

Writing to patients from rheumatology

Supporting the rheumatology multidisciplinary team to write directly to patients

Phase 1: **Scoping**

Surveys

To establish patients' current understanding of rheumatology clinic letters and the terms used in these letters, and healthcare professional current clinic letter writing practice

Outputs

Knowledge of patients' current understanding of rheumatology terminology & current professional practice

Phase 2: **Exploring**

Interviews and focus groups

To understand patient and healthcare professionals' perspectives on clinic letters being written directly to patients, and their preferences regarding the content and structure of such letters

Outputs

Better understanding of patient and professional views on writing directly to patients

Phase 3: **Co-producing resources**

Co-production workshops

To co-produce guidance and other resources to support healthcare professionals to write clinic letters directly to patients in a way that is understandable and acceptable to patients

Outputs

Co-produced resources to support HCPs to write directly to patients, including example letters, training resources, patient materials

Impact
on
practice

Patient and public involvement and engagement