### **INTERIM TRAINING RESOURCE**

#### **IMPORTANT TRAINING NOTE:**

This interim training resource replaces information previously contained within the *Student Records Maintenance Complete Guide v11.2* and includes updates as part of the Student Experience Project.

This interim training resource is for use between 1st May – 14th July 2023 ONLY.

From Monday 17<sup>th</sup> July 2023 onwards, this training resource will be replaced with a brand-new online Student Records Management training suite.

### **Student Records Management**

Viewing a Student Record and Managing Student Personal Data

#### **Student Records Management**

**Student Record Data** 

Version: INTERIM 1.0

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#### **Viewing a Student's Record**

#### **Viewing Student Status**

A student status can be viewed within the **Student Program/Plan** component (the main source for tracking a student's history). Anything that happens to the student throughout their student life **MUST** be recorded here. .

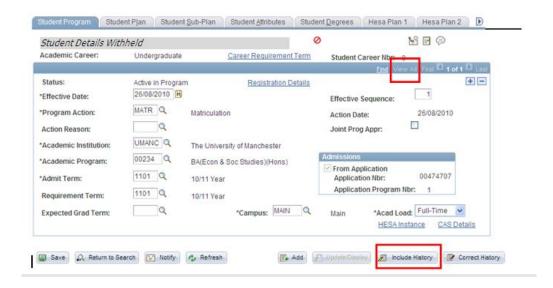
The pages within this component, records; Student Program Information, Student Plan Information, any Student Attributes attached to a student and Nursing & Midwifery information.

### Navigate To: Menu > Records & Enrolment > Career & Program Information > Student Program/Plan

1. Enter the student **ID** number in the **ID** field and click **Search**.

**TRAINING NOTE:** Select the **Include History** and click **View All** to view a student's full historical record.

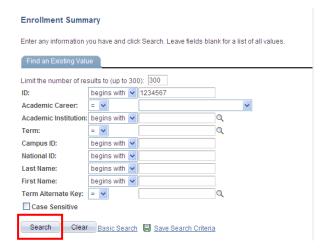
The Student Program/Plan component will open by default on the Student Program page:



#### **Viewing Enrolments**

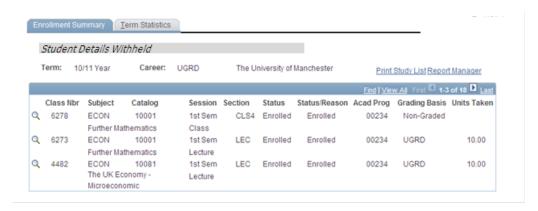
The **Enrollment Summary** component of the Campus Solutions student system, allows staff to view a complete list of an individual student's enrolments.

Navigate To: Menu > Records & Enrollment > Enrollment Summaries > Enrollment Summary



1. Enter the student ID in the ID field and click Search.

The **Enrollment Summary** component will open by default on the **Enrollment Summary** page:



On this page you can view a student's class enrolments. By default this page will only display the first three rows of data.



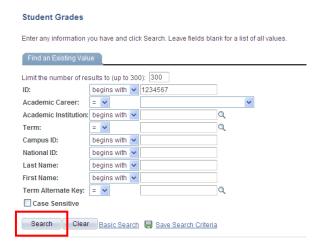
2. Click View All to display a complete list of all enrolments.

#### **Viewing Grades**

The **Student Grades** component allows staff to view a list of classes that an individual student is enrolled in, along with any current grading information.

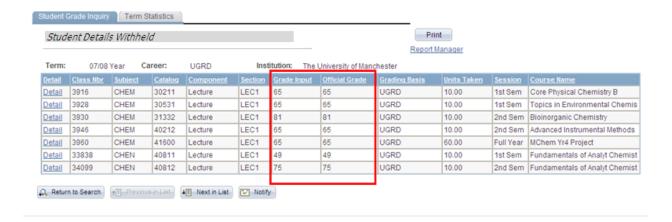
### Navigate To: Menu > Records & Enrollment > Student Term Information > Student Grades

1. Enter the student ID in the ID field and click Search.



The **Student Grades** component will open by default on the **Student Grade Inquiry** page:

A student's classes will then be displayed, along with any grading information applicable at that time.

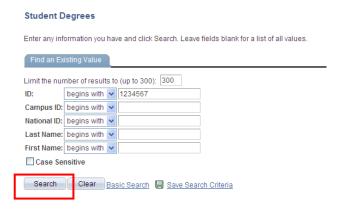


#### **Viewing Awards**

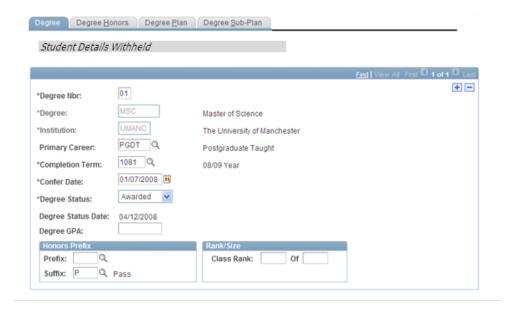
The Student Degrees component allows staff to view a student's awarded degrees.

#### Navigate To: Menu > Records & Enrollment > Graduation > Student Degrees

1. Enter the student ID in the ID field and click Search.



The **Student Degrees** component will open by default on the **Degree** page. Any awarded degree information will then be displayed for you to view:



**TRAINING NOTE:** If there is more than one degree to view, click **View All** or navigate through individual records using the record navigational buttons.



#### **Viewing Class Lists**

The **Class Roster** component allows staff to quickly view enrolments for a class, as well as students in the dropped or waitlist status.

#### Navigate To: Menu > Curriculum Management > Class Roster > Class Roster

1. Enter the Term and Class Number appropriate fields and click Search.

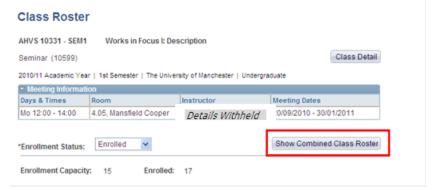


The **Class Roster** will open by default. Any enrolment information will be displayed for you to view:



**TRAINING NOTE:** You can also use this page to view a list of students who have dropped the class by selecting the **Dropped** value from the **Enrolment Status** optional values. Alternatively by selecting the **All** value to view a list of students, irrespective of their status).

**2.** If a class is part of a combined section, select **Show Combined Class Roster**.



This functionality displays a **class roster** of **all** students on the combined classes.

#### **Printing Class Lists**

This system functionality allows staff to run a system process to generate a printable class list in PDF format.

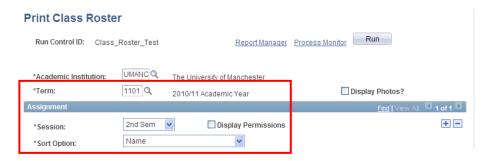
#### Navigate To: Menu > Curriculum Management > Class Roster > Print Class Roster

 Select the Add a New Value search page and enter a Run Control ID (RCI) to identify your Class List and click Add.

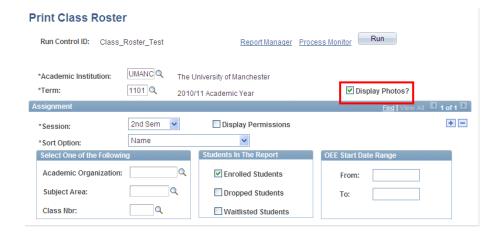


The **Print Class Roster** page will open by default.

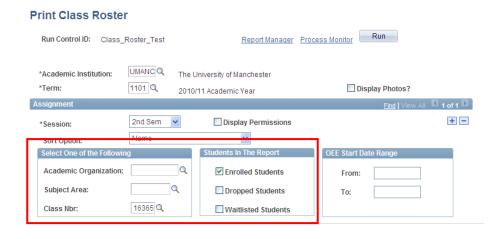
- **2.** Specify the criteria for the class:
  - Enter/Select the required **Term**
  - Enter/Select the appropriate **Session** (Semester 1, Semester 2 or Full Year)



**TRAINING NOTE:** It is no longer possible to download a class roster including student photos. Selecting the **Display Photo** checkbox will produce a class roster without photos.



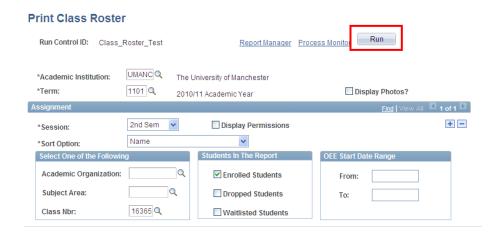
- **3.** You **MUST** enter **ONE** of the following sets of data to identify the specific class list to print:
  - Academic Organisation this will produce a list of all students enrolled on all classes within the specified Faculty/School.
  - **Subject Area** this will produce a list of all students enrolled on all classes within the specified Subject Area.
  - Class Nbr this will produce a list of all enrolled students on the specified Class.



**4.** Select the type of student/s to include in the report – you can select one or more of the options.

**TRAINING NOTE:** Ignore the **From** and **To** date fields – this information is calculated automatically by the student system.

5. Once all criteria has been entered, click Run.



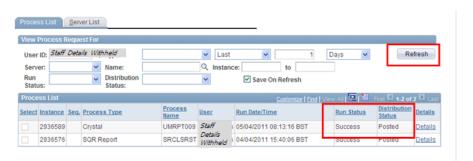
6. On the Process Scheduler Request page, select UMANC Class Roster and then click OK.



7. This will return you to the previous page, where you now need to click **Process Monitor**.



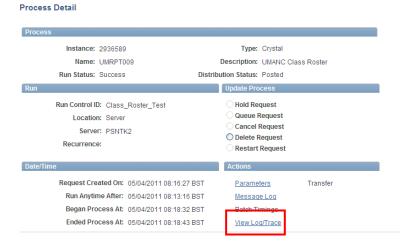
8. Within the Process List section this job should be listed at the top. Click Refresh (or press the space bar) until you have a Run Status value of Success and a Distribution Status value of Posted.



9. Click Details.



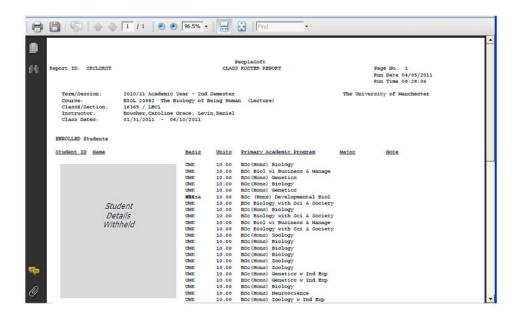
10. On the Process Details page, click View Log/Trace.



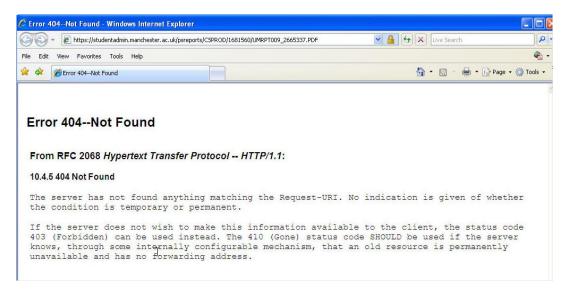
11. A File List will be displayed within the File List section. Select the PDF File.



12. The Class Roster PDF file will open for you to save/print.



**IMPORTANT TRAINING NOTE:** When selecting the PDF file, because it is such a large file the following error message may be displayed:



The 'Error 404' message appears whilst the server is still compiling the file. If this occurs, close the 'Error 404' window and wait for a short period of time until the process completes (approximately 3-5 minutes, dependant on file size).

Check the file again by selecting the PDF file. Once the process is complete, the **Class Roster** will display (as opposed to the 'Error 404' message).

### **Producing an Ad-Hoc Transcript**

This process allows you to produce an **Unofficial Academic Transcript** for a student.

#### Navigate To: Menu > Records and Enrolment > Transcripts > Transcript Request

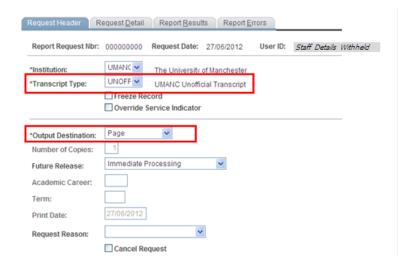
1. Select the Add a New Value search page.



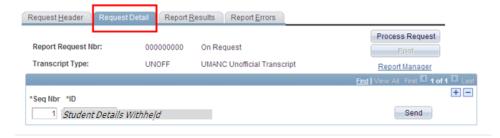
2. Enter the student ID in the ID field and click Search.

Find an Existing Value	Add a New Value	
Search Criteria		
*Current User ID = V		
Report Request Nbr begin	s with 🗸	
	s with 🗸	Q
Academic Institution begin		Q
Transcript Type begin	s with 🗸	Q
User ID begin	s with 🗸	
Request Date =	~	<b>1</b>
Future Release =	<b>v</b>	~
Term begin	s with 💙	Q
equested Print Date =	~	21
First Name begin	s with 💙	
Last Name begin	s with 💙	
Case Sensitive		

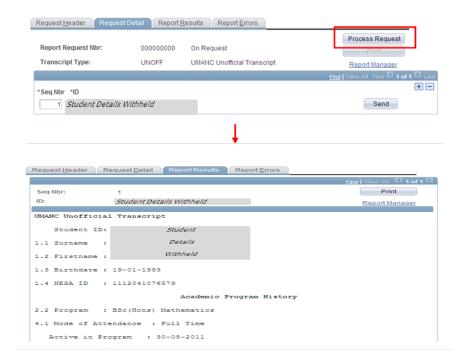
 The Transcript Request component will open by default within the Requester Header page, within the Transcript Type field, select the value of UNOFF (UMANC Unofficial Transcript) and the Output Destination field value of Page.



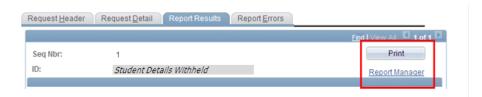
**3.** Within the **Request Detail** page, enter the **ID** number of the student for whom you wish to generate the unofficial transcript for.



4. Click Process Request and the unofficial transcript will be displayed.



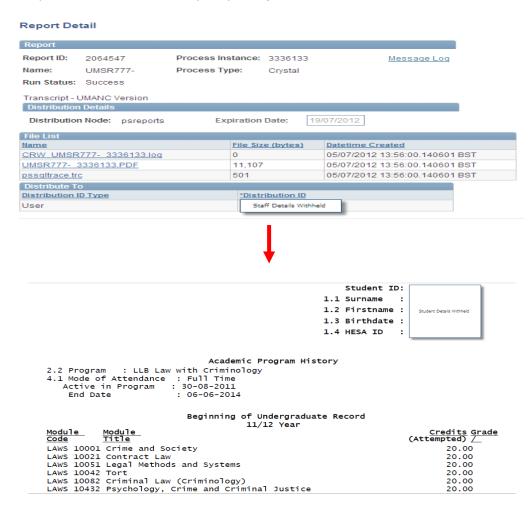
**5.** To create a downloadable version, click **Print**, and click **Report Manager**.



**6.** Within the **Report Manager** page, click **Refresh** (or press the space bar) until you see the process (Transcript) displayed with a status value of **Posted**.



- 7. Click the **Details** link alongside your Posted Transcript process.
- **8.** Within the **Report Detail** page, click the **PDF File** in the **File List** section to view the unofficial transcript in a new window ready for printing.



#### **Student Personal Data**

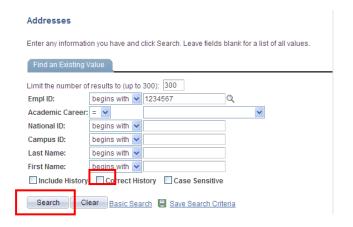
#### **Editing an Address**

Navigate To: Menu > Campus Community > Personal Information (Student) > Biographical (Student) > Addresses/Phones > Addresses

- To view/edit personal data in one place navigate to Campus Community > Personal Information (Student) > Add/Update a Person (apart from Emergency Contacts and Disability Details which can only be accessed by navigating to these areas individually).
- 1. Enter the student ID in the ID field.

**TRAINING NOTE:** Select the Correct History checkbox if you are going to be making a change to an existing address.

2. Click Search.



The **Addresses** page will open by default.

- 3. Click the Edit/View Address Detail link for the address that you wish to amend.
- **IMPORTANT NOTE:** Halls of Residence addresses **MUST not** be changed these will be maintained by the accommodation office.



**4.** This will then open up the **Address History** page for that specific address type. Insert a new row of data.

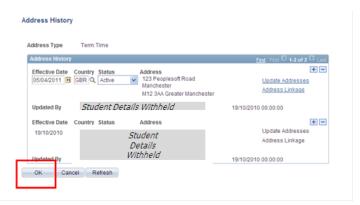
**5.** Within the new row of data, the system by default automatically re-inserts the same address, so that if you are making a minor modification you do not have to re-type the entire address out again. Update the **Effective Date** to record the date the change is effective from.



**6.** Click **Update Addresses**. You will then be taken to the **Edit Address** page where any necessary changes can be recorded.

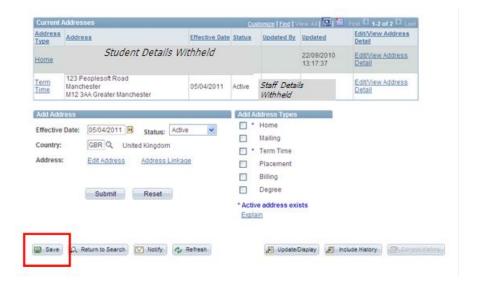


**7.** Once you have made your amendments, click **OK**. You will be taken back to the **Address History** page.



Note: you cannot have 2 or more addresses of the same type with the same **Effective Date**. These values **MUST** be unique in order for the system to determine the current record.

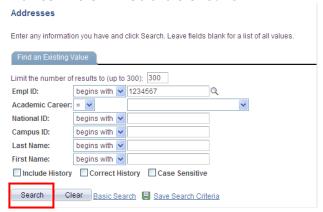
8. The updated address should display within the Current Addresses section. Click Save.



#### **Adding an Address**

## Navigate To: Menu > Campus Community > Personal Information (Student) > Biographical (Student) > Addresses/Phones > Addresses

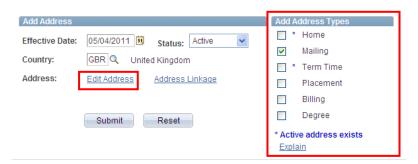
1. Enter the student ID number in the ID field and click Save.



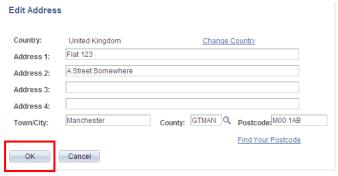
The **Addresses** page will open by default:

#### Addresses Student Details Withheld Address Address Edit/View Address Effective Date Status Updated By Updated Type 4321 Test Road Staff 05/04/2011 Edit/View Address Ripley DE5 8RD Derbyshire 22/09/2010 Active Details Withheld 123 Peoplesoft Road EditView Address Detail 05/04/2011 Manchester M12 3AA Greater Manchester 05/04/2011 Add Address Tvo Add Address \* Home Effective Date: 05/04/2011 Status: Active Mailing Country: GBR Q United Kingdom Term Time Address: Edit Address Address Linkage Placement Billing Degree Submit Reset \* Active address exists Explain

2. In the Add Address Types section, select the checkbox of the type of address to be added and click the Edit Address link.



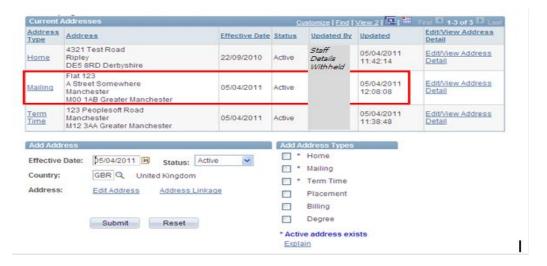
You will now be presented with a null/blank address entry page for you to enter the details of the new address.



- 3. Entered the address detail and click OK.
- **4.** You will then be returned to the main address page where you will see your newly entered address. Click **Submit**.



**5.** You will see that the address now appears in the top section of the screen.

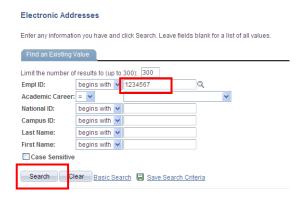


- 6. If you wish to add in another address, click **Reset** and repeat steps 2 5.
- 7. Click Save.

#### **Adding or Editing an Email Address**

## Navigate To: Menu > Campus Community > Personal Information (Student) > Biographical (Student) > Addresses/Phones > Electronic Addresses

1. Enter the student ID number in the ID field and click Search.



The **Electronic Addresses** page will open by default.

**2.** To edit an email address, simply overtype the existing information.



- **3.** To insert a new email address click **Add** to insert a new row of data.
- **4.** Select the type of email address you wish to add from the **Email Type** field options and then enter the email address in the **email address** field.

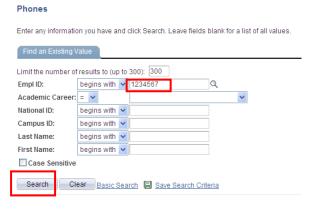


- Note that the University email address will always default as the 'Preferred' address, and so this should not be changed.
- 5. Click Save.

#### **Adding or Editing a Phone Number**

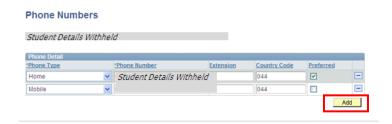
## Navigate To: Menu > Campus Community > Personal Information (Student) > Biographical (Student) > Addresses/Phones > Phones

**1.** Enter the student **ID** number in the **ID** field and click **Search**.

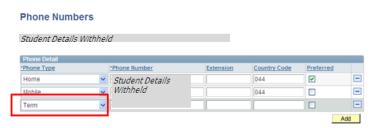


The **Phone Numbers** page will open by default.

**2.** To edit a phone number, simply overtype the existing information.



- **3.** To insert a new phone number, click **Add** to insert a new row of data to work with.
- **4.** Select the type of phone number you wish to add from the **Phone Type** options and enter the phone number in the field provided.



**IMPORTANT NOTE:** One phone number MUST be selected as the 'Preferred' number, change this if required.

5. Click Save.

#### **Adding or Editing a Name**

Note that you should not change the primary name in the system before seeing proof (such as marriage certificate; deed poll certificate; etc).

Any changes to a student's primary name must also be confirmed with the IT Data Quality Team; if this step is not completed, then the name will revert to the previous row overnight.

## Navigate To: Menu > Campus Community > Personal Information (Student) > Biographical (Student) > Names.

1. Enter the student ID number in the ID field and click Search.

**IMPORTANT NOTE:** if you are going to be making a change to an existing name, select the **Correct History** checkbox.

Names			
Enter any information	on you have and	click Search. Leave fields	blank for a list of all values.
Find an Existing \	/alue		
Limit the number of	results to (up to	300): 300	
Empl ID:	begins with 💌	1234567	Q
Academic Career:	= ~		~
National ID:	begins with		
Campus ID:	begins with		
Last Name:	begins with 💌		
First Name:	begins with 💌		
Include History	orrect His	story Case Sensitive	
Search Cl	ear <u>Basic Sea</u>	rch 📳 Save Search Crit	<u>eria</u>

The Names page will open by default, where you will see any current names for the individual listed.

Student Details Withheld						First El 1 of 1
			Status	Updated By	Updated	Name History
			Active		22/09/2010 13:17:37	Name History
Addichange a name						
Type of Name	<u> </u>					
Effective Date:	05/04/2011	Status:	Active	~		
*Format Using:	English Change Forms	et .				
Prefix:	<b>v</b>					
First Name:		Middle N	lame:			
Last Name:						
Suffix:	<u> </u>					
Display Nam	00					
Formal Name	ĸ					
Name:						

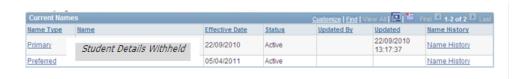
2. From the **Type of Name** options, select the name type that you wish to insert/amend (to amend an existing name, select the existing name type). The **Effective Date** will default to today's date – this can be updated as required.



**3.** Enter the name information, as required – you will see that you can enter a **Prefix**, **First**, **Middle** and **Last Name**, along with a name **Suffix**.



4. Once you have entered the necessary fields, click Submit.



- **5.** The inserted name will appear at the top of the **Current Names** section. (If you have amended an existing name, you should just see that this has now been altered, along with the new effective date you will NOT see an additional data row).
- 6. Click Save.



#### TRAINING NOTE:

Preferred names can be recorded in Campus Solutions but will not show in most other systems. The Primary name cannot be overwritten with a preferred name that is not on documentation – the Primary name must reflect the student's Legal Name.

**7.** Email <u>data.quality@manchester.ac.uk</u> with confirmation of the Student ID number and the new name, so that this can be updated in the CRM SPOT system.

#### **Recording a Single Name**

In the majority of countries a person will have a name followed by a family name. There are a number of countries where a person can legitimately have one single name.

For students who have a single name and have proof of this i.e. passport etc, this is the process for updating Campus Solutions (CS) to display the single name:

#### **Recording Single Names in Campus Solutions**

The CS Student System requires both the first name and surname fields to be populated which poses a problem when recording students with a single name.

To ensure that all search facilities within Campus Solutions are available and to support integration with other internal and external systems the following protocol must be adopted when recording single names:

First Name Field: '-'recorded

Surname Field: single name recorded



This process has been agreed by all affected areas and approved by the SAMG Student Records Group (October 2012).

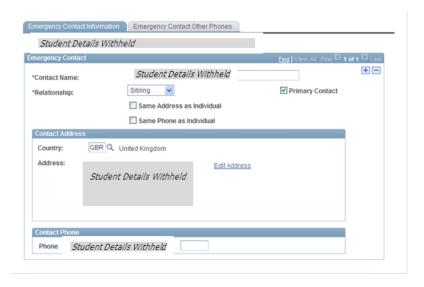
#### **Emergency Contacts**

## Navigate To: Menu > Campus Community > Personal Information (Student) > Biographical (Student) > Emergency Contacts

**1.** Enter the student **ID** number in **ID** field and click **Search**.



The **Emergency Contacts** page will open by default, where any existing contact information will be displayed.

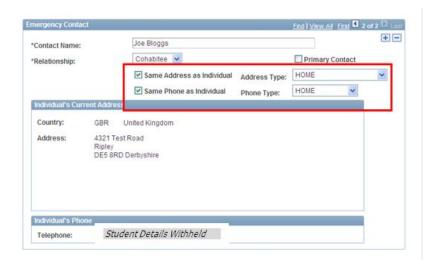


2. Insert a new row of data to add a new contact.



**3.** In the **Contact Name** field, insert the contact name and select the correct **Relationship** value to the student from the available system options.

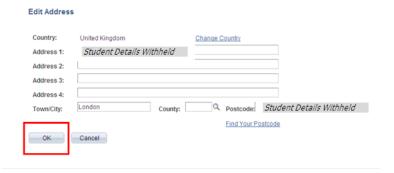
4. If the contact resides at the same address as the student, and/or has the same telephone number, then you can tick the Same Address and Same Phone Number check-boxes and choose the relevant address and phone types from the selection list, enabling this information to default in for you.



**5.** If you are adding a new address for the contact, then in the **Contact Address** section, enter the relevant **Country**, and click **Edit Address**.



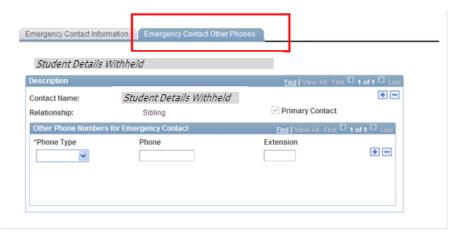
**6.** This will then open up the **Edit Address** page where you **MUST** enter the address and click **OK**.



**7.** You will be returned to the **Emergency Contacts** page, with the address displayed. You can now enter a **Phone** number in the **Phone** field, specifying an **Extension** (where necessary).



**8.** To insert additional phone number/s for the contact, select the **Emergency Contacts Other Phones** page.



**9.** Enter/Select the **Phone Type** from the system options, insert the phone number in the **Phone** field and records an **Extension** where necessary. Click **Save**.



#### **Disability Details**



Disability information will **ONLY** display in this component if student has given consent for details of the disability to be released.

**IMPORTANT NOTE:** This information is **ONLY** available in **VIEW ONLY** format. You will not be able to amend any information within this component, as this is managed by the central Disability Support Office.

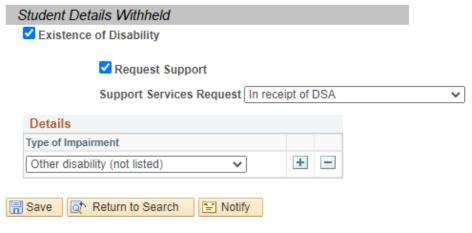
## Navigate To: Menu > Campus Community > Personal Information (Student) > Health Information (Student) > Disability Details

1. Enter the student ID number in the ID field and click Search.



**2.** The **Disability Details** component will open by default.

# Impairment Regional



Where disability information is available for a student, the **Existence of Disability** checkbox displayed will be selected. If support has been requested by the student, the **Request Support** checkbox displayed will also be selected, and the **Support Services Request** field will display the appropriate value for the student.

In the **Details** section of the page, the **Type of Impairment** field displays the student's impairment/s.

In the example above, the student has a disability and has requested support, the **Support Services Request** field displays that the student is **in receipt of DSA (Disability Support Allowance)** and the Type of Impairment field displays the value of **Other disability (not listed)**.