



Accessibility statement Technology One UK Ltd (Resource Booker 4.2)

Accessibility statement for Technology One UK Ltd

This accessibility statement applies to the non-administrative pages of the Resource Booker 4.2 website

This website is run by Technology One UK Ltd. We want as many people as possible to be able to use this site. For example, that means you should be able to:

- change colours, contrast levels and fonts
- view the website in both portrait and landscape orientation on mobile
- zoom in up to 400% with some loss of functionality
- navigate most of the website with keyboard only
- easily bypass repetitive menu links via a skip to content link on all pages
- listen to most of the website using a screen reader such as JAWS or NVDA
- navigate most of the website using speech recognition software

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

How accessible this website is

We know some parts of this website are not fully accessible. For example:

- Some links may not be fully accessible to users relying on keyboard and assistive technologies.
- The visual headings on some pages are not appropriately marked up as headings.
- Some visual lists are either malformed or not marked up as a programmatic lists.
- The focus order is not always predictable for keyboard users in cases where content is dynamically added or removed from pages.
- Some interactive elements have insufficient contrast either in their default state, or in their focused/hovered states.
- Forms may exhibit unlabelled, or partially labelled, elements, as well as error messages that are not associated with their form field.

A full listing of known issues with our web pages that may affect users with disabilities is available below under [non-accessible content](#).

Feedback and contact information

If you need information in a different format we encourage customers to contact us via our standard support channels.

Reporting accessibility problems with this website

Customers who discover an accessibility issue which is not detailed in the accessibility statement are encouraged to report the issue via our standard support channels.



Contacting us

Customers are encouraged to contact us via our standard support channels.

Technical information about this website's accessibility

Compliance status

This website is not compliant with the Web Content Accessibility Guidelines version 2.2 AA standard, due to the non-compliances listed below.

Non-accessible content

The content listed below is non-accessible for the following reasons.

Images and non-text content

There are informative icons and images that have missing or with inappropriate text alternative for assistive technology users. (WCAG 2.2 success criterion **1.1.1**)

There are functional icons and images on a number of pages that have missing text alternative for assistive technology users. (WCAG 2.2 success criterion **1.1.1**)

There are decorative images that are not hidden from assistive technology. (WCAG 2.2 success criterion **1.1.1**).

Page and content structure

Some text is displayed visually as a heading but is not marked up as such for assistive technology. (WCAG 2.2 success criterion **1.3.1**)

There are visual lists which do not use lists semantics. (WCAG 2.2 success criterion **1.3.1**)

There are visual lists which use malformed list semantics. (WCAG 2.2 success criterion **1.3.1**)

There is content which is inappropriately marked up as a list. (WCAG 2.2 success criterion **1.3.1**)

There are presentational tables where the table semantics are not suppressed. (WCAG 2.2 success criterion **1.3.1**)

There are visual tabular elements that do not use the appropriate table semantics. (WCAG 2.2 success criterion **1.3.1**)

Some content is inappropriately hidden from assistive technology. (WCAG 2.2 success criterion **1.3.2**)

Colour and contrast

The colour scheme on the website does not provide sufficient contrast for some text elements against the background. (WCAG 2.2 success criterion **1.4.3**)

Some text elements have insufficient contrast when hovered or focused. (WCAG 2.2 success criterion **1.4.3**)

Some functional and informative non-text elements do not meet the minimum contrast requirements. (WCAG 2.2 success criterion **1.4.11**)



The keyboard focus indicator for some elements relies on a change of colour alone. (WCAG 2.2 success criterion **1.4.1**)

Some interactive elements use a custom keyboard focus indicator that does not meet the minimum contrast requirements. (WCAG 2.2 success criterion **1.4.11**)

Keyboard navigation

There are interactive elements that are not keyboard focusable. (WCAG 2.2 success criterion **2.1.1**)

Some interactive elements cannot be activated using the keyboard. (WCAG 2.2 success criterion **2.1.1**)

There are elements that, when activated, illogically move focus to another element on the page. (WCAG 2.2 success criterion **2.4.3**)

The keyboard focus is not managed appropriately when the content is dynamically added or removed from the page. (WCAG 2.2 success criterion **2.4.3**)

Some off-screen, inoperable, or non-interactive elements are inappropriately focusable via the keyboard. (WCAG 2.2 success criterion **2.4.3**)

The keyboard focus indicator is not visible on some components. (WCAG 2.2 success criterion **2.4.7**)

Form controls

There are form fields that are not programmatically associated with the respective visual labels. (WCAG 2.2 success criterion **1.3.1**)

Some form fields labels are associated with the inappropriate information. (WCAG 2.2 success criterion **1.3.1**)

There are forms elements which have no visible text label. (WCAG 2.2 success criterion **3.3.2**)

There are forms where the asterisk indicating required fields is not explained, or where required fields are not indicated. (WCAG 2.2 success criterion **3.3.2**)

There are error messages which are not programmatically associated with their input fields. (WCAG 2.2 success criterion **1.3.1**)

There are error messages which appear on blur that have no programmatic call to action. (WCAG 2.2 success criterion **3.3.1**)

Interactive components

The accessible name of some elements does not include their visual label. (WCAG 2.2 success criterion **2.5.3**)

There are interactive controls where the target size for pointer input does not meet minimum size requirements. (WCAG 2.2 success criterion **2.5.8**)



Some interactive controls have an inappropriate or missing accessible name, role and/or state. (WCAG 2.2 success criterion **4.1.2**)

There are custom ARIA components that do not use the appropriate semantics. (WCAG 2.2 success criterion **4.1.2**)

Zoom

There is some loss of functionality when using browser zoom. (WCAG 2.2 success criterion **1.4.4**)

There is some loss of functionality when using browser reflow. (WCAG 2.2 success criterion **1.4.10**)

Language

There is text in a different language than the rest of the page, and which lacks an appropriate lang attribute. (WCAG 2.2 success criterion **3.1.2**)

Status messages

There are status messages and dynamic search results that are not programmatically identified. (WCAG 2.2 success criterion **4.1.3**).

What we're doing to improve accessibility

Each release of our products is submitted for independent assessment under WCAG 2.1 (and recently WCAG 2.2) to AA standard, and any issues identified are submitted to our developments teams for remediation.

Preparation of this accessibility statement

This statement was prepared on 14 August 2025. This statement was last reviewed 10 October 2025.

This website was last tested on 30/05/2025. The test was carried out by AbilityNet.

Accessibility statements for each release are available to our customers via our Customer Community.