

September 2015

Dear Victoria Hall Resident,

I would like to take this opportunity to welcome you to Victoria Hall of Residence and hope that your stay with us is an enjoyable one. This letter is to tell you a bit about the Welfare Team, Residents Association (RA) and life in Victoria Hall.

The Welfare Team consists of myself (Warden), a Deputy Warden (Celina Jones) and 8 Welfare Tutors who are here to help you settle into the Hall and support you throughout your studies by providing advice and guidance on a range of matters. The tutors are all staff or students at the University and will understand many of the issues that may arise throughout the year and can point you in the right direction for help. They are also a friendly face around the Hall to say hello to. A tutor is on call every night of the week from 6pm – 8am and weekends (24 hours) in case of an emergency or if there are any issues - such as noise complaints. One of the tutor team will be assigned to your flat for the duration of your stay and they will come and introduce themselves to you and explain more information about the Hall and how to contact them.

The Wardens are there to support and assist the tutors, RA and ensure the smooth running of the Hall. We are also there to deal with any disciplinary matters that arise but I hope that you will not have to see that side of us!

The RA at Victoria Hall will be set up at the start of the year and we will be looking for volunteers to come forward to arrange events, trips and sports for our residents – if you like to get involved and want some great experience for your future career, I would urge you to put yourself forward. Past trips have included Edinburgh, York, Alton Towers and many more. Additionally, we have had regular social events (including an end of year ball) and plenty of sporting activities.

Victoria Hall consists of 10 blocks situated around an inner courtyard. There is also a laundry room and bike racks plus plenty of outdoor seating and 24 hour security. You will get to know the security guards very well as they also carry out maintenance of the Hall. Details for how to report any faults are provided on our website.

I hope this gives you a little insight to our Hall and hope that you enjoy your time here. I would urge you to visit our website for further information and for details of our Facebook group:

www.halls.manchester.ac.uk/victoriahall/.

I look forward to seeing you soon and if you have any questions you would like to ask us prior to your arrival, please do not hesitate to [Contact Us](#).

Best Wishes

K. Urnevitch

Katie Urnevitch
Warden