

Customer Training Touchpoints



We are delighted to announce that the Microsoft Store Team will be running an interactive series of **Teams Tuesday** and **Teams Thursday** sessions throughout February and March. These Customer Training Touchpoint sessions are open to all Microsoft customers and focus on various topics. They will run for 45 minutes each, with 15 minutes assigned for Q&A towards the end to answer any of your burning questions related to the topic of the hour.

The following is the schedule of these sessions along with the registration links:

Date	Day	Topic	Time	Registration Link
02/02/2021	Tuesday	How to use breakout rooms in Teams meetings	12:00 PM - 1:00 PM GMT	Register Here
04/02/2021	Thursdays	Making the most of Teams to empower your frontline workers	12:00 PM - 1:00 PM GMT	Register Here
09/02/2021	Tuesday	How to run successful virtual events using Teams live events	12:00 PM - 1:00 PM GMT	Register Here
11/02/2021	Thursdays	Digitising a paper process using Power Platform and Microsoft Teams	12:00 PM - 1:00 PM GMT	Register Here
16/02/2021	Tuesday	Introduction to App Templates	12:00 PM - 1:00 PM GMT	Register Here
18/02/2021	Thursdays	Running effective and productive Teams meetings	12:00 PM - 1:00 PM GMT	Register Here
23/02/2021	Tuesday	Looking after our team members' mental health and well-being	12:00 PM - 1:00 PM GMT	Register Here
25/02/2021	Thursdays	Introduction to Power Apps	12:00 PM - 1:00 PM GMT	Register Here
02/03/2021	Tuesday	How to use breakout rooms in Teams meetings	12:00 PM - 1:00 PM GMT	Register Here
04/03/2021	Thursdays	Teams as a virtual classroom	12:00 PM - 1:00 PM GMT	Register Here
09/03/2021	Tuesday	Running effective and productive Teams meetings	12:00 PM - 1:00 PM GMT	Register Here

11/03/2021	Thursdays	<p>Integrate apps into Teams:</p> <ul style="list-style-type: none"> • Part One - Streamline your communications across the organisation using Company Communicator in Teams. • Part Two – Enable your workforce to return to the office with the Building Access App. 	12:00 PM - 1:00 PM GMT	Register Here
16/03/2021	Tuesday	Accessibility features across Microsoft Teams, Windows 10 and Office 365	12:00 PM - 1:00 PM GMT	Register Here
18/03/2021	Thursdays	<p>Integrate apps into Teams</p> <ul style="list-style-type: none"> • Part One – Empower your workforce to get answers quickly using FAQ Plus app. • Part Two – Control access to Team creation and approval using Request-a-Team app. 	12:00 PM - 1:00 PM GMT	Register Here
23/03/2021	Tuesday	Introduction to Power Automate	12:00 PM - 1:00 PM GMT	Register Here
25/03/2021	Thursdays	Introduction to Power BI	12:00 PM - 1:00 PM GMT	Register Here
30/03/2021	Tuesday	<i>To-Be-Decided</i>	12:00 PM - 1:00 PM GMT	

We hope you are able to join us for these sessions. These sessions will not be recorded and are therefore not available on demand. The presented decks, and other resources from the event will not be distributed after the sessions.

Please note that the sessions on **02/02/2021** and **02/03/2021** have a maximum limit of 300 attendees. These are on first come, first serve basis so please ensure you register for either one of those dates if you are interested in learning more about Break out rooms in Teams meetings.