

# Public Contributor Induction Session

26<sup>th</sup> May, 2021

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#PPIEInduction2021



# Welcome and Introduction to the University and Faculty



Dr Stephanie Snow,  
Academic Lead for Community Engagement &  
Involvement



# Housekeeping

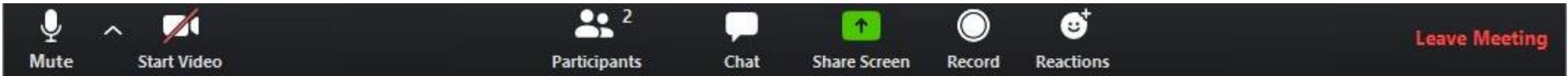
- Say hello to other attendees by using the chat function.
- We will have a comfort break halfway through
- Key words:
  - Public Contributor ‘member of the public involved in our research and teaching’
  - PPIE – Patient and Public Involvement and Engagement



# How do I ask a question?

There are two ways you can ask a question:

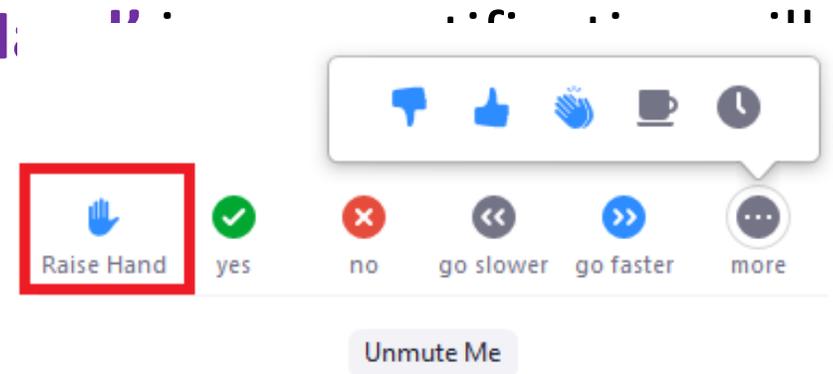
1. Chat function - allows you to send messages publically (to everyone) or individually (privately to one person). Use to everyone for questions



2. Raise virtual hand:

Laptop: click the **'Participants'** icon then the **'Raise Hand'** icon. A hand icon will appear next to your name.

Ipad: click **'more'** then the **'Raise Hand'** icon



Make sure to **'Lower Hand'** by clicking the icon again.



# Session ground rules

- Keep microphones off while other people are speaking
- Share speaking time during the questions and activity so that all attendees can participate
- Listen to others and do not interrupt
- Be free to speak minds without fear of reprisal
- Be respectful of others



# Outcomes for Today

- Meet other people involved in PPIE
- Introduction to the University and Faculty
- Introduction to Patient and Public Involvement and Engagement
- Signposting to opportunities and support



# Patient and Public Involvement and Engagement (PPIE) Icebreaker

Describe what PPIE means to you  
and/or your PPIE experience in three words



# The University of Manchester: History and Heritage



Teaching medicine since  
it was formed in 1824



25 Nobel Laureates



Home to the first NHS  
site for proton beam  
therapy facility



First nursing degree in  
England



We actively involve ~800  
Public Contributors each  
year



# The University of Manchester

## Our Future: Core Strategic Goals

- Goal 1: Research and Discovery
- Goal 2: Teaching and Learning
- Goal 3: Social Responsibility



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# Goal 3: Social Responsibility



**Social and  
Environmental  
Impact**

**Environmental  
Sustainability**

**Social  
Inclusion**

**Better  
Health**

**Cultural  
Engagement**

**Sustainable  
Development  
Goals**



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# Goal 3: Social Responsibility

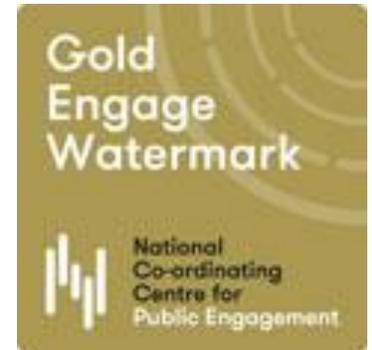


## Times Higher Education (THE) Impact Rankings

- Ranked world number one
- 1200 Universities from 98 countries took part
- Based on action taken towards the United Nations (UN) Sustainable Development Goals (SDGs).
- 17 SDGs including; good health and wellbeing, reduced inequalities, gender equalities

## National Centre for Co-ordinating Public Engagement (NCCPE)

- Awarded a [Gold Engage Watermark](#) from the [National Centre for Co-ordinating Public Engagement \(NCCPE\)](#) in 2018
- Recognises "exceptional strategic leadership of public engagement, high standards of professional support and excellence in partnership working".



## Knowledge Exchange Framework (KEF):

- Working together with other organisations to develop new products, processes and policy
- Top 10% of UK Universities for our public and community engagement and research partnerships



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# Faculty of Biology, Medicine and Health

## Our core goals:

- Train highly-skilled healthcare professionals
- Provide the best possible teaching and learning experiences to our biosciences and health undergraduates
- Find new ways of fighting disease and treating conditions through our research
- Explore ways of improving patient's experiences of healthcare



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# FBMH Social Responsibility Strategy 2017-2022

## ***Our vision***

*Transforming lives by being at the forefront of discovery, learning and translation*

## ***Our mission***

*Encourage and empower the transformation of ideas in Biology, Medicine and Health into beneficial and sustainable impacts on our local, national and global communities*



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# PPIE Forum

- Co-chaired by myself and Kay
- Approximately 40 members
- Representation from staff, students and Public Contributors – includes all Schools and divisions
- Provides strategic direction to the Faculty's PPIE community



# You Said, We Did

Created Faculty  
Public Contributor  
appointment letter

Refreshed our  
webpages and added  
new pages

Created Public  
Contributor  
Information Pack –  
being a public  
contributor guide

Updated our  
Communications –  
public engagement  
digest, twitter

Created a training  
programme:  
Induction Session  
and  
social media training

Created a toolkit  
which features PPIE  
resources and  
information



# Introduction to Patient and Public Involvement and Engagement in FBMH

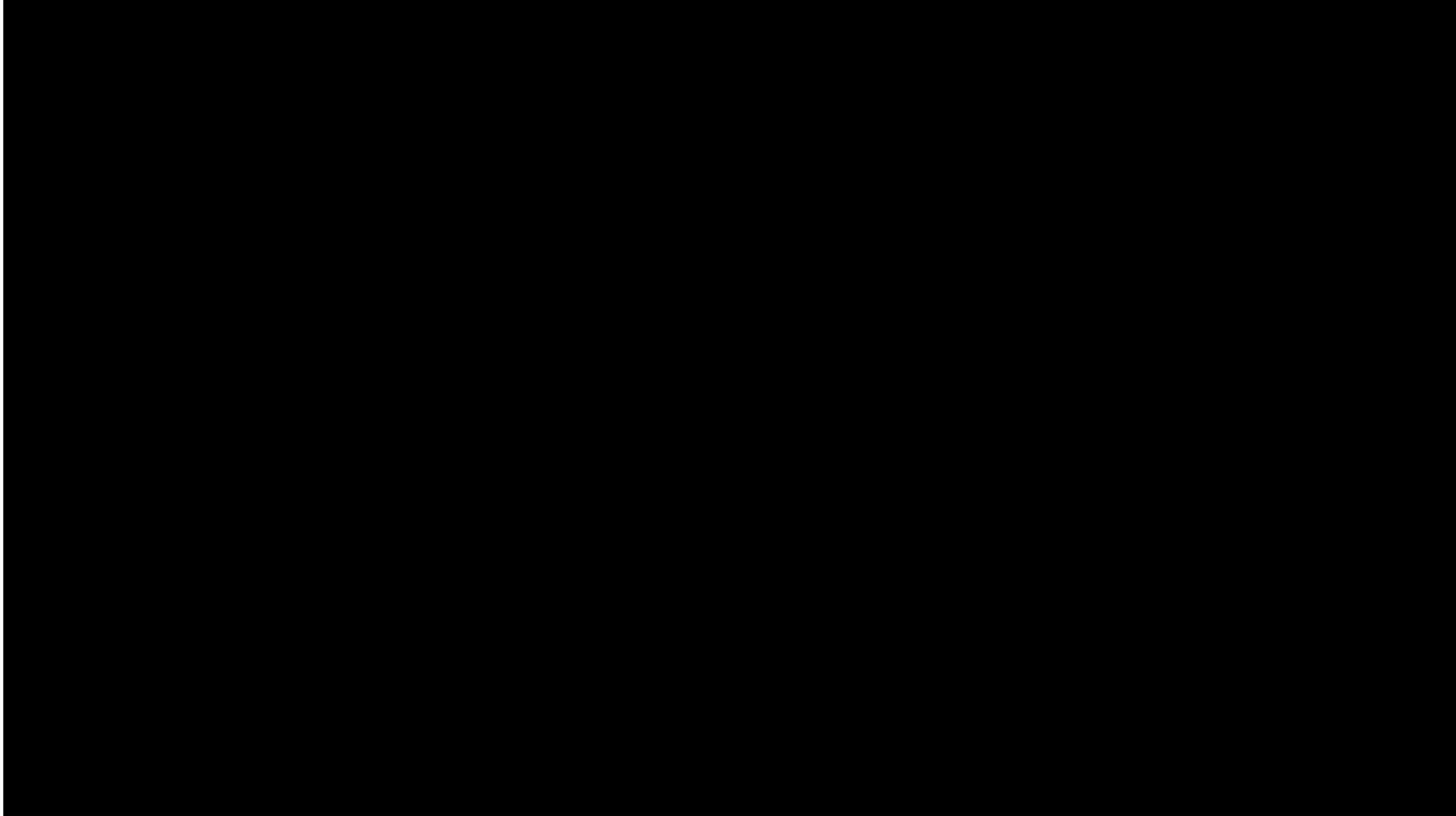


Hawys Williams

Social Responsibility and Public Engagement  
Manager



# Working with our Communities



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# What is Public Engagement?

*According to The National Co-ordinating Centre for Public Engagement:*

“Public engagement describes the myriad of ways in which the activity and benefits of research can be shared with the public.

Engagement is by definition a two-way process, involving interaction and listening, with the goal of generating mutual benefit.”



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national  
co-ordinating centre  
for public engagement

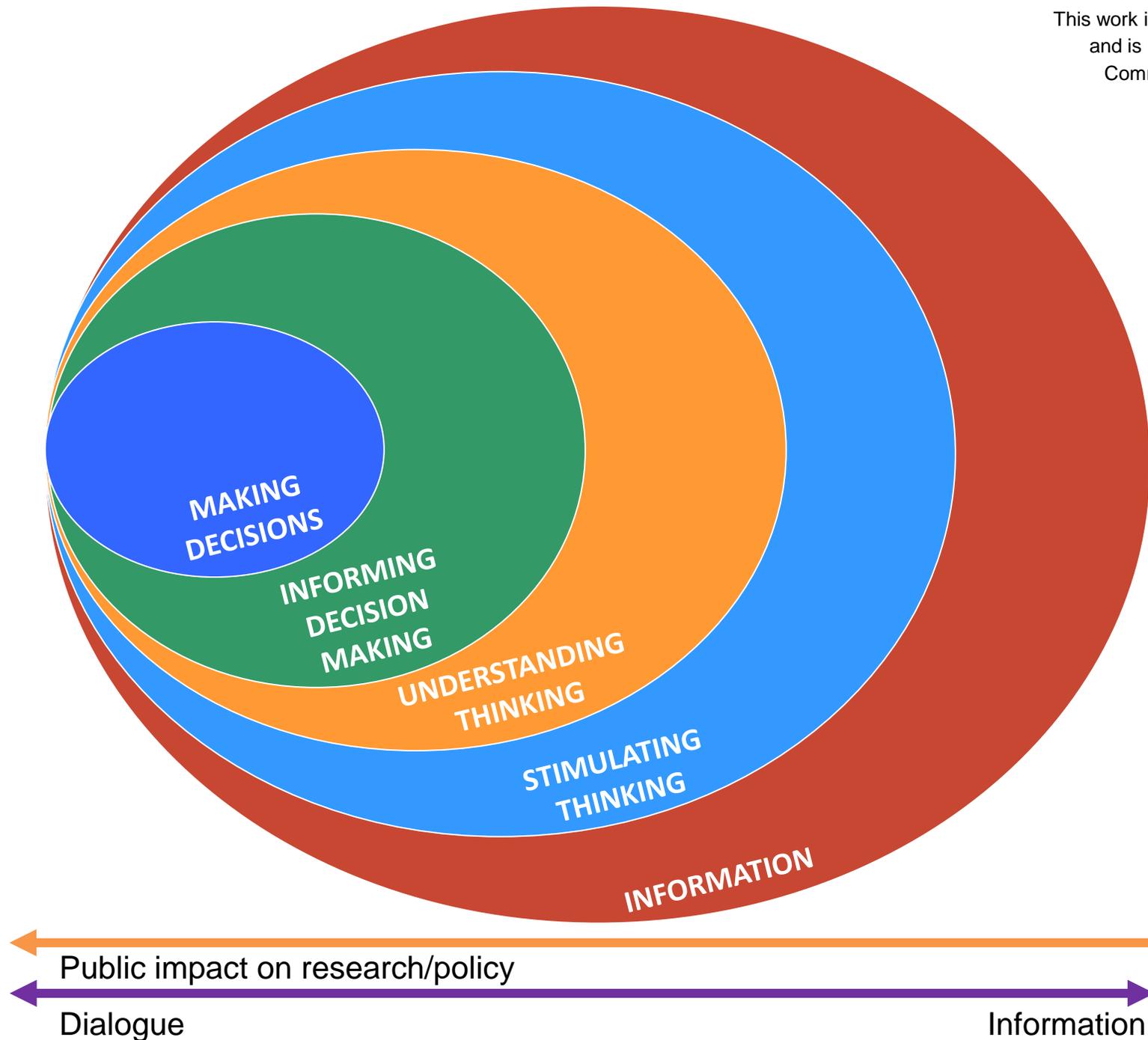
# What is Public Involvement?

*INVOLVE defines it as:*

“Public involvement is an active partnership between patients and/or members of the public. Involvement is defined as work carried out 'with' or 'by' members of the public rather than 'to', 'about' or 'for' them.”



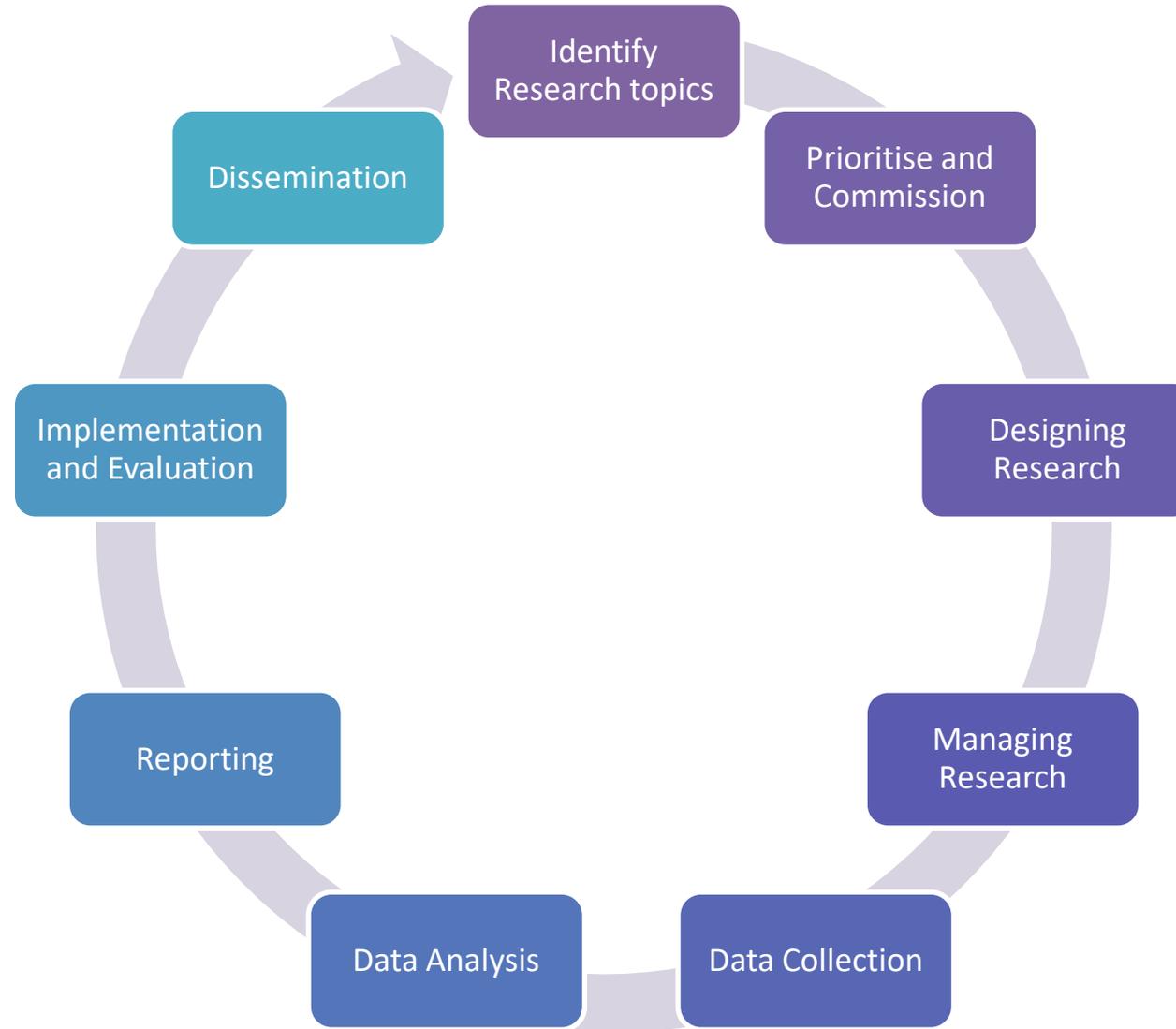
# What does it look like?



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# Public involvement in research



# Public involvement in teaching

Clinical practice is evolving, with an increased focus on delivering not only high quality outputs but paying all regard to the experience of the patient or service user. To ensure that scientists are equipped to provide (positive) high quality patient experience and to work in partnership with patients and carers, it is essential that there is a focused patient and the public contribution to the design, the delivery and assessment of every academic programme.



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MAHSE  
Manchester Academy for  
Healthcare Scientist Education

Developing people  
for health and  
healthcare

CHESTER 1824  
City of Manchester

Manchester  
Metropolitan  
University

University of  
Salford  
MANCHESTER

Home Our Programmes For Supervisors For the Public Projects News and Events Contact Us About Us

For the Public

MAHSE Lay Representatives

Why do we need patient involvement?

Patients are at the heart of everything the NHS does (see NHS Constitution for details) and therefore the NHS workforce need to know what patients think about the service they provide. The next generation of NHS workers need to value the views and experiences of patients from the start of their training. The value that we place on patient involvement in our programmes is outlined in our MAHSE PPI Guiding Principles document. Patient involvement is also a requirement of an accredited programme (see HCPC Standards for Education and Training for ...)

# Public involvement in policy

**healthwatch** Your spotlight on health and social care services

[Home](#) [About us](#) [Our principles](#) [What we have to say](#) [News](#) [Find your Healthwatch](#) [Get Involved](#)

## NHS England publishes new guidance on public engagement

06/04/17

New guidance has been published about how Clinical Commissioning Groups (CCGs) and NHS England should engage people in work to improve health and care services. [Read our response.](#)



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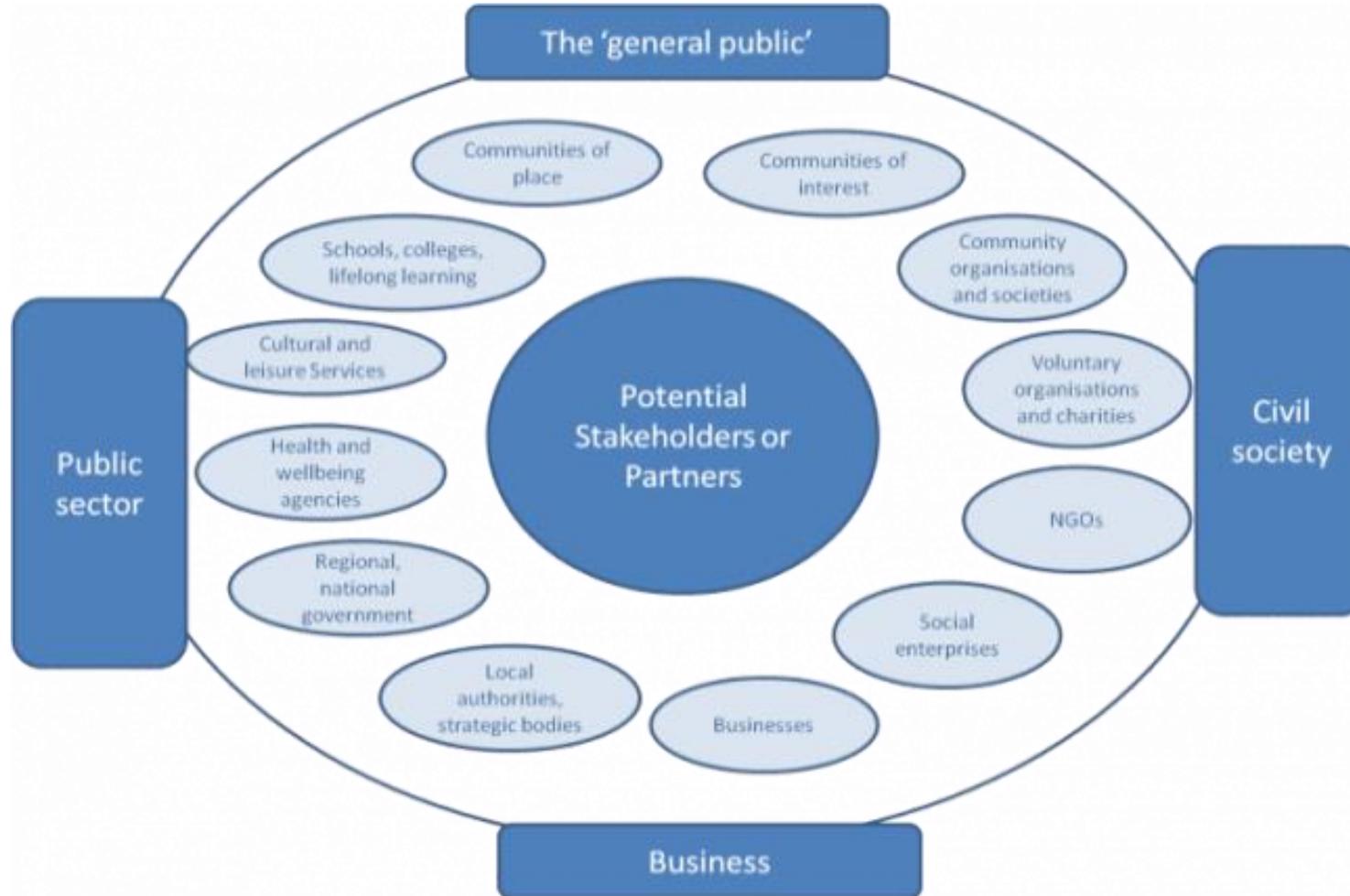
# Who are we?

- PPI representative
- PPI member
- Patient (or carer) representative
- **Public Contributor**
- Lay representative/ member
- Member of the public
- Public representative
- Lay patient
- Patient advocate
- Lay researcher
- Citizen representative
- Citizen researcher
- Citizen Scientist
- Citizen partner
- User
- Service user
- Consumer
- Client
- Survivor
- Patient partner
- Public partner
- Research partner



# Who do we work with?

- Funders
- Charities
- Schools
- NGOs  
(non-government organisation)



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# What do we do?



# Online PPIE

- COVID-19 made us change how we conduct PPIE
- Differences between online and face to face PPIE
- Benefits of online involvement and engagement



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# Public Contributor

Kay Gallacher

Faculty Public Contributor and  
Co-chair Faculty PPIE Forum



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# I'm involved in

- 25 research projects
- 7 Forums
- Teaching



# My Roles Include:

- Lead PC
- Reviewer
- Critical Friend
- Co- designer
- Co-author
- Strategist
- Blog writer
- Governor
- Writer
- Event organiser
- Speaker





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# Insights: Research

- Research takes time
- Projects have a life of their own
- A lot of work
- The project is the researcher's baby
- Researchers do other things
- Results / Outcomes



# Insights: Organisation

- The University of Manchester is one of largest organisations in North West
- One of the largest universities in the UK.
- Bureaucracy
- Toolkit

## Faculty of Biology, Medicine and Health

The screenshot shows the website for the Faculty of Biology, Medicine and Health (FBMH). The navigation bar includes links for About FBMH, Research, Teaching, Social responsibility, Activities and Initiatives, and Intranet applications. The breadcrumb trail is: StaffNet / Faculty of Biology, Medicine and Health / Social responsibility / Patient and public engagement / PPIE Toolkit.

The main content area is titled "PPIE Toolkit" and contains the following text:

Welcome to the Faculty's Patient and Public Involvement and Engagement (PPIE) toolkit. Here you will find information, templates and resources to support you with your PPIE either as a member of staff, student or Public Contributor (a member of the public involved and/or engaged with our research and teaching).

We actively involve approximately 800 patients and the members of the public each year in our research and education. From ground-breaking research to engaging the public in educational events, there are many ways we carry out public and patient involvement and engagement at all points in our teaching and research.

Our resources have been co-produced with Public Contributors and staff from across the University. We would especially like to thank the Faculty's PPIE Forum members, University ethics team and our HR and Information Governance team.

The page features three main sections with corresponding images:

- Communication:** Find out more about PPIE and Social. Image shows a group of people in a meeting.
- People:** Find out more about who you can go. Image shows a group of people sitting on a stage.
- Events and training:** This section features information on. Image shows a group of people at a presentation or event.

A sidebar on the left contains a navigation menu with the following items:

- StaffNet
- Faculty of Biology, Medicine and Health
- Social responsibility
- Patient and public engagement
- PPIE Toolkit (expanded)
  - Communication
  - People
  - Events and training
  - Guidance documents and templates
  - Case studies



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# Insights: Empowerment

- Equal voice
- You are a professional
- Don't be a Tick Box



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# My Advice

- Have a go!
- Push your boundaries
- Enjoy!



# Comfort break



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# Activity



Hawys Williams

Social Responsibility and Public  
Engagement Manager



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## How can we increase the representation of our Public Contributors?

### Specifically thinking about two of the below groups:

- younger adults and people who work full time
- new Public Contributors who might not be aware of PPIE
- seldom heard groups e.g. black, Asian, and minority ethnic
- older aged people

### To discuss

- barriers to their involvement e.g. most PPI groups meet during the daytime, digital, travel, PPIE being unknown
- ways we can increase representation e.g. where to promote involvement opportunities
- why it is important to increase Public Contributor representation in these areas



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# How We Support Public Contributors And Useful Information



Samantha Franklin

Social Responsibility Project Officer



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# Who Are We: Faculty's Social Responsibility and Public Engagement Team

<https://www.bmh.manchester.ac.uk/connect/social-responsibility/public-patients/>



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Contact us: [srbmh@manchester.ac.uk](mailto:srbmh@manchester.ac.uk)

# How we support Public Contributors

- Training – Induction session, Zoom, social media etc.
- Independent advice and guidance
- Celebrating PPIE across the Faculty – annual celebration event
- PPIE awards - Recognising and rewarding excellence in PPIE
- Creating guidance documents and templates
- Signposting to other involvement opportunities, events, training etc.



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# Further Information: Website

Resources

Events

[www.bmh.manchester.ac.uk/connect/social-responsibility/public-patients/](http://www.bmh.manchester.ac.uk/connect/social-responsibility/public-patients/)



Social responsibility / Working together: patients, staff and the public

Involvement  
Opportunities

Working together: patients, staff and the public

Training



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# Further Information: PPIE blog site

<https://blogs.manchester.ac.uk/bmh-ppie/>

MANCHESTER 1824 The University of Manchester

BMH Patient and Public Involvement and Engagement

Search

About

## Patient and Public Involvement and Engagement in The Faculty of Biology, Medicine and Health.

WELCOME

by msra4ih8 | May 23, 2019 | Uncategorised

Welcome to the BMH Patient and Public Involvement and Engagement (PPIE) resource. We will be using this blog to update staff, students, and members of the public about PPIE within the Faculty of Biology, Medicine and Health (FBMH). The blog will be updated regularly...

POPULAR

Kay's Blog (Forum Lay-chair)

4 views

WELCOME

by msra4ih8 | May 16, 2019 | Uncategorised

Patient and public involvement and engagement (PPIE) describes the different ways in which members of the public can be involved or engaged in research and teaching. Public engagement describes the



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# Get Involved

[www.bmh.manchester.ac.uk/connect/social-responsibility/public-patients/get-involved/](http://www.bmh.manchester.ac.uk/connect/social-responsibility/public-patients/get-involved/)

## Shaping Research: the Centre for Musculoskeletal Research User Group (RUG)

The RUG includes people with an active interest in musculoskeletal health, either patients who are living with a musculoskeletal condition such as arthritis, lupus or fibromyalgia, or their carers. As experts in their own condition, patients advise our Centre for Musculoskeletal Research in aspects of research and the RUG shares research studies, lay summaries and much more.

The RUG meets quarterly in Manchester. Refreshments are provided and travel expenses paid. We are also seeking volunteers to become virtual members and get involved via email.

For further information please contact the RUG Facilitators at [RUG@manchester.ac.uk](mailto:RUG@manchester.ac.uk). Telephone: 0161 306 0539 <http://research.bmh.manchester.ac.uk/?MusculoskeletalRUG/>

## Public Programmes Team: Involving and Engaging People in Research

Listening to the views of patients and the public is vital to ensure research is relevant. We help create opportunities for people to have their say and influence health research.

From taking part in online discussions to attending patient panels or working on projects to help raise awareness of research, there are many ways you can make a difference. Opportunities include joining a patient panel to share experiences of cancer, hearing health, respiratory disease, pregnancy complications, dementia and sensory impairment; becoming a member of 'Voices Up' – the young people's voice in research group for 11-24 year olds; working with the Manchester Clinical Research Facility to help ensure patient and public involvement is at the heart of their work.

Email - [publicprogrammes@mmf.manch.ac.uk](mailto:publicprogrammes@mmf.manch.ac.uk)  
Telephone - 0161 276 6514  
Facebook - @PublicProgrammesTeam  
Twitter - @researchdialog  
Web: [www.research.manch.ac.uk/facilities/services/public-programmes](http://www.research.manch.ac.uk/facilities/services/public-programmes)

## Patient Safety Translational Research Centre

The PSTRC works to improve the quality of care and patient safety in primary and transitional (where people move from one care setting to another) care.

For further information visit <http://www.patientsafety.manchester.ac.uk/> or contact [gnpstrc@manchester.ac.uk](mailto:gnpstrc@manchester.ac.uk)

## engagement@manchester

A network of practising 'engagers' who provide support and resources for public engagement at The University of Manchester. For further information visit [www.engagement.manchester.ac.uk](http://www.engagement.manchester.ac.uk) Email: [engagement@manchester.ac.uk](mailto:engagement@manchester.ac.uk) Twitter: @UoMEngage

## Division of Pharmacy and Optometry: Patient and Public Advisory Board (PPAB)

The University hosts one of the UK's leading schools of pharmacy that trains and educates current and future pharmacists, and carries out world-leading research in pharmaceutical science and pharmacy practice. Our Patient and Public Advisory Board (PPAB) advises on the content of teaching programmes and research. If you live in Greater Manchester, use pharmacy services and want to help shape our pharmacy workforce and help improve the quality and relevance of pharmacy research, please contact us [sally.jacobs@manchester.ac.uk](mailto:sally.jacobs@manchester.ac.uk) or 0161 306 0602.

## Maternal and Fetal Health Research Centre Advisory Group

The MFHRC is one of Europe's largest pregnancy research centres 'finding solutions to pregnancy problems'. The Advisory Group is for women and men in Greater Manchester who have experienced IVF and/or pregnancy complications or loss as well as healthy pregnancy. The group use their experiences to help improve the research carried out by the MFHRC. No experience of research is needed and you can link with us in person or online. <https://www.bmh.manchester.ac.uk/connect/social-responsibility/get-involved/activities/community-education-groups/> Contact: [katharine.creevell@manchester.ac.uk](mailto:katharine.creevell@manchester.ac.uk)

## Find out more:

About our Research [www.manchester.ac.uk/research](http://www.manchester.ac.uk/research)

About our Teaching [www.manchester.ac.uk/study](http://www.manchester.ac.uk/study)

About our Social Responsibility [www.manchester.ac.uk/discover/social-responsibility](http://www.manchester.ac.uk/discover/social-responsibility)  
About our Social Responsibility in the Faculty of Biology, Medicine and Health <http://www.bmh.manchester.ac.uk/connect/social-responsibility/get-involved/>

Our world-leading research and teaching has a positive impact across the Greater Manchester community and beyond.

You can help us to make a difference



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# Communications: Twitter and Monthly Email

**Events**

**Resources**

**MANCHESTER**  
1824  
The University of Manchester

**Faculty of Biology, Medicine and Health**  
Social Responsibility and Public Engagement  
Team

## The Social Responsibility and Public Engagement Bulletin

20th September 2018

Please send any news stories, events, funding opportunities or involvement opportunities you would like to be included in future Public Engagement Bulletin's to [srbmh@manchester.ac.uk](mailto:srbmh@manchester.ac.uk)

**Training**

**Involvement Opportunities**

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**#PPIEInduction2021**

# PPIE Celebration event



MANCHESTER  
1824  
The University of Manchester

Patient and Public Involvement and Engagement (PPIE)

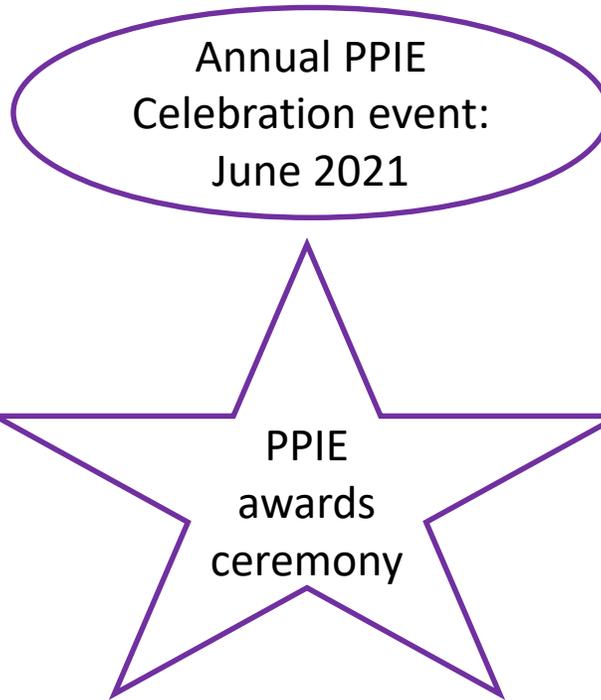
Join us to celebrate PPIE in the Faculty of Biology, Medicine and Health.

PPIE Celebration 2018  
**Be Inspired  
Be Involved**

Wed 25th July 2018  
Core Technology Facility  
46 Grafton Street  
Manchester  
M13 9WU  
12-4.30pm

Register via Eventbrite:  
<http://bit.ly/PPIE2018>

BIOLOGY, MEDICINE  
AND HEALTH



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# Useful Resources: PPIE Toolkit

Faculty of Biology, Medicine and Health

[Home](#)
[About FBMH](#)
[Research](#)
[Teaching](#)
[Social responsibility](#)
[Activities and initiatives](#)
[Intranet applications](#)

StaffNet / Faculty of Biology, Medicine and Health / Social responsibility / Patient and public engagement / PPIE Toolkit

- < [StaffNet](#)
- < [Faculty of Biology, Medicine and Health](#)
- < [Social responsibility](#)
- < [Patient and public engagement](#)
- > [PPIE Toolkit](#)
    - [Communication](#)
    - [People](#)
    - [Events and training](#)
    - [Guidance documents and templates](#)
    - [Case studies](#)

## PPIE Toolkit

Welcome to the Faculty's Patient and Public Involvement and Engagement (PPIE) toolkit. Here you will find information, templates and resources to support you with your PPIE either as a member of staff, student or Public Contributor (a member of the public involved and/or engaged with our research and teaching).

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### Communication

Find out more about PPIE and Social



### People

Find out more about who you can go



### Events and training

This section features information on

## Communication

Involvement Opportunities

Resources: Guidance documents and templates

Case Studies

Events and Training



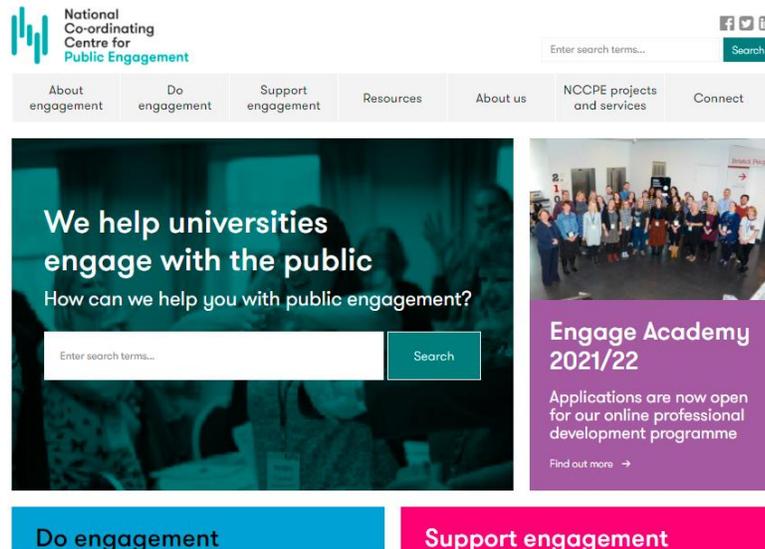
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# Useful Resources: External

## National Co-ordinating Centre for Public Engagement

[www.publicengagement.ac.uk](http://www.publicengagement.ac.uk)



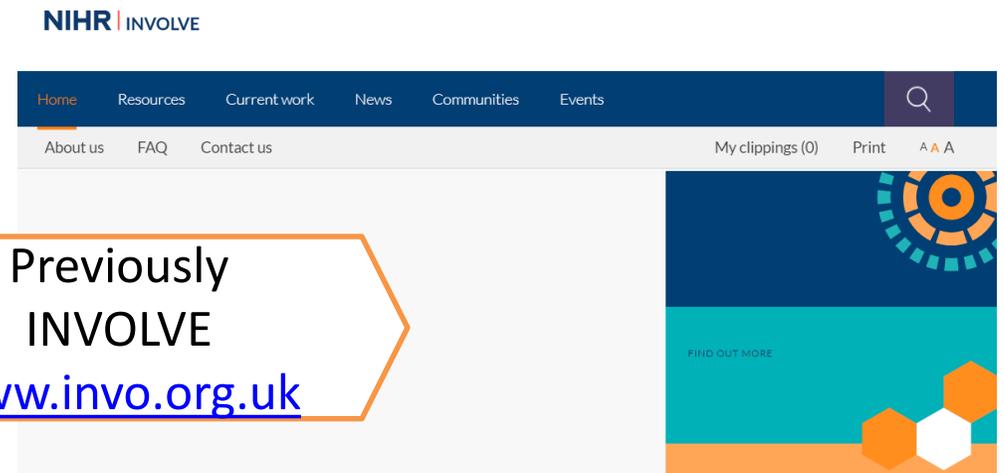
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## NIHR: Centre for Engagement and Dissemination

(NIHR's team supporting involvement)

<https://www.nihr.ac.uk/patients-carers-and-the-public/NIHR>

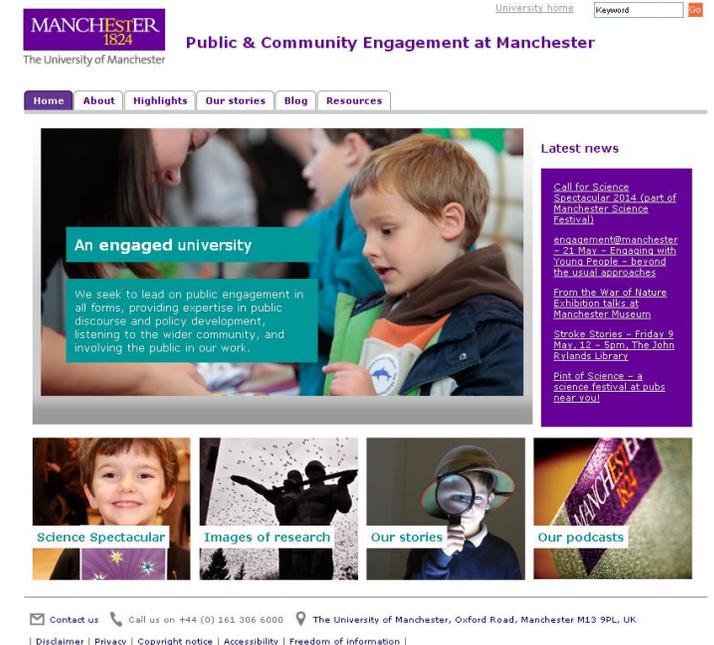


Previously  
INVOLVE

[www.invo.org.uk](http://www.invo.org.uk)

# Internally: Engagement@Manchester

- Regular events on different aspects of public engagement at University. Case studies filmed and uploaded to: [www.engagement.manchester.ac.uk](http://www.engagement.manchester.ac.uk)
- Resources on this website, plus a University email group with 500+ members to share ideas/opportunities. Sign up: <http://www.cs.man.ac.uk/~toby/pe/>



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# Closing Remarks

Stephanie Snow

Academic Lead for Community Engagement and  
Involvement



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# Call to actions

- Register for the PPIE celebration event
- Sign up to receive monthly public engagement digest
- Attendees to decide, for example:
  - write for the Faculty's PPIE blog
  - tell family and friends about PPIE
  - Share the PPIE toolkit with members of staff and other Public Contributors



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# Thank you!



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