



# How to set-up your NHS login (without photographic ID)

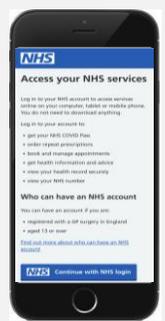
Before you start, you can only use this guide if you have already registered with GP online services. If you have not registered for these services, please see the guide for completing NHS login with photographic ID.

## You will need:

- Your email address and mobile telephone number.
- Your NHS number. You can find this on any letters you have received from the hospital.
- Your:
  - Date of birth
  - Full name
  - Postcode

*If you are using a shared device, please set-up your NHS login information using your details*

1



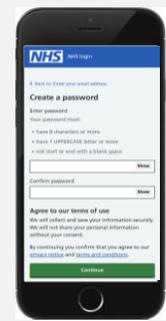
On your phone or web browser, visit [www.nhsapp.service.nhs.uk](http://www.nhsapp.service.nhs.uk)

2



Enter your email address. If this email is not already registered, create a new account.

3



Create a password following the guidelines given on the screen.

4



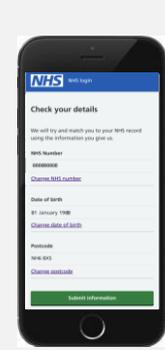
Re-check your email for a security code. Once submitted, you should then enter your phone number for a second code.

5



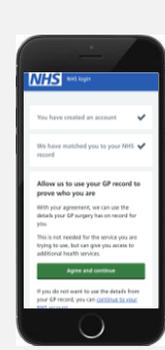
Link your account to your NHS record by providing your NHS number (which can be found on an NHS letter), date of birth and post code.

6



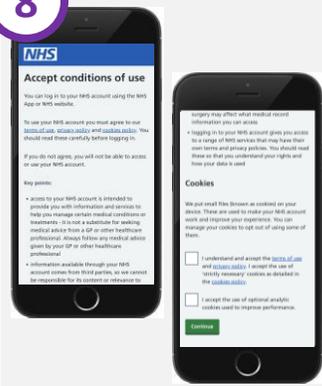
Check your details are correct. If they are, submit the information shown. If they are wrong, change the information before you submit.

7



Allow NHS login to link your account to your GP record to verify your identity.

8



Read and accept the conditions of use. Once you have completed this step your account has been created!

Please note, most accounts will be authorised within 15 minutes. But in some cases authorisation may take a few hours, possibly over night.

For more help, visit <https://sites.manchester.ac.uk/remora/> or email: [remora2@manchester.ac.uk](mailto:remora2@manchester.ac.uk). You can also phone us on 0161 306 2000. We are available Monday to Friday and will reply as soon as possible.



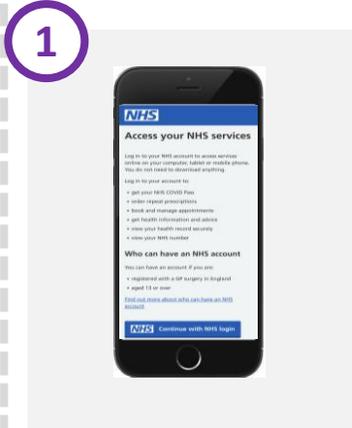
# How to set-up your NHS login (with photographic ID)

Before you start, use this guide if you have not already registered with GP online services. If you have registered for these services, please see the guide for completing NHS login without photographic ID.

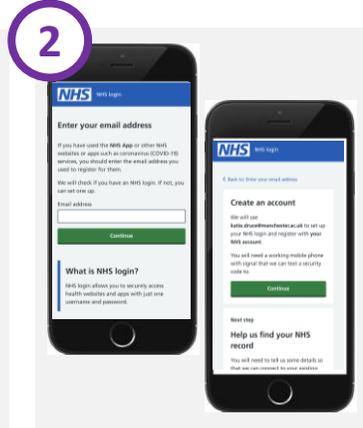
## You will need:

- Your email address and mobile telephone number.
- Your NHS number. You can find this on any letters you have received from the hospital.
- Your:
  - Date of birth
  - Full name
  - Postcode
- A phone with a camera for taking pictures and recording a short video of yourself.
- Photo ID – passport, driving licence or European national identity card.

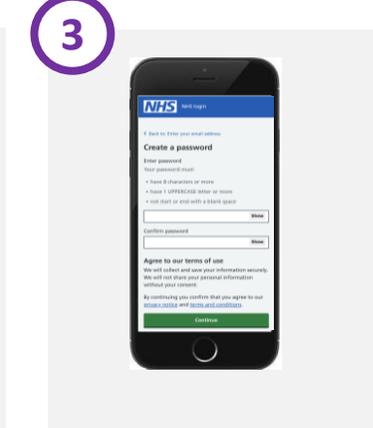
If you are using a shared device, please set-up your NHS login information using your details



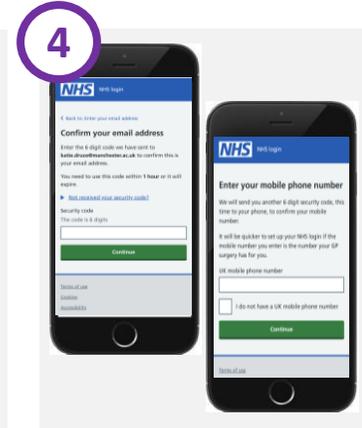
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2 Enter your email address. If this email is not already registered, create a new account.



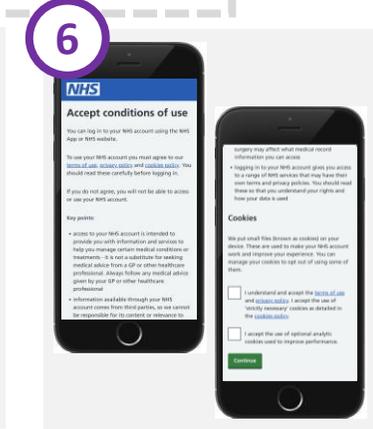
3 Create a password following the guidelines given on the screen



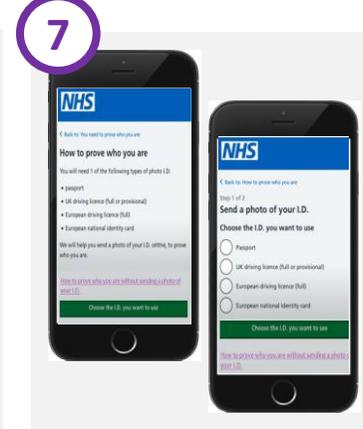
4 Re-check your email for a security code. Once submitted, you should then enter your phone number for a second code.



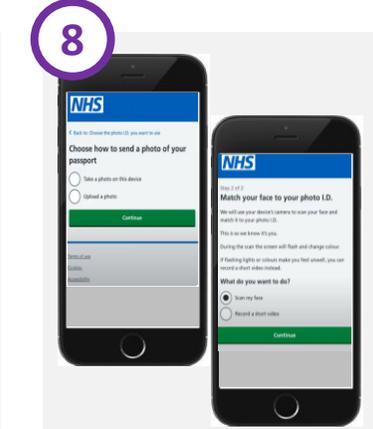
5 Link your account to your NHS record by providing your NHS number (which can be found on an NHS letter), date of birth and post code.



6 Read and accept the conditions of use.



7 Use your photo ID to verify your identity. You can use a Passport, UK/European driving licence or a European national identity card.



8 Follow the on-screen instructions to match your face to your ID. Once you have completed this step your account has been created!

Please note, most accounts will be authorised within 15 minutes. But in some cases authorisation may take a few hours, possibly over night.

For more help, visit <https://sites.manchester.ac.uk/remora/> or email: [remora2@manchester.ac.uk](mailto:remora2@manchester.ac.uk). You can also phone us on 0161 306 2000.

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