

Academic Success Programme

Academic speaking:

Patient-centred communication skills

School of Health
Sciences (SHS)
and
School of Medical
Sciences (SMS)

For information on
other workshops,
please scan:



[manchester.ac.uk/
academicsuccess
programme/](http://manchester.ac.uk/academicsuccessprogramme/)

Week 1	Asking the right questions Practise using appropriate questions to collect patient information in a healthcare setting.
Week 2	Building rapport effectively Explore a range of language and active listening techniques to show empathy and build successful relationships with your patients.
Week 3	Giving information clearly Develop your ability to convey complex medical information in simple, concise and accessible terms for a patient or other non-medical audience.