

Student-Led Health Screening Evaluation

Participant Information Sheet (PIS) - User Experience Questionnaire

You are being invited to take part in a research study looking at the views and experiences of users of a student-led health screening event. Before you decide whether to take part, it is important for you to understand why the research is being conducted and what it will involve. Please take time to read the following information carefully before deciding whether to take part and discuss it with others if you wish. Please ask if there is anything that is not clear or if you would like more information. Thank you for taking the time to read this.

About the research

Who will conduct the research?

Harsha Parmar and Sarah Knighton who are lecturers in the Division of Pharmacy and Optometry, School of Health Sciences at the University of Manchester and up to two final year pharmacy undergraduates at the University of Manchester.

What is the purpose of the research?

Standards for initial education and training of pharmacists (General Pharmaceutical Council 2021) introduce learning outcomes with greater focus on demonstrating effective physical assessment, diagnostic and consultation skills. To support their development in this area, Year 3 pharmacy undergraduates will deliver a new series of student-led health screening clinics to the public (staff and students across the campus) with a focus on blood pressure and health lifestyle.

As part of our evaluation of these student-led health screening clinics we would like to find out more about the thoughts and experiences of people attending the clinics (users of this service).

The findings of this study will help us to develop and improve our teaching and learning strategy for the future pharmacy workforce. You have been asked to participate in this research as you have attended a student-led health screening clinic.

Am I suitable to take part?

You are suitable to take part if you:

- Attended the student-led health screening clinic for a health screening check
- Are happy to share your questionnaire responses on your views and experience of attending the health screening clinic

Will the outcomes of the research be published?

The outcomes will be reported in final year pharmacy student dissertations, at conferences and in peer-reviewed journals, and shared with staff and students at the University of Manchester, but you won't be identifiable in any of these.

Who has reviewed the research project?

This study has been reviewed and approved by the University of Manchester Proportionate Research Ethics Committee (Ref:).

What would my involvement be?

What would I be asked to do if I took part?

If you would like to get involved, you will asked to complete an online questionnaire which will ask you about your views and experiences of attending a student-led health screening clinic. You will be asked to consent to sharing your responses from the questionnaire. You will give consent by clicking on the electronic consent button at the start of the questionnaire. The questionnaire responses are anonymous.

The findings will be analysed using statistical tests and written up in final year dissertations. The findings of this study may help us to develop and improve our teaching and learning strategy for the future pharmacy workforce.

Will I be compensated for taking part?

There is no payment for participating in this research. The findings of this study may help us to develop and improve our teaching and learning strategy for the future pharmacy workforce.

What happens if I do not want to take part or if I change my mind?

It is up to you to decide whether or not to take part. If you would like to, then get in touch with Harsha Parmar or Sarah Knighton using the contact details at the end of this information sheet.

If you do decide to take part, you will be given this information sheet to keep and will be asked to click on the electronic consent button when you access the questionnaire. If you decide to take part you are still free to withdraw at any time without giving a reason and without detriment to yourself. This does not affect your data protection rights. However, it will not be possible to remove your data from the project once you have submitted your questionnaire responses as we will not be able to identify your specific data. If you decide not to take part you do not need to do anything further.

Data Protection and Confidentiality

What information will you collect about me?

In order to participate in this research project we will need to collect information that could identify you, called "personal identifiable information". Specifically, we will need to collect:

- Gender (please note that you do not have to disclose this is you do not wish to)
- Ethnicity (please note that you do not have to disclose this is you do not wish to)

We are collecting the information regarding gender and ethnicity as understanding how you identify (gender, ethnicity) will help us to analyse and interpret the questionnaire response data and gain a better understanding of your views and opinions. However, we understand that you may not wish to share this information. If you do not wish to share this particular information when you complete the questionnaire, then you will still be able to consent to share your responses and participate in this study.

Under what legal basis are you collecting this information?

We are collecting and storing this personal identifiable information in accordance with UK data protection law which protect your rights. These state that we must have a legal basis (specific reason) for collecting your data. For this study, the specific reason is that it is "a public interest task" and "a process necessary for research purposes".

What are my rights in relation to the information you will collect about me?

You have a number of rights under data protection law regarding your personal information. For example, you can request a copy of the information we hold about you.

If you would like to know more about your different rights or the way we use your personal information to ensure we follow the law, please consult our <u>Privacy Notice for Research</u>.

Privacy notice URL can be found here http://documents.manchester.ac.uk/display.aspx?DocID=37095

Will my participation in the study be confidential and my personal identifiable information be protected?

In accordance with data protection law, The University of Manchester is the Data Controller for this project. This means that we are responsible for making sure your personal information is kept secure, confidential and used only in the way you have been told it will be used. All researchers are trained with this in mind, and your data will be looked after in the following way:

Data collected from the questionnaire responses is anonymous. Data will only be seen by the research team (Principal Investigators and the final year pharmacy students undertaking this element of the project). This data will be transferred to an electronic database, which is stored on a university encrypted network drive. This will be deleted after 5 years. This information will not identify you and will not be combined with other information in a way that could identify you. The information will only be used for the purpose of this project and its findings shared as outlined in the outcomes section of this document; it will not be used to contact you regarding any other matter.

Please also note that individuals from The University of Manchester or regulatory authorities may need to look at the data collected for this study to make sure the project is being carried out as planned. This may involve looking at identifiable data. All individuals involved in auditing and monitoring the study will have a strict duty of confidentiality to you as a research participant.

What if I have a complaint?

If you have a complaint that you wish to direct to members of the research team, please contact Harsha Parmar or Sarah Knighton:

harsha.parmar@manchester.ac.uk or sarah.knighton@manchester.ac.uk

If you wish to make a formal complaint to someone independent of the research team or if you are not satisfied with the response you have gained from the researcher in the first instance then please contact:

The Research Ethics Manager, Research Office, Christie Building, The University of Manchester, Oxford Road, Manchester, M13 9PL, by emailing: <u>research.complaints@manchester.ac.uk</u> or by telephoning 0161 306 8089.

If you wish to contact us about your data protection rights, please email <u>dataprotection@manchester.ac.uk</u> or write to The Information Governance Office, Christie Building, The University of Manchester, Oxford Road, M13 9PL at the University and we will guide you through the process of exercising your rights.

You also have a right to complain to the <u>Information Commissioner's Office about complaints</u> relating to your personal identifiable information Tel 0303 123 1113 <u>https://ico.org.uk/make-a-complaint/</u>

Contact Details

If you have any queries about the study or if you are interested in taking part then please contact the researcher(s):

HARSHA PARMAR, harsha.parmar@manchester.ac.uk, Tel: 0161 306 0630

SARAH KNIGHTON, sarah.knighton@manchester.ac.uk

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