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# Developing societal resilience

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# Resilience partnerships

[www.ambs.ac.uk/ncsr](http://www.ambs.ac.uk/ncsr)



Through our resilience partnerships alone, NCSR+ covers 98% of the UK+ population

Member of NCSR+

## Sector partners

### Voluntary sector



### Business sector



### Government sector



### Academic sector



# Aligning behind a national endeavour

Passive

**CCA 2004 –  
'passive' duties**  
“have regard to CVS”  
“promote business  
continuity”  
“publicise risks and  
plans”



Active



Ensuring common, shared,  
**strategic** and **political  
commitment** to strengthening  
resilience ... within the resilience  
partnership but also across  
**broader agendas** where partners  
may **already be working**

The ambition requires  
**strategic alignment of  
instrumental partners**



# Delivering a whole-of-society approach

1. Does a whole of society approach to resilience benefit from endeavour across HLOWLRF?

# There are needs

## Identifying need in communities

**Most communities are resilient**  
resilience in individuals, groups,  
organisations, networks  
(approx. to 80%)

**Other communities are not resilient**  
priority groups with daily life challenges,  
diverse and personalised needs ...  
targeted information, help & support  
(approx. to 20%)

## Meeting needs

**People want to help**  
and will travel to offer assistance to  
victims & affected communities, and  
help protect the environment

**Community responses are critical**  
to recovery,  
strengthening resilience to  
stresses/shocks, shaping their own  
future

# There is an overwhelming generosity

## At scale

**Society will come**  
not a new issue but a growing  
phenomenon

**Rich experiences ...**  
East Coast Floods (1953)  
Talcahuano, Chile (2010)  
Fukushima, Japan (2011)  
Grenfell Tower Fire (2017)

## Seeing it as a useful resource

COVID-19 was the **largest outpouring**  
of good neighbourliness, volunteering  
and community action

**Integrating it as a capability needs to  
be planned**  
to ensure it is a positive and helpful  
resource

1. Does this endeavour need strategy at the HIOWLRF level?

## AMBITION

<b>Step 1</b>	ALIGN	Align the people and the politics behind the ambition
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## DESIGN

<b>Step 2</b>	WHO	Establish the team and assess current performance
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<b>Step 3</b>	WHY	Agree the business case
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<b>Step 4</b>	WHAT	Co-design the strategy
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## IMPLEMENT

<b>Step 5</b>	WHO	Develop instrumental collaborations
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<b>Step 6</b>	HOW	Manage Local Resilience Capability
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<b>Step 7</b>	DO	Deliver value to society
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## CONTINUALLY IMPROVE

<b>Step 8</b>	EVALUATE	Assess system feedback to continually improve
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## STEP 1

# Align the people and the politics behind the ambition for Local Resilience Capability

1. Are you aligned on societal resilience?
2. What is your ambition for societal resilience?
3. Is that an individual or institutional ambition?

# A strategic capability

## Strategic capability

**Societal resilience requires strategy**  
– it's not a transactional activity

**Strategy involving broader LRF partners**  
– it's not an EP-only activity

**A capability**  
– not a short-term activity

## Prioritise risk & vulnerability

**Capability to address most at-risk / vulnerable**  
– it's not whole-of-society

**Start with risk, vulnerability, awareness, preparedness, agency**  
– it's not whole-of-society

**A capability to free resilience partners to focus on the most at-risk/vulnerable**

## Start simple

**Start with one**  
– group/ place/ partner with a bit of momentum

**Roll-out to another, continue to build**  
– it's not a single creation

**It doesn't need to be huge**  
– not everyone, not only volunteers

# A proportionate response

- Not ‘everything, everywhere, all at once, now’
- Keep everything in proportion
- Support the 80% to activate their own resilience

## Prioritize the 20%:

- Keep ‘whole-of-society’ in proportion
  - 20% in the priority groups of being at risk, vulnerable, unprepared, unaware, and lack agency
- Keep ‘partners’ in proportion
  - 20% are instrumental, are 80% occasional?
- Keep ‘services and infrastructure’ in proportion
  - 20% of local services that support priority groups (or create new priority groups if they failed)

1. What change would you make to the NCSR+ strategy for HIOWLRF?



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# Thank you for listening !

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**capability** created by local **systems** that help **people** and **places** to adapt and advance in a changing environment

## Capabilities

should work to understand **risk**, pinpoint **vulnerability**, raise **awareness**, enhance **preparedness**, and leverage **agency** (e.g. spontaneous volunteers, business continuity)

## People

include vulnerable people, staff, critical workers, volunteers, school children, citizens, visitors.

## Systems

**actors** (e.g. inds, groups, orgs, networks)  
**governance** (e.g. organise, deliver)  
**systems** (e.g. strategy, intelligence, management)

## Places

include employers, service and infrastructure providers, indoor and outdoor spaces, natural environment

Module	Description
<b>Local community networks</b>	Formalised and owned connections into existing local place-based networks e.g. Parish Councils, neighbourhood wards, associations
<b>Community hub</b>	Formalised and owned physical and virtual location for information and signposting to those with needs and offers
<b>Organised volunteers</b>	Volunteers from known partners such as voluntary sector organisations, businesses, higher and further education
<b>Spontaneous volunteers</b>	Members of the public who wish to help during an event and do not belong to a known partner
<b>Local essential services</b>	Support continuity of local community infrastructure (e.g. voluntary, business) that provides essential services)

# What does the capability do for you



## WHY do you want to prioritise support:

- To **best deploy surge capacity** of volunteers, resources, specialists
- To **ensure continuity of services** (schools, care)
- To **harness local intelligence** identify changing risks, vuln, etc
- To **challenge planning assumptions** about preparedness