

# Where have all the Lifeboats Gone?

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# The first week

“There won’t be much for us to do now, so we can use this free time to catch up”

- All non-essential retail closed
- Hospitality sector closed
- Stay at home and travel ban
- Key role for Environmental Health teams

# Infection Control Advice

“Is this any different to what we do in the kitchen?”

- Using the right chemicals
- Enhanced cleaning
- Contact time
- Evidence to support the advice

# Law or Guidance?

“This says it’s just guidance so I can ignore it”

- Wasn’t always clear what was enforceable
- Too much reliance on guidance
- It’s toothless without enforcement
- County or District Council enforcement?

# Bending the Rule

“ Well it didn’t mention wrestling was banned, so I thought I was ok to host a show”

- Profit v Public safety
- Keep the rules simple and clear
- Must be penalties – but latest court ruling makes it harder
- Listen to feedback from the front line

# Level Playing Field

“I’m a National Compliance Officer and your Council’s support is the best I’ve seen”

- Essential to be fair to businesses
- Consistent approach
- Work with businesses
- Support businesses

# Learning from Lockdown

“At least we will know what to do next time”

- Maintain communication with businesses
- Behaviour Change & focus on what matters most
- Evidence to support advice – keep the message simple
- ***Where have all the lifeboats gone?***



## *Lancaster's Covid response service at a glance*

Decoding regulations

Practical tips

Posters

Risk assessment advice

Webinars

Video podcasts

Free training

Home cleaning “kits”

Self Isolation incentives for kids

Self isolation research project

Joint patrols with police

Product guide

Customer assurance scheme “Lancaster Covid Safe”

“Covid Safe +” for businesses who test regularly

Testing services for businesses

Over 3000 business compliance visits

Ventilation guidance

Subsidised CO2 monitors for businesses

10,000+ e-mails and mailshots to businesses

6 businesses closed

Covid recovers service for 2022

Local contact tracing team