

RESPECT-21

Reorganising specialist cancer surgery for the 21st century: a mixed methods evaluation

PROJECT NEWSLETTER No. 4

January 2017

Welcome to the fourth RESPECT-21 newsletter, where we update you on how our study is progressing, and tell you about the team.

- This month, we update you on our **survey of cancer patients, healthcare professionals, and members of the public on how cancer services should be organised** (called a 'Discrete Choice Experiment'): read on to find out more, including how you can take part.
- Also, please see below for the second in a new series called '**Meet the Team**' - this month, we shine the spotlight on our Qualitative Research team.

 Finally, we are on Twitter: @Respect21Cancer - please follow us!

You can find out more about the study at the end of the newsletter



The RESPECT-21 team wishes you a very happy New Year.

Thank you for all your continued support and we look forward to updating you all with progress and findings throughout 2017.

SURVEY ON HOW CANCER SERVICES SHOULD BE ORGANISED

RESPECT-21 researchers conducted a survey to find out how different groups of people - cancer patients, healthcare professionals, and members of the public - think cancer services should be organised.



We would like to thank all those who participated in the survey. We received 438 responses! Your contributions are greatly appreciated.

We are now analysing the data and will have findings available during 2017.

PROTOCOL

We are pleased to announce that the protocol for the project has been published in the journal, *Implementation Science*. To view the protocol please visit:

<http://implementationscience.biomedcentral.com/articles/10.1186/s13012-016-0520-5>



RESPECT-21 Cancer @Respect21Cancer · Dec 1

The protocol for the @Respect21Cancer project has been published in

@ImplementSci. Visit:

...plementationscience.biomedcentral.com/articles/10.11...

PROGRESS UPDATE

We have started data collection where possible in London and Manchester.

- To date, in **London** we have carried out 52 interviews with NHS and non-NHS employees and have conducted non-participant observations of 35 governance and service level meetings (e.g. Cancer commissioning board meetings, pathway board meetings and Specialist Multi-Disciplinary team meetings).
- In **Greater Manchester** we have also carried out 14 interviews with stakeholders involved in planning and supporting the centralisations and 28 observations of governance meetings.

Our Research Strategy Group (RSG) met for the fifth time in December. The RSG brings together co-investigators, researchers, study collaborators and other stakeholders – including three patient representatives and nine clinicians. Members of the RSG continue to make valuable contributions to our work including our survey on how cancer services should be organised.

Our first Study Steering Committee (SSC) meeting took place in October 2016. The committee is an independent group and is chaired by Prof Lorna McKee (Emeritus Professor of Management at the University of Aberdeen) and members include clinicians, health care professionals and service user representatives. The research team presented the different elements of the project to the SSC and they provided very useful feedback and advice.

As mentioned at the start of this newsletter, we are now busy analysing the data from our stakeholder survey and look forward to sharing our findings with you all.

MEET THE TEAM

In this month's issue we meet the researchers who make up the RESPECT-21 qualitative team. We have members working in both London and Greater Manchester. The qualitative team use documentary analysis, observations, and stakeholder interviews to answer the following research questions:

- What were the key processes in centralising specialist cancer surgery services in London Cancer and Manchester Cancer?
- What is the impact on staff and healthcare provider organisations, including ways of working, skill mixes and approaches to collaboration?

London Team:



Dr Angus Ramsay

I am from the North-East of Scotland, and moved to the London area almost 20 years ago. My background is in psychology, and I specialised in visual and haptic perception. I have worked in healthcare research since 2001, covering both mental health and acute care settings. I am particularly interested in how organisational factors influence quality and outcomes of care.

What is your favourite part of this project?

Might I have two favourites? First, I am excited to be studying such important changes in depth, as they take place: it is a terrific opportunity to generate compelling lessons about how major system change works. Second, we have a terrific team on this project, bringing together clinicians, service users, and researchers from across the country: I love working with and learning from people who have such passion, experience, and expertise.

What do you think will be most challenging about this study?

Aside from completing this interview? With studies of this scale and complexity, a significant challenge is to bring together the various research strands so that they provide clear and compelling lessons. However, we have a strong and diverse research team that possesses the necessary range of clinical and academic knowledge; we also have a Steering Committee that features patient representatives, hospital clinicians and managers, healthcare commissioners, and academics from all relevant disciplines, who will provide independent expert advice on our work. I am therefore confident that we will meet this challenge.

<p>What advice would you give to someone wanting to start a career in Applied Health Research?</p>	<p>Get in touch! The UCL Department of Applied Health Research (DAHR) is packed with experts in this field, covering a wide range of academic disciplines. Also, read our websites (DAHR - https://www.ucl.ac.uk/dahr and CLAHRC North Thames - http://www.clahrc-norththames.nihr.ac.uk/) and follow us on Twitter (@ucl_dahr and CLAHRC_N_Thames).</p>
<p>What are your interests and hobbies when you</p>	<p>I enjoy running, cinema, music, and theatre. I know far too much about Doctor Who.</p>
<p></p>	<p><u>Dr Cecilia Vindrola</u></p> <p>I am a Research Associate in the Department of Applied Health Research at University College London and an embedded qualitative researcher at University College London Hospitals NHS Foundation Trust. I hold a PhD in Applied Medical Anthropology from the University of South Florida. I specialise in the use of ethnographic methods in healthcare settings and have carried out research on: the delivery of cancer therapies and supportive care, the use of migration to obtain medical treatment, the delivery of palliative care in developing countries, children's experiences of medical treatment, and structural violence and health inequalities.</p>
<p>What is your favourite part of this project?</p>	<p>Interviewing staff who are delivering services to patients and getting the chance to visit and learn about different hospitals.</p>
<p>What do you think will be most challenging about this study?</p>	<p>Analysing the data and making sure we are able to reflect all of the different views on the reconfiguration of services.</p>
<p>What advice would you give to someone wanting to start a career in Applied Health Research?</p>	<p>Try to work on topics you love!</p>
<p>What are your interests and hobbies when you aren't busy conducting research?</p>	<p>I like having fun in the park with my family.</p>
<p></p>	<p><u>Dr Victoria Wood</u></p> <p>I am a Medical Anthropologist. I hold an MA in Research Methods in Anthropology and a PhD in Anthropology from Durham University. Before joining UCL I held post doctoral research posts at Durham University where I worked on a study evaluating the impact of a new psychiatric inpatient facility; and at Newcastle University on a project which focussed on the implementation of developmentally appropriate healthcare in an NHS organisation.</p>
<p>What is your favourite part of this project?</p>	<p>Learning about the reconfigurations, how it all works and fits together. It's complex, but at the same time it is a very interesting project to work on.</p>
<p>What do you think will be most challenging about this study?</p>	<p>Analysis of the data is quite challenging. We have interview and observation data as well as data that we are gathering from documentary sources – so there is a lot for us to get through. Thankfully we have a strong research team and we all work well together so that really does help when it comes to building up a picture of how the reconfiguration process works.</p>
<p>What advice would you give to someone wanting to start a career in</p>	<p>Its interesting but it is hard work, so you need to do your research before hand to make sure you are working in the right area and on projects that suit you and that you will enjoy.</p>

What are your interests and hobbies when you aren't busy conducting research?

Spending time with my family and friends. My daughter has just recently had a baby so I currently spend quite a lot of my spare time traveling back 'up north' to see them. My other interests are walking, and of course eating nice food – and the odd glass of wine.

Manchester Team:



Dr Catherine Perry

I have always worked in health-related fields, originally as a children's nurse and subsequently in teaching and research. I spent a number of years at the Centre for Public Health Research at the University of Chester where I was involved in several research projects in the fields of primary care and public health. I joined the Alliance Manchester Business School in October 2012, to work on a NIHR funded project exploring the reconfiguration of stroke services in Greater Manchester, London, and parts of the Midlands. I spent some time working with the Greater Manchester CLAHRC, and commenced working on RESPECT-21 as a qualitative researcher in September 2015.

What is your favourite part of this project?

I really enjoy interviewing people about their work, learning about what they do and what motivates them, I find it very interesting.

What do you think will be most challenging about this study?

It will be challenging to really understand the complexities of how specialised cancer surgery services have developed and are provided in Greater Manchester.

What advice would you give to someone wanting to start a career in Applied Health Research?

Go for it, it is very rewarding, just be slightly laid back as researching 'in the field' means that you never know quite how things will work out.

What are your interests and hobbies when you aren't busy conducting research?

I like walking, although not too seriously, going to the theatre to see almost anything (saw Elvis last night!), spending time with family and friends, and my partner has an amazing karaoke system which has provided a lot of interesting evenings!



Dr Sarah Darley

I recently joined the Health Services Research Centre at AMBS after completing a PhD within the Manchester Institute of Education, which explored the learning experiences of volunteers within health and social care charities in England. Before starting my PhD I worked in the charity and voluntary sector and the university sector.

What is your favourite part of this project?

Working with a wide variety of people on a project of great social value.

What do you think will be most challenging about this study?

Conducting research in a dynamic and transforming environment is always challenging but also exciting!

What advice would you give to someone wanting to start a career in Applied Health Research?

Having just started my career in Applied Health Research I'm not sure how much advice I can give apart from to grab opportunities whenever they arise and never miss a networking opportunity.

	<p>What are your interests and hobbies when you aren't busy conducting research?</p>	<p>I spend time volunteering in local charities and am a trustee for Manchester Rape Crisis. I also enjoy cycling and running.</p>
<p>PROJECT SUMMARY</p>	<p>The RESPECT-21 research team are studying changes in specialist cancer surgery services across North Central and North East London and West Essex (population 3.2million) and across Greater Manchester (population 3.1million). Both areas are working to reduce the number of hospitals providing specialist surgery for a range of cancers. We are focusing on changes to bladder and prostate, kidney and oesophago-gastric (OG) pathways.</p> <p>We are using a range of research methods to study changes in the way specialist cancer surgery services are organised and provided in London and Greater Manchester. We will assess key processes in London and Manchester service centralisation. We will also look at the impact on care processes and outcomes, and the cost and cost-effectiveness of the changes. The impact on staff and patients will be explored, and we will study people's preferences in relation to centralisation. Finally, we will consider what lessons can be learned for future centralisations.</p>	
<p>FURTHER INFORMATION</p>	<p>If you'd like to know more about RESPECT-21, or have ideas about what you'd like to see in this newsletter, please contact</p> <ul style="list-style-type: none"> ① Prof Naomi Fulop, Chief Investigator (n.fulop@ucl.ac.uk) ① Michelle Morton (m.morton@ucl.ac.uk, tel 020 3108 3292) or ① Dr Angus Ramsay (angus.ramsay@ucl.ac.uk, tel 020 3108 3239) <p>Please visit the RESPECT-21 project website for the latest news and links:</p> <p> https://www.ucl.ac.uk/dahr/research-pages/RESPECT_21</p> <p> We are now on twitter! Please follow us on @Respect21Cancer</p> <p>Find out more about the service centralisations we are studying here:</p> <p> http://www.londoncancer.org/</p> <p> http://www.manchestercancer.org/</p>	
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<p>DISCLAIMER</p>	<p>The views and opinions expressed therein are those of the authors and do not necessarily reflect those of the Health Services and Delivery Research Programme, NIHR, NHS or the Department of Health</p>	
<p style="text-align: center;"><u>NEXT NEWSLETTER: March 2017</u></p> <p style="text-align: center;">Please forward this newsletter to anyone who you think would be interested in our work. If you would prefer not to receive these newsletters, please contact us and we will be happy to remove your details.</p>		