

## Barra newsletter message, July 2025

Hello everyone,

I hope you're well. In this month's message, I'd like to talk about Your Voice Matters and the work we've been doing with our most recent listening exercises.

More than 550 colleagues took part in the Your Voice Matters survey, which is 57% of the directorate – our best response so far. Your feedback helps us understand what's working well and what needs to be improved across Estates & Facilities.

At the same time, alongside other Estates leaders, I have been talking directly with teams outside of Estates to get a clearer picture of how people are feeling about our activities and the services we deliver.

We're not looking at everything we've heard, from the survey to these conversations, so we can focus on the things that matter most to you and wider organisation. Over the next few weeks, we'll be sharing the results with the teams and starting local discussions on what we can do next.

I've also had direct feedback from staff about some behaviours that are not where they need to be. I'll be addressing this, the responses from the listening exercises, and your feedback in my next video.

This is all part of building a stronger, more connected Estates & Facilities that is working together as one team. You can visit the **Your Voice Matters hub** to see highlights from across the University.

Thanks again for sharing your views – they're shaping the future of our directorate.

Best wishes,  
Barra