

The University of Manchester

Job Description

Job title:	eResources Metadata Specialist
Reports to:	Metadata Manager for Content Management
Organisation unit:	University of Manchester Library: Collections Strategies
Date:	January 2021
HERA:	MAPPS-UML-CS-M&D-J (359, Grade 5)

Overall purpose of the job:

- To support the Metadata & Discovery Manager in the delivery of services relating to the provision of description and access for electronic resources to ensure content is discoverable
- To manage the staff assigned to this role and ensure that the service runs efficiently and effectively with a strong customer focus

Key responsibilities:

- To contribute to an environment that values and celebrates the diverse nature of the University of Manchester's population and to take positive steps to achieve equality in the workplace and to both meet and exceed our obligations under equality legislation
- To work under the direction of Metadata Manager for Content Management in the area of metadata relating to electronic resources, ensuring all content is available and discoverable
- To manage and develop the eResources Metadata Team in line with priorities identified by Metadata Manager for Content Management
- To establish and coordinate processes and workflows relating to electronic resource metadata which facilitate the importing of descriptive metadata for newly acquired and existing collections
- To ensure the timely access to and discovery of all newly acquired electronic resources, to ensure compliance with SLAs and quality control measures
- To create and update metadata records for electronic resources within the library's library management system ensuring database integrity by identifying and correcting errors and inconsistencies
- To contribute to the development of metadata policies for electronic collections appropriate for the library's current and future systems, and collaborate on the development of long-term solutions for improved metadata management and interoperability
- To undertake authority control work, applying standard headings for subject analysis and name disambiguation

- To maintain an active awareness and participate in wider developments in the field of metadata and discovery and to participate on library, consortium, working groups, task forces, and special projects as deemed necessary or assigned
- To answer and resolve customer enquiries as required
- To understand the specific context within which the role operates and how it relates to the wider University goals and business processes, in order to facilitate informed decision making
- To take an active approach to continuing professional development
- To be responsible for compliance with and the embedding of University policies, procedures and requirements - in particular those relating to health and safety; equality, diversity and inclusion; and information governance
- Such other duties as may reasonably be associated with the grade and a role of this nature
- To work at any Library site as required
- To be flexible in relation to hours of work as may be reasonably requested from time to time
- To wear supplied Library branded clothing during defined promotional activities and special events
- To understand the specific context within which the role operates and how it relates to the wider University goals and business processes, in order to facilitate informed decision making
- To ensure the working environment reflects the University's and Library's values

Person Specification:

Essential knowledge, skills and experience:

- A degree, a professional qualification in librarianship or significant relevant experience
- Substantial experience of metadata management methods such as normalization (ExLibris) and transformation as well as cataloguing using RDA and MARC, standards preferably in an academic library
- Knowledge of the specialist requirements related to electronic resources including Open Access OA content
- Experience of metadata management tools such as MarcEdit, OpenRefine
- Experience of applying and maintaining Library of Congress Subject Headings
- Excellent interpersonal skills
- Ability to meet deadlines and excellent time-management skills Ability to use own initiative and judgement to resolve day to day problems independently, or through a support team, where appropriate
- Excellent written and oral communication skills and ability to present to a variety of audiences
- Project management experience

Desirable knowledge, skills and experience:

- Knowledge of Linked Data and the application of persistent identifiers
- A knowledge of languages, other than English, relevant to the Library's collections
- Practical experience of using the Ex Libris Alma library management system
- Practical experience of managing metadata from external sources such as discovery indexes
- Ability to manage change successfully