

# Support for students accessing the University's appeals, complaints, or misconduct processes.

## Would you benefit from extra support?

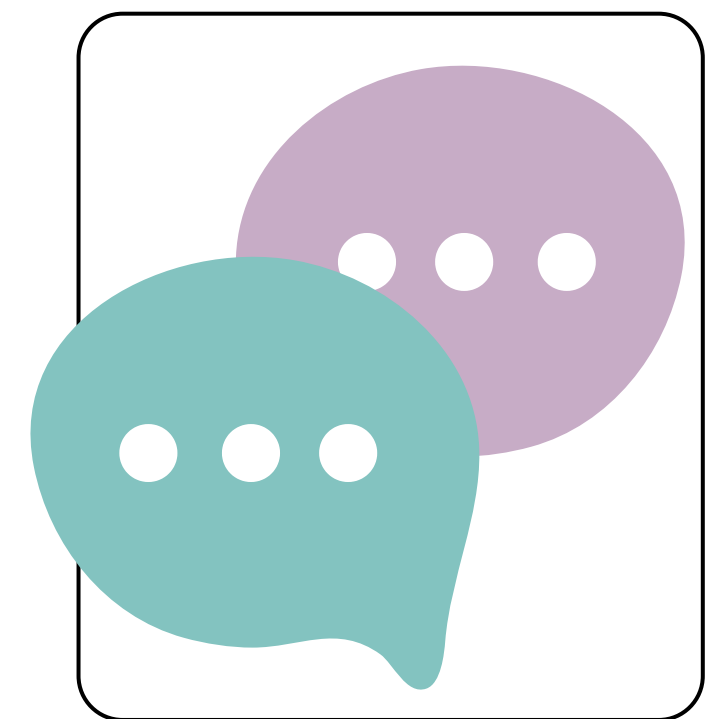
We appreciate that while you're involved with the University of Manchester's appeals, complaints, or misconduct processes you might benefit from additional support. You may have already have been directed to the University's **Student Support website** which provides useful information and links to sources of support. [studentsupport.manchester.ac.uk/](https://studentsupport.manchester.ac.uk/)

## Support from your School

Your **School's Student Support team** can help you to understand your results, or any decisions about your study or progress. Find out contact details for your School at [studentsupport.manchester.ac.uk/uni-services-az/school-support/](https://studentsupport.manchester.ac.uk/uni-services-az/school-support/)

## Students' Union Advice Service

We encourage you to contact the Students' Union Advice Service at the earliest opportunity. It offers **free, independent, impartial, and confidential advice** to students on a wide range of issues including complaints and appeals, and can accompany you if you've been invited to a meeting or hearing. Find more information online at [manchesterstudentsunion.com/advice](https://manchesterstudentsunion.com/advice) or by emailing [advice.su@manchester.ac.uk](mailto:advice.su@manchester.ac.uk) or calling 0161 275 2952.



## Counselling and Mental Health Service

The University provides **wellbeing and counselling support** for students. You can find details of the services available and how to access the services on the website at [counsellingservice.manchester.ac.uk](https://counsellingservice.manchester.ac.uk)

## Advice and Response

The University's Advice and Response team provides **specialist support** for student experiencing sexual misconduct, harassment, or hate. Find out more at [reportandsupport.manchester.ac.uk](https://reportandsupport.manchester.ac.uk)



If you have been excluded from the University on a temporary basis, or you are no longer a student at the University, you may still be able to benefit from a conversation with one of the University's duty counsellors for psychological support. Please contact the reception in the counselling centre ([counselling.service@manchester.ac.uk](mailto:counselling.service@manchester.ac.uk) or 0161 275 2864) and they will arrange for someone to contact you and discuss the best way forward.

If you are continuing with your studies but feel that you need additional academic support visit [studentsupport.manchester.ac.uk/study-support/](https://studentsupport.manchester.ac.uk/study-support/) where you can find details of the academic support available.