

Manchester Access Programme

Student Handbook 2026

Introduction

Welcome to the Manchester Access Programme (MAP)! This handbook is intended to help you get the most out of your time on MAP. It contains a lot of important information, so please read through and familiarise yourself with the content. It's the kind of handbook you would receive for your course if you were to begin studying at university.

A lot of the sections will point you to Canvas for even more information, so please also make sure you are regularly reading any updates and resources on [Canvas](#).

We're delighted to have you on the Programme, and hope you find it useful, challenging, and fun too!

Hybrid Delivery

MAP 2026 will be delivered both in person and online to ensure that you have the opportunity to engage with the University of Manchester's facilities and campus life, whilst also providing flexibility and accessibility through using platforms such as Zoom.

We will be using email and SMS text messaging to contact you. It is your responsibility to ensure that the MAP team has an up-to-date email address and phone number for you. It is also your responsibility to check your email and the MAP Canvas site regularly for information from the MAP team about activities and updates to the programme.

Wellbeing

Taking care of your mind as well as your body is really important. The University's Counselling and Mental Health service has some [excellent tips and resources](#) on improving your mental health. Mind, the mental health charity, also has information and advice [specifically for young people](#).

If you are concerned that any medical or personal circumstances are impacting your participation in MAP, please [contact the MAP team](#) as soon as you can.

Disclaimer: Changes and amendments may occur during the Programme, and this handbook will be updated accordingly and available on Canvas.

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1. General Information

This section provides important information regarding: MAP contact details, health and safety, expectations of conduct, data protection and communications.

1.1 MAP Team Contact Details

The MAP team are here to provide you with information about the programme, the University and the university application process, and to support you with completing all required elements of MAP. You can email us at map@manchester.ac.uk.

Email will be our main method of communication during the Programme. Please check your emails regularly. Please only resend an email to MAP if you haven't heard back from us for over a week.

MAP working hours are Monday - Friday, 9.00am - 5.00pm. We are closed for public holidays and specific University closure days.

You will also have the opportunity to speak to the MAP Team in the 'MAP Catch-up and Advice sessions'. You can request a meeting via email, where you can speak to the MAP team about any questions or concerns you have about the programme.

MAP Team Phone

Students can call the MAP team about important queries between the hours of 10:30am – 12:00pm and 2:00pm – 4:30pm Monday – Friday. Our number is 0161 306 6505.

Please note that you should contact us by email for most queries, as it is easier for us to support you this way.

1.2 Health and Safety Information

We risk assess all our activities and take active steps to reduce the risk for MAP students at all opportunities. You must read our pre-event information, provided in your booking confirmation email, which will detail any health and safety guidance you must adhere to during events.

1.3 Expectations of Conduct

Before starting the Manchester Access Programme, you were required to agree to the [MAP Student Charter](#). This is an important part of how we establish and maintain clear mutual expectations for the experience of all students on MAP. It is a two-way commitment which sets out what the MAP team expects from you during your time on the programme and what you can expect from the MAP team.

The University of Manchester does not tolerate any form of harassment, discrimination or bullying. If you believe that you or anyone else on the programme is being bullied or harassed, please contact a member of the MAP team.

You have also received the [MAP Student Code of Conduct](#) for taking part in MAP activities. By agreeing to the MAP Student Charter, you also agree to adhere to this code of conduct.

1.4 Data Protection and Parental/Photo Consent

The MAP team will keep electronic records for all students participating on the Programme. Your student record will include personal and sensitive data for the purpose of administering

the programme. Your record will be kept for up to six years following completion of the Programme. You can view our full Privacy Notice here:

<https://documents.manchester.ac.uk/display.aspx?DocID=68929>

1.4.1 Parental Consent

As part of your student record, your parent(s)/carer(s) have agreed for you to participate in the Programme during the registration process.

1.4.2 Photo Consent

During MAP, there may be occasions when photographs are taken and/or video is captured. These photos and videos will be used by the University when reporting about our events and publicising the work we do with local sixth form colleges. The photos and videos may be used on publicity or promotional literature produced by The University of Manchester, including leaflets, posters, newsletters and other display material, on The University of Manchester's website and other social media sites, including the MAP LinkedIn and YouTube, and in any publicity material about our services sent to the news media.

We will only take photographs and/or videos of you if you have given us permission to do so by not wearing a 'no photo' lanyard. If you have not given us photo consent, then we will ensure that you are not included in any photographs and/or videos taken at our events.

If you have any questions about the way in which the photos and videos are used, or if you wish to withdraw your consent, please [contact us](#).

1.5 Communications

In order for you to progress through the Manchester Access Programme, it is essential that you maintain regular communication with the MAP team.

1.5.1 Contact Details

It is your responsibility to ensure that the MAP team has up-to-date contact details for you. If your name, pronouns, home address, email address, phone number or emergency contact name and number changes, you must [inform us](#) immediately.

1.5.2 Your Email Communications

You must consistently use the same email to communicate with the MAP Team and sign up for MAP events. This is required as your email address operates as a unique identifier to help verify who is on the Programme and has attended events. If you sign up for events with a different email address, you may be marked as not attended, and this could impact your place on MAP.

The email in your MAP records will be the email address that you used to register for MAP. If you would like to change your preferred email address, please [email us](#).

1.5.3 MAP Team Email Communications

The MAP team will send important information to you via email to the email address you provided when you applied for MAP. It is your responsibility to ensure that you check your emails regularly. If you believe that you are not receiving all relevant emails, check your

junk/spam email folder and make sure that you have enough space in your email inbox to receive new emails. If there are no emails in this folder, inform the MAP team immediately.

Failure to read messages delivered to the email address you have provided will not be accepted as a legitimate excuse if you fail to act on information that has been sent to you.

The MAP team will send you regular newsletters via email. The newsletters will contain important information about elements of the programme and events, so please read them carefully.

Emails and newsletters will often direct you to Canvas. Canvas is an online system used by The University of Manchester students where you can find resources and register for events. You will be given IT login details and access to Canvas. For more information on Canvas, see [section 3.0](#).

When writing emails to the MAP team, please include your full name and University ID number within the email. Failure to properly identify yourself in emails may lead to a delay in receiving a response to your email.

When registering for events, you must use the email address that you registered on the Manchester Access Programme with or your preferred email address that has been agreed with the MAP Team.

1.5.4 IT and cybersecurity

With the move to hybrid teaching and working, there is now an increased risk that each of us may become subject to cyber-attacks. However, there are some simple but important actions that you can take to keep your personal data and University systems safe and secure. These are:

- Beware of email/phishing scams. Do not click on any messages or links from unknown or unexpected sources. The MAP team will never ask for your password.
- Install anti-virus software on all your computers.
- Keep your computer software up to date.
- Secure your computer by setting a password that needs to be entered every time you log in to your device. Strong passwords are a non-obvious combination of at least 10 letters, numbers and symbols. Never share your passwords for your computer or any of your accounts with anyone.

It is your responsibility to raise any IT issues with the MAP team via map@manchester.ac.uk as soon as they arise, as well as following any instructions and replying promptly to any communications if referred to our IT Support team.

2. Programme Summary and Content

The information in this section focuses on what MAP is, how the programme is structured, and key MAP activities for 2026.

2.1 Aims and Learning Outcomes

The aim of MAP is to support entry to The University of Manchester, or another research-intensive university, through the completion of a portfolio of work demonstrating specific knowledge and skills.

Whilst participating in the programme, you will:

- Develop your understanding of MAP, its modules, and develop effective and professional communication skills.
- Increase your understanding of what is involved in your journey to university.
- Develop your sense of belonging to the University.
- Learn how to write an academic assignment, including researching and identifying appropriate sources, writing and referencing. You will then put this into practice when writing your MAP academic assignment.
- Develop your critical thinking skills.
- Increase your confidence in your academic voice so that you feel prepared to write your academic assignments at university.
- Make an informed choice about where and what you would like to study in the future.
- Explore the University's facilities and services, and learn about the courses on offer, their content and requirements.
- Experience student life.
- Develop transferable skills that will enable you to be successful during the university application process, your time at university and beyond.

2.2 Programme Structure

MAP 2026 officially begins in April 2026 and runs until October 2026. This year, the programme will consist of four compulsory modules.

Module 1: Start Your Journey

Module 2: Academic Module: Research, Reference, Write

Module 3: Your Future, Your Choice

Module 4: Make Yourself a Success

2.3 MAP Strands

There are three different strands on MAP: Medicine, Dentistry and General. You were informed of which strand you are on in your offer letter. **You cannot switch strands at any time, for any reason.**

The reduced grade offers are applicable based on the strand you complete. For a summary, please refer to the [MAP Student Charter](#) (section 5).

2.4 Key Activities

Below is a timetable containing all the compulsory modules and deadlines for MAP 2026. Please be aware that the following dates may be subject to change in the event of disruption.

Date	Activity
Tuesday 7 th April or Thursday 9 th April or Tuesday 14 th April	Start Your Journey (on campus)
Wednesday 29 th April (On campus) or Thursday 30 th April (Webinar)	Academic Module: Research and Referencing Lecture (on campus or online)
Wednesday 13 th May	Email Your Tutor Day 1
Wednesday 13 th May – Tuesday 2 nd June	First Meeting with Academic Tutor (online)
Monday 29 th June	Email Your Tutor Day 2
Saturday 20 th June or Saturday 27 th June	Your Future, Your Choice (attend a university open day)
Monday 6 th July (1pm)	Academic Assignment First Draft Deadline
Thursday 16 th July or Tuesday 21 st July or Thursday 23 rd July	Make Yourself a Success event (on campus)
Wednesday 8 th July – Friday 7 th August	Second Meeting with Academic Tutor (online)
Thursday 27 th August (1pm)	Academic Assignment Deadline

2.4.1 Start Your Journey (Compulsory)

The 'Start Your Journey' event is the first compulsory module of MAP, where you will find out more information about the programme and how to start thinking about choosing your university course. You will also go on a campus tour of the University, take part in a workshop designed to develop your professional communication and time management skills, and a social session.

There will be an online MAP induction mini-module on Canvas that you need to complete before attending the event.

2.4.2 Academic Module: Research, Reference, Write (Compulsory)

The Academic Assignment is a 1,500 word essay on a topic of your choice. The assignment is designed to help you develop essential research and academic writing skills, which you will need at university. You will be supported in this work by a MAP Academic Tutor. Your Academic Tutor will either be a member of University staff or a postgraduate researcher. You will begin your assignment in May and have until Thursday 27th August to complete and submit it.

The Research and Referencing Lecture is designed to help you develop vital skills required for the completion of the Academic Assignment. This element of MAP will give you an

overview of the Academic Assignment, teach you how to access online journals and resources, identify appropriate academic resources, correctly use Harvard referencing and write a good essay.

You should complete the 'Overview of the Academic Assignment' e-learning module in May. You will meet your Academic Tutor online, however if your WiFi or your environment mean that you cannot have a productive online meeting with your Tutor, they may request to meet you on the University campus instead.

For further information regarding the Academic Assignment, please see [section 4](#) of the handbook.

2.4.3 Your Future, Your Choice (Compulsory)

You will attend a University of Manchester Open Day on either Saturday 27th June or Saturday 4th July. Attendance will be recorded, and we will provide you with a checklist of places to visit on campus, such as the Students' Union and the Library.

If you do not want to apply to The University of Manchester, you can attend an open day at another higher education institution, complete an activity online, and submit it via Canvas.

2.4.4 Make Yourself a Success (Compulsory)

The Make Yourself a Success module will be a full day event to help you to consider how you can be successful at university and beyond.

We will be running a variety of sessions during the day, including topics such as interview skills, Student Finance, personal statements, and student life workshops. You will also discover the variety of support available to you at university.

2.4.5 Optional activities

Throughout the programme, the MAP team will run optional activities and signpost you to webinars and events to help you develop your skills and learn more about university. We strongly advise you to take advantage of some of these extra opportunities to make the most of your time on MAP.

These will be highlighted in MAP newsletters and the Optional Events section on Canvas.

We may also highlight events via Canvas or email that are not run directly by the Manchester Access Programme or the University of Manchester that we feel would benefit MAP students. These events are delivered by external, independent organisations that work with Year 12 students, such as the UoM Students' Union or IntoUniversity. If you choose to attend a non-MAP event, it is your responsibility to read all the published event information carefully and contact the organisers if you have any questions or concerns. Before attending, you must ensure that you have permission from your parent(s)/carer(s) and school if the event is held during term time.

Disclaimer: The University of Manchester will not be held responsible for non-MAP optional events or activities held by external organisations.

3. Canvas

Canvas is The University of Manchester's virtual learning environment which is used by all staff and students. Canvas is the place where you can:

- Complete compulsory modules
- Sign up for optional events
- Access useful information & resources
- Submit your Academic Assignment

You should log in to the MAP Canvas page at least weekly to keep up-to-date with news and deadlines and to sign up for MAP activities. Please make sure you keep your log in details safe. You should never share these with anyone.

3.1 Accessing Canvas

To access the MAP Canvas site, please make sure you have followed these registration guidelines. Please note that you will need to download the 'Microsoft Authenticator' app to log in in the future – it is available on the App Store and Google Play.

After you have registered for Canvas Catalogue, please visit <https://lifelonglearning.manchester.ac.uk/> and log in using your email, password, and the Microsoft Authenticator app. **Please note that this is the only link you can use to access Canvas.** We recommend you 'favourite' this link to access it more easily in the future.

If you can't remember your password, please use the 'Forgot your password' button and follow the instructions.

3.2 Navigating Canvas

Once you have signed into Canvas, you will be able to access the Manchester Access Programme Homepage. Along the left-hand side of the Homepage, you will see a navigation menu which has links to the various areas of Canvas, such as 'Modules', 'Assignments', and 'Grades' etc.

The main area that you will need to check and engage with is the Modules section. This section has a timeline of content for the modules that you need to complete on MAP. A new module will become available in this section when you have completed the one before, so don't worry if there are not many modules available yet!

3.2.1 Signing up for Events

Instructions about how to sign up for compulsory and optional events are provided in the corresponding sections on Canvas. Please check your availability before signing up for each event. If you are allocated a place at an event, you will be sent a confirmation email. Please read the event information carefully before you attend an online or face-to-face event.

Places at MAP online and in-person events are often limited, so you should consider your availability before you sign up. Once you sign up for an event, it is your responsibility to update your own calendar and ensure you can attend. If you need to change your booking, you must email map@manchester.ac.uk with a valid reason.

3.2.2 Accessing Resources

There is a collection of resources available on Canvas that are designed to help you build upon specific skills, as well as presentations or materials from compulsory activities.

On the MAP Canvas Modules page, the below contains:

- Each 'Compulsory Module' section – which will contain an introduction page, information about compulsory activities, and a resources page with all the key resources, extra information, and presentations from the event.
- 'Optional Events' section – which will contain optional events, activities, and additional resources.
- We will also update Canvas with resources and information students may find helpful during the Programme, like pages for LinkedIn Learning and How to get Library access (see [section 6.2](#)) at The University of Manchester.

3.2.3 Academic Assignment

To access items relating to the Academic Assignment, open the 'Module 2 - Research, Reference, and Academic Assignment' folder. This area contains Academic Assignment resources and the Academic Assignment practice and final submission area.

Please note that the Module 2 Canvas area will only become available after you have completed Module 1.

4. Academic Assignment

You are required to write an Academic Assignment based on a self-selected topic in a subject area that you are currently studying at college. The Academic Assignment is an opportunity to further develop your knowledge of a topic, acquire key academic skills, and demonstrate your potential to be a successful student at university.

Resources for the Academic Assignment will become available on Canvas in the Module 2 section. It is important that you read these resources before writing and submitting your Academic Assignment.

4.1 Aims and Intended Learning Outcomes

The aims and intended learning outcomes outline what we expect you to achieve during the Academic Assignment process.

Aims

- To research a topic independently using various academic resources in order to further develop your knowledge of a topic.
- To acquire and develop key academic skills such as critical analysis of academic literature and referencing skills.
- To prepare for study at a research university.

Intended Learning Outcomes

By the end of the Academic Assignment process, you will be able to:

- Demonstrate a more in-depth knowledge and understanding of a topic.
- Describe subject knowledge in your own words and in an appropriate academic style (clear and logical structure).
- Explore a range of information, making clear links between different materials and ideas so the assignment flows in a coherent way.
- Select and summarise relevant information and reach appropriate conclusions.
- Demonstrate an ability to research the topic appropriately using a range of appropriate resources.
- Demonstrate the origins of your ideas by showing referencing skills.
- Demonstrate use of appropriate ICT skills in the presentation of your assignment using the guidelines provided.

Submitting the Academic Assignment

Guidance will be available in the Module 2: Research, Reference, and Academic Assignment module section. When you have uploaded your work, you should download a digital receipt. You should save this as evidence of your submission.

If you have any problems uploading your work, please [email the MAP team](#) and your Academic Tutor, attaching a copy of your assignment. You must email before the specified submission deadline (Thursday 27th August) to avoid penalties being applied to your Academic Assignment mark (see [section 4.2.1](#) below).

Please remember to back up your Academic Assignment whilst you are working on it, and once you have your final draft. An easy way of doing this is emailing your assignment to yourself or using an online platform like Google Drive to ensure the document is backed up.

4.2 Marking

Your Academic Assignment will be marked against the seven intended learning outcomes listed above in [section 4.1](#). You will be marked on a scale of 1-8 on how well you have met each intended learning outcome.

You will also be marked separately on your performance during the Academic Assignment process. You will be marked on a scale of 1-8 on how well you performed during the Academic Assignment process.

The marking matrix will be available in the 'Academic Assignment' folder when this folder is released.

To pass the Academic Assignment, you will need to:

- Achieve a minimum overall average score of 5 for your Academic Assignment.
- AND achieve a 3 or above in all learning outcomes.
- AND achieve a 3 or above for your performance mark.

4.2.1 Penalties

Penalties will be applied for an assignment that is submitted past the submission deadline and exceeds the word limit. The penalties are:

- Lose 5% of marks per day (24 hours) that your assignment is late, up to 5 days past the deadline. The penalty is applied immediately the submission deadline has passed. After 5 days, the assignment mark will be reduced to 0.
- Lose 10% of marks for every 250 words over or under the word count.

4.3 Support

4.3.1 Academic Tutor

You will be allocated an Academic Tutor who will support you with your Academic Assignment. They will be an academic member of staff or a postgraduate student at the university. You will have two 45-60 minute discussions with your Academic Tutor.

Your first discussion will be to develop a title for your Academic Assignment and to set clear goals to help you produce a draft assignment, which your Tutor will record on a first meeting sheet. Your tutor will send this document to you via email after the meeting. The deadline for your first discussion is Tuesday 2nd June.

Your second discussion will be an opportunity for you to gain feedback on your draft Academic Assignment, review your progress and discuss how to improve your assignment before the final submission. You will record all actions on a second meeting sheet, and your tutor will send this to you via email. The deadline for your second discussion is Friday 7th August.

The discussion sessions you arrange with your Academic Tutor must take place within normal working hours (Monday – Friday, 9am-5pm).

4.3.2 Structure and Format

You are required to follow a specific set of guidelines for your Academic Assignment. Information on the layout, structure and formatting of the assignment can be found in the '**Assignment Structure, Layout, and Format Guidelines**' document. This will be in the **Module 2 Resources** page when it is released.

4.3.4 Canvas

The Module 2 section on the MAP Canvas site contains all the information about the Academic Assignment. This will include all the important documents, guidelines and resources to support you in completing it.

For further information about Canvas, please see [section 3](#) of the handbook.

4.4 Academic Malpractice

When you submit your Academic Assignment through Canvas, it will automatically be checked against the TurnitinUK database. This database includes web pages (both current and archived content from the internet), a repository of works other students have submitted to Turnitin in the past, and a collection of documents which comprises thousands of periodicals, journals, and publications. It is perfectly natural for an assignment to match against some of the Turnitin database.

The Turnitin similarity report will indicate the similarity score of the submitted assignment, based on the amount of matching or similar text. The possible similarity ranges are:

- Blue: No matching text
- Green: One word to 24% matching text
- Yellow: 25-49% matching text
- Orange: 50-74% matching text
- Red: 75-100% matching text

4.4.1 Plagiarism

A high Turnitin similarity score (yellow, orange, red) may indicate plagiarism. Plagiarism is when you present the ideas, work or words of other people without proper, clear and unambiguous acknowledgement (referencing). The most obvious example of plagiarism is to copy and paste information/material from someone else's work. However, you may also commit plagiarism if you use a close paraphrase of their words or take diagrams/illustrations/tables/etc. from their work and input them into your work without referencing them. It also includes 'self-plagiarism' where you submit a piece of work you have presented for assessment on another occasion e.g. at college, or an EPQ.

Plagiarism is a serious academic offence. If your Academic Assignment is deemed to be plagiarised, then this could result in you being penalised with lower marks. In cases where the plagiarism level is high, the assignment will be discussed at an Academic Board Meeting and may result in you failing the Academic Assignment and subsequently being withdrawn from MAP.

4.4.2 Original Writing

A high Turnitin similarity score (yellow, orange, red) may indicate that your assignment does not include enough original writing content. Even where work and words of other people have been clearly referenced, your Academic Assignment must be written in your own words. In cases where there is not sufficient original content, your assignment will be discussed at an Academic Board Meeting and may result in you failing the Academic Assignment and subsequently being withdrawn from MAP.

4.4.3 Use of AI (artificial intelligence) in your MAP Academic Assignment

The University of Manchester's position is that when **used appropriately**, AI tools have the potential to enhance teaching and learning and can support inclusivity and accessibility.

Using AI Appropriately

We urge students to be cautious when using a chatbot or AI tool within their learning. Chatbots and AI tools can be useful, but there are several risks associated with using them. You can utilise AI to generate ideas, key themes, and plan your assignment **but not to write your assignment.**

Output from AI systems must be treated as work created by another person or persons, i.e. used critically and with permitted license, and cited and acknowledged appropriately.

Do not use AI to generate text, or partial text for use in your assignment, otherwise use will be deemed academic malpractice because the words and ideas generated are not your own and not an accurate reflection of your learning. Further to this, the words and ideas generated by the chatbot or AI tool may make use of other, human authors' ideas without referencing them, which is **plagiarism. If you use AI in your MAP Academic Assignment and do not reference it properly, this will be classified as plagiarism.**

In addition, AI can generate academic references that do not exist. If you are found to have used sources in your Academic Assignment that do not exist, you will fail the referencing section of your academic assignment which means you will fail the academic assignment entirely.

Your draft assignment will be marked by your tutor. If they suspect AI usage, tutors will ask you clarifying questions on your work during your second meeting to check understanding. They will also check your academic references to ensure the references are real and not AI-generated.

For information on how to reference and AI, please see Canvas.

5. Student Progression and Support

5.1 Attendance Requirements

In order to complete the Manchester Access Programme, you must pass all compulsory modules (see [section 2.4](#)). The MAP team will provide you with information on how to pass each module on Canvas and via email.

5.1.1 Unable to Attend a MAP Event

If you have signed up for an event and you are no longer able to attend, you should contact the MAP team as soon as possible. Where possible, we will publish presentations and event resources on Canvas, and it is your responsibility to read and engage with the content and resources so that you can successfully pass the compulsory modules.

5.2 Consequences of Unsatisfactory Progress

Unsatisfactory progress or engagement is usually identified if you have not submitted an Academic Assignment or passed compulsory MAP modules. You must get in touch with the MAP Team if you are experiencing difficulties taking part in the programme.

Failure to engage with the Programme may result in a warning about progress or withdrawal from MAP. Full details of the disciplinary process can be found in the MAP Student Charter agreement.

5.3 Reporting ill health, poor mental health or personal difficulties or concerns about taking part in the programme

If your participation in MAP is being affected by personal or medical circumstances, it is essential that you inform the MAP team immediately. The MAP team will be able to provide guidance and support depending on your current situation. This may involve a request for you to submit mitigating circumstances. Please see [section 7.0](#) for further details.

5.4 Reporting IT access issues

We recognise that there may be times when you have IT access issues whilst on the Programme.

- If your WiFi drops whilst you are in a live MAP session, please just log back in as soon as your WiFi comes back- you will not be in any trouble.
- If your WiFi drops whilst you are in a live session and it doesn't come back in time to rejoin, please [email the MAP team](#) with your full name and University ID number and let us know why you couldn't get back in. We will then make alternative arrangements with you.
- If you don't usually have IT access issues at present but are expecting some disruption (e.g. changing WiFi providers), please inform the MAP team as soon as possible.
- If you have significant IT access issues which will affect your participation in the Programme, it is important that you inform the MAP team. The MAP team will be able to provide guidance and support depending on your current situation.

5.5 Cost of living

We expect students to attend all compulsory modules, including those on campus. We understand that due to the rising cost of living, some students may have difficulty covering

the cost of their travel to our campus. We do not want this to stop you from attending one of our compulsory modules in person.

Please get in touch with us if you are unable to cover the cost of your travel to campus or feel you may need additional support.

5.6 Withdrawing from MAP

If you no longer wish to participate in the programme, we can withdraw you. However, please think carefully before you decide to do so.

Before you choose to withdraw from MAP, you should first discuss this with your parent or carer or with your tutors at school / college. You should also get in contact by [emailing map@manchester.ac.uk](mailto:map@manchester.ac.uk) so that we can discuss your progress and consider any further support that we can provide.

Securing a place on the programme was a huge achievement, and we do not want you to miss out on any of the benefits.

Please note that if you are withdrawn from MAP or do not complete the programme successfully, you will not be eligible for the MAP benefits, including the reduced entry requirements for undergraduate courses at The University of Manchester or the Undergraduate Access Scholarship.

6. Learning Resources

6.1 My Learning Essentials

The University of Manchester Library has a Study Skills Website where you will find information, hints & tips and practical activities to help you develop your study skills and become a better learner. You will also find advice about how to prepare for lectures, tutorials and seminars, as well as online workshops on a wealth of teaching and learning skills, including how to deal with exam stress, organising yourself, and personal development and career planning.

See <https://www.library.manchester.ac.uk/training/my-learning-essentials/>

You will also find a range of advice and guidance on the MAP Canvas site.

6.2 Library

The [University of Manchester Library](#) is among the finest libraries in the world. You can use the University of Manchester Library in-person and can sign up for a library card. As well as taking out books, you may use the library study spaces in the Main Library. Please see Canvas for details.

You will be given an online library membership as part of the Programme. You can use [Library Search](#) to access a number of different resources provided by the University of Manchester Library. Library Search provides simple, one-stop searching for books and e-books, videos, articles, digital media, and more. You should be using these resources when researching your Academic Assignment.

To use the Library services, you will need to use your University of Manchester IT username and password you set when you completed IT signup.

Example

*Username: **jbtstg5***

Password: This will be a 10-16 digit password that you have created.

Please note that your University of Manchester ID number or your Canvas email login is **NOT** the same as your IT username. Your University ID number is an 8 digit number, eg 10772414, and is your unique identifier, but it is different to your username! **Your username is a mix of letters and numbers.**

If you have completed IT sign up but still can't log in, visit iam.manchester.ac.uk. At the bottom of the page, click 'Recover your IT Account.' The first option allows you to enter your email address. Follow the instructions and you will be sent details about how to retrieve your username and password.

Please note that the MAP Team cannot recover forgotten usernames or passwords on your behalf.

7.0 Mitigating Circumstances and Appeals

The Manchester Access Programme has a policy and procedure for considering student mitigating circumstances and appeals.

7.1 Mitigating Circumstances

It is essential that if your participation in MAP is being affected by personal or medical circumstances, you inform the MAP team immediately. We will be able to discuss with you the process for 'Mitigating Circumstances'.

Mitigating Circumstances are defined as 'unforeseeable or unpreventable circumstances that could have, or did have, a significant adverse effect on the academic performance of a student'.

If you think that your participation in MAP is likely to be affected by your circumstances, you will need to submit a Mitigating Circumstances form. For example, things affecting your participation in MAP may include being unable to participate in MAP compulsory activities or not being able to hand in an assignment by the deadline.

7.1.1 Grounds for Mitigation

Below are examples of possible mitigating circumstances:

- significant illness or injury, or worsening of an ongoing illness or disability, including mental health conditions;
- the death or critical/significant illness of a close family member/dependant;
- significant family or personal crises leading to acute stress;
- the creation or exacerbation of a very difficult or dangerous living situation.

Below are examples of circumstances which will NOT normally be regarded as grounds for mitigation:

- holidays, moving house and events that were planned or could reasonably have been expected;
- inadequate planning and time management;
- failure, loss or theft of a computer or printer that prevents submission of work on time (you should back up work regularly and not leave completion so late that you cannot find another computer);
- consequences of undertaking paid or voluntary employment/work experience/participation on other summer schools and schemes;

7.1.2 Form and Deadlines

The form will be available to download on Canvas. You must email the completed form and any relevant supporting documentation to map@manchester.ac.uk

If you are requesting mitigation as you are unable to meet the Academic Assignment submission deadline, then the MAP team must receive this form **by 27th August**. It is your responsibility to submit this form and supporting documentation by this deadline for mitigation to be considered.

You should NOT wait until you receive your results to apply for mitigating circumstances. Late requests for mitigation will not be considered without a credible and compelling explanation as to why the request was not made before the assignment submission deadline (27th August).

While you are awaiting the outcome of your request for mitigation, you should continue to work to the Academic Assignment deadline of 27th August, unless your circumstances completely prevent you from doing so. If you miss this deadline, you should submit your work as soon as possible. **You should NOT wait until after the decision has been made on your mitigating circumstances to submit your assignment.** The amount of time you take to submit your Academic Assignment after the deadline will be taken into consideration, and a judgment will be made on whether this is justified, depending on your circumstances.

7.2 Appeals

Two decisions affect your progression on MAP that you may wish to appeal: withdrawal from MAP or the result of your final Academic Assignment. You may only appeal if there are adequate grounds for doing so and not simply because you are dissatisfied with the decision.

7.2.1 Grounds for Appeal

An appeal may be made only on the grounds below:

- that there were/are mitigating circumstances that affected your performance during the Manchester Access Programme and/or the Academic Assignment process, but for compelling and credible reasons, these were not disclosed to the MAP team or the Academic Tutor and may have had an effect on the final decision;
- that there was an administrative error or procedural irregularity;
- that the supervision by your Academic Tutor or the support offered by the MAP team was unsatisfactory to the point that your performance was affected.

Below are circumstances that will NOT normally be regarded as grounds for appeal:

- not informing the MAP team or Academic Tutor of mitigating circumstances due to personal feelings, e.g. shame, embarrassment or pride, or having concerns over the confidential treatment of requests for mitigation. These are not considered to be credible and compelling explanations as to why the circumstances could not be made known at the time;
- being disappointed in your result or disagreeing with a mark that you have been given. You cannot question the academic or professional judgment of your Academic Tutor or the MAP team who are responsible for assessing your academic performance or professional competence. However, if you are uncomfortable working with your Academic Tutor, you must make this known to the MAP team as soon as possible instead of waiting to appeal at the end of the programme.

7.2.2 Appeals form and deadlines

If you wish to appeal your academic mark or withdrawal from MAP, you must email the MAP team to notify us within ten days of receiving your Academic Assignment result or notification of withdrawal from MAP for the appeal to be considered.

We will then email you the appeals form, which you must complete and return alongside any relevant supporting documentation to map@manchester.ac.uk within five days of your receipt of our email. It is your responsibility to submit this form and supporting documentation before this deadline.