147 (35%)	168 (37%)	22%
Asian or Asian British	22	22	2	0	25	19	90 (21%)	76 (17%)	13%
White or White Irish/British	22	28	2	0	5	3	60 (14%)	85 (19%)	31%
Arab	4	4	0	0	7	13	28 (7%)	38 (8%)	4%
Black or Black British	5	9	0	0	3	10	27 (6%)	24 (5%)	4%
Other Asian Background	2	3	0	0	9	12	27 (6%)	24 (5%)	5%
Other White Background	0	4	2	0	5	1	12 (3%)	7 (2%)	10%
Not declared/known	1	0	0	2	3	4	10 (2%)	6 (1%)	6%
Other Ethnic Background	4	2	0	0	0	3	9 (2%)	5 (1%)	1%
Mixed – White and Asian	3	3	0	0	0	0	6 (1%)	9 (2%)	2%
Other Mixed Background	2	1	0	0	1	1	5 (<1%)	9 (2%)	2%
Mixed – White and Black	2	2	0	0	0	0	4 (<1%)	3 (<1%)	1%
Other Black Background	0	0	0	0	0	0	0 (0%)	2 (<1%)	<1%
White - Roma	0	0	0	0	0	0	0 (0%)	1 (<1%)	0%
Grand Total	68	81	7	2	133	133	425	457	

Chinese students remain the greatest proportion of students subject to School-level academic misconduct procedures, and Asian or Asian British the second most prevalent group.

Chinese students represent 22% of the University's student population, and 13% are Asian or Asian British.

Faculty-level discipline cases

Summary of Faculty-level discipline cases

Type	Level of study			Gender		Fee status			24/25 total	23/24 total
	UG	PGT	PGR	F	M	UK	EU	OS		
FBMH	26	3	0	20	9	18	0	11	29 (42%)	17 (13%)
HUMS	14	9	0	13	10	12	1	10	23 (33%)	29 (21%)
FSE	8	9	0	6	11	6	0	11	17 (25%)	89 (66%)
Total	48	21	0	39	30	36	1	32	69	135

Faculty level discipline cases have decreased overall by 47% from 23/24 to 24/25. 77% of cases were proven.

Case numbers from FSE have differed significantly year-on-year with no discernible trend:

Year	Total (% of all cases)
24/25	17 (25%)
23/24	89 (66%)
22/23	29 (28%)
21/22	99 (44%)
20/21	306 (70%)

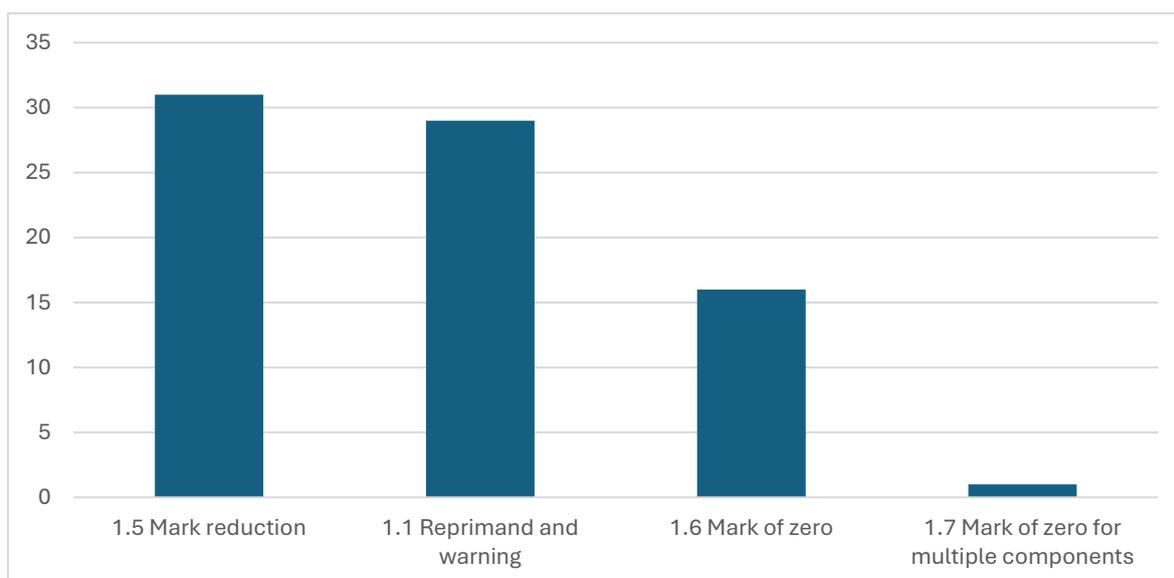
Summary of Faculty-level discipline cases by type

Type	Level of study			Gender		Fee status			24/25 total	23/24 total
	UG	PGT	PGR	F	M	UK	EU	OS		
Plagiarism	42	19	0	36	25	32	1	28	61 (89%)	73 (54%)
Fabrication/ falsification	5	1	0	2	4	3	0	3	6 (7%)	2 (1%)
Other misconduct	1	1	0	1	1	1	0	1	2 (3%)	60 (45%)
Total	48	21	0	39	30	36	1	32	69	135

Summary of Faculty-level discipline cases by outcome

Type	Level of study			Gender		Fee status			24/25 total	23/24 total
	UG	PGT	PGR	F	M	UK	EU	OS		
Proven	33	20	0	31	22	28	1	24	53 (77%)	111 (82%)
Not proven	13	0	0	6	7	7	0	6	13 (19%)	24 (18%)
Withdrawn	2	1	0	1	2	1	0	2	3 (4%)	0 (0%)
Total	48	21	0	38	31	36	1	32	69	135

Summary of penalties applied at Faculty-level SDPs



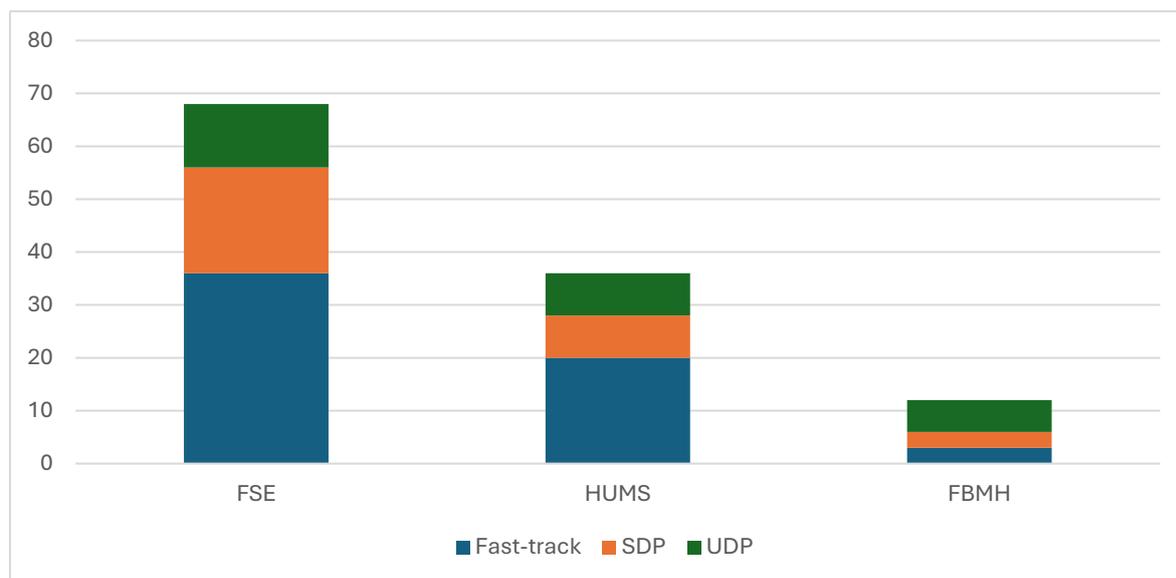
Note that multiple penalties are typically applied per proven case.

Faculty-level discipline cases by ethnicity, fee status, and gender

Ethnicity	UK		EU		OS		24/25 total	23/24 total	University pop % Ethnicity
	F	M	F	M	F	M			
White or White Irish/British	11	12	0	0	1	1	25 (36%)	23 (17%)	31%
Chinese	1	1	0	0	10	8	20 (29%)	48 (36%)	22%
Asian or Asian British	4	0	0	0	4	2	10 (14%)	33 (24%)	13%
Black or Black British	1	2	1	0	1	0	5 (7%)	9 (7%)	4%
Arab	2	0	0	0	0	2	4 (6%)	8 (7%)	4%
Other Asian Background	0	0	0	0	0	2	2 (3%)	9 (7%)	5%
Other White Background	2	0	0	0	0	0	2 (3%)	1 (<1%)	10%
Not declared/known	0	0	0	0	1	0	1 (1%)	0 (0%)	6%
Other Ethnic Background	0	0	0	0	0	0	0 (0%)	1 (<1%)	1%
Mixed – White and Asian	0	0	0	0	0	0	0 (0%)	3 (2%)	2%
Grand Total	21	15	1	0	17	15	69	135	

Campus Life cases

Summary Disciplinary Panels (SDP) cases



The 'fast-track' discipline route is described in the Procedure for Summary Disciplinary Panels. It is for straightforward and less-serious issues where a breach is thought to exist, wherein an Authorised University Officer (AUO) can use a preliminary assessment and/or subsequent investigation outcome to recommend to the student that a penalty be applied. If the student challenges the penalty, the case can be heard fully by a Summary Disciplinary Panel.

Summary of Campus Life SDP and fast-track discipline cases

Faculty	Level of study			Gender		Fee status			24/25 total	23/24 total
	UG	PGT	PGR	F	M	UK	EU	OS		
FSE	38	17	1	24	32	14	0	42	56 (62%)	41 (43%)
HUMS	26	1	1	10	18	12	0	16	28 (31%)	37 (39%)
FBMH	6	0	0	4	2	4	0	2	6 (7%)	18 (19%)
Total	70	18	2	38	52	30	0	60	90	96

Campus Life SDP and fast-track discipline cases by type

Type	Level of study			Gender		Fee status			24/25 total	23/24 total
	UG	PGT	PGR	F	M	UK	EU	OS		
Exam misconduct	18	15	0	16	17	4	0	29	33 (37%)	25 (26%)
Other Academic	25	3	2	17	13	2	0	28	30 (33%)	N/A
Noise nuisance	13	0	0	7	6	13	0	0	13 (14%)	46 (48%)
Behaviour	14	0	0	11	3	11	0	3	14 (16%)	13 (14%)
Sexual misconduct	0	0	0	0	0	0	0	0	0 (0%)	2 (2%)
Total	70	18	2	51	39	30	0	60	90	96

Of the 30 'Academic Other' cases, 26 were related to potentially fraudulent log-ins on the Student Engagement and Attendance System (SEAtS). 19 cases were proven, and 7 cases were not proven.

Campus Life SDP and fast-track discipline cases by outcome

Outcome	Level of study			Gender		Fee status			24/25 total	23/24 total
	UG	PGT	PGR	F	M	UK	EU	OS		
Proven	62	17	2	32	49	28	0	53	81 (90%)	90 (94%)
Not proven	7	1	0	5	3	1	0	7	8 (9%)	1 (1%)
Withdrawn	1	0	0	1	0	0	0	1	1 (1%)	4 (4%)
Ongoing	0	0	0	0	0	0	0	0	0 (0%)	1 (1%)
Total	70	18	2	38	52	29	0	61	90	96

Campus Life SDP and fast-track discipline cases by ethnicity, fee status, and gender

Ethnicity	UK		EU		OS		24/25 total	23/24 total	University pop % Ethnicity
	F	M	F	M	F	M			
Chinese	1	1	0	0	24	27	53 (59%)	33 (34%)	22%
White or White Irish/British	5	11	0	0	1	0	17 (19%)	41 (43%)	31%
Asian or Asian British	1	4	0	0	0	2	7 (8%)	10 (10%)	13%
Other Asian Background	0	0	0	0	1	4	5 (6%)	0 (0%)	5%
Mixed – White and Asian	2	0	0	0	0	0	2 (2%)	4 (4%)	2%
Other White Background	1	1	0	0	0	0	2 (2%)	N/A	10%
Other Mixed Background	1	1	0	0	0	0	2 (2%)	1 (1%)	2%
Mixed – White and Black	0	1	0	0	0	0	1 (1%)	2 (2%)	1%
Other Ethnic Background	0	0	0	0	1	0	1 (1%)	0 (0%)	1%
Not declared/known	0	0	0	0	0	0	0 (0%)	3 (3%)	6%
Arab	0	0	0	0	0	0	0 (0%)	2 (2%)	4%
Black or Black British	0	0	0	0	0	0	0 (0%)	0 (0%)	4%
Grand Total	11	19	0	0	27	33	90	96	

University Disciplinary Panel (UDP) cases

In 24/25 there were 26 University Disciplinary Panel cases heard by the Division of Campus Life. Cases of academic malpractice or non-academic misconduct deemed to be particularly serious, or where the student has a previous disciplinary record, may be referred to a University Disciplinary Panel. The membership of each panel is drawn from a list of colleagues nominated by each Faculty and service area and approved by the Student Conduct and Discipline Committee. Faculties and service areas are asked to ensure diversity in the nominations put forward.

Summary of Campus Life UDP cases

Faculty	Level of study			Gender		Fee status			24/25 total	23/24 total
	UG	PGT	PGR	F	M	UK	EU	OS		
FSE	10	2	0	1	11	5	0	7	12 (46%)	6 (30%)
HUMS	5	3	0	2	6	4	0	4	8 (31%)	9 (45%)
FBMH	4	2	0	2	4	4	0	2	6 (23%)	5 (25%)
Total	19	7	0	5	21	13	0	13	26	20

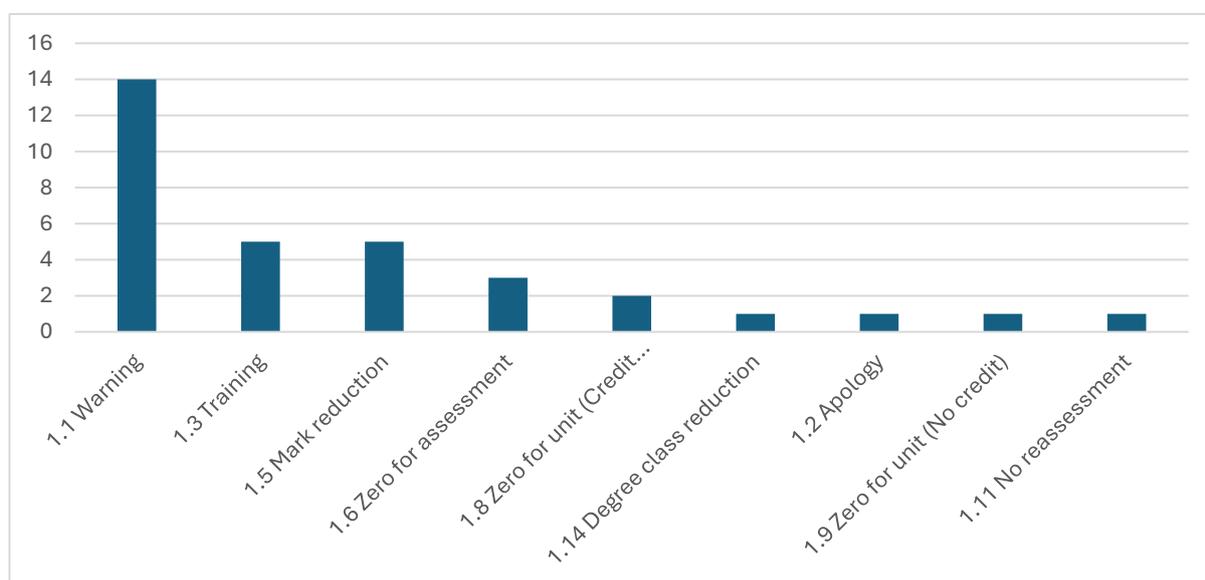
Campus Life UDP cases by type

Faculty	Level of study			Gender		Fee status			24/25 total	23/24 total
	UG	PGT	PGR	F	M	UK	EU	OS		
Academic	13	6	0	4	15	9	0	10	19 (73%)	13 (65%)
Non-academic	6	1	0	1	6	4	0	3	7 (27%)	7 (35%)
Total	19	7	0	5	21	13	0	13	26	20

Campus Life UDP cases by outcome

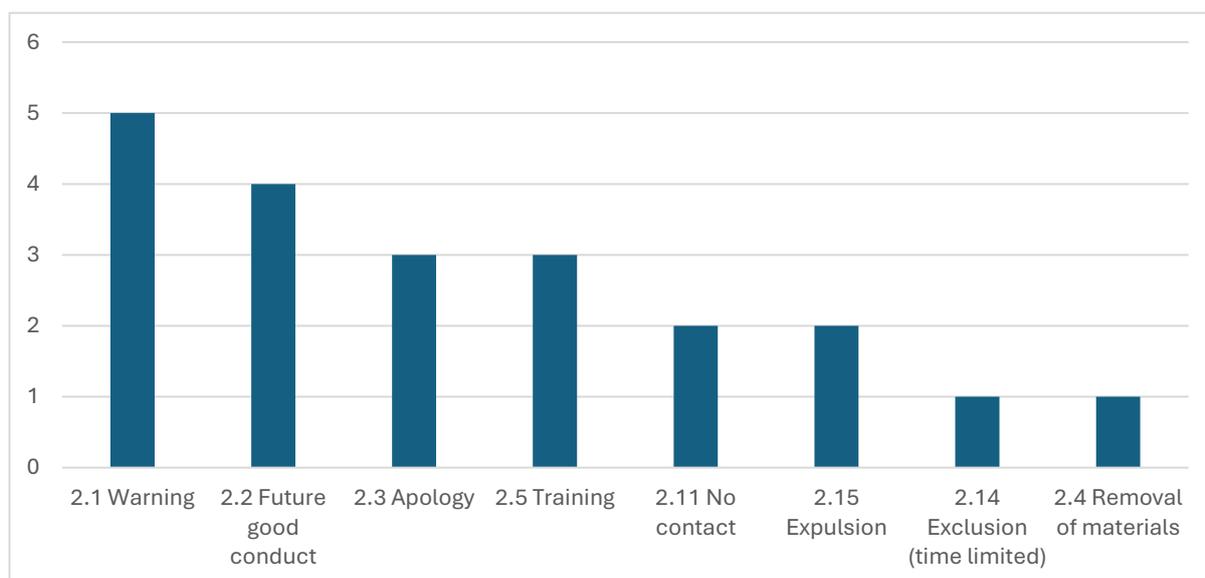
Outcome	Level of study			Gender		Fee status			24/25 total	23/24 total
	UG	PGT	PGR	F	M	UK	EU	OS		
Proven	16	6	0	4	18	11	0	11	22 (85%)	16 (80%)
Not proven	2	1	0	0	3	2	0	1	3 (11%)	2 (10%)
Partly proven	0	0	0	0	0	0	0	0	0 (0%)	2 (10%)
Withdrawn	1	0	0	1	0	0	0	1	1 (4%)	0 (0%)
Total	19	7	0	5	21	13	0	13	26	20

Summary of UDP penalties applied for proven academic misconduct cases



Note that multiple penalties are typically applied per proven case.

Summary of UDP penalties applied for proven non-academic misconduct cases



Note that multiple penalties are typically applied per proven case.

Campus Life UDP cases by ethnicity, fee status, and gender

Ethnicity	UK		EU		OS		24/25 total	23/24 total	University pop % Ethnicity
	F	M	F	M	F	M			
White or White Irish/British	0	9	0	0	1	1	11 (42%)	7 (35%)	31%
Chinese	0	0	0	0	6	1	7 (27%)	6 (30%)	22%
Arab	1	0	0	0	1	1	3 (12%)	0 (0%)	4%
Asian or Asian British	0	1	0	0	1	1	3 (12%)	2 (10%)	13%
Other Asian Background	0	1	0	0	0	0	1 (3%)	3 (15%)	5%
Black or Black British	1	0	0	0	0	0	1 (3%)	0 (0%)	4%
Other Mixed Background	0	0	0	0	0	0	0 (0%)	1 (5%)	2%
Other Ethnic Background	0	0	0	0	0	0	0 (0%)	1 (5%)	1%
Mixed – White and Black	0	0	0	0	0	0	0 (0%)	0 (0%)	1%
Mixed – White and Asian	0	0	0	0	0	0	0 (0%)	0 (0%)	2%
Not declared/known	0	0	0	0	0	0	0 (0%)	0 (0%)	6%
Grand Total	2	11	0	0	9	4	26	20	

Campus Life Suspension Cases

Regulation XVII (Conduct and Discipline of Students) permits the President and Vice-Chancellor to suspend a student, as a precautionary act, where that student is the subject of an allegation of serious misconduct or is going through criminal proceedings.

Summary of Campus Life suspension cases

Faculty	Level of study			Gender		Fee status			24/25 total
	UG	PGT	PGR	F	M	UK	EU	OS	
FSE	4	1	0	1	4	4	0	1	5 (100%)
HUMS	0	0	0	0	0	0	0	0	0 (0%)
FBMH	0	0	0	0	0	0	0	0	0 (0%)
Total	4	1	0	1	4	4	0	1	5

Of the 5 students who were partly or fully suspended in 24/25:

- Three students were suspended due to ongoing criminal investigations.
- One student was suspended due to harassment.
- One student was suspended due to persistent disruption to the University.

All suspension cases are ongoing.

Advice and Response Investigation Cases

Lead Investigators, within the Advice & Response team, conduct investigations across a range of complex case areas including behavioural concerns, sexual misconduct, harassment and hate. Decisions are made on the balance of probabilities, which means the investigator is looking to determine whether the evidence indicates that the misconduct is more likely to have occurred than not. The investigator will write a detailed report outlining their findings and make

recommendations as to next steps, which may include a referral to a disciplinary panel for consideration.

Cases by allegation category and related UoM Regulation/Policy

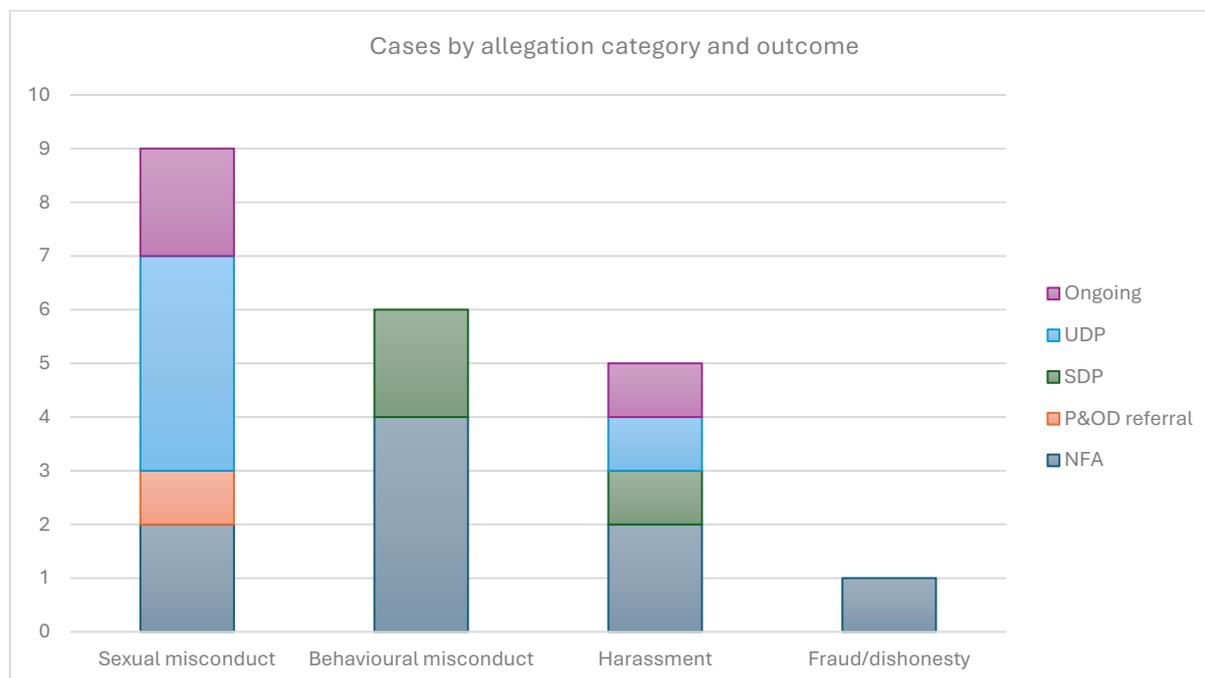
Allegation category	Sexual Misconduct	Conduct & Discipline	Dignity at Work and Study	Total
Sexual misconduct	9	0	0	9
Behavioural misconduct	0	5	1	6
Harassment	0	0	5	5
Fraud/dishonesty	0	1	0	1
Total	9	6	6	21



Cases by allegation category and outcome

Allegation category	NFA	P&OD referral	SDP	UDP	Ongoing	Total
Sexual misconduct	2	1	0	4	2	9
Behavioural misconduct	4	0	2	0	0	6
Harassment	2	0	1	1	1	5
Fraud/dishonesty	1	0	0	0	0	1
Total	9	1	3	5	3	21

Cases marked NFA (no further action) do not necessarily indicate that no misconduct has taken place; this is a reflection of whether the evidential threshold to investigate or proceed to disciplinary/other action has been met.



Exam misconduct¹⁰

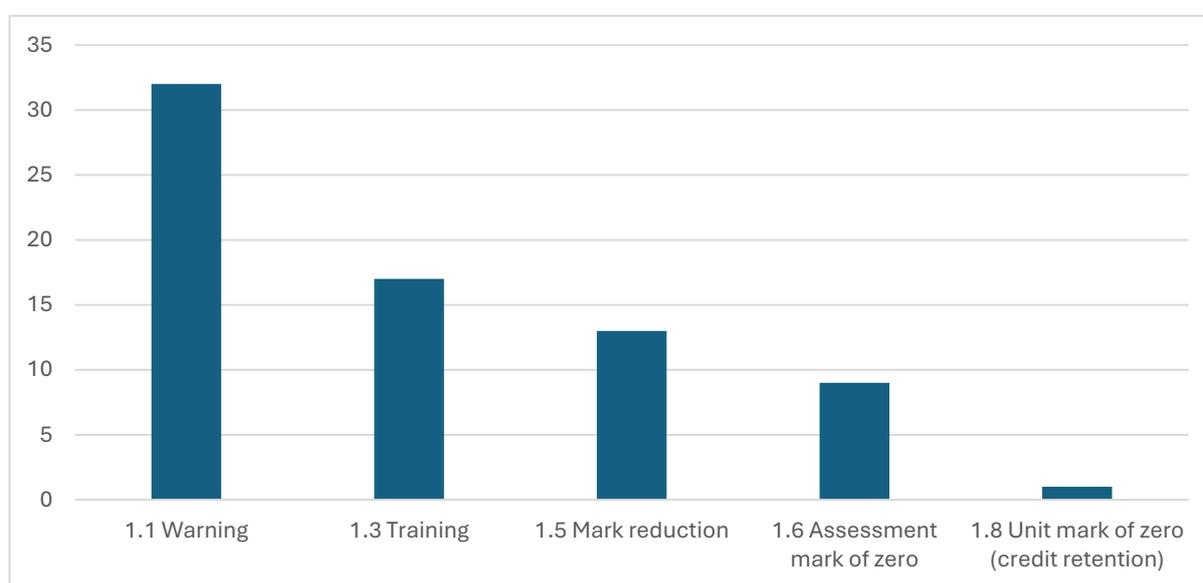
Outcome	Level of study			Gender		Fee status			24/25 total	23/24 total
	UG	PGT	PGR	F	M	UK	EU	OS		
Phone / watch / tech	76	25	0	31	70	28	3	70	101 (56%)	64 (53%)
Unauthorised calculator	30	4	1	9	26	18	1	16	35 (20%)	9 (7%)
Hidden notes	25	8	0	14	19	9	1	23	33 (18%)	36 (30%)
Other	6	4	0	4	6	1	1	8	10 (6%)	12 (10%)
Data error										2 (2%)
Total	137	41	1	58	121	56	6	117	179	60

¹⁰ For the first time, exam misconduct data includes cases where students were given warnings (i.e. not action taken). As such, comparative data with previous years may not be accurate.

Exam misconduct by type and outcome

Type	Warning/ guidance	No case to answer	Fast- track	SDP: Proven	SDP: Not proven	UDP: Proven	UDP: Not proven	Not specified	24/25 total
Phone / watch / tech	85	5	7	3	0	0	1	0	101
Unauthorised calculator	34	1	0	0	0	0	0	0	35
Hidden notes	13	2	5	8	1	0	2	2	33
Other	5	0	4	1	0	0	0	0	10
Total	137	8	16	12	1	0	3	2	179

Penalties applied in proven exam misconduct cases



Note that multiple penalties are typically applied per proven case.

Exam misconduct by ethnicity, gender and fee status

Ethnicity	UK		EU		OS		24/25 total	23/24 total	University pop % Ethnicity
	F	M	F	M	F	M			
Chinese	1	2	0	0	36	46	85 (47%)	73 (60%)	22%
White or White Irish/British	3	15	2	1	1	4	26 (15%)	8 (7%)	31%
Asian or Asian British	4	10	0	0	1	5	20 (12%)	12 (10%)	13%
Arab	0	0	0	1	4	8	13 (7%)	9 (7%)	4%
Black or Black British	3	7	0	0	0	1	11 (6%)	3 (2%)	4%
Other Asian Background	0	2	0	1	2	5	10 (5%)	7 (6%)	5%
Other Ethnic Background	0	3	0	0	0	2	5 (3%)	0 (0%)	1%
Other Mixed Background	0	2	0	0	0	2	4 (2%)	0 (0%)	2%
Other White Background	1	1	0	1	0	0	3 (1%)	1 (<1%)	10%
Mixed – White and Asian	0	1	0	0	0	0	1 (<1%)	4 (3%)	2%
Mixed – White and Black	0	1	0	0	0	0	1 (<1%)	0 (0%)	1%
Not declared/known	0	0	0	0	0	0	0 (0%)	2 (2%)	6%
Grand Total	12	44	2	4	44	73	179	119	

Accommodation (Residences) discipline cases

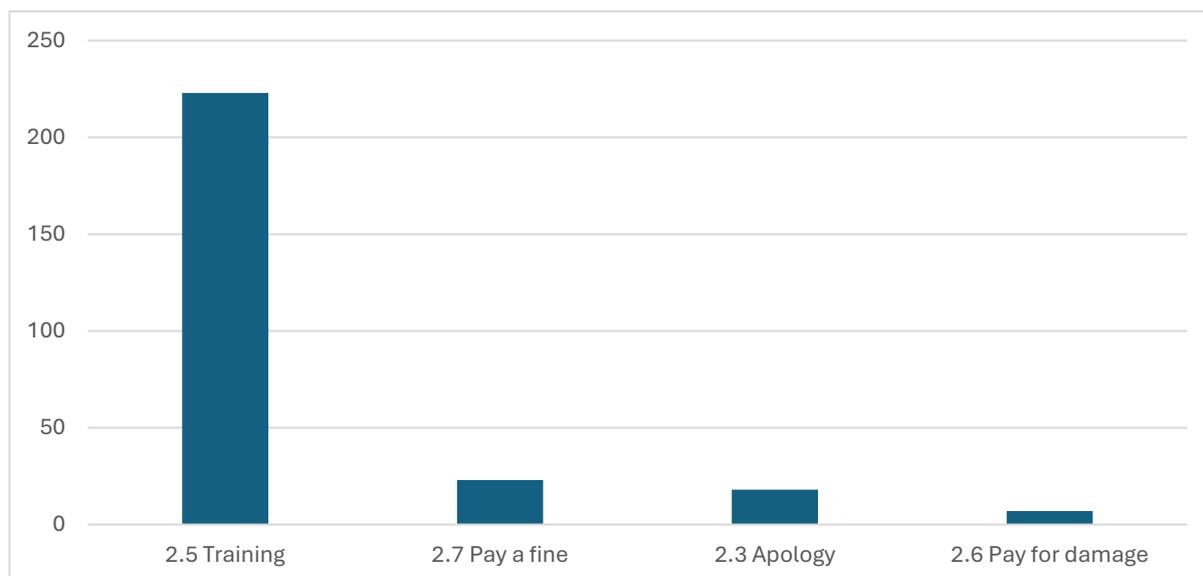
Summary of Halls discipline cases by type

Type	Level of study			Gender		Fee status			24/25 total	23/24 total
	UG	PGT	PGR	F	M	UK	EU	OS		
Smoking / fire alarm activation / tampering	108	8	2	50	68	85	2	31	118 (37%)	216 (53%)
Anti-social behaviour	66	1	0	28	39	54	2	11	67 (21%)	28 (7%)
Damage to premises / property	49	0	0	23	26	37	1	11	49 (15%)	67 (16%)
Behaviour endangering others/self	12	7	2	7	14	5	0	16	21 (7%)	12 (3%)
Failure to comply with previously imposed penalty	19	1	0	5	15	17	0	3	20 (6%)	N/A
Prohibited items (pets, candles, etc)	17	3	0	8	12	8	0	12	20 (6%)	54 (13%)
Drugs / banned substances	19	0	0	8	11	15	4	0	19 (6%)	30 (7%)
Total	290	20	4	129	185	221	9	84	314	407

Summary of Halls discipline cases (Residences) by finding

Outcome	Level of study			Gender		Fee status			24/25 total	23/24 total
	UG	PGT	PGR	F	M	UK	EU	OS		
Proven	248	19	4	113	158	191	3	77	271 (95%)	325 (80%)
Not proven	14	0	0	7	7	11	2	1	14 (5%)	85 (21%)
Total	262	19	4	120	165	202	5	78	285	407

Summary of penalties applied for proven misconduct in Halls discipline cases



Note that multiple penalties are typically applied per proven case.

Summary of fine amounts where a fine has been imposed for misconduct in Residences

In 23/24, Residences made the decision not to impose fines as an initial penalty due to the cost-of-living crisis and the move towards a harm reduction approach.

In 24/25, 23 students were required to pay fines with amounts as below. 18 of these fines were applied as an additional penalty due to students failing to comply with an initial penalty (i.e. requirement to undertake training).

Fine amount	Total
£50	17
£75	1
£100	5
Grand total	23

Total fine amounts by year

Total 24/25	£1425
Total 23/24	£1425
Total 22/23	£24,442
Total 21/22	£39,405
Total 20/21	£70,350

Halls discipline cases (Residences) by ethnicity, fee status, and gender

Ethnicity	UK		EU		OS		24/25 total	23/24 total	University pop % Ethnicity
	F	M	F	M	F	M			
White or White Irish/British	63	76	0	1	2	1	143 (50%)	236 (58%)	31%
Chinese	1	2	0	0	15	26	44 (15%)	32 (8%)	22%
Asian or Asian British	2	11	0	0	11	7	31 (11%)	28 (7%)	13%
Other Asian Background	4	1	0	0	4	2	15 (5%)	23 (6%)	5%
Mixed – White and Asian	5	4	0	0	1	1	11 (4%)	17 (4%)	2%
Black or Black British	7	1	0	0	0	2	10 (3%)	21 (5%)	4%
Mixed – White and Black	2	7	0	0	0	0	9 (3%)	11 (3%)	1%
Other White Background	2	4	0	2	0	0	8 (3%)	13 (3%)	10%
Other Ethnic Background	3	2	0	0	1	1	7 (2%)	7 (2%)	1%
Other Mixed Background	1	3	0	0	1	0	5 (2%)	10 (2%)	2%
Arab	1	2	0	0	0	2	5 (2%)	0 (0%)	4%
Not declared/known	0	0	0	2	0	0	2 (<1%)	9 (2%)	6%
Other Black Background	0	0	0	0	0	1	1 (<1%)	0 (0%)	<1%
Grand Total	91	113	0	5	35	43	285	407	

Appeals against disciplinary outcomes submitted to TLD

Students may appeal decisions relating to disciplinary outcomes in accordance with Regulation XVII. 30 students submitted disciplinary appeals during 24/25 compared to 60 students in 23/24.

Total 24/25	30
Total 23/24	60
Total 22/23	48
Total 21/22	70
Total 20/21	84

Summary of disciplinary appeal outcomes

Outcome	Level of study			Gender		Fee status			24/25 total	23/24 total
	UG	PGT	PGR	F	M	UK	EU	OS		
Not upheld	13	8	0	9	12	8	0	13	21 (70%)	46 (77%)
Fully/partly upheld	3	3	0	2	4	1	0	5	6 (20%)	13 (20%)
Out of time / ineligible	1	1	0	1	1	1	0	1	2 (6%)	0 (0%)
Withdrawn	1	0	0	1	0	0	0	1	1 (3%)	1 (2%)
Total	18	12	0	13	17	10	0	20	30	60

Of the 6 cases that were fully or partly upheld in 24/25:

- 5 were related to academic misconduct and were referred to the School for rehearing due to new evidence and/or procedural irregularities.
- 1 was related to general misconduct and was referred to the School for rehearing due to procedural irregularity.

Section 6: Fitness to Practise

Fitness to Practise cases originate in the Faculty of Biology, Medicine, and Health (FBMH) because of the nature of the programmes of study undertaken in that Faculty. Cases can arise for a variety of reasons, which often relate to matters of health and professional conduct. Fitness to Practise cases are heard at both School and Faculty level and, for the first time, this report includes data for both School-level cases.

Summary of Fitness to Practise cases heard at School level

Division	Level of study			Gender		Fee status			24/25 total
	UG	PGT	PGR	F	M	UK	EU	OS	
Division of Medical Education	19 ¹¹	2	0	6	15	13	0	8	21 (77%)
Div. of Nursing, Midwifery & Social Work	4	0	0	4	0	4	0	0	4 (14%)
Div. of Dentistry	1	0	0	0	1	1	0	0	1 (4%)
Div. of Pharmacy and Optometry	1	0	0	1	0	1	0	0	1 (4%)
Total	24	2	0	10	16	18	0	8	27

Outcome of Fitness to Practise cases heard at School level

Outcome	Level of study			Gender		Fee status			24/25 total
	UG	PGT	PGR	F	M	UK	EU	OS	
Impaired	15	1	0	7	9	13	0	3	16
Not impaired	10	1	0	4	7	6	0	5	11
Total	25	2	0	11	16	19	0	8	27

Of the 16 cases where a student was found to be impaired:

- 1 student was given a first warning
- 14 students were given a final warning
- 11 students were subject to ongoing reviews via School Fitness to Practice or Concern Review Panels

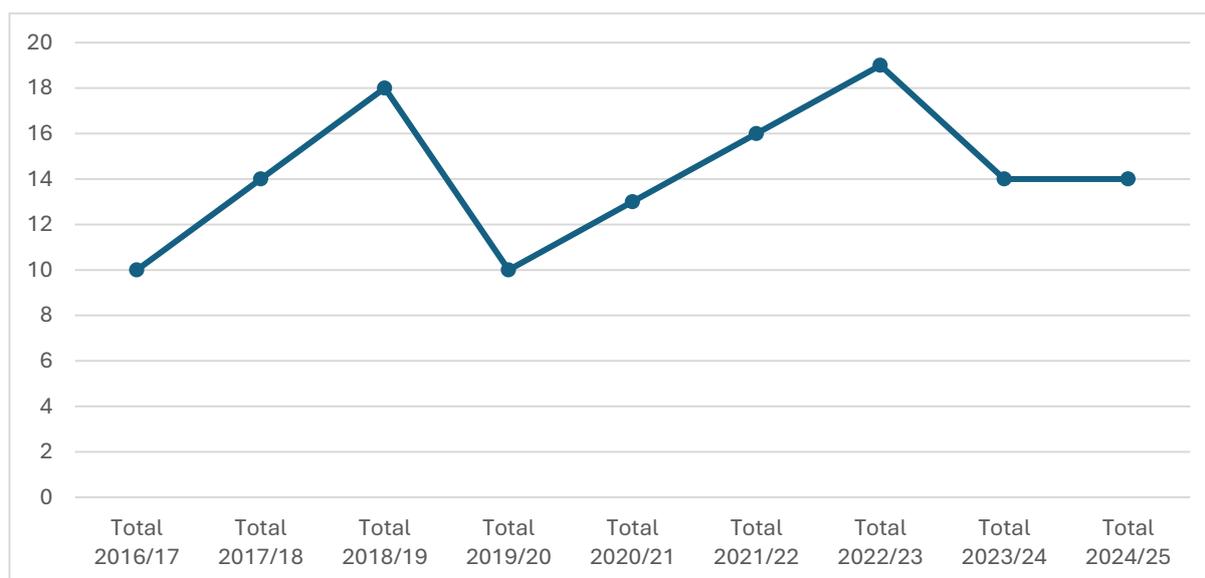
Note that multiple penalties may be applied per case.

¹¹ 5 cases were actioned in 23/24 with the process ongoing into 24/25

School-level fitness to practise cases by ethnicity, fee status, and gender

Ethnicity	UK		EU		OS		24/25 total	University pop % Ethnicity
	F	M	F	M	F	M		
Asian or Asian British	3	7	0	0	0	0	10 (37%)	13%
Arab	1	1	0	0	2	5	9 (33%)	4%
White or White Irish/British	2	1	0	0	0	0	3 (11%)	31%
Black or Black British	2	0	0	0	0	0	2 (7%)	4%
Mixed – White and Black	1	1	0	0	0	0	2 (7%)	1%
Other Mixed Background	0	0	0	0	0	1	1 (4%)	2%
Chinese	0	0	0	0	0	0	0 (0%)	22%
Grand Total	9	10	0	0	2	6	27	

Summary of Fitness to Practise cases heard at Faculty level



Total 24/25	14
Total 23/24	14
Total 22/23	19
Total 21/22	16
Total 20/21	13
Total 19/20	10

Division	Level of study			Gender		Fee status			24/25 total	23/24 total
	UG	PGT	PGR	F	M	UK	EU	OS		
Division of Medical Education	7	0	0	3	4	8	0	0	7 (50%)	7 (50%)
Div. of Nursing, Midwifery & Social Work	4	0	0	2	2	4	0	0	4 (29%)	4 (29%)
Div. of Dentistry	1	1	0	1	1	1	0	1	2 (14%)	1 (7%)
Div. of Psychology Comm. & Neuroscience	1	0	0	0	1	1	0	0	1 (7%)	0 (0%)
Div. of Pharmacy and Optometry	0	0	0	0	0	0	0	0	0 (0%)	2 (14%)
Total	14	1	0	6	9	14	0	1	14	14

Outcome of Fitness to Practise cases heard at Faculty level

Outcome	Level of study			Gender		Fee status			24/25 total
	UG	PGT	PGR	F	M	UK	EU	OS	
Impaired	9	0	0	3	6	9	0	0	9 (64%)
Not impaired	3	0	0	2	1	3	0	0	3 (21%)
Ongoing	1	0	1	1	1	1	0	1	2 (14%)
Total	14	0	1	6	9	14	0	1	14

Of the 9 cases where a student was found to be impaired:

- 4 students were given a final warning
- 2 students were given a temporary suspension
- 2 students were expelled
- 4 students were required to repeat the year under enhanced monitoring

Note that multiple penalties may be applied per case.

Faculty-level Fitness to Practise cases by ethnicity, fee status, and gender

Ethnicity	UK		EU		OS		24/25 Total	University pop % Ethnicity
	F	M	F	M	F	M		
Asian or Asian British	3	3	0	0	0	0	6 (43%)	13%
White or White Irish/British	2	4	0	0	0	0	6 (43%)	31%
Not declared/known	0	1	0	0	0	0	1 (7%)	6%
Arab	0	0	0	0	1	0	1 (7%)	4%
Chinese	0	0	0	0	0	0	0 (0%)	22%
Grand Total	5	9	0	0	1	0	14	

Appeals against Fitness to Practise outcomes

Appeals against a decision of a Fitness to Practise Committee can be made on the grounds of disproportionate outcome, procedural irregularity and/or the availability of new evidence.

Appeals against School FtP outcomes are submitted to the Faculty of Biology, Medicine, and Health.

Appeals against Faculty Fitness to Practise decisions submitted to TLD

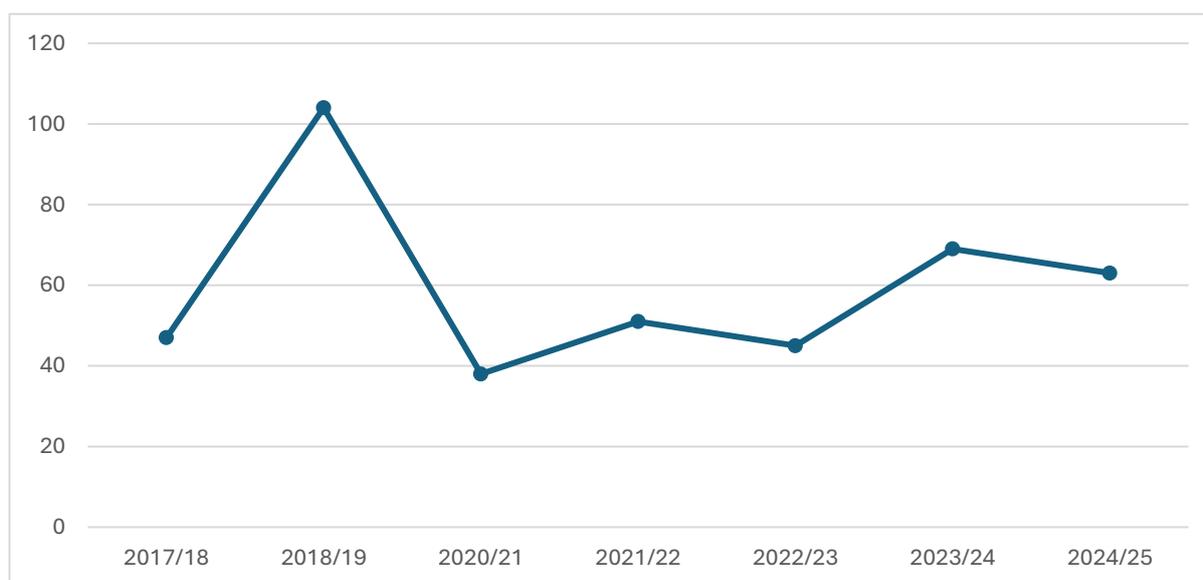
There were 2 appeals against Faculty Fitness to Practise outcomes in 24/25. 1 case was not upheld and 1 is ongoing.

Section 7: Complaints taken by students to the Office of the Independent Adjudicator (OIA)

The OIA is appointed as the national independent body to consider student complaints. Usually, a student needs to have completed a University's internal procedures before taking a case to the OIA. The OIA has no regulatory powers over universities and cannot punish or fine them; however, universities are expected to act upon its recommendations.

Teaching and Learning Delivery acts as the University's point of contact for the OIA. The number of complaints made by students to the OIA saw a slight decrease from 69 in 23/24 to 63 in 24/25.

Complaints submitted to the OIA

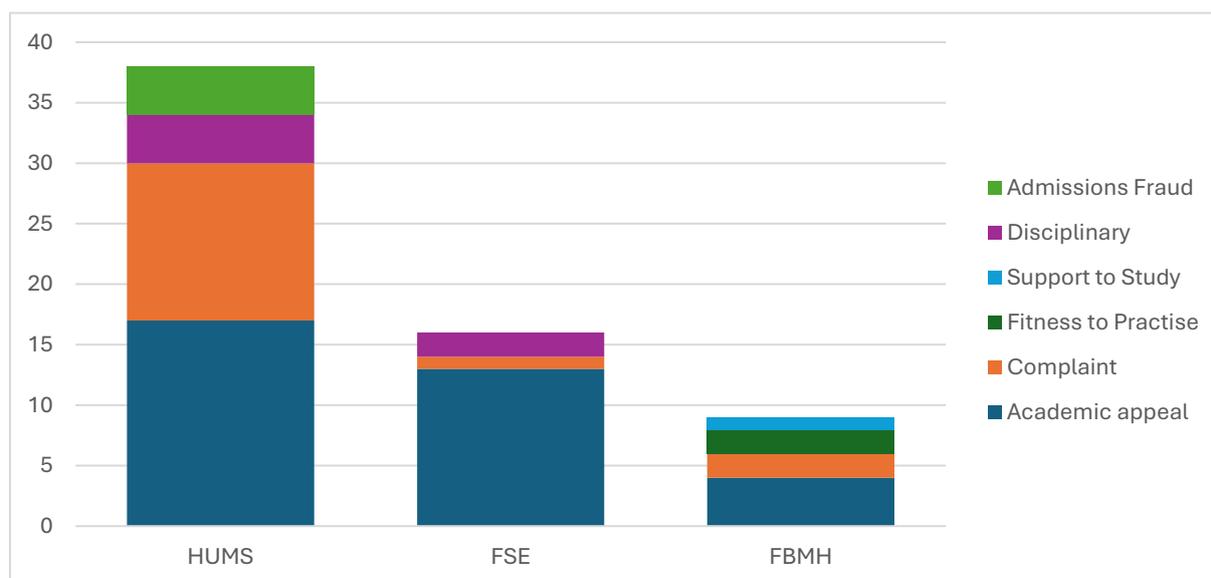


Total 24/25	63
Total 23/24	69
Total 22/23	45
Total 21/22	51
Total 20/21	38

Summary of complaints submitted to the OIA

Faculty	Level of study			Gender		Fee status			24/25 total	23/24 total
	UG	PGT	PGR	F	M	UK	EU	OS		
HUMS	12	22	4	20	18	10	1	27	38 (60%)	23 (33%)
FSE	7	5	4	3	13	7	0	9	16 (25%)	27 (39%)
FBMH	8	1	0	7	2	8	0	1	9 (14%)	15 (22%)
Data error										4 (6%)
Total	27	28	8	30	33	25	1	37	63	69

OIA complaints by Faculty and case type



Outcomes of complaints submitted to the OIA

Outcome	Level of study			Gender		Fee status			24/25 total	23/24 total
	UG	PGT	PGR	F	M	UK	EU	OS		
Not justified	11	16	3	11	19	12	1	17	30 (47%)	31 (45%)
Ongoing	9	7	2	8	10	9	0	9	18 (28%)	6 (9%)
Not eligible	1	3	3	5	2	1	0	6	7 (11%)	5 (7%)
Terminated	4	1	0	3	2	2	0	3	5 (8%)	2 (3%)
Withdrawn	1	1	0	2	0	0	0	2	2 (3%)	3 (4%)
Settled	1	0	0	1	0	0	0	1	1 (1%)	12 (17%)
Closed	0	0	0	0	0	0	0	0	0 (0%)	5 (7%)
Partly justified	0	0	0	0	0	0	0	0	0 (0%)	1 (1%)
Justified	0	0	0	0	0	0	0	0	0 (0%)	0 (0%)
Data error										4 (6%)
Total	27	28	8	30	33	24	1	38	63	69

In 23/24, 6 cases were ongoing at the time of the 23/24 annual report to Senate.

- 2 cases were found to be not eligible, meaning the complaint fell outside of the OIA's rules and could not be considered.
- 1 case was found to be Not Justified, meaning the OIA did not uphold the complaint.
- The University agreed to settle 3 cases.
 - 2 students were given the opportunity to repeat the academic year with no fees
 - 1 student was given a written apology and £2300 financial compensation

In the 1 case where the University agreed to settle in 24/25, the student had previously applied late penalties removed from their assessment mark.

Complaints submitted to the OIA by ethnicity, fee status, and gender

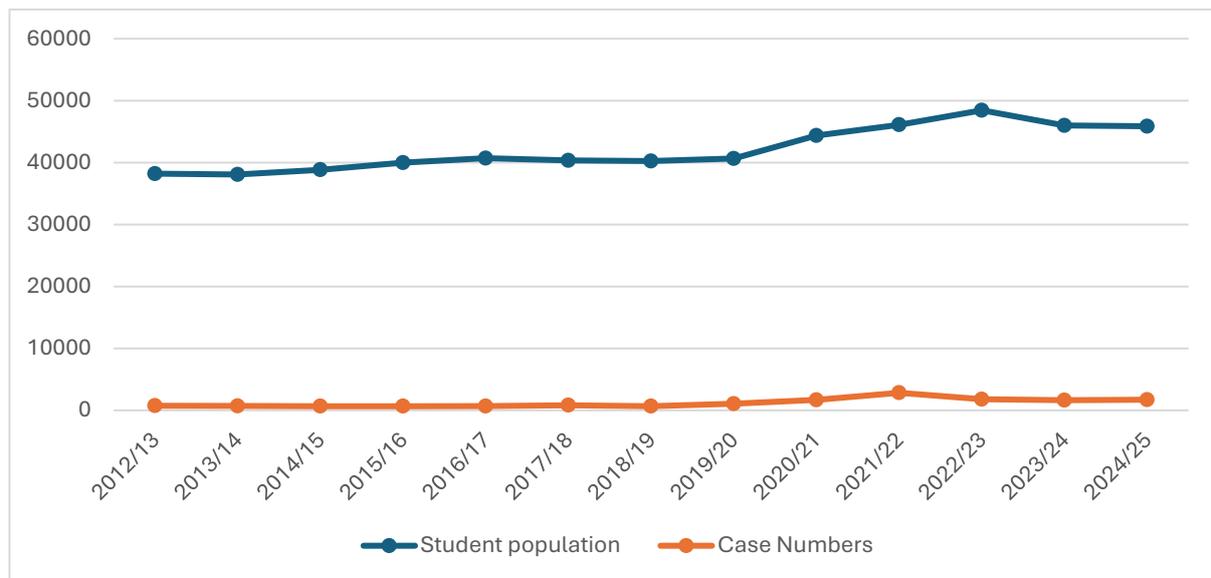
Ethnicity	UK		EU		OS		24/25 Total	23/24 Total	University pop % Ethnicity
	F	M	F	M	F	M			
Chinese	0	0	0	0	8	8	16 (25%)	20 (31%)	22%
Asian or Asian British	5	2	0	0	4	2	13 (21%)	10 (15%)	13%
Black or Black British	4	3	0	0	0	4	11 (17%)	4 (6%)	4%
White or White Irish/British	5	4	1	0	0	0	10 (16%)	21 (32%)	31%
Arab	0	0	0	0	3	2	5 (8%)	4 (6%)	4%
Other Mixed Background	0	4	0	0	0	0	4 (6%)	0 (0%)	2%
Other Asian Background	0	0	0	0	1	1	2 (3%)	4 (6%)	5%
Mixed – White and Asian	0	1	0	0	0	0	1 (1%)	0 (0%)	2%
Other Black Background	0	1	0	0	0	0	1 (1%)	0 (0%)	<1%
Other Ethnic Background	0	0	0	0	0	0	0 (0%)	1 (2%)	1%
Not declared/known	0	0	0	0	0	0	0 (0%)	1 (2%)	6%
Data error								4	
Grand total	14	15	1	16	16	17	63	65	

Section 8: Profile of student population 24/25

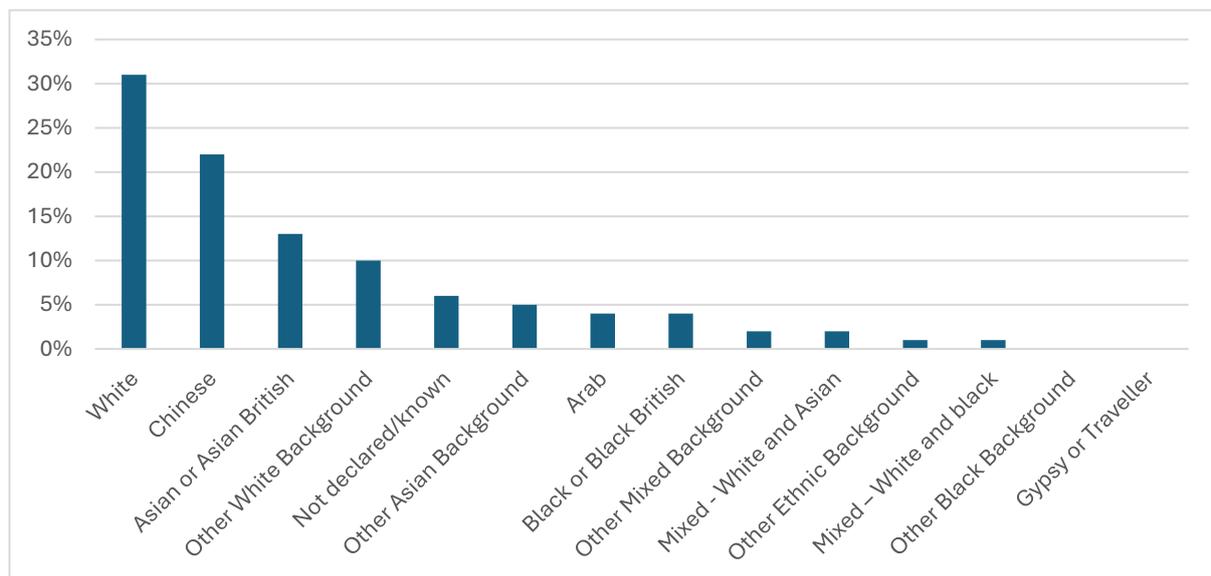
Faculty	Total	%	Level of study						Gender				Fee status			
			UG	%	PGT	%	PGR	%	F	%	M	%	UK/EU	%	OS	%
FMBH	12,704	28%	8678	28%	2808	25%	1219	31%	8970	35%	3719	19%	9745	36%	2959	16%
HUMS	20,261	44%	12,977	43%	6439	56%	845	21%	12,493	48%	7683	39%	11,302	42%	8959	48%
FSE	12,904	28%	8813	29%	2162	19%	1930	48%	4479	17%	8385	42%	6033	22%	6871	36%
Total	45,867		30,468		11,409		3990		25,941		19,786		27,079		18,789	

Note that % totals are for that column total, not the overall student population total, except for Faculty totals.

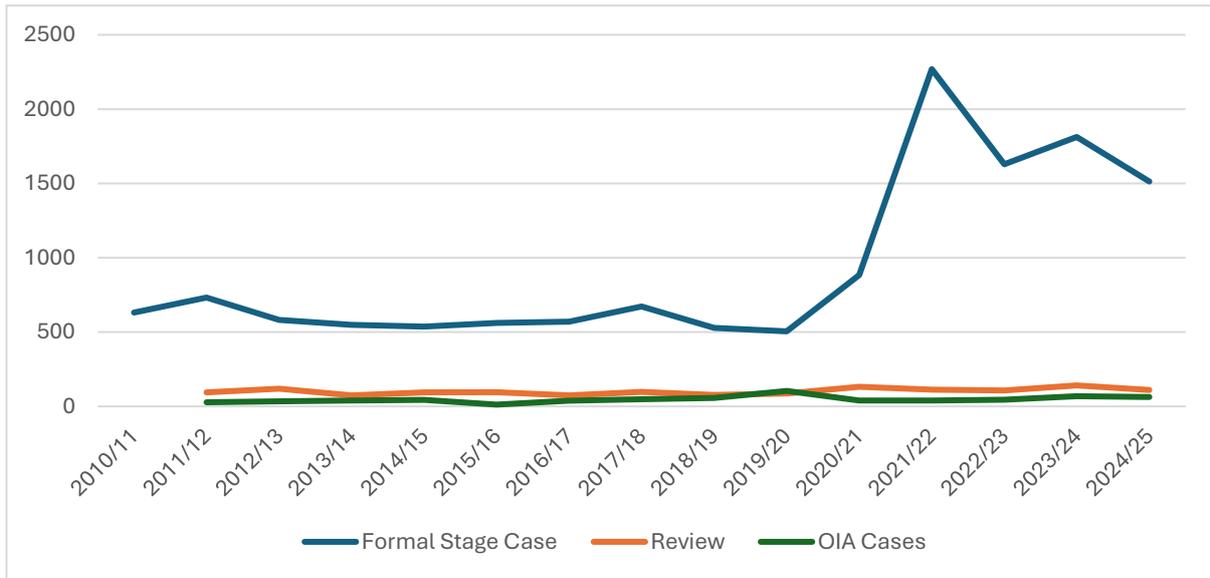
Note that totals are Head Count totals taken directly from Census student Reports on PowerBI, and within those report totals do not consistently add up correctly to grand totals.



Student population by ethnicity



Total number of formal, review and OIA cases



The sharp spike in cases in 20/21 and 21/22 can be attributed in large part to a Covid-related increase in non-academic misconduct as well as academic misconduct during remote assessments/examinations. This is commented upon further in previous Reports to Senate.