

Support Services

Peer Mentors are an invaluable support service in helping to ease the transition of first years into University life – but it stands to reason that Peer Mentors may not always be in the position to provide solutions to all of the problems or issues that their mentees come to them for help with.

As a Student Coordinator, you are not expected to know all of the answers either, but you are expected to have a decent knowledge of the many support services offered at the University of Manchester, and to be able to direct your mentors/mentees on to these services when appropriate. **Check your Peer Mentor Crucial guide for quick access information.**

Careers Service

Can not only help with job vacancies, but also provides sessions to enhance students' employability.

- Crawford House, Booth Street East
- Tel: 0161 275 2828
- Email: careers@manchester.ac.uk

Counselling Service

A free, confidential service that offers advice on personal issues affecting the wellbeing of students. Also includes workshops on coping with specific issues.

- Fifth floor of Crawford House, Booth Street East
- Tel: 0161 275 2864
- Email: counsel.service@manchester.ac.uk

Language Centre

The Language Centre can provide a range of English language support services for registered international students, along with an academic writing tutorial service.

- Samuel Alexander Building (LG8.2)
- Tel: 0161 275 3426
- Email: insessional@manchester.ac.uk

Accommodation Office

Administer and allocate the 9200 University owned bedrooms, and support the student experience within halls of residence.

- First floor, University Place
- Tel: 0161 275 2888
- Email: accommodation@manchester.ac.uk

Student Services Centre

The SSC is there as a contact for the tasks that a student may need help with during their time at University; registration/fees, documentation, loans and grants, exams and graduation

- Burlington Street and Sackville Street Sites
- Tel: 0161 275 5000
- Email: ssc@manchester.ac.uk

Students with children

The best place to contact for nursery services is:

Manchester Children's Information Service

The Alexandra Centre, Adcombe Street, Moss Side.

M16 7AQ

- Tel: 0800 083 7921
- Email:

Disability Support Office

The DSO is there to assist students in identifying their needs whilst studying at the university, in order to enable students to access practical support.

- 2nd Floor of University Place
- Tel: 0161 275 7512
- Email: dso@manchester.ac.uk

International Advice

The International Advice Team, located in the Student Services Centre, offers help and advice to all international students.

- Tel: +44 (0)161 275 5000
- Email: iat@manchester.ac.uk

Additionally study abroad and exchanges may be of interest to your mentees:

<http://www.manchester.ac.uk/international/studyabroadandexcha>