

# Writing to patients from rheumatology

## Patient interviews and focus groups



### We are looking for people to take part in a research study about clinic letters

To help us improve clinic letters and communication between patients and healthcare professionals, **we want to know what people think about clinic letters and who they are written to.**

**Clinic letters** are the letters written by rheumatology healthcare professionals (HCPs) after an outpatient appointment. They may be written to the patient or another HCP, for example, the patient's GP.

#### You can take part if you:

- ✓ **Are a current patient** of a rheumatology outpatient department in the UK NHS / HSC,
- ✓ **Are aged 18+, and**
- ✓ **Have attended two or more** rheumatology outpatient appointments in the UK NHS / HSC

#### Taking part would involve speaking to a researcher:

- Either one-to-one (an interview) or as part of a group (a focus group). You can choose.
- About your experience of receiving clinic letters and/or your views on receiving clinic letters in the future.

This would take about 60-90 minutes.

We could speak over the phone or online via videocall.

If you're interested in taking part, we'll ask you to:

#### Provide some information about yourself:

- For example, your age, gender identity, ethnicity, name and contact details.

This is because we want to speak to a range of different people with different experiences.

#### What to do next?

If you're interested in taking part, please visit our website for more information and answer a short screening survey:

<https://bit.ly/W2Pptinterview>



You can also contact us directly: **Rebecca Goulding | Research Associate**  
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