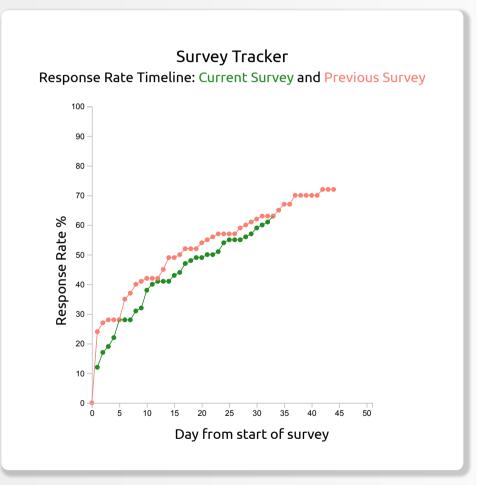




| Base Number: | 11287 | 40°% 60% |
|-------------------------------|-------|---|
| Responses: | 7129 | |
| Current Response Rate: | 63% | 100% |
| Previous Final Response Rate: | 72% | 40% 60% 100% 100% %0 %0 %0 %0 %0 %0 %0 %0 %0 %0 %0 %0 |
| Sector Average Response Rate: | 68% | 40% 60% 100% %0 %0 %0 %0 %0 %0 %0 %0 %0 %0 %0 %0 |







| Area | Base Number | Responses | Response Rate |
|--|---------------|-----------|---------------|
| Overall | 11287 | 7129 | 63% |
| Faculty of Biology, Medicine and He | ealth 3515 | 2119 | 60% |
| BMH Faculty Office | 555 | 371 | 67% |
| School of Biological Sciences | 749 | 508 | 68% |
| SBS School Office | 44 | 35 | 80% |
| Division of Cell Matrix Biology 8 Regenerative Medicine | 94 | 65 | 69% |
| Division of Evolution & Genomic | Sciences 81 | 55 | 68% |
| Division of Infection, Immunity of Respiratory Medicine | and 149 | 99 | 66% |
| Division of Molecular & Cellular | Function 68 | 47 | 69% |
| Division of Musculoskeletal and Dermatological Sciences | 169 | 122 | 72% |
| Division of Neuroscience & Expe Psychology | erimental 144 | 85 | 59% |
| Cancer Research UK Manchester I | nstitute 334 | 149 | 45% |





| Area Bas | e Number | Responses | Response Rate |
|--|----------|-----------|---------------|
| Faculty of Biology, Medicine and Health | 3515 | 2119 | 60% |
| School of Medical Sciences | 777 | 389 | 50% |
| SMS School Office | 32 | 23 | 72% |
| Division of Cancer Sciences | 177 | 92 | 52% |
| Division of Cardiovascular Sciences | 94 | 47 | 50% |
| Division of Dentistry | 118 | 59 | 50% |
| Division of Developmental Biology & Medicine | 61 | 34 | 56% |
| Division of Diabetes, Endocrinology and Gastroenterology | 61 | 35 | 57% |
| Division of Medical Education (inc. CHST | M) 234 | 99 | 42% |





| Area Bas | se Number | Responses | Response Rate |
|---|-----------|-----------|---------------|
| Faculty of Biology, Medicine and Health | 3515 | 2119 | 60% |
| School of Health Sciences | 1100 | 702 | 64% |
| SHS School Office | 29 | 22 | 76% |
| Division of Human Communication, Development and Hearing | 64 | 51 | 80% |
| Division of Informatics, Imaging and Da Sciences | ta 127 | 80 | 63% |
| Division of Nursing, Midwifery & Social Work | 175 | 138 | 79% |
| Division of Pharmacy and Optometry | 307 | 163 | 53% |
| Division of Population Health, Health Services Research and Primary Care | 252 | 159 | 63% |
| Division of Psychology and Mental Heal | th 146 | 89 | 61% |





| Агеа | Base Number | Responses | Response Rate |
|--|-------------|-----------|---------------|
| Faculty of Humanities | 1920 | 1244 | 65% |
| Humanities Faculty Office | 118 | 91 | 77% |
| Alliance Manchester Business School | 487 | 332 | 68% |
| School of Arts, Languages and Cultur | es 482 | 307 | 64% |
| School of Environment, Education and Development | d 358 | 212 | 59% |
| School of Law | 117 | 75 | 64% |
| School of Social Sciences | 358 | 227 | 63% |



CAPITA

Staff Survey 2019 Response Rates

| Area | Base Number | Responses | Response Rate |
|--|-------------|-----------|---------------|
| Faculty of Science and Engineering | 2398 | 1423 | 59% |
| S&E Faculty Office | 190 | 147 | 77% |
| Research Institutes | 139 | 99 | 71% |
| School of Chemical Engineering and Analytical Science | 143 | 99 | 69% |
| School of Chemistry | 317 | 155 | 49% |
| School of Computer Science | 170 | 91 | 54% |
| School of Earth and Environmental Sc | ciences 176 | 107 | 61% |
| School of Electrical and Electronic Engineering | 220 | 125 | 57% |
| School of Materials | 278 | 154 | 55% |
| School of Mathematics | 137 | 79 | 58% |
| School of Mechanical, Aerospace and Engineering | Civil 269 | 178 | 66% |
| School of Physics and Astronomy | 359 | 189 | 53% |



CAPITA

Staff Survey 2019 Response Rates

| Area | Base Number | Responses | Response Rate |
|--|---------------------------------------|-----------|---------------|
| Professional Services | 2768 | 2186 | 79% |
| AUA | 13 | 12 | 92% |
| Division of Communications an | d Marketing 29 | 29 | 1009 |
| Directorate of Compliance and | Risk 30 | 28 | 93% |
| Division of Development and A Relations | llumni 69 | 65 | 94% |
| Directorate of Finance | 251 | 199 | 79% |
| Directorate of Human Resourc | es 145 | 135 | 93% |
| Directorate of Research and Bu Engagement Support Services | usiness 68 | 54 | 79% |
| Office of the President and VC and Board Secretariat / Plannir Secretary and COO / OSR | / Legal Affairs ng / Registrar, 51 | 46 | 90% |
| Programme Management Offic | te 13 | 12 | 92% |





| Агеа | Base Number | Responses | Response Rate |
|--------------------------------|---------------------|-----------|---------------|
| Professional Services | 2768 | 2186 | 79% |
| Directorate of IT Services | 374 | 268 | 72% |
| Office of the CIO | 51 | 45 | 88% |
| IT Services Applications and [| Digital Services 81 | 65 | 80% |
| IT Services Strategy and Arch | itecture 26 | 22 | 85% |
| IT Technical Infrastructure Op | perations 178 | 110 | 62% |
| Research IT | 38 | 26 | 68% |





| Area Bas | se Number | Responses | Response Rate |
|--|-----------|-----------|---------------|
| Professional Services | 2768 | 2186 | 79% |
| Directorate for the Student Experience | 610 | 483 | 79% |
| Campus Life | 156 | 119 | 76% |
| Residential & Sport Services | 203 | 161 | 79% |
| Student Admissions & Administration | 76 | 64 | 84% |
| Student Recruitment & International Development | 98 | 78 | 80% |
| SDCE, TLSO & Directorate Office | 77 | 61 | 79% |





| Area | Base Number | Responses | Response Rate |
|--|-------------|-----------|---------------|
| Professional Services | 2768 | 2186 | 79% |
| Directorate of Estates and Faciliti | es 791 | 440 | 56% |
| Capital Projects/Environmental Sustainability | 16 | 14 | 88% |
| Car Park Services | 18 | 12 | 67% |
| Client Services/Design Services | 31 | 30 | 97% |
| Directorate of Estates/Estates | Support 25 | 20 | 80% |
| Environmental Services | 31 | 18 | 58% |
| Estates Surveying | 12 | 9 | 75% |





| Агеа | Base Number | Responses | Response Rate |
|---------------------------------------|-------------|-----------|---------------|
| Professional Services | 2768 | 2186 | 79% |
| Directorate of Estates and Facilities | 791 | 440 | 56% |
| Faculty Estates Teams | 17 | 16 | 94% |
| Hospitality and Events | 16 | 16 | 100% |
| House Services | 400 | 163 | 41% |
| Maintenance Services | 114 | 85 | 75% |
| Media Services | 30 | 27 | 90% |
| Security Services | 81 | 30 | 37% |





| Агеа | Base Number | Responses | Response Rate |
|------------------------------------|-------------|-----------|---------------|
| Professional Services | 2768 | 2186 | 79% |
| The University of Manchester Libra | ry 324 | 274 | 85% |
| Academic Engagement | 13 | 11 | 85% |
| Content, Collections and Discover | гу 86 | 72 | 84% |
| Customer Services | 63 | 44 | 70% |
| Digital Technologies and Services | 27 | 24 | 89% |
| Marketing and Communications | 14 | 14 | 100% |
| Planning and Professional Service | es 27 | 26 | 96% |
| Research Services | 16 | 16 | 100% |
| Special Collections | 35 | 29 | 83% |
| Teaching, Learning and Students | 28 | 24 | 86% |
| Visitor Engagement | 15 | 14 | 93% |





| Агеа | Base Number | Responses | Response Rate |
|-------------------------------|-------------|-----------|---------------|
| Cultural Institutions | 212 | 157 | 74% |
| Jodrell Bank Discovery Centre | 33 | 26 | 79% |
| Manchester Museum | 80 | 68 | 85% |
| University Press | 27 | 21 | 78% |
| Whitworth Art Gallery | 72 | 42 | 58% |





| Агеа | Base Number | Responses | Response Rate |
|---|-------------|-----------|---------------|
| UMC | 474 | 140 | 30% |
| Bars | 51 | 4 | 8 % |
| Chancellors | 106 | 47 | 44% |
| Christies | 56 | 2 | 4 % |
| Food in Residence | 87 | 18 | 21% |
| Food on Campus including Catering - | AMBS 122 | 51 | 42% |
| Taste Management | 32 | 5 | 16% |
| Other (Catering Management, Univer Catering) | sity 20 | 13 | 65% |