



Data Fellowship Project 2024

Respect – Analysis trends of Respect’s domestic abuse helplines for male victims and perpetrators

Organisation and Team

Respect

Project Outline

Quantitative and qualitative analysis of the case record forms for helpline calls, emails and webchats recorded within the Salesforce database for Respect Phonenumber and Men’s Advice Line.

This project’s data analysis will be shared with Respect’s board to have a greater insight into the helpline’s evaluation and shape future planning through recommendations by the placement holder. It would also offer the opportunity to write up the findings into a briefing paper for possible publication by Respect (naming the placement holder as author or co-author as relevant).

Application Criteria

Essential:

- Excellent analytical skills.
- Ability to understand the impact of domestic violence.
- Interest in the work Respect does, helplines in particular.
- Understanding of the strengths and limitations of quantitative data.
- Ability to formulate different narratives based on the data analysis and identify the most realistic one.
- Good writing skills.
- Willingness to work collaboratively with practitioners.

Desirable:

- Experience with SPSS and how to transfer data from one platform to another. Our current system is Salesforce CRM using a custom-built database we designed that allows Excel to SPSS downloads.
- Knowledge of domestic abuse research terrain; debates on the connection between gender and intimate partner violence, or ability to work with such complexities.



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Practical Considerations

Remote working only. Access to a computer or laptop that has at least Windows 10.

Strong internet connection.

Confident to lone work from home with support virtual and via phone.

Selection Method

Online Interviews on Teams

Support and Training

Induction and training to the organisation and team.

Understanding the remit of Respect's helpline service, audience and the specialist support offered to users.

Induction support to navigate and extract data from the telephony service and Salesforce CRM.

Initial weekly check-ins and line management support thereafter.

Supporting Information

<https://respectphonenumber.org.uk/>
<https://mensadvice.org.uk/>
https://hubble-live-assets.s3.amazonaws.com/respect/file_asset/file/582/Impact_Report_-_Respect_2020-1.pdf
https://hubble-live-assets.s3.amazonaws.com/respect/redactor2_assets/files/856/Respect_Phone_line_service_review_2020-21_1_.pdf
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