

Your views on your digital experience

Professional Services colleagues

The [Jisc Digital Experience Insights Survey 2023-24](#) gave us a better understanding of our students and colleagues' digital experiences and where improvements can be made.

We received **180** responses from Professional Services colleagues.

What you told us...

77% agreed that the use of digital technologies in their work was convenient.

73% rated the quality of their digital working experience as good or above.

31% agreed they had engaging and motivating digital resources.

8% agreed the University provides formal recognition, accreditation or certification for their digital skills.



"Being able to access the systems anywhere on campus or from home via my laptop is really beneficial."

"Collaborative online tools.... all enable collaborative working on shared documents and improve efficiency."



"...there are so many different platforms and systems it's hard to make sense of it all and find the information."

"The biggest barrier is the lack of collective skills and knowledge in using digital tools."

What we are doing...



The University is preparing to move to Canvas from Blackboard Learn by September 2025 to introduce a modern, futureproof Central Learning Environment (CLE).



The Software Ecosystem Group is reviewing and developing processes to consolidate our existing inventory of software and streamline future software procurement decisions.

Supporting your digital capability

In addition to Faculty and ITL development activities, the below opportunities can now be accessed through L&OD's new [Digital Learning Hub](#):

- Self-assess and access personalised reports about your digital skills with the [Jisc Discovery tool](#).
- Enhance and gain recognition for your digital and professional development with [LinkedIn Learning](#).
- Get support with [Microsoft 365 Workshops](#) led by the University 365 Champions.

Find out more on the [Flexible Learning Programme StaffNet](#) pages.