

Improving hearing services for people with learning disabilities





- We are inviting you to take part in a study.
- We want to make Hearing Services better for people with learning disabilities.
- This is an information sheet about the study.
- Please read this sheet and ask questions before you decide if you want to take part.

What is the study about?

- Sometimes people have problems with their hearing.
- They might find it hard to hear.



 An Audiologist can test your hearing and help you to hear better.



- You might have used Hearing Services (Audiology) before.
- Or you might have wanted to use Hearing Services, but you were not able to.



What will I do if I take part?

- We want to ask you about what it is like to use Hearing Services.
- If you could not use Hearing Services we want to ask you why.



- We want to know what was good and what was bad.
- We want to ask you how to make Hearing Services better.
- We would like to ask you some questions about Hearing Services at a group meeting, called a Focus Group.
- We would like you to come to 1 Focus Group with up to 6 people with learning disabilities.



- You do not have to tell us anything you do not want to.
- You do not have to tell us what hearing problems or care you have had.





- We would like to show you some information used by Hearing Services, such as leaflets and forms.
- We would like to know if they are helpful.



- The Focus Group will last for 1 hour.
- It will happen at a time and place that is good for you.



- We want to record what you say in the Focus Group.
- Please only agree to take part if you are happy to be recorded.





Siobhan

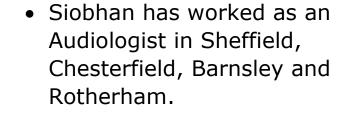


Shanice

Marianne









Do I have to take part?

- No. You do not have to come to a focus group. It is your choice.
- Taking part, or not, will not change the support you get.

Who is running the study?

- Our names are Siobhan, Shanice, and Marianne.
- We will run the Focus Group.
- We work at The University
 of Manchester.
 MANCHESTER

The University of Manchester



 If you decide to take part, you can still change your mind later.

- You can leave the focus group if you want to.
- You do not have to tell us why you want to leave.
- If you do leave, we will still include what you have told us before you leave, in our results.



- If you want to take part, we will ask you to sign a form.
- Or you can tell us if you are happy to take part.



Good things about taking part?





- We will use what you tell us to improve Hearing Services for people with learning disabilities.
- As a thank you for taking part, you will receive a £10 `Love2shop' voucher.
- This will be given to you at the end of the focus group.

What if I feel sad in the group?

- You might feel sad.
- This is ok, and you can leave the group if you want to.
- We will ask you what we can do to make you feel comfortable.



What will you do with the results?



- We can tell you what we found at the end of our study.
- We will share what we find with Hearing Services, people with learning disabilities, and other people who are interested in our study.

What happens to my information?





- Your information will be kept private and safe.
- We will not use your name when we tell people what we found.
- The University of Manchester or other authorities may need to check our work.
- They will keep your information safe.

Improving hearing services for people with learning disabilities



 If we think you, or someone else, is not safe, we will have to tell other people, like a member of your care team, or a family member.



If you would like to know more about your rights, please see our Privacy Notice for Research:

https://documents.manchester.ac.uk/display.aspx? DocID=37095

What about the Coronavirus? Can we still meet?



 You should not attend the meeting if you have Coronavirus symptoms.



• We will follow social distancing rules.



- The researchers will take a test before the focus group.
- You <u>do not</u> have to take a test.

If the Government rules change we will run online groups instead.

Contact details:

If you want to come to a group or ask about the study, you can email us:





Siobhan Brennan: <u>Siobhan.Brennan@manchester.ac.uk</u>



Marianne Day: <u>Marianne.Day@manchester.ac.uk</u>

You can find our study website, here:



https://sites.manchester.ac.uk/aldap/

If you, your relative, or carer would like to speak to us about the study, please contact:



Siobhan Brennan



Email: <u>Siobhan.Brennan@manchester.ac.uk</u>



Telephone: 07917605544

Address:



Ellen Wilkinson Building, University of Manchester Manchester M15 6JA

If you are worried about our study, you can contact:

Dr Kai Uus

Email address: kai.uus@manchester.ac.uk Address: Ellen Wilkinson Building, University of Manchester, Manchester, M15 6JA

<u>Or:</u>

The Research Ethics Manager: Research Office Christie Building The University of Manchester Oxford Road Manchester M13 9PL Email: <u>research.complaints@manchester.ac.uk</u> Telephone: 0161 306 8089