Internet Information

There is no Wifi in the halls except in the Common Room

Therefore you rely on a wired connection. You will need an ethernet slot but some laptops (including Macbook Air) and netbooks will require a USB-Ethernet Adaptor.

The adaptor needs to be from a genuine company (such as manufactured by Apple) as the MAC address needs to be unique (Some cheaper adapters all use the same MAC address so you end up with 20 people with all the same MAC address and it's sometimes impossible to change it).

When connecting to the internet in your room for the first time you need to do the following:

1. Plug the Ethernet cable in at the wall and your computer.

2. Open your web browser.

3. Go to 'hornet.manchester.ac.uk' (the page may take a few seconds to load - trust us on this - we know you may be asking how can I go to a web page before I've registered!)

4. Click 'Get Connected Here' and then follow the instructions to complete the registration process, and then the internet connection should work.

NO TORRENTS or ROUTERS ALLOWED!
But you can use Connectify (www.connectify.me) to set-up a software based wireless hotspot, ensuring the connection is secured with WPA2 and not shared

If you connect your laptop in your room and you do not see the Hornet page you should try the following first before getting in touch with Hornet:

1. Make sure you have a fully updated operating system (windows, linux or Mac) and your anti-virus is up to date
2. Make sure you have done a complete reboot/switch off of your laptop

The problem with not seeing the hornet page is quite frequent with Macs as Apple has started to introduce automatic spam and pop-up detectors in their operating system and it sometimes sees the hornet page as a pop-up and blocks it

For further assistance please use the internet in the Common Room/Computer Cluster and visit:

http://hornet.manchester.ac.uk/help-and-support/

If you have problems, as a last resort you can register your device to report the issue with HORNET using the Common Room Wi-Fi however please ensure you sign up for a wired (not wireless) account!

Unfortunately neither the staff in the Security Lodge nor the pastoral team are qualified to assist with technical enquiries