

From 27th September 2021, the VLE Engagement app will be renamed '**SR: Student Engagement**'. This is to reflect the fact that from this date we are making a wider range of student engagement data available in this app beyond Blackboard logins and page views. The updated app will also contain data from the University's [attendance monitoring](#) system launched in September 2021 and video portal logins and video views. This app is targeted at PS staff working in student support in order to give them a better overall picture of student engagement with their learning activities so that those who may be struggling can be reached in a timely manner.

Installing the app for the first time

1. Log-in to the Power BI Service with your University email address, network password and Duo authentication - <https://app.powerbi.com/>
2. Click 'Get data' (bottom left of the Power BI homepage), then 'Get' from 'My organization'. If you see an app called 'SR: Student Engagement', click 'Get it now'. If this app does not appear here, you need to request this from IT Services by completing a Power BI service request form in the IT Support Portal for access to the reporting area called 'VLE Engagement'.
3. The app will now appear on your 'Apps' page which is accessible on the left-hand navigation pane. Click the 'SR: Student Engagement' tile to open the app.

Data refresh

The data in the app is refreshed from Campus Solutions, Blackboard, attendance monitoring system and video portal overnight. Barring any technical failures which can occur from time-to-time, the engagement data should be up-to-date as of yesterday.

At the foot of each report is the date when the data was last refreshed. If any of these do not show yesterday's date then there has been technical issue which will be being investigated.

SR: Student Engagement reports

This app contains two types of report, student engagement by programme and course unit of all current students, and aggregated cohort engagement.

Student Engagement

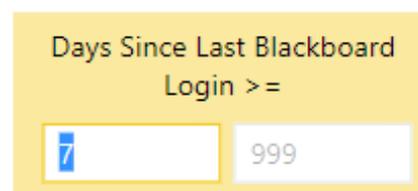
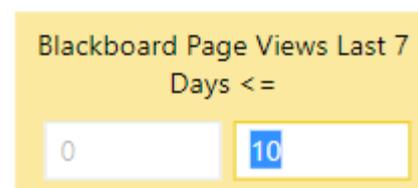
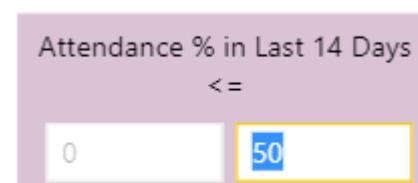
The student engagement reports contain a variety of information about a students' engagement, programme of study and contact details.

The reports have slicers which you can open by clicking the 'Slicers' button. These allow you to narrow down the list of current students to just those who you are most concerned about based on a set of criteria of your choice.



These slicers are:

- Days since last Blackboard login – amend the number on the left of the box to see students who have not logged into Blackboard for at least that number of days. In this example, the report will return students who have not logged in for 7 days or more.
- Blackboard page views in the last 7 days – as an alternative to looking for students who have not logged in at all, you can use this slicer to find students who may have logged in within the last 7 days but who have accessed very few, if any, pages. In this example, the report will return students who have viewed 10 or fewer pages in the last 7 days. Note: for this slicer to work, the "days since last blackboard login" filter should be set to '0'.
- Attendance % in the last 14 days – amend the number on the right to see students whose attendance in the last 14 days has been less than or equal to that number. In the example, the report will return students with less than or equal to 50% attendance in the last two weeks.

A yellow rectangular slicer box. The title is "Days Since Last Blackboard Login >=". Below the title are two input boxes. The first box contains the number "7" and has a blue highlight. The second box contains the number "999".A yellow rectangular slicer box. The title is "Blackboard Page Views Last 7 Days <=". Below the title are two input boxes. The first box contains the number "0". The second box contains the number "10" and has a blue highlight.A purple rectangular slicer box. The title is "Attendance % in Last 14 Days <=". Below the title are two input boxes. The first box contains the number "0". The second box contains the number "50" and has a blue highlight.

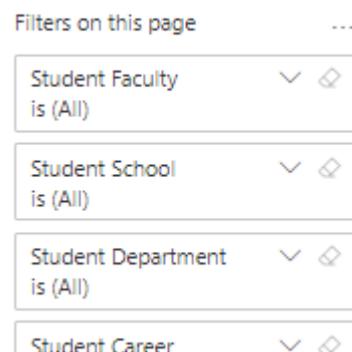
Whilst the Blackboard slicers would conflict with one another if applied together, you can use either of these in conjunction with the attendance slicer to find students who have neither logged in/used blackboard within a period of time and have a low attendance percentage.

To revert these filters back to their original settings in order to see all students click the 'reset to default' button.



User guide: **SR: Student Engagement** (formerly VLE Engagement)

The reports also provide a range of other filters on the right hand side of the screen that can be used to restrict the data returned in the reports e.g. students within a particular School or on a particular programme.



Filters on this page

- Student Faculty is (All)
- Student School is (All)
- Student Department is (All)
- Student Career

Cohort engagement

The cohort engagement section of the app contains reports showing recent engagement for an entire cohort; specifically by course unit, programme and School.

By default, the reports display the percentage attendance and percentage active in Blackboard (at least one log-in) for the cohort within the last 14 days (not including today), and also includes the overall attendance percentage for the cohort this academic year.



Active in Blackboard in Last N Days

1 14

You can adjust these default values by amending the number of days in the slicers as shown in the example to the right.



Attendance in Last N Days

Last 14 Days

08/09/2021 - 21/09/2021

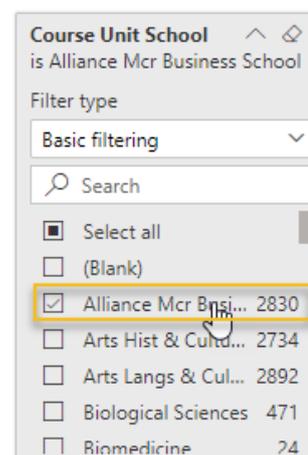


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X [Filter]

If you want to see the data for a few specific course units, you can type the codes in the filter as shown in the example to the left and then click the filter button highlighted in red.

Or, you can use the filters to the right of the screen in Power BI to see all the course units in a particular School, for example, as shown in the example to the right.



Course Unit School is Alliance Mcr Business School

Filter type: Basic filtering

Search

- Select all
- (Blank)
- Alliance Mcr Bnsi... 2830
- Arts Hist & Cult... 2734
- Arts Langs & Cul... 2892
- Biological Sciences 471
- Biomedicine 74

Support

For support, please contact datateam@manchester.ac.uk.