# Highly commended nominations – Professional Services and Cultural Institutions Distinguished Achievement Awards 2023

#### Cost of Living Payments Team (large team category), DSE, Finance and CMSR

This team is highly commended for their work in delivering a sector leading support package to ease the financial burden felt by our students during the cost-of-living crisis.

#### MECD Moves and North Campus Clearance Team (large team category), FSE, E&F, ITS, Library

This team is highly commended for the relocation of Engineering and Materials (MECD). Colleagues from the Faculty of Science and Engineering, the University Library and Directorates of Estates, ITS, Compliance and Risk have worked closely to ensure the coordination of both people and technical moves along with the clearance of the north campus buildings, a feat larger than any other moves programme previously experienced at the University.

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## Staff Network Co-Chairs Team (small team category), EDI volunteers from across the institution

With the diverse and intersectional networks of staff across academic and professional services this team of cochairs are highly commended for continued work to actively embrace challenges and ways of working to benefit colleagues.

## Social Media Team (small team category), CMSR and FSE

This team is highly commended for, on behalf of the University, dealing with extremely challenging reputational issues, acting as a first point of contact for students, applicants and the public, all while delivering campaigns on our strategic priorities, and constantly embracing innovative techniques and technologies.

## Katy Taylor, Sprite + intern, SoSS, FHUMS

This individual is highly commended for her commitment, enthusiasm and pioneering spirit in stepping up to support a key research project.

## Emma Britain, Student Access, Success and Development Manager, DSE

This individual is highly commended for nurturing, motivating and empowering her team making them feel valued and confident in their work and also for improving interventions to ensure that our students have the right support when and where they need it.

## Lijuan Gao, Student Services Co-ordinator (Reporting), DSE

This individual is highly commended for her consistent commitment to excellent customer service and her desire to help colleagues from across the whole university.