



The University of Manchester

Graduate School of Arts, Languages and Cultures  
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[www.alc.manchester.ac.uk/study/graduate-school](http://www.alc.manchester.ac.uk/study/graduate-school)

August 2021

### **Start of Year Registration Information – September 2021**

Congratulations on gaining your place on a postgraduate research programme at the University of Manchester and specifically in the School of Arts, Languages and Cultures.

#### **1. Registration: All students**

An important part of becoming a student at the University is the completion of registration. This is a 10 step process during which we collect personal and academic information and you pay your tuition fees and your student card is issued.

Registration is completed online via My Manchester, this is your digital campus where you can access University services. This allows you to complete the registration process, including the payment of your tuition fees, via the web. **Please note**, if you owe an outstanding debt to the University from a previous programme of study e.g. for accommodation or tuition fees or a library debt, you will not be able to register for your new programme of study until the debt has been cleared. You will need to contact the Credit Control Team, email [credit.control@manchester.ac.uk](mailto:credit.control@manchester.ac.uk) (if the previous programme was funded) or [self.funding@manchester.ac.uk](mailto:self.funding@manchester.ac.uk) (if you self-funded the previous programme).

On-line registration will open **Wednesday 1 September 2021**. You need to complete all steps of registration before your University student card will be issued.

Student cards will be available to collect from the Student Services Centre (Number 57 on the Campus Map) from 1 – 12 September and from The Atrium, 1<sup>st</sup> Floor, University Place (Number 37 on the Campus Map) from 13 September – 1 October. Student card collection will be by appointment. Once your card is available for collection, you will receive a notification email with a link to the booking facility to collect your card. **Please note, you will not be able to collect your card from the nominated collection points without having booked a collection slot first.**

Maps of the University campus can be viewed online via the following link:  
[www.manchester.ac.uk/discover/maps/](http://www.manchester.ac.uk/discover/maps/)

The Student Services Centre registration helpline will be in operation from **Wednesday 1 September 2021 to Thursday 30 September 2021, 10am – 4pm (not including weekends)**. The helpline telephone number is +44 (0)161 275 5000. Help is also available via the Welcome Site: [www.welcome.manchester.ac.uk/get-ready/become-a-student/register-as-a-student/](http://www.welcome.manchester.ac.uk/get-ready/become-a-student/register-as-a-student/)

Please note that if you have applied for a doctoral loan and are intending to pay your tuition fees with the loan, you will be sent a separate communication, from the Funding Team in the Student Services Centre, as step 10 of registration process will be slightly different. Any queries regarding the doctoral loan should be sent to: [slc@manchester.ac.uk](mailto:slc@manchester.ac.uk)

All new international students who require a visa to enter the UK must also complete International Check-In as a requirement of registration at the University. If you will start your programme online from outside the UK, you should complete International Check-In after you have arrived in the UK. It is recommended that you use the University's Alternative Collection Location Code (2HE372) in your visa application for the delivery of your BRP card to the Student Services Centre ready for your arrival.

If your student visa application decision letter says that your BRP card will be delivered to the Student Services Centre, they will email you when your card is available for collection and invite you to book a collection appointment (Student Services Centre is number 57 on the Campus Map). You should be able to complete International Check-In at your appointment and also collect your student card. If your travel to the UK is delayed, the SSC will keep your card for you and you should book a collection appointment when you have a confirmed travel date.

If your student visa application decision letter says that your BRP card will be sent to a Post Office, you should collect your card and email a scan of the front and back of your card and your passport to [visa@manchester.ac.uk](mailto:visa@manchester.ac.uk) within 7 days of receipt. The SSC will respond to confirm that you have completed International Check-In.

**Please note that if you have not accepted your offer via the online application system, you will not be able to register.** It is essential, therefore, that you have accepted the offer. If you were made a conditional offer of a place and have not yet sent evidence that you have satisfied the conditions of your offer, you must forward the evidence as soon as you receive it. Please note, you can scan or email your documents to Miss Rachel Corbishley, the Graduate School Admissions Administrator, at [PhDSALC@manchester.ac.uk](mailto:PhDSALC@manchester.ac.uk) - only once the evidence has been received and verified by the School will your registration status be activated to allow you to access the online registration system.

If you have been made an offer conditional on obtaining your Master's degree, you **will** be permitted to register in September, although the result of your Master's degree will not yet be known. You must, however, provide evidence that you have been awarded your Master's degree as soon as it is available (**and no later than Friday 26 November 2021**). **Registration for your research degree at the University will be terminated if you fail to obtain your Master's degree at the required level or fail to provide the required evidence by the due date.**

## **2. How to register online – all new PhD/MPhil students**

You register online in [My Manchester](#). Please follow the online instructions. To log on to the online registration facility, you will need your IT account details:

<b>Central Username ID:</b>	The unique 8 digit username allocated to you when you activated your IT account (e.g. <i>mfjssabc</i> ). The last three digits of your username will normally include your initials.
<b>Password:</b>	The password that you assigned to your unique username when you activated your IT account.

In the event that you have forgotten your password or username, please go to <https://iam.manchester.ac.uk> Click on the 'Account Recovery' link at the bottom of the page to reset your password and find your username again. Alternatively you can contact the registration helpline, details to be confirmed.

Further information can be found via the following web page:  
[www.welcome.manchester.ac.uk/new-students/get-ready/](http://www.welcome.manchester.ac.uk/new-students/get-ready/)

## **3. Registration queries and further assistance**

Queries regarding IT, financial registration or tuition fees should be directed to the registration helpline (telephone +44 (0)161 275 5000) or the Graduate School Office.

**Please note, registration must be completed by Thursday 30 September 2021. A late fee of £200 may be charged for registration after that date.**

#### **4. University funded students**

If you have been allocated a financial award by the University/School or a Research Council, the details of the award will be inputted into the financial registration system by the Graduate School Office (you will have been informed of any award in a separate letter). This should therefore be reflected in what appears on the financial registration screen of your record (Step 10 of the registration process).

If you are in receipt of a maintenance award, **please ensure that you submit your bank details**, to enable the University to make the payment directly into your bank account. To submit your details:

1. Log in to <http://my.manchester.ac.uk/>
2. Go to the 'Tools' menu and select 'Student System' followed by the tile for Student Centre.
3. Click 'Main Menu' in the tool bar followed by 'Self Service' and then 'Campus Finances'.
4. Then select 'View Financial Aid' (this page shows awards for the current academic year)
5. Click the white 'Bank Details' button and enter and save your UK bank details. If you have already entered and saved your bank details then the button will not be visible. To amend your bank details, contact [funding@manchester.ac.uk](mailto:funding@manchester.ac.uk)

Special arrangements are being put place regards payments to overseas students who are studying remotely as a result of the COVID-19 pandemic, and are unable to open a UK bank account. Further information can be found at [www.welcome.manchester.ac.uk/get-ready/finance-and-funding/set-up-bank-account/](http://www.welcome.manchester.ac.uk/get-ready/finance-and-funding/set-up-bank-account/)

Maintenance payment schedule:

Payment due date	Proposed pay date	Number of days between payments
* 1 October 2021	23 September 2021	
1 November 2021	28 October 2021	35
1 December 2021	25 November 2021	28
**1 January 2022	23 December 2021	28
1 February 2022	27 January 2022	35
1 March 2022	24 February 2022	28
1 April 2022	31 March 2022	35
1 May 2022	28 April 2021	28
1 June 2022	26 May 2022	28
1 July 2022	30 June 2022	35
1 August 2022	28 July 2022	28
1 September 2022	25 August 2022	28

**\* The 1 October instalment may be processed as early as 21 September and credited to bank accounts 23 September, provided registration has been fully completed by 17 September.**

**\*\* Due to the Christmas shutdown, it is necessary to process the 1 January award a week early**

If your fees are being paid by an external third party organisation, you will need to provide a copy of your sponsorship letter on headed paper clearly stating the amount to be paid. You should email this to [sponsorletters@manchester.ac.uk](mailto:sponsorletters@manchester.ac.uk)

## **5. Welcome and Transition Information**

The University will offer a Welcome Induction and Transition programme (for those who are on campus and those who are not) to help students adjust. For further details, go to [www.manchester.ac.uk/study/get-ready/starting/](http://www.manchester.ac.uk/study/get-ready/starting/)

## **6. University Airport Support Service: International and EU Students Only**

During September, the University will have a team of staff and student ambassadors to support you and offer advice about how to make your onward journey. The level of support will range from transport to accommodation to mobile contact using WhatsApp and Wechat. For further information and to book online, go to [www.manchester.ac.uk/study/get-ready/prepare/airport-welcome-information-form/](http://www.manchester.ac.uk/study/get-ready/prepare/airport-welcome-information-form/)

Please contact us if it becomes apparent that you will have difficulties travelling to or arriving in the UK in time for the start of the programme, email [PhDSALC@manchester.ac.uk](mailto:PhDSALC@manchester.ac.uk)

## **7. Faculty and School Induction: Tuesday 21 September and Wednesday 22 September: Compulsory for all new PhD students**

There will be a 'live' online induction programme for PhD students which will take place **Tuesday 21 September and Wednesday 22 September, in which all students new to a research programme are required to participate.** Please note that even if you are a current University of Manchester master's student, it is important that you participate as you will be using new systems as a research student. The induction timetables will be circulated as soon as they are confirmed. There will also be an interactive online resource available to new PhD students from, which you are encouraged to visit and familiarise yourself with the content. This will include information and resources from the Library, PURE, IT Services, eProg (see below) and Placements and Exchanges.

There will also be an opportunity to take part in the first Graduate School social of the new academic year, an informal quiz, run by Alexander Spacey, a fellow PhD student. This will take place **Friday 24 September** at 5.30pm (details will be circulated nearer the time). This is a great way to meet your fellow PhD students and become part of the Graduate School community.

## **8. School Guide and Handbook: All students**

It is very important that you familiarise yourself with the School PGR Guide and online PGR Handbook. These contain important information regarding student related issues and policies and procedures.

The School Guide and Handbook can be found on the Graduate School website:

[www.alc.manchester.ac.uk/student-intranet/postgraduate/postgraduate-research/handbooks-and-forms/](http://www.alc.manchester.ac.uk/student-intranet/postgraduate/postgraduate-research/handbooks-and-forms/)

## **9. eProg**

eProg is a University-wide system for postgraduate research students to record and monitor progression throughout the research programme and manage skills training activities. The eProg system offers an online platform for academic staff and their postgraduate research students to record and track key milestones throughout the research programme, from the point of registration to the examination of the thesis. The system also provides access to an extensive catalogue of skills training activities across the University.

eProg can be accessed via My Manchester or by going to: [www.eprog.manchester.ac.uk](http://www.eprog.manchester.ac.uk)

Further information regarding eProg is in the Quick Guide and will be provided at induction. Introductory sessions will be provided early in the academic year with Andy Fairhurst, the Graduate School eProg Administrator.

#### **10. Your PhD Supervisor(s)**

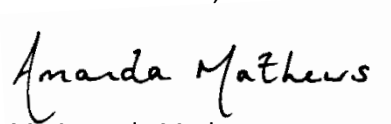
If you have not done so already, you should contact your Supervisor(s) to arrange your first meeting. If you are unsure of contact details please contact the Graduate School Office for assistance.

Please do not hesitate to contact the registration helpline or the Graduate School Office if you have any queries relating to any aspect of registration.

We look forward to seeing you, virtually or in person, in September and hope that you enjoy and value your time at Manchester.

**Please note that as the Covid situation in the UK is ever-changing, some of the above information may still be subject to change. Any updates to the information above will be circulated as soon as it becomes available.**

With best wishes,

A handwritten signature in black ink that reads "Amanda Mathews". The signature is written in a cursive style with a large initial 'A'.

Ms Amanda Mathews  
Graduate School Manager

Anna Lomas