

Justice Hub Signposting Document – Family

advocate

Provides free legal representation from barristers if you have to go to court.

Telephone: 020 7092 3960 - Voicemail only service

Website: <https://weareadvocate.org.uk>

Online Application Form: <https://www.tfaforms.com/4811553>

CAFCASS

CAFCASS represents children in family court cases in England. They put children's needs, wishes and feelings first, making sure that children's voices are heard at the family court setting, and that decisions are made in their best interests. Their duty is to safeguard and promote the welfare of children going through the family justice system.

Telephone: 0300 456 4000

Website: <https://www.cafcass.gov.uk/>

Online Contact Form: <https://www.cafcass.gov.uk/contact-us/>

Coram Child Law Advice

Provides advice and information regarding family law, including guardianship and adoption.

Telephone: 0300 330 5480 Monday to Friday, 10am to 4pm

Online Contact Form: <https://childlawadvice.org.uk/clas/email-advice-family/>

Website: <https://childlawadvice.org.uk/family/>

Family Mediation Council

Assists with mediation services to sort arrangement with your ex or other family members. Married people, unmarried people, parents, stepparents, grandparents, and young people can all take part.

Telephone: 01707 594055 Monday to Friday, 9am to 3pm

Website: <https://www.familymediationcouncil.org.uk/>

Online Contact Form: <https://www.familymediationcouncil.org.uk/us/contact-us/>

IAM L.I.P

An information-only website which offers step-by-step guidance on divorce and various document templates for you to utilise.

Website: www.iamlip.com

Resolution

Resolution's 6500 members are family lawyers and other professionals committed to the constructive resolution of family disputes.

Telephone: 020 3841 0300

Website: <https://resolution.org.uk/>

Online Form: <https://resolution.org.uk/contact-us>

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Justice Hub Signposting Document – Family (DV)

FLWS

An independent legal support service designed to help protect women against domestic abuse, anywhere in England and Wales.

Telephone: 0203 745 7707 Monday to Friday, 9am to 5pm

Email: flows@rcjadvice.org.uk

Mankind

A specialist charity helping male victims of domestic abuse. They provide information, support, and further signposting. **Available only to men.**

Telephone: 01823 334244 Mon to Fri, 10am to 4pm

Website: <https://www.mankind.org.uk>

National Centre for Domestic Violence

NCDV specialises in providing free and effective support to survivors of domestic violence and abuse, usually by helping individuals obtain injunctions from their local county court.

Telephone: 0800 960 2070

Website: <https://www.ncdv.org.uk/>

Paladin

The national stalking advocacy service that supports victims of stalking and harassment.

Telephone: 020 3866 4107

Website: <https://www.paladinservice.co.uk/>

Rape Crisis England and Wales

Provides help and information to anyone who is suffering, or who has suffered from sexual violence or abuse.

Telephone: 0800 500 222

Website: www.rapecrisis.org.uk

Respect (Men's Advice Line)

Provides free guidance, information, and support for male victims of domestic violence.

Available only to men.

Telephone: 0808 8010327 Mon to Fri, 10am to 5pm

Email: info@mensadviceline.org.uk

Webchat: <https://mensadviceline.org.uk/contact-us/>

Website: www.mensadviceline.org.uk

Rights of Women

Provide women with the legal advice and information they need to understand and use their law and legal rights. They also work to improve the law for women and increase women's access to justice. This service also offers interpreters for those with other first languages than English.

Telephone: 020 7251 6577 Tue to Thu, 7pm to 9pm and Fri 12pm to 2pm

Email: info@row.org.uk

Website: <https://rightsofwomen.org.uk/>

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Justice Hub Signposting Document – Immigration

Greater Manchester Immigration Aid Unit

Provides free specialist advice and representation on immigration and asylum, including in legal aid cases and certain cases not eligible for legal aid.

Telephone: 0161 740 7722 Mon and Fri 9:30am to 1pm and Wed 1:30pm to 4pm.

Email: info@gmiau.org

Online Referral Form: <https://gmiau.org/help-and-advice/services/#referrals>

Manchester Refugee Support Network

Help asylum seekers get the basic support they need to live with dignity.

Telephone: 0161 868 0777

Email: info@mrsn.org.uk

Website: <https://mrsn.org.uk/>

Revive

An independent Manchester-based community project which provides free practical support, services and advocacy for refugees and people seeking asylum, regardless of race, religion, gender, sexuality, disability, age, or beliefs.

Telephone: 0161 223 5668

Email: info@revive-uk.org

Website: <http://www.revive-uk.org/>

Rights of Women

An advice line for women in need of information and support regarding their immigration status.

Telephone: 020 7490 7689

Mon and Thu, 10am to 12pm & 2pm to 4pm

Website: <https://www.rightsofwomen.org.uk/get-advice/immigration-and-asylum-law/>

The Joint Council for the Welfare of Immigrants

Provide timely and reliable immigration advice to those who need it most.

Telephone: 0800 160 1004 Mon, Tue & Thu, 10am to 1pm

Website: <https://www.jcwi.org.uk/>

Asylum Justice

Provide free specialist immigration advice and representation, up to and including court level, to asylum seekers, refugees, and vulnerable migrants.

Telephone: 029 2049 942

Online Form: <https://www.asylumjustice.org.uk/request-advice/>

Website: <https://www.asylumjustice.org.uk/>

Asylum Support Appeals Project (ASAP)

Provides free legal representation to asylum seekers at the Asylum Support Tribunal.

Telephone: 020 3716 0283

Website: <https://www.asaproject.org/>

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Justice Hub Signposting Document – General

Citizens Advice

They offer a range of information to help people solve their own problems.

Telephone: 0800 144 8848 – Lines open 09:00-17:00

Website: <https://www.citizensadvice.org.uk/>

Greater Manchester Law Centre

Provides free legal advice and representation for homeless people and people who are at risk of losing their home living in Greater Manchester.

Telephone: 0161 769 2244 Monday to Friday, 9am to 5pm

Email: reception@gmlaw.org.uk

Website: <https://www.gmlaw.org.uk/>

Cheetham Hill Advice Centre

An independent neighbourhood advice centre who provides confidential help, advice and support to local residents across Manchester, with a focus on individuals living in Cheetham.

Telephone: 0161 740 8999

Text: 07823 495 307

Email: triage@cheethamadvice.org.uk

Website: <https://cheethamadvice.org.uk/>

Law Society

Find a Solicitor.

Website: <https://solicitors.lawsociety.org.uk/>

Law Centre Network

Law Centres work within their communities to defend the legal rights of local people. You can use their website to find your local Law Centre.

Website: <https://www.lawcentres.org.uk/contact-us>

Email: Online enquiries form available on their website

AdviceLocal

Provides links to tailored information for different areas, including details of free, independent advice organisations which can help you get advice and support.

Website: <https://advicelocal.uk/> - Enter your postcode and choose an advice topic.

Email: Online enquiries form available on their website

Advice Now Website

An independent, not-for-profit website, run by the charity Law for Life, provides information and advice on rights and the law to members of the public.

Website: <https://www.advicenow.org.uk/>

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Justice Hub Signposting Document – Legal Aid

Legal Aid Agency

Provides civil & criminal legal aid and advice in England & Wales to help people deal with their legal problems.

Telephone: 0300 200 2020

Email: contactcivil@justice.gov.uk

Website: <https://www.gov.uk/government/organisations/legal-aid-agency>

Civil Legal Advice

For those living in England and Wales and eligible for legal aid, you may be eligible for free and confidential advice through this service.

Telephone: 0345 345 4345

Lines open Monday to Friday, 9am to 8pm and Saturday, 9am to 12:30pm.

Website: <https://www.gov.uk/civil-legal-advice>

Government Search – Legal Aid

Find Legal Aid Solicitors

Website: <https://find-legal-advice.justice.gov.uk/>

Law Society

Find a Solicitor.

Website: <https://solicitors.lawsociety.org.uk/>

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Justice Hub Signposting Document – Housing

Crisis

Crisis have centres around the UK offering support to help people find homes, gain skills and jobs. They are currently the leading source for knowledge on homelessness.

Telephone: 0151 218 7000 Monday to Friday, 8:30am to 5pm

Email: merseyside@crisis.org.uk

Website: <https://www.crisis.org.uk/ending-homelessness/about-homelessness/>

Centrepoint

Offers advice to anyone in England aged 16 – 25 with homelessness and at-risk housing situations.

Telephone: 0808 800 0661 (Monday to Friday, 9am to 5pm)

Website: <https://centrepoint.org.uk/>

Greater Manchester Law Centre

Provides free legal advice and representation for homeless people and people who are at risk of losing their home living in Greater Manchester.

Telephone: 0161 769 2244 Monday to Friday, 9am to 5pm

Email: reception@gmlaw.org.uk

Website: <https://www.gmlaw.org.uk/>

Greater Manchester Tenants Union

Greater Manchester Tenants Union is a democratic, member-led union, working across Greater Manchester. They organise and represent our members in the private and social rented sector and fight for safe, secure and affordable housing for everyone. They are not affiliated to any political party.

Email: info@tenantsunion.org.uk

Website: <https://www.tenantsunion.org.uk/>

Manchester Mind

Provides information and advice relating to housing.

Available only to individuals within Greater Manchester with mental health issues.

Telephone: 01617695732 Monday to Friday, 10am to 3pm

Email: advice@manchestermind.org

Website: <https://www.manchestermind.org/>

Shelter

Shelter helps millions of people every year struggling with bad housing or homelessness through their advice, support and legal services.

Telephone: 0344 515 1774

Webchat: https://england.shelter.org.uk/get_help/webchat

Website: <https://england.shelter.org.uk/>

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Justice Hub Signposting Document – Employment

ACAS - Advisory, Conciliatory & Arbitration Service

Provides information and advice service to employers and employees on all aspects of workplace relations and employment law.

Telephone: 0300 123 1100 Mon – Fri, 8am to 6pm

Website: <https://www.acas.org.uk/>

Cheetham Hill Advice Centre

An independent neighbourhood advice centre, that can provide support with a variety of employment-based issues.

Telephone: 0161 740 8999

Text: 07823 495 307

Email: triage@cheethamadvice.org.uk

Website: <https://cheethamadvice.org.uk/>

Equality Advisory & Support Service

A charity which provides information and guidance the issue of inequality within the workplace.

Telephone: 0808 800 0082 Mon – Fri, 9am -7pm and Saturday 10am – 2pm

Text: 0808 800 0084 Mon – Fri, 9am -7pm and Saturday 10am – 2pm

Website: <https://www.equalityadvisoryservice.com/app/home>

Online Enquiries Form: <https://www.equalityadvisoryservice.com/app/ask>

Greater Manchester Law Centre

Provides advice and guidance to people living and working in Greater Manchester on employment law and workers' rights.

Telephone: 0161 769 2244 Monday to Friday, 9am to 5pm

Email: reception@qmlaw.org.uk

Website: <https://www.qmlaw.org.uk/>

MIND Manchester

Explains what laws protect you from discrimination at work, what you can do if you are discriminated against, and where you can get support and advice.

Website: <https://www.mind.org.uk/information-support/legal-rights/discrimination-at-work/overview/>

YESS

A charity that offers affordable employment law advice to employees and employers who want to resolve problems at work without going to an employment tribunal.

Telephone: 02037017530

Website: <https://www.yesslaw.org.uk/>

Trade Unions

Anyone who is a member of a trade union should first approach their union for legal advice. If their case is taken to Employment Tribunal, they should ask their union if they can be provided with representation.

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Justice Hub Signposting Document – Small Claims/Consumer Contract

A Guide to Representing Yourself in Court

This guide is designed to help you find your way around the difficult and complex court system. It is not legal advice but explains briefly and clearly about what you need to do should you have a civil law problem.

Website: <https://www.thejusticegap.com/wp-content/uploads/2013/07/Bar-Council-guide.pdf>

Citizens Advice – Small Claims

An information guide that provides information on making small claims, going to a hearing and the rules about making a court claim.

Website: <https://www.citizensadvice.org.uk/law-and-courts/legal-system/small-claims/>

Government Website – Make a Court Claim for Money

An online guide informing you how you can apply to a county court to claim money you're owed by a person or business.

Website: <https://www.gov.uk/make-court-claim-for-money>

I AM L.I.P

An informational only website which offers step-by-step guidance on different court matters and various templates for clients to utilise

Website: <https://iamlip.com/>

Support Through Court

Provide a free service across England & Wales, offering support and guidance before, during and after court. They ensure that those facing court alone feel prepared and supported in accessing justice.

National Helpline: 0300 081 0006 Mon to Fri, 9am to 12:30pm and 1:30pm to 4:30pm

Manchester Helpline: 0161 520 2214 Mon to Fri, 9am to 12:30pm and 1:30pm to 4:30pm

Website: <https://www.supportthroughcourt.org/locations/manchester/>

Email: manchester@supportthroughcourt.org

Money Saving Expert

Website founded by Martin Lewis that provides useful practical guides on problems concerning household bills, travel, and insurance.

Website: <https://www.moneysavingexpert.com>

Cheetham Hill Advice Centre

An independent neighbourhood advice centre that provides advice on certain consumer issues for the residents of Greater Manchester.

Telephone: 0161 740 8999

Text: 07823 495 307

Email: triage@cheethamadvice.org.uk

Website: <https://cheethamadvice.org.uk/>

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Justice Hub Signposting Document – Wills and Probate

Citizens Advice

Provided free confidential advice on wills, including dealing with financial affairs, arranging a funeral, and dying intestate.

Telephone: 0800 144 8848

Website: <https://www.citizensadvice.org.uk/family/death-and-wills/>

Law Works

Offers free legal clinics in issues surrounding wills and probate. They connect volunteer lawyers with people in need of advice.

Website: <https://www.lawworks.org.uk/legal-advice-individuals/find-legal-advice-clinic-near-you>

KLR Solicitors

Offer a 30-minute free consultation to discuss any issues and questions surrounding wills and LPA's.

Telephone: 0208 300 6666

Website: <https://www.ukfreelegaladvice.co.uk/>

Money Saving Expert

Website founded by Martin Lewis with a practical guide to keeping costs to a minimum through the will writing process.

Website: <https://www.moneysavingexpert.com/family/free-cheap-wills/>

Which? – Wills and Probate

A digital consumer guide to wills and probate, including a guide on DIY for estate administration.

Website: <https://www.which.co.uk/money/wills-and-probate>

UK Free Legal Advice

A website with articles on a range of topics, including wills and probate which can be easily downloaded.

Website: <https://www.ukfreelegaladvice.co.uk/>

Government Website

If you want to check if probate has been issued or find a copy of a will, you have to request a probate record from the government website at the cost of £1.50. A copy of the will (if there is one) can also be provided.

Website: <https://www.gov.uk/search-will-probate>

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Justice Hub Signposting Document – Mental Capacity and Mental Health

Office of the Public Guardian

The Court of Protection offers guidance on how to make a lasting power of attorney.

Textphone: 0115 934 2778 Mon, Tue, Thu and Fri, 9:30am to 5pm and Wed 10am to 5pm

Website: <https://www.gov.uk/power-of-attorney>

Email: customerservices@publicguardian.gov.uk

Access Social Care

A specialist advice organisation that exists to make sure that older, disabled people, and carers get the social care they have a right to.

Website: www.accesscharity.org.uk

Email: enquiries@accesscharity.org.uk

Rethink Mental Illness

Offers advice, information, and practical help on a wide range of topics such as The Mental Health Act, community care, welfare benefits and carers rights.

Telephone: 0808 801 0525

Website: <https://www.rethink.org/>

Email: advice@rethink.org

Duncan Lewis Solicitors

The largest provider of mental health legal aid services in the UK. They can assist those being detained under the Mental Health Act 1983, advising on individual rights and liberties and can conduct hospital visits.

Telephone: 0333 772 0409

Website: <https://www.duncanlewis.co.uk/Court-of-protection.html>

Online Form:

<https://www.duncanlewis.co.uk/Home/Contact/?dept=Court%20of%20Protection&subDepartment=Court%20of%20Protection%20-%20General>

Hourglass

Runs a helpline providing information, advice and support to older victims and others who are concerned about or have witnessed abuse, neglect or financial exploitation of older people.

Telephone: 0808 808 8141

Website: <https://wearehourglass.org/>

Email: helpline@wearehourglass.org

Independent Age

Offers free impartial advice for older people and their family on care and support, money, benefits, health, and mobility.

Telephone: 0800 319 6789

Email: charity@independentage.org

Website: <https://www.independentage.org/>

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