

TLD Bulletin

July 2024



WELCOME MESSAGE

Welcome to the July Teaching and Learning Bulletin.

STAFFING UPDATES

We would like to wish Harriet Lander the best of luck in starting her new role as Impact Support Officer in the Faculty of Humanities. Harriet has been a member of the Teaching and Learning Delivery Team since January 2023, as both a TLSE Administrator in the Taught Programme Enhancement Team and Attendance Monitoring Coordinator. Harriet has always been a friendly and cheery face around the office and will be missed by her colleagues. Good luck Harriet, from all of your colleagues here, we wish you the best.

Congratulations to Vaibhav Balasaheb Nitave on securing a new job as Technical Officer with British Textile Technology Group/Shirley Technologies! Over the last 9 months, Vaibhav has been an asset to the Taught Programme Enhancement and Policy team in his role as Higher Education Intern. We wish him all the best in his role and all the success in the future!

THIS MONTH:

- Staffing Updates
- Policy Updates
- NSS Results
- Engagement Analytics
- Timetabling and Examinations



POLICY UPDATES

NEW Student Pregnancy, Maternity and New Parent Policy Approved by Senate

A new [Student Pregnancy, Maternity and New Parent Policy](#), as well as accompanying [procedures](#), has been approved by Senate. This new policy will allow students who are pregnant, or about to become new parents, to follow these new, specific arrangements rather than using the Policy on Interruptions.

The policy also outlines the support available for students who are new parents, including maternity, adoptions and paternity (or secondary carer/partner) arrangements and applies to all registered Undergraduate and Postgraduate Taught Students across the University.

Annual Policy Review Cycle

The following policies, procedures and Guidance have been updated following our annual review cycle. All documents have had minor amendments to language and formatting to improve accessibility for both staff and students. Thank you to all colleagues involved in the consultation process.

- [Policy on Placement Learning](#) and accompanying [Staff Guidance](#)
- Policy on [Additional Costs](#)
- [Policy on Interruptions](#) and accompanying [Staff](#) and [Student](#) Guidance
- [Policy on Religious Observance](#)

For any queries about any of these policies and their updates, please see contact teaching-policy@manchester.ac.uk

Other Policy Updates

The [Policy on Advising Taught Students](#) and accompanying [Guidance](#) have been reviewed and updated by the Institute of Teaching and Learning. There were only minor amendments, including ensuring the language and formatting is accessible for both staff and students.



TAUGHT PROGRAMME ENHANCEMENT (QUALITY FRAMEWORK, STUDENT VOICE DATA, AND POLICY)

National Student Survey (NSS) Results

The National Student Survey for 2024 was published on Wednesday 10th July. We had another high response rate this year with 72.5%. This is evident of a great level of engagement from our students, providing us with the opportunity to learn and develop for future cohorts.

This is the second year using the new survey methodology which no longer has a question on overall satisfaction (see StaffNet article on [NSS 2024 - Fives things to know](#) for further details). As there is no recognised summary metric in use in the sector, we are monitoring overall positivity across all questions, which is the proportion of respondents choosing the two most positive choices (compared to all respondents excluding those who respond "This does not apply to me"). The overall positivity rate for Manchester this year was 75%, the same as 2023 and 4.2% behind the operational priority target for this year. Across the sector there were improvements in student satisfaction so the University benchmark for 2024 increased to 79.9%

You can download the raw data from our webpages at

<https://www.staffnet.manchester.ac.uk/tlso/student-engagement/student-surveys/nss/nss-results/>.

Here you will also find an initial [Headlines Report](#) as well as [key data highlights](#) that were shared with key colleagues on results day.

The Taught Programme Enhancement Team are working hard to produce more detailed analysis in the near future. In the meantime, you can take a look at the [NSS PowerBI app](#) which now has the 2024 results.



SCHEDULING (TIMETABLING, EXAMINATIONS, AND PROGRESSION & ASSESSMENT)

Engagement Analytics (EA) Update

Mohamad Atiq started his role as the Engagement Analytics Officer on 24th June and has been meeting with the Visa check-in/Attendance Monitoring Team. This team comprises of 3 team leaders and 10 support staff, working across the campus providing a 'check-in' service to those students who are required to confirm attendance. In addition, Atiq is working with the EA Project team who are tasked with the implementation of the new Engagement Analytics solution software (SEAtS) for September 2024. The project is progressing apace, with testing of the new system due to commence in July 2024.

There will be a 'Town Hall' event online on Friday, 12 July, at 10-11am for anyone that wishes to find out more about the new system. Register through [our online form](#) if you'd like to attend and the meeting link will be shared with you.

Timetabling

Personal academic timetables for 2024-25 were released to staff on Friday 12th July. An incredible effort by the teams to create schedules for just over 3,000 academic staff and around 37,000 taught activities. Next up is a three-week window to make essential adjustments before timetables are released to students in August, as they select their course unit options for next year. Syllabus+ aligns, Timetables weave through their dance, Pathways shift and sway.

Examinations

Preparation has begun for the August re-sit period. Following student results, data is captured for those requiring a resit along with the component requirements that are to be re-assessed. Invigilators are also providing their availability, which should provide adequate cover for the two-week assessment window. Timetables will be released to students early in August.



CONTACT

If you are aware of other staff members who would like to be added to the TLD Bulletin mailing list to receive future editions of the Bulletin, please contact Ellie Powell (email eleanor.powell@manchester.ac.uk).

If you are from a Collaborative or Validated Partner and you are having difficulties accessing any of the linked documents or web pages, please contact teaching-policy@manchester.ac.uk