

MANCHESTER
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The University of Manchester

ARRIVAL GUIDE 2015





Welcome

Congratulations on deciding to study at The University of Manchester.

I would like to take this opportunity to extend a very warm welcome to you.

Whether you are coming here for a short course or staying for a longer programme, your time at Manchester will be a valuable educational experience which will enhance both your personal and professional development. You are joining an institution which is modern and forward looking, with some of the best facilities in the world, which at the same time retains a strong sense of its long and proud history. Manchester is a highly successful university that is ranked among the most respected institutes of higher learning worldwide. By coming here, you are joining a truly international community with students and staff from more than 154 different countries.

Manchester is one of the UK's most vibrant cities, with a rich and diverse social and cultural life. It is also a hub of enterprise and development, and has a long tradition of embracing people from all around the world. I'm sure that you will be pleased to call Manchester home during your studies.

We look forward to welcoming you to The University of Manchester.

Professor Dame Nancy Rothwell
President and Vice-Chancellor

How to use your Arrival Guide

Now that you've made the decision to come to The University of Manchester, we want to make sure you have everything you need to prepare for your arrival, so that it feels like home from day one.

Studying abroad is an exciting experience, but the UK might be very different from what you're used to. This booklet is designed to guide you through the next few months before you arrive in Manchester, and aims to give you important information and advice through three key stages: What to do now; Preparing to move; and Your journey.

Nine of our current students, from all over the world, feature throughout the guide, giving you their tips about the best ways to settle into life in Manchester, and give you a unique insight into what the first few weeks were like for them.

Each section of this Guide ends with a checklist, where you can keep track of what you've done so far, and what you still need to do – there's also space to add your own 'to do' list – just to make sure you've got everything covered.

It's a good idea to start reading the Arrival Guide as soon as you receive it, as this will mean you'll have everything prepared before you get here – but don't forget to bring it with you to Manchester. It will be a key resource in those first few weeks, to help you with everything from setting up a bank account in the UK to the best ways to stay in touch with your friends and family back home.

We're here to support you throughout your whole student journey – which starts now. If you need to ask us anything at any point either before you get here, or once you've arrived, just get in touch – we'd be happy to help. There are contact details for different departments throughout the Arrival Guide, but if you have any general questions, please contact the International Office on **+44 (0)161 275 2196** or email **offer@manchester.ac.uk**.

You can also keep in touch via social media, and access lots of information on our website.

We can't wait for you to join us in September – have a safe trip!

 @admissionsUoM  admissionsUoM
 orientationUoM

www.manchester.ac.uk

Key dates 2015-16

Orientation: 17-20 September 2015

Semester one: 21 September 2015-31 January 2016
(break 18 December 2015-18 January 2016)

Semester two: 1 February 2016-10 June 2016
(break 18 March 2015-11 April 2016)

Here to guide you through your journey



Ananya Gupta, originally from Lucknow in India, is studying for an MEng (Hons) in Electronic Engineering and is currently on industrial placement with Intel. She was the Google Student Ambassador for the University and is an Anita Borg Scholar this year.

Junior Alphey Shao is studying Medical Microbiology. He is an Equity and Merit scholar from Tanzania who was previously working as a medical lab scientist on the Walter Reed project at Mbeya Regional Referral Hospital.



Linan Tao is from China and doing a PhD in Electrical and Electronic Engineering. Linan was awarded a President's Doctoral Scholarship. She received her bachelor's and master's degrees from Harbin Institute of Technology, China.



Kar Chun Lye is in the second year of an undergraduate degree in Actuarial Science and Maths. He is from Malaysia.

Andra Groapa is in the second year of an undergraduate degree in Aerospace Engineering. She is from Romania.



Jake Jones is on the MPhys (Hons) Physics programme and is in his second year. He comes from North Wales in the UK.



Gracia Winata is from Jakarta in Indonesia and is in the second year of an undergraduate degree in Accounting and Finance.



Robert Brodie is studying for an MSc in Business Analysis and Strategic Management. He is originally from Toronto, Canada and completed his undergraduate degree in communications at the University of Ottawa.



Abdulsalam Altamimi from Saudi Arabia, is studying the MSc in Advanced Manufacturing Technology and Systems Management and is a PhD candidate in Bioengineering/ Bio-manufacturing. He studied Industrial Engineering at King Saud University in Riyadh before coming to Manchester.

Planning ahead

It's so important to plan ahead when you're coming to a new country to study – the sooner you start, the easier it will be.

Students coming from outside the EEA or Switzerland will need to apply for a student visa, and there are other things all of you will need to do to ensure a smooth move to Manchester.

Follow the three stages in this guide to help you get a head start with preparations.

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DESTINATION
MANCHESTER

#helloUoM

What to do now

Things to get on with right now to make sure everything is in place for your move to the UK.

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1 Your offer

The first step on your journey to Manchester is accepting your offer to study with us, which you should have already done. Your offer letter (and UCAS Track if you're an undergraduate) will set out the specific conditions of your offer, and tell you exactly what you need to do next.

If you are a Study Abroad or Erasmus student, any requirements for your admission will have been communicated to you. This 'Your offer' section is not applicable to you, so please skip to page 12.

Next steps

If your offer is conditional

This means that the University requires you to meet certain conditions before we can confirm your place, which may include achieving certain grades or qualifications, and in some cases an English language qualification. A conditional offer could also include non-academic conditions, such as medical health checks or criminal disclosure checks.

If you are an undergraduate applicant, the conditions of your offer will appear in UCAS Track. If you are a postgraduate applicant, your offer letter will state what your specific conditions are.

If you have any questions about the conditions of your offer, please contact the academic School to which you applied.

If your offer is unconditional

This means that the University does not require any further evidence from you, and that you have already met the admissions requirements. As long as you have formally accepted your place, you don't need to do anything more at this point.

Tuition fee deposits

If you are an international (non-EU) student studying on a one year taught master's programme, you are required to pay a mandatory tuition fee deposit of £1000 before an electronic Confirmation of Acceptance for Studies (CAS) can be issued. The deposit payment is deducted from the total cost of your tuition fees.

You do not have to pay the deposit if your tuition fees will be fully funded by a third party sponsor, if you have US student loan funding, or if you are attending an English language pre-sessional course at The University of Manchester.

If you are applying to an undergraduate (BA, BSc, etc.) or a research-based course such as PhD, MPhil or MSc by Research course, you are not required to pay a tuition fee deposit.

See page 52 for payment information.

Tuition fee deposits only apply to international (non-EU) one year master's applicants.

**Want
to know
more?**

UCAS Track

<http://track.ucas.com>

Pay tuition fee deposits online

www.manchester.ac.uk/tuitionfeedeports



1 Immigration

Obtaining the correct immigration permission is essential before you start your studies in Manchester – start your application as soon as you can to avoid any complications. You can apply for Tier 4 immigration permission up to three months before the start of your course.

The European Economic Area (EEA) consists of: Austria, Belgium, Bulgaria, Croatia, Cyprus, the Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, the Republic of Ireland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, the Netherlands, Norway, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden and the UK.

If you're from Switzerland, EEA rules generally apply to you.

If you're from Croatia, slightly different rules apply: www.gov.uk/croatian-national

EEA and Swiss students

If you are a citizen of the EEA or Switzerland, you are entitled to enter the UK freely and have the right to reside here while you are studying. You do not need any documentation to confirm this right but we recommend that you apply for a Registration Certificate if you want to work in the UK. For more information see page 22.

The remainder of this section regarding visas is not relevant to you, so please continue reading from page 16.

All other international students

Students who are enrolled on a programme of study which is longer than six months will need to apply for Tier 4 (General) student immigration permission which is linked to a CAS from The University of Manchester.

If you already have Tier 4 immigration permission which is linked to another institution please apply as soon as possible for new Tier 4 immigration permission. You will not be allowed to register or attend classes until you can provide evidence that you have made a Tier 4 application using The University of Manchester CAS to extend your immigration permission.

Your CAS will be issued to you in June if your offer is unconditional. You can make your Tier 4 application as soon as you receive your CAS and you meet the Tier 4 requirements.

If you are granted immigration permission (a Tier 4 visa) from overseas for more than six months, you will be issued with a single entry visa that is valid for travel to the UK and a stay of one month. Shortly after your arrival in the UK, you will need to collect your biometric immigration document (ID card). This card will show the duration of your Tier 4 immigration permission and the conditions of your stay (eg how many hours you are permitted to work).

If you are studying on a short course of six months or less, or an English language course of up to 11 months, you can apply for a Short Term Student visa as long as you do not intend to extend your stay or work in the UK. A Short Term Student visa can be issued for a maximum of six months (or up to 11 months for an English language course) and does not allow you to work, extend your visa or switch into another immigration category while in the UK.

Please do not try to enter the UK without the correct immigration permission. If you are refused entry, you will have to return to your home country. The refusal will be endorsed in your passport and you will have to declare the refusal in future immigration applications.

Want to know more?

University advice:

www.manchester.ac.uk/immigration



1 Immigration

Health requirements

You may need to obtain a certificate confirming that you are free from infectious TB before you can apply for your immigration permission (visa). You can find out more about health requirements by visiting **www.gov.uk/tb-test-visa** or by checking with your local UK Embassy, British High Commission or designated partner agency.

If you are applying for immigration permission (visa) for more than six months you must pay an additional fee to entitle you to free healthcare under the National Health Service (NHS). The charge is £150 for each student and £150 for each dependant, per year, for the duration of your immigration permission. You will be asked to pay the charge as part of the visa application process and you will receive confirmation by email of your confirmation reference number which you must keep safe as you may need it later.

If you are from Australia or New Zealand you are exempt from paying the immigration health charge.



It's a good idea to start your visa application as soon as possible – I would suggest as soon as you have received your offer to study. You should visit the UKVI website and check what documents you need to have ready. There is plenty of help from the University regarding the swift processing of your visa.

Junior



If your visa application is refused

If your visa application is refused, read carefully through the Refusal Notice that you are given – this sets out the reasons for the refusal. Try not to worry, and contact the Student Immigration Team who will be able to advise you on what to do next. We will need to see a copy of the Refusal Notice, so please email a scanned copy to **visa@manchester.ac.uk** as soon as possible. Remember that if you are advised to apply again following the refusal, you will need a new CAS number.

Your duties and responsibilities under Tier 4 (General)

Under the terms of Tier 4 (General) immigration permission, you have a number of specific duties and responsibilities imposed by UK Visas and Immigration (UKVI) (previously known as the UK Border Agency (UKBA)).

Your responsibilities include complying with the conditions of your immigration permission, attending your timetabled teaching periods and laboratory classes, explaining any absences or unsatisfactory work, and keeping the University updated with a copy of your immigration documents and contact details.

Your passport

Ensure that you have a valid passport before you travel to the UK. If you need to get a new one or if your current passport needs to be revalidated, do this as soon as possible because the process can take several months. You must have at least one page that is blank on both sides and we recommend that your passport be valid for at least three months after your arrival in the UK.

Your passport does not have to be valid for the duration of your course nor for the full duration of your immigration permission.

Immigration

Academic Technology Approval Scheme (ATAS certificate)

Your offer letter and CAS will tell you if you need to get an ATAS certificate before you apply for your visa. An ATAS certificate is free of charge, and you should apply online. You will receive your certificate by email. You can apply for your certificate up to six months before the start date of your course and you do not need to wait until your offer is unconditional to apply. It takes at least 20 working days to get an ATAS certificate, and at busy times of the year (June–October) it will take longer, so apply as early as possible. Apply online at www.gov.uk/academic-technology-approval-scheme.

If you have further questions about ATAS, please contact us on atas@manchester.ac.uk.

Certificates

When you come to Manchester to start your course, you must bring your original academic and English language certificates with you, as these will be checked by the University prior to you starting your studies.

Extending your stay in the UK

The endorsement in your passport or Biometric Residence Permit (BRP) will show how long you can stay in the country.

If you need an extension, you can apply either in the UK or in your home country – you need to do this at least one month before your immigration permission expires. If you stay in the UK after your immigration permission has expired, you risk being deported and banned from returning to the UK for at least one year.

For more information on extending your stay, or working in the UK after you graduate, visit: www.gov.uk/tier-4-general-visa/extend-your-visa

UK immigration support

At The University of Manchester we have a dedicated Student Immigration Team, trained to give specialist advice on complex immigration matters before you arrive, and while you are a student here. If you experience any immigration problems please contact us immediately.

As well as providing immigration advice and services to prospective students, current students, and recent graduates, we're also able to offer support to your dependants.

The Student Immigration Team is regulated by the Immigration Services Commission which assesses the competence of advisers and ensures a high quality of advice and assistance.

Student Immigration Team
tel: **+44 (0) 161 275 5000**
email: visa@manchester.ac.uk

**Want
to know
more?**

Tier 4 (General) immigration

www.gov.uk/tier-4-general-visa

Registration Certificates

www.gov.uk/eea-registration-certificate

TB testing

www.gov.uk/tb-test-visa

ATAS certificate

www.gov.uk/academic-technology-approval-scheme

Pre-sessional English course dates

Course code	Dates	Duration	Cost
PS10b/15	Monday 29 June 2015 - Friday 04 September 2015	10 weeks	£2800
PS5/15	Monday 03 August 2015 - Friday 04 September 2015	05 weeks	£1400
PS3/15	Monday 17 August 2015 - Friday 04 September 2015	03 weeks	£840

English language requirements

1

We want you to make the most of your studies, and therefore it is important that you have a level of English which will allow you to benefit fully from lectures and tutorials.

If your first language is not English, we recommend that you find out your level of English before you come to Manchester.

If you have a conditional offer, it may require you to achieve a certain score in an English language test approved by the University. This will be set out in your offer letter (and on UCAS Track for undergraduates). If you have any questions about the level of English required for your course, please contact the academic School to which you applied. It will also advise you on what types of English language tests are acceptable.

IELTS

One of the most popular English language tests is the International English Language Testing System (IELTS) which gives you a score based on your level of English and is recognised worldwide. IELTS is available at most British Council offices – places fill up quickly, so early booking is essential.

www.ielts.org

University English language courses

If you already have an approved English language qualification but the conditions of your offer are higher than your current score, you may want to attend an English language course run by the University.

Our University Language Centre (ULC) is also an IELTS testing centre, so if you need to re-take IELTS you can do so as part of an English language course.

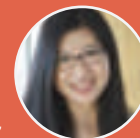
You may be eligible for pre-sessional English language courses which run from three to 20 weeks depending on your level of English. These are designed for students who already have an offer from the University but whose English language score is slightly lower than required.

Your offer may specifically mention a pre-sessional course, but if not, you should contact the academic School to which you applied, to find out whether completion of a course will be enough for you to start your studies. Even if your offer is unconditional, you may still benefit from a pre-sessional English course (subject to availability) to improve your overall fluency and writing skills in preparation for studying at Manchester.

www.ulc.manchester.ac.uk

For more information on English Language support during your studies see page 73.

“



I watched a lot of English movies to improve my English, and I also took the in-sessional English course, which was provided by the University Language Centre. It was helpful, especially the academic writing. The course was held once a week and took an hour and a half in the evening.

Linan

”

Want to know more?

IELTS

www.ielts.org

Pre-sessional English language courses

www.manchester.ac.uk/presessional

1 Planning your finances

This section is designed to help you prepare your financial budget for your time in Manchester.

Tuition fees

All university students in the UK are required to pay tuition fees. **The University will have already assessed your fee status according to the information you provided, and your offer letter will state how much you are required to pay in tuition fees.**

As part of getting ready to attend university in the UK, you'll have to make sure you have funds (or a sponsor or scholarship) in place to pay the fees.

Tuition fees are paid as part of the registration process, which takes place when you arrive in September. For more information, including how to make a tuition fee pre-payment, see page 52.

Fees for international students

If you have been assessed as an international (non-EU) student for undergraduate or postgraduate study, the fees for 2015/16 are as follows:

Arts courses (those programmes which do not involve significant laboratory or workshop or studio-based activities)	£14,500
Science courses (laboratory and studio-based programmes)	£19,000 (minimum)
Clinical programmes in Medicine and Dentistry	£33,000
MBA (18 month programme)	£40,000

These annual tuition fees are valid for the duration of a three or four-year programme of study. There are many non-standard tuition fees for a wide variety of courses, including Medicine and Dentistry.

Depending on your programme of study, there may be additional costs relating to field courses, placements or teaching courses, for example. Contact your academic School if you're unsure if these apply.

Postgraduate programmes have high, medium or low consumable costs, in addition to tuition fees. Once you have been accepted and the area of research determined, you will be informed of the appropriate fee due.

Fees for Home and EU students

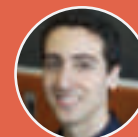
If you have been assessed as a Home or EU student the fees are as follows:

Undergraduate	£9,000
Postgraduate	£6,500 (minimum)

“

Don't forget to always ask for a student discount. It's surprising how many restaurants and retailers will offer one.

Robert



”

Planning your finances

Cost of living

The cost of living in Manchester is similar to other major UK cities and how much you spend will depend on your lifestyle. In addition to money for tuition fees, we estimate the minimum amount a single student on a full-time course will require for living expenses to be as follows:

Estimated living Costs for 2014/15		
Expenses	Undergraduate (40 Weeks)	Postgraduate (52 weeks)
Accommodation (self-catering)	£4,995	£6,100
Meals	£1,525	£2,065
Books and stationery	£425	£515
Clothes	£425	£515
Local transport	£560	£710
Other general living expenses (eg photocopying, printing, laundry, phone calls, entertainment, sports)	£1,540	£1,970
Total	£9,470	£11,875

Please note that if you are applying for Tier 4 immigration permission, you have to show you have a certain amount of money available for living expenses. Email visa@manchester.ac.uk for more information.

Want to know more?

Student Money Adviser
tel: +44 (0)161 275 2035
email: studentmoneyadviser@manchester.ac.uk

Other possible costs to consider are:

- TV licence (page 44)
- Telephone bills (see page 58)
- Council Tax (see page 41)

When you accept a place on a course with us, you will be required to sign a guarantee that you have sufficient funds at your disposal. Unfortunately, the University is unable to provide financial assistance if you cannot raise these funds. However, if you do have financial difficulties, you should contact the University's Student Money Adviser immediately for further advice.

International students (non-EU) are not normally eligible for any UK social security/welfare benefits, so it's important you make sure you have sufficient funds to complete the duration of your course before applying.

We recommend that you have access to at least £1,500 when you arrive, in order to cover your immediate expenses such as accommodation deposits, rent and food, as it may take up to two weeks for you to open a UK bank account.

Most ATMs will accept foreign bank cards (although there may be a small charge) and credit and debit cards are widely used in most shops.

1 Planning your finances

Shopping in the UK

Prices are very different in Manchester depending on where you shop and what products you buy. Supermarkets often have 'own-label' brands which are cheaper than more recognised brands, but are often very similar. The shopping list opposite should give you an idea of the cost of basic products in the UK from a supermarket. Manchester has a variety of major supermarkets including Asda, Sainsbury's and Tesco, cheaper supermarkets including Lidl and Aldi, and premium supermarkets such as Waitrose and Marks and Spencer.

Furniture, kitchen utensils and other household items are readily available from large supermarkets and online retailers, and it's probably easier and cheaper to buy them in the UK than to bring them with you. Sometimes other students advertise second hand items for sale on notice boards in the Students' Union, the International Society and in academic Schools.

The price of clothes varies enormously and there is a wide selection of clothes available in the city, with a range of price tags. Shops such as Primark, TK Maxx, H&M and some large supermarkets have low-cost clothing lines.

We advise you to wait until you arrive in Manchester before buying any University textbooks or equipment. Once you're here, you'll be able to ask other students and staff for advice about what you need to buy, what you can borrow, and what is provided.

With more than 3,700 computers available for use across the University campus, it's not necessary to bring your own computer. If you choose to buy or bring a computer you should ensure it is covered by your contents insurance (page 42).

**Want
to know
more?**

International student calculator

www.international.studentcalculator.org

Cost of living

www.manchester.ac.uk/costofliving

MY WEEKLY SHOP

2.5kg potatoes	£1.69
Bag of mixed salad	£1.00
6 apples	94p
A bunch of bananas	97p
1kg onions	74p
Small packet of chillies	50p
Garlic	25p
Mushrooms	77p
1kg chicken legs	£2.24
Pack of minced beef (500g)	£1.99
12 Sausages	£1.00
Tin of baked beans	32p
Tin of sweetcorn	40p
Can of soup	45p
Tinned tomatoes (4 pack)	£1.87
1kg rice	£1.48
Bag of pasta (500g)	50p
Packet of frozen peas	£1.09
Butter	92p
6 eggs	89p
Cornflakes	£2
A loaf of bread	79p
Jar of jam	75p
Packet of biscuits	40p
80 teabags	£1.00
Instant coffee	£1.15
Carton of juice	65p
1l bottle of cola	42p
Pint of milk	49p
I won't need these weekly	
Washing powder	£2.97
Washing up liquid	59p
Toilet paper (4 rolls)	£1.75
Deodorant	97p
Shampoo	£1.00
Shower gel	75p
Toothpaste	£1.00
Grand total	£36.69

FOOD



1

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1 Working and studying

Working during study can be a powerful way to boost your future job prospects and earn some extra money, but it is important to allocate enough time to your studies, and to make sure that you are working legally.

Can you work in the UK?

EEA and Swiss students

If you are a citizen of the EEA (see page 12) or Switzerland you do not need to obtain special permission to work unless you are a citizen of Croatia. If you are Croatian, different rules apply.

www.gov.uk/croatian-national

All other international students

You are granted a student visa on the condition that your main purpose is to study here and that you can pay your tuition fees and living expenses (for you and your family), if applicable. **Although you must already be in a position to financially support yourself during your time in the UK, you are encouraged to consider a range of experiences, including part-time work, to help you to make the most of your time here and enhance your job prospects.**

The endorsement in your passport will confirm whether you are allowed to work in the UK. There are two categories of endorsement – a restriction or a prohibition.

Undergraduate students with a restriction are allowed to work up to 20 hours per week during term time and full-time during University vacations and work placements, which includes unpaid work. Different conditions apply for postgraduate students and for students on pre-session courses – please contact the Student Immigration Team for more information.

Working in the UK

Income Tax and National Insurance

Everyone who works in the UK must have a National Insurance number which is issued by the UK government. Before you start working in the UK, you will need to apply for a National Insurance number.

Your National Insurance number is used to keep track of your income tax payments and National Insurance (social security) contributions. Depending on your earnings, Income Tax and National Insurance are automatically deducted from your pay.

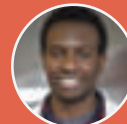
Minimum wage

The UK has a minimum wage of £5.13 per hour for workers aged 18-20 and £6.50 per hour for workers aged 21 and over.



I work as a Football steward at Manchester City Football club. As well as earning money I get to watch free football games! There are plenty of jobs in Manchester, so as long as you find a balance between study time and free time, you can always make extra money while studying.

Junior



Volunteering

In addition to internships and work experience, The University of Manchester also encourages its students to get involved with the local community through volunteering. This is unpaid activity where your actions benefit a charity or non-governmental organisation. There are many opportunities locally including mentoring children, organising activities for older people, helping on conservation projects and fundraising for medical research.

Activities where you are working with children or vulnerable adults usually require you to prove that you do not have a criminal record.

If you are interested in these sorts of opportunities you should bring a certificate of good conduct from your home police station with you to the UK. The UKVI website explains the process of how to obtain a criminal record check from a range of countries. The University has a team of staff to help you get more involved in your local community through volunteering.

Want to know more?

National Insurance

www.gov.uk/apply-national-insurance-number

Part time work

www.manchester.ac.uk/parttimework

Volunteering

www.manchester.ac.uk/volunteers

'What to do now' checklist...

- ☐ checked the conditions of my offer
- ☐ Paid tuition fee deposit
(international postgraduate master's only)
- ☐ Check what documents I need for
immigration permission (visa)
- ☐ Obtained a TB vaccination certificate
(if necessary)
- ☐ Ensured I have the required level
of English language
- ☐ Planned finances for my time in
Manchester
- ☐ checked whether I'll be able to work
in the UK while studying
- ☐ checked my family's immigration
requirements (if I'm bringing them)

My notes...

Use this checklist to make sure you've done all you can to plan ahead for your arrival in Manchester. These are things you can do as soon as you receive this pack, to get a head start. There's also space to write your own personal list of things you can start to do now.

1 Bringing family to Manchester

Many students choose to bring husbands, wives, partners and children with them when they come to study in Manchester. There are several considerations to make if you are thinking of bringing your family with you, especially if any of you are not EEA or Swiss citizens. Make sure you understand all the rules, and find out exactly what is required before you and your family travel to the UK.

Not bringing family with you?

If you're coming to Manchester alone, you can skip this section and go to page 28.

Immigration

EEA/Swiss citizens

If you and your family are all EEA/Swiss citizens, you can all come and live in the UK without restriction.

If you are an EEA/Swiss citizen but your family members are not, you may be able to bring them with you. They each need to apply for an EEA Family Permit before travelling to the UK, which is free of charge. The application can be made online or using the application form VAF5. For more information see www.gov.uk/family-permit

Other international (Non-EEA/Swiss) citizens

If neither you nor your family are EEA or Swiss citizens, you may be able to bring your family members with you. Each dependant must apply for immigration permission as a PBS Dependant before

travelling to Manchester. It will save money and time if you all apply at the same time even if you are planning to travel to Manchester at different times.

Please note that if you are coming to Manchester to study an undergraduate degree or for a course of less than six months you can only bring dependants with you if you're financially supported by your government.

The application fee for each PBS Dependant is £322 (paid in local currency). These fees go up each year so check the current fee just before you make your application. Your family can apply online through the Visa4UK website: www.visa4uk.fco.gov.uk.

If their applications are successful, your family will be granted immigration permission for the same length of time as you. You need to provide official documents confirming your marriage and/or your relationship to children you are bringing, for example marriage or birth certificates, along with financial documents to prove you can support them while they are in the UK.

**Want
to know
more?**

UKVI definition of family members

www.gov.uk/tier-4-general-visa/family-members

Immigration permission for dependants

www.manchester.ac.uk/dependants

Family information service

www.manchester.gov.uk/childcare

Bringing family to Manchester

Which family members can you bring to the UK under Tier 4 rules?

It can be confusing to know what all the immigration rules mean. When the rules state that you can bring certain 'dependants' under Tier 4, that can mean any of the following:

- your husband or wife
- your civil partner (your same sex partner in a relationship that has been formally or legally registered in the UK or another country)
- your unmarried or same sex partner, if you have lived together for at least two years
- your child, if they are aged under 18 on the date you will arrive in the UK

You will be expected to provide proof of these relationships.

The Tier 4 rules state that you can only bring your children with you to the UK if both parents are going to be living in the UK. This means that if your partner is going to stay outside the UK, you will unfortunately not be able to bring your children with you.

There are some exceptions, if any of the following apply:

- you are the only parent
- you have 'sole responsibility' for your children
- there are serious compelling reasons why you and your partner cannot live together in the UK

The rules also state that to qualify as a 'child', your children must 'not be living an independent life', which means they must be under 18 and intend to live with you in the UK.

Again, it's important to remember that you will be expected to provide proof if you think your family meets any of these criteria.

Cost of living and expenditure for families

The cost of living estimates on page 19 are based on the average annual expenditure of a single student on a full-time course. If you have your family with you these figures will be higher, and you should estimate an increase of about 50%, or more if you require childcare.

Family accommodation

University accommodation

General information on University accommodation and how to apply can be found on page 32.

The University has limited accommodation places for couples and families with children, but these do get taken quickly, so if you're looking for family accommodation, apply as soon as possible.

Private accommodation

If you would prefer not to live in University accommodation with your family, or if you are not able to secure a place in appropriate accommodation, don't worry – there are plenty of privately rented apartments and houses across Manchester.

It can take time to find family accommodation within budget, and for that reason we suggest you wait until you have arranged suitable accommodation before bringing your family to Manchester.

Under the new Right to Rent Scheme landlords have a legal requirement to check that you have valid immigration permission (visa) to be in the UK. This means you will be asked to provide your passport and immigration permission when you apply to rent a property in the UK. If you have any problems proving that you have valid immigration permission please inform the Student Immigration Team at visa@manchester.ac.uk.

There are lots of different options available in the private sector. You can choose from self-contained flats to larger houses. Prices do vary depending on area, style and size. As a rough guide prices (not including any bills) for the academic year 2015/2016 are as follows:

- 1 bed property or studio apartment: £350 to £500 per month
- 2 bed property: £500 to £750 per month
- 3 bed property: £550 to £850 per month

See page 34 for information on accommodation in Manchester.

1 Bringing family to Manchester

Childcare

If you have young children living with you while you're studying in Manchester, it's likely that you will require some form of childcare.

The range and cost of childcare varies considerably, and is generally quite expensive. Full-time childcare for children under five years of age is not usually available free of charge in the UK.

You should expect to pay at least £25 per day for each child at a private day nursery or with a child minder (child minders look after children in their own homes, and should be registered with the Local Authority).

If you are an EU citizen, you are eligible for a UK government Access and Hardship grant to cover the cost of childcare, but these grants are not available to international (non-EU) students.

If you are an international (non-EU) student you are entitled to some support. All three and four-year old children, whatever their nationality, are entitled to 15 hours free nursery education for 38 weeks of the year. This service is provided in local primary schools, nurseries or playgroups, depending on where you live.

There is usually a waiting list for these services – contact the Manchester Family Information Service for details of childcare in your local area.

There are two nurseries affiliated with The University of Manchester which accept children between six months and four years of age, with fees ranging between £100-160 per week. Both of these nurseries have long waiting lists, so we advise you to apply as early as possible by contacting the nursery directly.

The Dryden Street Nursery

Dryden Street, Manchester, M13 9AU
tel +44 (0)161 272 7121

Echo Day Nursery

Echo Street, Manchester, M60 1QD
tel +44 (0)161 200 4979

Your child's education

In England, most children start school in the September after their fourth birthday, and they must register in the year that they are five. The earliest they can leave is at the age of 16.

Typical school hours are 9am to 3:30pm, with many schools offering after school activities. **If your course of study will keep you in the UK for a period of 12 months or more, then your children are required by law to attend school.** The Local Authority will provide a place for them, free of charge, although the school where they are placed may not be the closest to where you live.

Contact Manchester City Council's Education Department for a list of state schools in Manchester. There are also private schools in Manchester for which you pay fees. For all information relating to your child's education, please contact the Manchester School Admissions Team.

Many schools in Manchester employ specialist staff to support children for whom English is not their first language. Contact the schools you are considering to find out if they offer this facility.

Want to know more?

Manchester Schools Admissions Team
www.manchester.gov.uk/education

Manchester Family Information Service
www.manchester.gov.uk/fsdirectory

Bringing family to Manchester

Your family's health

If you are an EU citizen, you are entitled to free health treatment on the UK's National Health Service (NHS) and your partner and any children living with you in the UK will also have access to free health treatment. For more information on NHS entitlement see page 46.

If you require a visa to come to the UK for more than six months you will have to pay a healthcare charge from April 2015. The charge is £150 per student for each year for the duration of your visa. The charge is the same for each of your dependants. You must pay the healthcare charge as part of your visa application and you must pay the charge even if you have private medical insurance.

If you hold a passport from New Zealand or Australia you are exempt from the charge.

Family travel

Bus and Metrolink (trams)

Children under five years, who are travelling with an adult, can travel free on most buses and Metrolink trams in Greater Manchester. Children aged between five and 16 years can travel for half fare on buses and a discounted fare on trams. If they are between 11-16, children will need an "Igo" pass, which costs £5, to prove their age and receive the discounted fare.

Trains

Children aged between five and 16 pay half fare on most trains (children who look over 16 should carry proof of age with them). Up to two children under five may travel for free with each paying adult.

There are also a number of discounted passes for families, such as the 'family and friends' railcard which entitles you to a third off the price of rail travel www.familyandfriends-railcard.co.uk.

Work for family members

EEA/Swiss citizens

If your family members are EEA or Swiss citizens they are entitled to work in the UK without obtaining permission, unless they are citizens of Croatia. Croatian citizens must apply for a Registration Certificate before they can work in the UK.

If you are an EEA/Swiss student and your spouse or dependants are not EEA/Swiss citizens, they each need to apply for an EEA Family Permit before travelling to the UK. The Family Permit will confirm their rights to work in the UK. For more information visit www.gov.uk/family-permit or contact the Student Immigration Team.

All other international students

If you have a prohibition on working this will also apply to any family members who are here with you. See page 22 for more information on your own working entitlement.

If you have permission to stay in the UK for 12 months or more and have a 'restriction' endorsement, your spouse and any dependants are normally allowed to work full-time without a work permit. However, if you have permission to stay in the UK for less than 12 months your family members will be prohibited from working.

If you're not sure if you are an EEA citizen, see the list of EEA countries on page 12.

Want to know more?

UK Visas and Immigration

www.gov.uk/tier-4-general-visa

UKCISA

www.ukcisa.org.uk

Student Immigration Team

email: visa@manchester.ac.uk

tel: +44 (0) 161 275 5000

Manchester Family Information Service

email: fsinfo@manchester.gov.uk

tel: +44 (0) 800 083 7921

Croatian citizens

www.gov.uk/croatian-national

Explore Manchester before you arrive



Café culture

Food and drink in Manchester is as diverse as the city itself, with a growing fine dining scene, and comfort food outlets and coffee shops on every corner. Baltis in Rusholme and dim sum in China Town, as well as a burgeoning street food culture, add to the heady mix of delights on offer.



Festivals

High profile events such as the Manchester International Festival combine with small specialist festivals celebrating science, jazz and literature, and vibrant ethnic spectacles such as the Manchester Mega Mela and the Caribbean Carnival.



Chinatown

Chinatown and dragons dance in the streets for the impressive New Year celebrations, in the second largest Chinatown in the UK, where you can find tasty treats from all over the world.



Sport

Home to Manchester United, Manchester City Football Club, Lancashire County Cricket and the GB Cycling Team, Manchester is famous for its sporting achievements and offers an exciting range of facilities across the city.

Find out more about all Manchester has to offer at
www.creativetourist.com/hello

1



Shopping

There's no doubt Manchester is a fantastic shopping destination, where luxury brands meet quirky independent shops. We also know how to do seasonal cheer, with Christmas Markets that are second to none.

Music

A soundtrack accompanies you everywhere you go in Manchester. Whether it's chart-topping acts, indie, jazz or classical music you're after, the city offers a huge range of opportunities to hear emerging artists and well-known names in its thriving venues.



Museums and galleries

Investment in culture is at an all-time high in Manchester with new exciting venues such as HOME being built, and the £15 million transformation of the Whitworth, right on campus, which attracts international artists and exhibitions.

Theatre

With the biggest theatre scene outside London you'll be spoilt for choice in Manchester. The Royal Exchange Theatre, The Palace Theatre, The Manchester Opera House and The Lowry all show top-class performances from West End musicals to contemporary theatre, to Shakespeare classics.



Preparing to move

What you need to think about in the two to three months before you arrive in Manchester.

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Staying healthy	46
Welcome events	47
'Preparing to move' checklist	49



Accommodation

2

At The University of Manchester, we have an impressive range of University accommodation to suit a wide variety of needs and budgets, including catered and self-catered options. There is also a plentiful supply of good quality, affordable housing within a short distance of the University, that is rented privately.

“

I enjoy living in halls. I'm close to the University so I don't need to wake up early in the morning. Also, there are lots of opportunities to meet other international students. Living in halls helps you adapt to university life easily and you don't feel homesick anymore.

Linan



”

University accommodation

Accommodation guarantee

If you are an international student (according to your fee paying status) coming to Manchester alone, we are able to guarantee you a place in University accommodation for the duration of your course.

You must submit your application by 31 August 2015 in order to qualify for this guarantee.

If you are an EEA or Swiss student, you are guaranteed accommodation for the first year of your studies, if you apply by 31 August 2015.

If you're an Erasmus, Exchange or Study Abroad student studying at Manchester for one academic year, you are guaranteed a place in University accommodation if you apply by 31 July 2015.

Accommodation for students attending the University for a single semester is not guaranteed but is usually available.

How to apply for University accommodation

You should have received the Living in Manchester guide shortly after receiving your offer, with details of the University accommodation available and how to apply.

You can also access the Living in Manchester guide at: www.manchester.ac.uk/livinginmanchester

Find out more, and apply for accommodation online: www.accommodation.manchester.ac.uk

We strongly recommend that you submit your application as soon as you have been offered a place (conditional or unconditional) on a course at the University.

Want to know more?

University accommodation

www.manchester.ac.uk/accommodation

2 Accommodation

Private accommodation

Manchester Student Homes can provide details of privately rented properties, independent housing advice, information about finding accommodation, and a free contract checking service. They can also point you in the direction of landlords that have been awarded the International Friendly Standard, which means they will not require a UK-based guarantor.

We recommend that you find temporary accommodation on arrival in the UK before signing a contract or handing over any money. You can search for property and contact landlords before you arrive, but you should not make any commitments before viewing a property.

Temporary accommodation

If you are arriving before your University accommodation contract starts or require temporary accommodation while you find privately rented housing, temporary accommodation may be available in University accommodation, but this is not normally offered until early September. Contact the Accommodation Office for details.

Manchester Student Homes can provide a list of hotels, hostels and short-term lets in Manchester.

What to consider when renting privately

You should not commit to any private accommodation without seeing it. We advise you arrive one to two weeks early to give yourself time to search for suitable accommodation before your course starts.

Never pay any money to a landlord before you've exchanged contracts and can be sure of their authenticity.

Do not sign a tenancy agreement until you are sure that you understand it and are willing to abide by its terms, including the length of the contract. If in doubt, get it checked by Manchester Student Homes. This service is free of charge.

Never sign a contract for a longer time than you intend to stay in Manchester. You will be liable to pay rent for the full term of the contract.

Most landlords ask for a deposit (sometimes called a 'bond'). This is usually equivalent to four to six weeks rent. The deposit is refundable at the end of the tenancy if all bills are paid and there is no damage to the property.

If you rent a property through an agency, you may have to pay an agency fee, although Manchester Student Homes offers its services free of charge.

Some landlords require a full year's rent to be paid at the start of the tenancy unless you can provide a UK-based guarantor. Manchester Student Homes can give you a list of landlords that have been awarded the International Friendly Standard, and who will not require a UK-based guarantor.

It is increasingly common for private landlords to require a substantial rent payment in advance, and to not permit monthly payments. Please bear this in mind when you are planning your finances.

**Want
to know
more?**

Privately rented accommodation

www.manchesterstudenthomes.com

Students' Union advice

www.manchesterstudentsunion/accommodationadvice

Accommodation Office

www.manchester.ac.uk/accommodation



2 Preparing for study in Manchester

While studying in Manchester, you will experience a number of different methods of teaching and learning. You will be supported to take responsibility for your learning and be encouraged to reflect on the ideas you have encountered and to analyse and describe them.

More detailed information will be available on arrival from your tutors, Programme Directors and supervisors. If you ever feel unsure about what is expected from you, speak to your academic advisor, check the support offered by the University Library, or see a member of staff from the Students' Union Advice Service.

Lectures

Lectures are the traditional form of teaching and involve a large number of students. You should listen carefully and think about the most effective way to note the most important information. There may also be online material which you are expected to bring with you or review after the lecture, which the lecturer will tell you about. Lecturers will not usually take questions during the lecture, but they may set aside time at the end for questions.

Seminars

Seminars are more informal than lectures. They are discussion groups which take place with a tutor and a small group of students. They're about debating ideas, and asking questions. It is not rude to disagree with your tutors and class mates – in fact it is encouraged. The discussion could focus on a previous lecture or a specific topic, and you will be expected to contribute to the conversation, so reading and preparation are essential.

Workshop, laboratory and studio sessions

If you are studying a subject with a practical element, some of your time will be spent in workshop, laboratory or studio sessions where you can develop skills and expertise through practical work. Afterwards you may have to write up the results, and you may be asked to give a presentation on them.

Group work

Most courses provide opportunities for students to work in small groups on a specific task. Group work allows you to learn from each other, collaborate and develop important social, interpersonal and team skills.

Computer work

Almost all subjects will require some form of computer work. You will be required to type your essays and some subjects may have coursework which involves using computer analysis or specialist software. If computer work is an integral part of the course you will have sessions in computer rooms, but you will also be expected to use computers by yourself for private study and to access the University's Virtual Learning Environment. If you have problems using a computer, you should contact your academic advisor or the IT support staff.

Tutorials

When you study here, you will be allocated an academic advisor. You are likely to have individual sessions with your academic advisor to evaluate progress and discuss any academic issues you may have. If you are a postgraduate student you will be able to discuss progress and other issues with your Programme Director, supervisor or advisor.

Office hours

Your lecturers and tutors may have what they call 'office hours', when you can arrange to see them privately to discuss the topics you have covered. Office hours are an opportunity to ask further questions on topics you find difficult and to clarify your thoughts on a subject. They are also an excellent opportunity to debate ideas with the world-class teaching staff at the University.

Preparing for study in Manchester

Online learning

The University uses Blackboard, an online Virtual Learning Environment (VLE), to enable lecturers and tutors to communicate with you more easily. Most lecturers will upload additional information, such as lecture notes, reading lists or articles to Blackboard, and give you the chance to join discussion groups with tutors and other students. Some courses also require you to submit assignments through Blackboard or take part in assessed discussions. If you have never used a VLE in your studies, you can get support and advice before starting your course.

Private study

British higher education places a large emphasis on private-study and you will be encouraged to be an active and independent learner. On all courses you will be expected to study extensively on your own. You may be asked to read widely on a subject, make notes, conduct your own research, and write and revise outside of formal teaching. Advisors and supervisors will be ready to help but you will have to plan your own learning, deciding how much time to put into it and which learning methods suit you best.

Assessment

At The University of Manchester, we use many different forms of assessment, ranging from formal examinations to coursework assignments, projects and essays. If you would like advice or clarification about any aspect of assessment, please speak to your academic School.

Plagiarism

Plagiarism means copying work from another student, or source (for example a book or the internet) without referencing. The University has a very strict definition of plagiarism and the penalties are severe, even in cases where it was done by mistake. Further information on plagiarism will be given to you when you start your course.

Academic reports

If you are a sponsored student, reports on your academic progress will be forwarded to your sponsoring body if requested by them. If your embassy asks for a report it will be given only if you are sponsored by your government or if you give permission for the reports to be issued.

Academic problems

If academic problems occur during your course it is very important that you tell someone as soon as possible. Don't leave things for weeks in the hope that they will get better – have a confidential chat with the lecturer concerned, your academic advisor, Supervisor, your Student Support Officer or someone from the Students' Union or the Atrium.

My Learning Essentials

The Library's award-winning training programme offers online resources, drop-ins and workshops designed to support your personal and academic development.

www.manchester.ac.uk/my-learning-essentials

 @mlemanchetser

**Want
to know
more?**

The University of Manchester Library

www.manchester.ac.uk/library

Students' Union Advice Service

www.manchesterstudentsunion.com/advice-service

The Atrium

www.uomtheatrium.wordpress.com

2 Preparing for life in Manchester

Your first few weeks in Manchester will be an exciting time, with new places to discover, new people to meet and a new culture to explore.

Settling in

If you haven't spent a lot of time in the UK before, it is natural to experience culture shock as you adapt to the differences from your home country.

After the excitement and intensity of the first few weeks, some of you may feel a little homesick – but don't worry, it's completely normal, even among UK students! Make sure you get involved in University life and meet new people as much as possible – you're sure to feel at home in no time.

There are some things you can do before you arrive in Manchester to start preparing for living and studying here.

- Watch films and television shows set in the UK or listen to British radio programmes.
- Connect with other new students through social media and find out more about Manchester online before you arrive.
- Talk to relatives, friends and acquaintances who have lived in the UK about their experiences and how they settled in.

Once you're here, there are lots of things you can do to settle in. Here are some suggestions:

- Orientation, which runs in September and January, includes a range of events to help you meet other new students, including tours of the campus and city, and a range of social activities (see page 49).
- Remember that you are not alone. Everyone studying away from home will be going through similar experiences, and talking to fellow students will help you deal with your own cultural transition. It is important to take regular time out from your studies to do something social.
- Joining student societies can help you to meet people who share your interests; the University has over 420 societies for everything from music to sport and charity work to art, as well as societies based around nationalities and religions. A full list is available on the Students' Union website. There will be a Welcome Fair soon after the start of term where you can sign up for societies, or you can contact them for more information on how to join.
- The International Society at the University is committed to promoting international friendship and to celebrating cultural diversity. They organise trips, offer classes, have a great cafe and are a wonderful resource for international and UK students.

- Integration is an ongoing process, so don't limit your attempts to the first few days following your arrival. It is never too late to get involved in societies, social events, volunteering, or anything else you would like to try!
- The University Counselling Service can provide support if you are finding adjusting to life in Manchester difficult (see page 70).



I didn't feel homesick at all because there were so many things to do and enjoy! The Arrival Guide actually helped me a lot with settling in, as did the current students who gave me tips on buying groceries, books, etc.

Kar Chun



Connect with students

@admissionsUoM

admissionsUoM

manchesterstudentblogs.wordpress.com



“

The way British people express their gratitude is surprising at first, especially “Ta love”, “cheers” and “you alright?”

Kar Chun



”

Preparing for life in Manchester

Below are some aspects of life in Britain which you may want to consider while you are preparing to come to Manchester.

British culture

Depending where you're from, you may find culture in the UK significantly different from your home country, or it might be very similar. Some important features of British society which may be different from what you're used to are:

- Men and women have equal rights in the UK.
- It is illegal to discriminate against anyone according to race, gender, age, class, sexual orientation or disability.
- The UK has a relatively liberal attitude towards alcohol, gambling and clothing style but everyone in the UK is free to live by their own beliefs and you should not feel under pressure to adopt the behaviour of UK students. It is common to order non-alcoholic drinks in a pub or bar.
- Punctuality is important in the UK and you will be expected to be on time for lectures and seminars. If you cannot arrive on time for an appointment, let the people you are meeting know as soon as you can.

British food

Traditional British food includes roasted meats, vegetable soups, and sweet fruit desserts, but the British regularly eat a wide variety of international foods, from Italian to Vietnamese, most of which are available in Manchester. Large supermarkets stock a range of foods imported from other countries, and foods meeting religious requirements, such as Halal and Kosher, are easy to find.

There are also many areas with speciality shops, delicatessens and local ethnic centres, including Chinatown, Cheetham Hill and Rusholme (Curry Mile), where you will be able to find a wide variety of international foods. The International Society hosts regular dinner events, and can give you further information.

All British tap water is safe to drink unless it is labelled 'not drinking water'.



British attitudes towards punctuality surprised me. They consider you rude if you are late, be it for lectures, a GP appointment, or even meeting friends in a pub.

Junior



The food stores in Chinatown and on the Curry Mile are fascinating, delicious and usually great value!

Jake



Tipping

Tipping in restaurants is not compulsory, but if you wish to give a tip, it's normal to leave about 10% of the bill. Check if a service charge (tip) is included in the price before leaving a tip.

Council Tax

Council Tax is a local government tax which covers local public services (such as street lighting) and the amount charged is determined by the value of your home, even if it is rented. The majority of students are exempt from paying Council Tax. When you arrive, you will need to inform Manchester City Council that you are a full time student and are therefore exempt. You may need to obtain a Council Tax Exemption Certificate from the Student Services Centre, depending where you decide to live in Manchester, or if you have adult dependants.

2 Preparing for life in Manchester

Students who may be liable to pay Council Tax

Research students who are writing up may have to pay. If you are here for a very short course (usually a few weeks) you may be able to claim an exemption. In both these situations, please check with Manchester City Council.

Students who must pay Council Tax

If you have immigration permission as an academic visitor or a sponsored researcher you will be charged Council Tax. If you are sharing with someone over 18 who is not a student then Council Tax must be paid. In this case it may be possible to claim a 25% discount. Please check with Manchester City Council directly.

Manchester City Council
tel: **+44 (0)161 234 5000**
email: **city.council@manchester.gov.uk**

Student Services Centre:
tel: **+44 (0)161 275 5000**
email: **ssc@manchester.ac.uk**

Electricity

British electricity works on 230 volts and most sockets take 13 amp fused plugs, with three square pins. If you will be bringing your own electrical equipment with you, make sure that it can be used safely on this voltage and find out whether you will need an adaptor.

Insurance

Contracts for University accommodation include up to £6,000 of contents insurance against theft and loss, but not accidental damage. Further information about this policy can be obtained from the Accommodation Office.

If you are living in private accommodation, you should insure your personal property against loss or theft as soon as possible after arriving. As well as dedicated insurance companies, many banks, major supermarkets and the Post Office also offer insurance. You can use an online price comparison site such as **www.moneysupermarket.com** or **www.comparethemarket.com** to find a good deal. Check the premium carefully to see what is covered by the insurance.



I attend the Gita Mandir (temple), during festival time. I'm not very religious, but it brings me peace and a feeling of familiarity around festival time, which is when you tend to miss family the most!

Ananya



Places of worship

There are numerous places for all faiths to worship in and around The University of Manchester.

A map for all faiths is available online at **www.manchester.ac.uk/placesofworship**. The multi-faith University Chaplaincy can give advice on places of worship in the local area.

St Peter's House Chaplaincy (map 2, 32)
tel: **+44 (0)161 275 2894**
email: **sph.reception@manchester.ac.uk**

Preparing for life in Manchester

Staying safe

Manchester is generally a safe, but it is a large city, so you should follow precautions to help prevent you becoming a victim of crime.

Personal safety

- Avoid walking alone at night. Stay with a group of friends or take a bus or taxi.
- Stick to well-lit streets and avoid shortcuts such as alleyways and empty car parks.
- Use cash machines during the day when it is busy, or get cash-back in a supermarket.
- If you think you're in danger or being followed, walk to the nearest shop and ask for help or call **999**.
- When taking a taxi use a licensed black cab, which can be flagged down on the street. Private hire taxis (which look like normal cars) must be pre-booked online or over the telephone. If you're unsure, ask to see the taxi driver's license before you get in the car.
- In pubs and bars, don't leave your drink unattended. Don't accept drinks from strangers.
- Violent assault is rare in the UK and it is illegal to carry guns, knives or pepper spray. You may wish to carry a personal safety alarm which are available from the Students' Union during Welcome Week.
- Take care when using your phone or listening to music when you're walking as this will make you less aware of your surroundings.



I feel safe in Manchester. But you still need to make sure you don't leave your valuables, such as your iPad or iPhone, unattended in public or around campus.

Also, don't leave a huge amount of cash in your bedroom or handbag.

Linan



Safety of your property

- The most common crime on campus is theft of property left unattended, so keep your possessions with you at all times.
- One in three burglaries of homes are due to an open or unlocked door or window, so make sure to keep your windows and doors locked when you're not in the room.

- Leave a light on when you go out to give the impression that the house is occupied and if your house has an alarm remember to turn it on.
- Don't leave your valuables in view of the windows and don't leave boxes from expensive items outside by the bin.
- You can register any valuable property (such as laptops, mobile phones, mp3 players) on **www.immobilise.com** free of charge. This will assist the police to return lost or stolen items to their rightful owners.

Contact details and more information

Dial **999** only in an emergency, where there is threat to life or property, or a crime is in progress. To report a crime after the event, call Greater Manchester Police on **0161 872 5050**.

To report a crime that has taken place off campus and is not an emergency call **101**

To report a crime or anything suspicion on campus, call campus Security Services on **0161 306 9966**.

Want to know more?

Student safety

www.manchester.gov.uk/studentsafety

Crime Reduction

www.estates.manchester.ac.uk/crimereduction

2 Preparing for life in Manchester

Shopping

From Monday to Saturday most shop opening hours are 9am-7pm. Local shops often close on Sundays although city centre stores and large supermarkets are normally open from 11am - 5pm. Shops in the UK have fixed prices and it is not usually possible to bargain over the price of goods.

Larger supermarkets offer 24-hour shopping, six days a week and sell a variety of household items, kitchenware and clothing, as well as food.

Smoking

It is illegal to smoke in enclosed public spaces such as restaurants, lecture theatres, public transport, or University accommodation, as well as some outdoor public spaces, such as bus stops and train stations. You may be fined if you smoke in these places, or anywhere else displaying a 'No Smoking' sign.

Television licence

In the UK all televisions must be licensed. There are various ways to purchase a TV licence and the cost is £145.50 per year, which you can pay in monthly instalments. If you have a television in your room in University accommodation you will have to purchase your own TV licence. www.tvlicensing.co.uk

Toilets

British toilets are the flushing, pedestal type. Toilet paper should be flushed away after use, although you should not flush any other sanitary products. Separate facilities are usually available for disabled people and for baby changing.

Weather

Manchester has a temperate climate, with few extremes. Average summer temperatures of 15°C (59°F) and winter temperatures of 4°C (39°F) are occasionally raised or lowered for a week or two. Light rain falls on around half of the days of the year, which can make it feel colder in winter. Despite this, British weather can be unpredictable, and a rainy morning often turns into a beautiful, clear blue day.



I'm from Canada, and this is honestly the best winter I have ever experienced! Complaining about the weather is just a conversation topic; it actually rains much less than people say!

Robert



Want to know more?

Clubs and societies

www.manchesterstudentsunion.com

International Society

www.internationalsociety.org.uk

Culture shock

www.ukcisa.org.uk

Tourist Information

www.visitmanchester.com



2 Staying healthy

Before you come to Manchester

You should be vaccinated against Measles, Mumps, Rubella (MMR) and Meningitis C before you leave your home country. These are rare, but are easily transmitted, serious diseases which can spread quickly among those not vaccinated against them. If you are unable to be vaccinated before leaving your home country, vaccines for MMR and Meningitis C can be obtained after arriving in the UK free of charge from your GP (General Practitioner or doctor).

Access to healthcare in the UK

Emergency treatment is available free of charge to everyone in the UK. If you or someone else has a medical emergency requiring an ambulance, call **999** immediately.

Free health treatment is available on the UK's National Health Service (NHS) to all students studying in the UK for longer than six months, as well as to all students from EU countries and countries with reciprocal health agreements.

If you are not eligible for free NHS treatment you should take out private medical insurance. If you already have medical insurance in your home country, you may be able to extend it to cover your stay in the UK. You are free to take out private medical insurance even if you are eligible for NHS treatment as in some circumstances this can result in access to quicker treatments, although it's important to note that private insurance and treatment is generally expensive.

NHS services

If you are entitled to NHS treatment you will be able to consult a GP and use most other GP services free of charge, as well as having access to free emergency and non-emergency treatment in hospitals. To access these services, you should register with a GP as soon as you can after arriving in Manchester (page 66). If you are issued with a prescription, you will need to redeem it from a pharmacy or chemist, for a fixed charge of £8.20 per item. Other services which incur a charge on the NHS include vaccinations for travel and getting a sickness certificate to confirm that you were absent from work or study for legitimate reasons.

Want to know more?

NHS Direct

www.nhsdirect.nhs.uk

UKCISA

www.ukcisa.org.uk

University advice

www.manchester.ac.uk/health

Welcome events

When you arrive, we organise a variety of Orientation services and events designed to give you the best possible start to your time in the UK, by helping you get organised, settle in and make friends.

“

My favourite event was the Campus Tour because I was so excited to study at The University of Manchester and was keen to take a look around. The campus is really big so it really helped me familiarise myself with the surroundings.

Gracia



”

Orientation

The University offers Orientation each semester, designed to help you settle in, meet other new students and find out everything you need to know to start living and studying in Manchester and the UK. Participation in Orientation is not compulsory but is strongly recommended for all new international and EU students, and is free of charge.

Some events provide information on living and studying in Manchester, while others help you get to know your new home. We also offer a wide variety of social activities, which are a great way to meet new people and get involved in your first few days. Many of the events are suitable for children and parents, and you're welcome to bring your family with you if they've come to help you settle in.

You must book your place on Orientation online, and booking for September 2015 will be available in early August.

To find out what we've got planned for Orientation in 2015, and to book your place, see:

www.manchester.ac.uk/orientation

September Orientation 2015

September Orientation will run from Thursday, 17 September to Sunday, 20 September 2015 (inclusive). We'll send you a Welcome pack containing a detailed schedule of events before you arrive. Accommodation is not provided specifically for Orientation, but most University

accommodation allows you to move in on Thursday, 17 September. We advise you to check this, as some accommodation contracts start later. If you need to move into your accommodation before the normal start date they may be able to arrange this, but you will need to contact them directly to discuss options.

January Orientation 2016

If you're starting in January, January Orientation will run in the week commencing 25 January 2016. Further details will be available online closer to the time.

Welcome

At Manchester, the week beginning Monday 21 September is known as Welcome. This is where all students, UK and international, are welcomed to the University before lectures start.

In addition to all the activities run by the University, the Students' Union puts on many events including fairs where you can sign up to join societies and sports clubs. Your Welcome pack will give you details about all the events and how to get involved.

You are also likely to have induction activities with your academic School or Faculty during this week. You will receive further details of these directly from your academic School before you arrive in Manchester.

2 Welcome events

University shuttle service to residences

During September Orientation the University runs a free coach transfer service for all new unaccompanied international and EU students arriving at Manchester Airport between 8am-9.30pm.

The service is run by staff and a team of our friendly students. We will welcome you to the UK, help to get you and your luggage onto the coach, and one of the team will then travel with you to the campus. This will give you the opportunity to ask any questions you may have and get to know other people arriving at the same time.

The service stops at the main University Accommodation sites, and we make sure you will not have to wait more than one hour to complete your onward journey.

If you are living off-campus or arriving with friends or family, you probably won't be able to use the shuttle service, but our student helpers will give you advice about the best way to complete your journey.

You will be able to book the service in advance online from August – check our website and social media channels for updates.



When I landed and came out of the airport I remember I was very scared because I had never been to Manchester before. I didn't know what to do and where to go first. But just as I stepped out I saw a big group of purple people waiting and smiling and welcoming everyone.

Andra



**Want
to know
more?**

British Council advice

www.educationuk.org/global/sub/welcome-to-the-uk

Arrival information

www.manchester.ac.uk/study/international/arrival



'Preparing to move' checklist...

- ☐ Researched the different areas of Manchester
- ☐ Applied for University accommodation (if applicable)
- ☐ Searched for privately rented housing (if applicable)
- ☐ Prepared for the different methods of study at university
- ☐ Thought about what I can do to settle in
- ☐ Researched British culture
- ☐ Booked a place on the University shuttle service to residences (if applicable)
- ☐ Booked my place on Orientation
- ☐ Planned which Orientation and Welcome events I'd like to attend

My notes...

Use this checklist as a guide to ensure you've done all the necessary preparations for your move to the UK. These things should be done in advance, but you may not be able to complete some of them until later in the year. You might want to note down some specific actions in the space above so you don't forget to do them before you leave.



3

Your journey

What to bring, travel information and things you'll need to do in your first weeks at University.

Registration	page 52
Travelling to Manchester	54
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Getting around	60
Opening a UK bank account	62
Police registration	65
Registering with healthcare services	66
'Your journey' checklist	67

3 Registration

Registration with the University is an online process where you confirm your personal details, details of your course of study and pay your tuition fees. You can begin and (in some cases) complete the registration process before you arrive in Manchester.

Full details about how to register and pay fees will be sent to you in your Welcome pack this summer.

In order to complete registration, you must either pay your tuition fees in full, pay the first instalment of your fees and set up a Direct Debit for the remainder, or provide documentary evidence from financial sponsors to confirm that full fees will be paid on receipt of an invoice.

Tuition fees can be paid in full at registration, or in instalments throughout the year.

Paying your tuition fees in full

Tuition fees must be paid in Sterling (GBP). You can pay your fees:

- Online by credit or debit card (the University accepts American Express)
- In person by personal cheque (drawn on a UK account) made payable to 'The University of Manchester'
- Building society cheque (drawn on a UK account)
- Banker's draft in Sterling (GBP)
- Travellers' cheques in Sterling (GBP)

Paying your tuition fees in instalments

Students with a UK bank account can choose to pay fees in instalments. There is no administration fee for this service. You must pay your first instalment at registration and then set up a Direct Debit for the subsequent payments. In order to set up a Direct Debit you will need to provide the details of your UK bank account at the time of registration.

Students with a financial sponsor

If you are sponsored by your government you will be required to provide a current letter of financial sponsorship/funding on official letter headed paper. Your sponsor organisation will be able to advise you if you are required to obtain a letter from your Embassy in London. The letter must indicate that tuition fees will be paid for the academic year 2015/16.

Early tuition fee payments

If you wish, you can make a full or partial payment of your tuition fees in advance of your formal registration at The University of Manchester.

The advance payment facility is available to any non-MBA applicant who has firmly accepted an unconditional offer for an academic course at the University (excluding pre-session English courses).

The quickest and easiest way to make a payment is online by credit or debit card. To find out how to activate your IT account and pay online, go to www.manchester.ac.uk/earlyfeepayment.

International check-in

When you have arrived in Manchester and completed online registration, international (non-EEA/Swiss) students are required to attend International check-in. You will receive further details nearer the time. You should attend check-in whether or not you have paid your tuition fees.

You will need to bring your passport and student visa so we can scan the documents, which is an immigration requirement. You will then be issued with your student card. If you have a 30 day visa vignette (sticker) in your passport you will be issued with a temporary student card until you have received your Biometric Residence Permit.

EEA and Swiss students are not required to attend international check-in.

Registration

If you have a CAS, any fees you pay will automatically be updated on your CAS.

Late payment of fees

If you do not pay your fees by the due date you will be charged a penalty. If you still owe fees to the University at the end of the academic year, you will not be able to re-register which means you will not be able to access facilities such as the library.

If you still owe fees at the end of your course you will not be able to graduate.

US and Canadian student loans

For the purpose of US and Canadian government student loans, our name is listed as 'The University of Manchester' and the School references are G12136 (US student loans) and PUBO (Canadian student loans). For further details please see

www.manchester.ac.uk/international/country.

Want to know more?

University instructions

www.manchester.ac.uk/registration

Early fee payment

www.manchester.ac.uk/earlyfeepayment



3 Travelling to Manchester

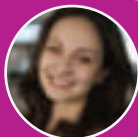
What to bring

We advise you not to travel with a lot of luggage as it's often cheaper to buy things in the UK than to bring them with you. Pay careful attention to your luggage allowance as charges for excessive baggage and unaccompanied freight can be expensive. When you have finished packing remember to check that you are able to carry the luggage yourself, as you will need to do this during your journey. Label your luggage clearly with your name, your home address and your address in Manchester.

“

I would recommend bringing warm clothes and things which remind you of the things you love. Also, from a practical point of view, all your paperwork – ID, birth certificate, passport.

Andra



”

Hand luggage check list

Valid passport, with visa/UK immigration permission, or for EEA/Swiss citizens, a valid passport or national identity card.

The academic qualification documents listed in your CAS statement as well as evidence of your English language proficiency. You must also include original documents to prove financial support for tuition fees and maintenance and a print out of your CAS statement. You should also include your TB screening certificate, if one was required to obtain your immigration permission. (International, non-EEA/Swiss students only.)

If you are eligible to apply for Short Term Student immigration permission on arrival, you should bring the offer letter from your academic School and evidence that you can support yourself and pay (or have paid) your tuition fees.

Your travel insurance details. (We advise you take out travel insurance to cover your journey and first two weeks in Manchester.)

Details of your destination in Manchester including address and contact telephone number.

Warm clothing – a sweater or a jacket.

At least two spare passport-size photographs.

Laptop, camera and mobile phone (if you're bringing them).

At least £200 in cash for your journey, and for your immediate expenses on arrival.

This Arrival Guide, your Welcome pack, and any other information sent to you from the University.

Credit/debit cards or travellers' cheques amounting to:

- at least £400 if you will be living in University accommodation
- at least £1,000 if you will be living in private accommodation

Travelling to Manchester

If you have a University scholarship or studentship, you should check with your School to find out when your stipend will be paid so that you can ensure you bring enough money to last until then.

If you are arriving by air and need to carry liquids in your hand luggage (such as essential medication or baby milk) please check the UK's current hand luggage rules.

Hold luggage checklist

Photocopies of important documents including all those you used to obtain your immigration permission (you should also leave a copy with your friends or family).

Some warm clothing and comfortable shoes.

If you are bringing any sharp objects (eg razor blades or tweezers) these must be in your hold luggage, not hand luggage.

“

I didn't need to bring all the herbs and spices I thought would be difficult to find here. Little did I know it was easier getting them here than back home!

Ananya



”

“

As one of the largest cities in UK, I found that every product from back home is available in Manchester. You can also order anything online, from clothes to food, and get it delivered by mail.

Abdulsalam



”

We don't think you'll need

Cooking utensils, bedding and other large household items which can be purchased cheaply in the UK in larger supermarkets.

If you are planning on bringing any food with you, check the HM Revenue and Customs list of banned and restricted goods to check if you will be able to bring it into the UK.

www.hmrc.gov.uk

Travelling to Manchester from overseas

Manchester is one of the UK's major destinations and has excellent travel connections, with many airlines offering direct flights. Where possible, we recommend flying directly to Manchester Airport.

Travelling to Manchester via the Republic of Ireland

This section is not relevant to EEA/Swiss citizens.

If you are from outside the EEA, we recommend that you do not travel to the UK via the Republic of Ireland. You will not go through the normal immigration control process and a UK entry stamp will not be endorsed in your passport. This means you would have to leave the UK and travel to mainland Europe in order to activate your immigration permission when you re-enter the UK.

If you have Tier 4 immigration permission, it will not be activated if you enter the UK via the Republic of Ireland, so we advise you to fly directly to the UK in order to avoid any complications. If you do enter the UK via the Republic of Ireland, make sure you keep all your travel documents (eg boarding pass, travel receipts) as evidence and contact the Student Immigration Team (page 69) as soon as you arrive in the UK.

Want to know more?

Manchester Airport

www.manchesterairport.co.uk

Train information

www.nationalrail.co.uk

UKCISA

www.ukcisa.org.uk

Banned and restricted goods

www.hmrc.gov.uk

Travelling to Manchester

What to expect at the airport or other arrival port

If you obtained your immigration permission before travelling to the UK, you will need to show the Immigration Officer the documents you submitted with your immigration permission application. You should ensure that you have these documents easily available in your hand luggage.

If you are eligible to apply for Short Term Student immigration permission on arrival in the UK, you must show the Immigration Officer your Short Term Student letter or your offer letter, as well as evidence that you can support yourself and pay (or have paid) your tuition fees.

On arrival in the UK, you will be interviewed and you will be asked about your reasons for coming to the UK. The Immigration Officer has to check that you are a genuine student and that you intend to leave the UK when you complete your studies. You should be able to explain your study plans clearly without having to use an interpreter. If you experience problems at immigration control, contact the Student Immigration Team (page 69) as soon as possible.

The Immigration Officer will date stamp your passport to confirm that you meet the immigration requirements to study in the UK. If you are unclear about anything that you have been told by an Immigration Officer, or about what has been stamped in your passport, please contact the Student Immigration Team.

This is not applicable to EEA/Swiss citizens.

Keep your boarding pass and ticket as you will need to provide details of how and when you travelled to the UK when you apply for immigration permission in future.

Please be aware that there are no porters available at airports, other arrival ports, or at University accommodation, so you must be prepared to carry your own luggage.

Travelling from Manchester Airport to your accommodation

Between 17-21 September we offer a free University Shuttle Service to Residences. See page 48 for further details. To use the service, look out for our student helpers wearing purple t-shirts with The University of Manchester logo, who can direct you to the airport bus station.

If you arrive at Manchester Airport at a time when the shuttle service is not running, it is easiest to take a taxi from the airport to your accommodation. The fare should cost approximately £25.

Alternatively you can take a train from the airport to Manchester Piccadilly railway station in the city centre, or Manchester Oxford Road railway station which is the nearest to the main university campus. The cost of a single ticket at the time of going to print was £4.90.

There is a Metrolink tram from the airport, usually every 12 minutes, which takes around 45 minutes and a single ticket costs just under £3. Buy your ticket on the platform before you travel. The airport tram terminates at Cornbrook, where you can get

a connecting tram to the city centre, or get a taxi to your accommodation.

You can also take the number 43 public bus directly from the airport bus station to the University and city centre. This bus travels through Didsbury, Withington, Fallowfield and Rusholme, which are the major accommodation sites. Day tickets cost £4.20 at the time of going to print.

Travelling to Manchester from within the UK

If you are arriving from your home country into another UK airport, we recommend you take a connecting flight to Manchester Airport and follow the instructions above.

You may wish to travel to Manchester from within the UK by train or bus. You can find train times and book tickets online at www.nationalrail.co.uk or on **+44 (0)8457 48 49 50**. It may be cheaper to travel by bus, but the journey is likely to be significantly longer. Two companies that offer long distance bus travel in the UK are www.megabus.com and www.nationalexpress.com. Information on transport in the London area is available from www.tfl.gov.uk.

A taxi from the city centre or Piccadilly station to your accommodation should cost around £15.

If you arrive before 9am or after 5pm and have a serious problem please contact the University emergency freephone number **0800 838 907**.

3 Stay in contact

Telephone

Mobile phones (cell phones)

International phone calls can be very expensive from a mobile in the UK so we advise you to compare the deals available from different networks to find one that suits you. Online comparison websites such as **www.moneysupermarket.com/mobile-phones** are sometimes useful. Some popular networks in the UK are Vodafone, O2, EE, T-Mobile, 3, Giffgaff and Virgin.

Networks such as Lebara specialise in international calls, but it is still important to check the costs of the countries you wish to call.

There are two types of mobile phone plans available in the UK:

'Pay as you go'

You pay a fixed price for the handset and SIM card and then pay for calls as you make them. You will need to 'top-up' your mobile with extra money which can be done from most cash points and in shops. This means you can keep better control of your spending although calls can be more expensive.

'Contract' or 'pay monthly'

You pay a monthly charge for a set amount of minutes, texts (SMS) and internet data allowance. You can get contracts that come with a handset or with just a SIM card. Calls that are not included in your monthly package can be expensive, so check whether calls overseas are included. The amount you spend on your phone is debited from your bank account every month. The contract periods

are usually for a minimum of 12 months so it can sometimes be impractical for international students to get contract phones.



It's very cheap to call to China from UK. Some companies offer 1p/min rate, which is cheaper than calling each other in China! I also sometimes use Skype or QQ to video chat with my family and friends as there is free WiFi across campus. It is very easy to stay in touch with your friends and family back home.

Linan



Landline phones

Landline telephone packages may include free calls at certain times of day or reduced price calls to favourite numbers. Depending on the company, calls to British numbers are usually cheaper or even free at the weekends and between 7pm and 7am on weekdays. Popular networks include BT, Sky, Virgin and TalkTalk – you can compare prices at **www.comparethemarket.com**.

Telephone numbers for businesses and services are listed on websites such as **www.yell.com** and **www.118500.com**

Direct dialling overseas

To dial overseas from the UK you will need to dial in sequence:

00 + Country code + Area code
(minus initial "0" or "9") + Local number.

Country codes and area codes are listed on the website for International Directory Enquiries **www.bt.com/international-guide**

It is possible to transfer the cost of a phone call so that the person you are ringing pays – dial **155** for the UK International Operator or **100** for the UK operator and ask for a 'reversed charge call'. The person you are calling will be asked if they accept the charge. This is an expensive option, but can be useful in emergencies.

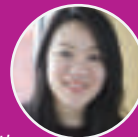
Phone cards

Many companies produce phone cards offering cheap phone calls overseas. These can be purchased online or in newsagents. Ensure you check the cost of the calls to the countries you wish to phone.



Because the internet connection here is really good, I find it easy to stay in touch with my friends and family through Skype and Google Hangout.

Gracia



Stay in contact

Online communication

As a student you will be given free access to the Internet and a University email address once you register. You can also access free WiFi in many cafés around the city.

Services such as Skype and VoIPtalk allow you to make free voice and video calls over the Internet and low cost calls to landline and mobile phones.

You can also stay in touch via social media sites, including Facebook, Twitter and Instagram.

Services such as Gmail, Facebook and Skype also offer instant messaging functions.

Postal services

Post (or mail) within the UK can be sent either first or second class. First class is generally delivered the following day and second class can take 2-3 working days. The cost varies according to the size and weight of the envelope.



3 Getting around

Buses

Several bus companies operate services within Manchester and the surrounding areas including Stagecoach, Magic Bus and First Bus timetables can be accessed online at www.tfgm.com. Daily or weekly tickets can be purchased on the bus and are cheaper if you will be making several journeys. Many students purchase the Stagecoach annual student bus pass which can be bought online at www.buymyunirider.com, or in person at the reception in the Students' Union. Buses run very frequently between the University, the city centre, and all the accommodation sites.

Cycling

Cycling is a quick, convenient and environmentally friendly way to get around the city. Some roads near campus have cycle lanes, although these are often shared by buses. Bike theft does happen, but you can easily deter thieves by buying an inexpensive bike and securing it with a sturdy D-lock to bike stands, rather than lamp posts or railings. There are plenty of places to lock your bike on campus and at accommodation sites. It is compulsory to have lights if you will be cycling after dark and you should wear a helmet.

Trains

National and local train services are available in the city centre from Piccadilly, Victoria and Oxford Road railway stations. A 24-hour passenger information service is available on **+44 (0)8457 484950** or at www.nationalrail.co.uk. Tickets must be purchased before boarding the train – most stations have a ticket office or machine. Fares are often cheaper if booked in advance.

You are eligible to buy a Young Persons Railcard if you are between 16 and 25, or if you are over 26 and in full-time education. Railcards can be purchased at major train stations or online at www.16-25railcard.co.uk.

Taxis

Taxis are a relatively expensive but convenient and safe way to travel. Before you make a journey by taxi, you should ask the driver for the likely cost of your journey and ensure that you have enough cash with you. You can stop a black cab in the street, but a private hire cab, which looks like a normal car, must be pre-booked in advance.

Metrolink trams

The Metrolink tram system links Bury (north of Manchester), Altrincham (south of Manchester), and Salford to the city centre. The tram also runs through the city centre linking Piccadilly railway station, Piccadilly bus station, Shudehill bus station and Manchester Victoria railway station. The service is frequent and you can find timetables online at www.metrolink.co.uk. Tickets should be bought from a machine on the Metrolink platform before boarding the tram.

Driving in the UK

Manchester is a very convenient city to get around without a car and very few British students bring cars to Manchester. Fuel, insurance, licensing and tax are all expensive in the UK, as are the costs of any repairs. Parking spaces in the city are limited and expensive, especially around the University campus.

Before buying a car check the regulations first – it can affect your visa status if you are caught driving without a licence, insurance, MOT or road tax. Never drive after drinking alcohol.



3 Opening a UK bank account

You should open a UK bank account as soon as possible after you arrive. Unless you are paying your fees in full in advance or are a sponsored student, you will need to have a UK bank account opened before you can register as a student at the University.

Types of account

Current account

This is the basic account which you use for your day-to-day purchases and deposits. This type of account normally comes with a debit card, which you can use to withdraw money from cashpoints (ATMs) up to a daily maximum limit, and use to pay for items in most shops.

A current account is very useful because it allows you to pay for many things including tuition fees and accommodation in instalments by setting up a Direct Debit to make automatic regular payments.

Some student bank account offers are only for UK students so check the terms and conditions before applying for an account.

Some banks (including HSBC and Lloyds Bank) offer Shariah compliant accounts.

Consider choosing an account or a bank that issues monthly paper bank statements. Online statements cannot not be used to support an immigration application, and the bank may not be able to provide any further proof of your transactions. Keep and file your bank statements, as obtaining reprints can take time and can incur a fee.

Savings account

It is a good idea to open a savings account if you intend to deposit a lot of money into an account which isn't used regularly, as you will receive a higher interest payment from the bank. The money may not be as accessible and you should check carefully the method for moving or withdrawing your money. Please note you will not be able to set up a Direct Debit from a savings account.

Opening your account

The main banks on campus are Barclays, HSBC, Lloyds Bank and NatWest. Banks are normally open between 9.30am and 3.30pm, Monday to Friday. Some of the major branches open for longer hours and on Saturday mornings.

Bank of China (UK) Ltd can open bank accounts for Chinese students before departure, with no fee. Barclays offers two types of account which can be partly opened before you arrive in the UK. Accounts with other banks must be opened in person.

You will need to take the following documents with you when you open an account:

- Your passport
- Proof of your home address overseas on a University document; either your offer letter or a bank letter from the Student Services Centre
- Proof of your term-time address in Manchester, for example your accommodation contract or tenancy agreement, or a bank letter from the Student Services Centre

If you have trouble opening a bank account you should contact the Student Services Centre (page 69) for advice.

Opening a UK bank account

You should allow at least two weeks for a bank account to be set up and for you to be able to access the money in the account, however you should be given your account number and sort code (which you need to set up a Direct Debit) within a few days.

If you're studying for less than a year

If you are in the UK for less than one year, it may be more difficult to open a bank account. Make sure you contact your bank before you come to the UK, to make sure you'll be able to access your money while you're here. If you have any difficulty, contact the Student Services Centre. You may find it best to use cashpoints (ATMs) and draw from a bank account you have in your home country, or bring travellers' cheques for your time in the UK.

At the time of writing, we are aware that only Bank of China and Barclays are able to offer current accounts to students staying in the UK for less than six months.

Bank cards

Debit cards

If your account comes with a Visa Debit or Maestro card this can be used to pay instead of cash in most shops. Solo cards work in the same way but are not as widely accepted. As long as you have sufficient funds, the money is transferred directly from your account. Many students choose to use debit cards, rather than credit cards, as it is easier to keep track of spending.

Credit cards

If you use a credit card the money is not automatically debited from your account; instead you receive a bill at the end of the month to cover what you have spent. If you have a Visa or Mastercard credit card from your own country, you will be able to use it at most shops and restaurants in the UK.

You are only likely to be able to get a credit card if you will be staying in the UK for at least 12 months. Ensure you read the terms and conditions carefully before using a credit card as there may be very high interest rates if you do not pay back everything you have spent at the end of the month.

Store cards

Many department stores and some clothing shops offer a store card account. Store cards usually work like credit cards but offer you special discounts in the store. These often have very high interest rates if you do not pay back everything you have spent at the end of the month.

Want to know more?

Barclays

www.barclays.co.uk

HSBC

www.hsbc.co.uk

Lloyds Bank

www.lloydsbank.com

NatWest

www.natwest.com

Bank of China (UK) Ltd

www.bankofchina.com/uk



Police registration

If you are studying at the University for more than six months and come from one of the countries listed below, you will need to register with the police.

Afghanistan, Algeria, Argentina, Armenia, Azerbaijan, Bahrain, Belarus, Bolivia, Brazil, China, Colombia, Cuba, Egypt, Georgia, Iran, Iraq, Israel, Jordan, Kazakhstan, Kuwait, Kyrgyzstan, Lebanon, Libya, Moldova, Morocco, North Korea, Oman, Palestine, Peru, Qatar, Russia, Saudi Arabia, Sudan, Syria, Tajikistan, Tunisia, Turkey, Turkmenistan, UAE, Ukraine, Uzbekistan, Yemen.

Further details about how and where to register with the police will be provided in your Welcome pack, which you will receive this summer.

You need to take the following documents with you when you register with the police:

- Your passport
- Your current immigration permission (visa or biometric residence permit)
- One passport photograph
- A confirmation of attendance letter (available to download once the appointment has been booked)
- £34 in cash or credit/debit card to pay for the registration fee (we are unable to give change)
- Contact details for two next of kin (family members) who can be contacted in case of emergency
- Your completed 'Student/Employment Information' sheet

You will be issued with a police registration certificate which you should carry with you at all times.

Want to know more?

University advice

www.manchester.ac.uk/policeregistration

Greater Manchester Police

www.gmp.police.uk

3 Registering with healthcare services

Registering with a GP (doctor)

If you are eligible for free healthcare on the National Health Service (NHS) (see page 46) you must register with a local doctor (General Practitioner or 'GP') to access NHS services.

There may be an opportunity to register with a GP at University accommodation or on campus during Welcome, or you can visit the practice with proof of your address in Manchester to register. You can also search for a local GP online at www.nhs.uk.

Once you have registered you will receive a National Health card within a few weeks, which you should take with you when you use NHS services.

If you are taken ill and have not yet registered with a doctor, you can go to a 'walk-in centre', where you do not have to make an appointment to attend.

Walk-in centres near to campus are:

Primary Care Emergency Centre

Manchester Royal Infirmary
tel: **0161 276 1234**

City Centre Health Centre

2nd floor, Boots, 32 Market Street,
Manchester M1 1PL.
tel: **0161 839 6227**

Dentistry

You will need to register with a dentist separately from registering with a GP. **There is a charge for all adult dental treatment in the UK but if you are eligible for NHS healthcare (see page 46) you can register with an NHS dentist for subsidised treatment.** If you are on a low income you may be able to receive help towards the cost of dental treatment. You should collect a HC1 form either from a pharmacy or from the Student Services Centre.

If you are not registered with a dentist, treatment for emergency dental problems is available from The University Dental Hospital.

To make an appointment visit the Dental Hospital (map 2, 41) from 7.30am Monday to Friday or call the Emergency Dental Hotline on **0845 601 8529**.

Opticians

There are several opticians (optometrists) in Manchester where you can book an appointment whenever required. You do not need to register with a particular optician.

There is generally a charge for eye tests as well as glasses and contact lenses. If you are on a low income you may be able to receive help towards the cost of optical treatment. You should collect a HC1 form either from a pharmacy or from the Student Services Centre.

For more information about healthcare in the UK see page 46.

Want to know more?

NHS services

www.nhs.uk

University advice

www.manchester.ac.uk/health

Disability Support Office

www.dso.manchester.ac.uk

'Your journey' checklist...

- ☐ completed online registration with the University
- ☐ Arranged payment of my tuition fees
- ☐ Made a list of what to pack for my journey
- ☐ Found out about immigration upon arrival in the UK
- ☐ Planned how I'm going to travel to Manchester
- ☐ set up a mobile phone account to stay in touch
- ☐ Opened a UK bank account
- ☐ Registered with the police (if necessary)
- ☐ Registered with a GP

My notes...

The list above covers some of the things you will need to do just before your journey to Manchester, as well as key actions you'll need to complete upon arrival. Make your own notes in the space provided to help you remember everything you need to do to ensure a smooth journey and transition into Manchester life.

Directory

We've included this Directory section so you can easily find out about and contact all the services and facilities you might need in the lead up to your arrival, and during your first few weeks in Manchester.

There will be further information in your Welcome pack, and during Orientation and Welcome, just ask an 'ask me' ambassador wearing a purple sweatshirt if you have any questions, or are looking for a specific service or building.

Advice and support	page 69
Teaching and learning	72
Getting involved	75
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Advice and support

Student Services Centre

Student Services Centre,
Burlington Street (Map 2, 57)
North campus: Barnes Wallis Student Hub (Map 9)
Monday - Friday, 9am-5pm (Tuesday, 10am-5pm)
tel: **+44 (0)161 275 5000**
email: **ssc@manchester.ac.uk**

www.manchester.ac.uk/studentsservicescentre

The Student Services Centre is a central point for information and advice for all students. The Centre provides help with a huge range of issues including examinations, certificates, transcripts, funding, fees payment and registration. If you need advice on any of the practical matters of University life or just don't know where to go for further information, contact the Student Services Centre.

 **studentservicescentre**

Student Immigration Team

Student Services Centre,
Burlington Street (map 2, 57)
tel: **+44 (0)161 275 5000**
email: **visa@manchester.ac.uk**

The Student Immigration Team provides information and gives advice and guidance to all international students and their dependants on any immigration issues such as extending your visa, inviting visitors to the UK, or what to do if you lose your passport or visa.

We advise students by email, telephone and, where appropriate, through face-to-face appointments.

We are an authorised provider of immigration advice under the Immigration Services Commissioner's exemption scheme.

You can contact us by email or telephone with any immigration-related enquiry.

The Atrium

1st floor, University Place (map 2, 37)
Monday - Friday, 9am-5pm
tel: **+44 (0)161 275 3033**
email: **atriumadvice@manchester.ac.uk**
www.uomtheatrium.wordpress.com

The Atrium offers a large quiet study lounge with PCs and WiFi access throughout, and there are facilities for independent and group study.

Whether you're looking to explore your career, volunteering, studying or working abroad, or if you would like to find out more about student finance, health or wellbeing, feel free to pop into the Atrium, and we'll try our best to help.

Helpful advisors, including the Student Money Advisor and the Student Support Advisor, are available for appointments and drop-ins throughout the year and can be on hand to answer any queries you have. They work alongside other colleagues across campus to provide the support you need to make the most of your time here.

 **UniPlaceHubUoM**
 **@UoMTheAtrium**

Advice and support

Careers Service

The Atrium, 1st floor, University Place (map 2, 37)
Monday-Friday, 9am-5pm
tel: **+44 (0)161 275 2829**
email: careers.info@manchester.ac.uk
www.manchester.ac.uk/careers

The Careers Service can help you make the most of your time in the UK, understand what employers look for, and further your career plans. The Careers Service website has hundreds of job opportunities including graduate jobs, part-time work and volunteering from graduate recruiters in the UK and overseas. The website also has a dedicated area for international students including events, fairs, webinars and overseas networks.

If you're an undergraduate, you can complete **My Future Profiler** to get on the right track for your career www.careers.manchester.ac.uk/mep/myfuture-nextstepsreport

If you're a postgraduate, have a look at the **Careers Interest Inventory** to find out more about possible career paths. Register on CareersLink and look under additional resources for 'Psychometric test login details' www.manchester.ac.uk/careerslink.

In addition to all this, the Careers Service provides personal appointments with careers consultants, a job application checking service, practice interviews, daily drop-in appointments and CV checking.

 [yourcareersservice](#)
 [@ManUniCareers](#)

Counselling Service

5th floor, Crawford House (map 2, 31)
Monday-Friday, 9am-4pm
tel: **+44 (0)161 275 2864**
email: counsellingservice@manchester.ac.uk
www.manchester.ac.uk/counselling

The University Counselling Service provides free, individual and confidential help to all students facing difficulties that are affecting their personal wellbeing or their ability to study or work. Common reasons for seeking help include low motivation, poor concentration, feelings of anxiety, conflict, uncertainty or isolation, and low mood.

We also offer help with family and relationship difficulties, and problems adjusting to a different culture.

As well as seeing students individually, the Counselling Service offers a range of groups and workshops including managing anxiety, managing academic pressures, managing low mood, managing procrastination, and improving confidence and assertiveness. We also offer a range of self-help tools on our website, including information and advice, online programmes and audio files.

Contact us to make confidential enquiries or book an appointment.

Students' Union Advice Service

Steve Biko building (map 2, 68)
Monday-Friday, 10am-4pm (including vacations)
tel: **+44 (0)161 275 2952**
email: advice.su@manchester.ac.uk
www.manchesterstudentsunion.com/advice-service

The Students' Union Advice Service is a free, confidential service where students can get information and advice on personal and academic issues. It is run by professional advisors who are independent of the University, and is located on the ground floor of the Students' Union building.

The service covers all areas of advice including academic, financial, accommodation and wellbeing issues. It also offers a drop-in service for sexual health testing.

Our advisors are experienced in dealing with formal University procedures, problematic landlords and financial difficulties, and will always try their best to get the best outcome for you.

You can book an appointment in advance, or just drop-in.

 [ManchesterSU](#)
 [@ManchesterSU](#)

Advice and support

Disability Support Office (DSO)

2nd floor, University Place (map 2, 37)

tel: **+44 (0)161 275 7512**

email: **dso@manchester.ac.uk**

www.manchester.ac.uk/dso

The DSO provides support for approximately 5000 disabled staff and students at the University, including those with specific learning difficulties (such as dyslexia), mental health difficulties and medical conditions.

We strongly advise you to let us know if you do have a disability so that we can let you know in advance if support can be provided. If you require a significant amount of support, for example if you have personal care needs, it is essential that you discuss this with the DSO before coming to Manchester.

Initial enquiries can be made by phone or email, or you can make an appointment to see a disability advisor to talk things through in person. All enquiries are treated confidentially.

 **@UoMDASS**



Teaching and learning

University Library

Burlington Street (map 2, 55)
www.manchester.ac.uk/library

The University Library is one of the best-resourced academic libraries in the country. You'll have access to the largest collection of electronic resources in the UK, more than four million printed books and manuscripts, and hundreds of online databases.

At Manchester, we have a Main Library and eight smaller, subject-specific libraries located across campus. We offer a variety of flexible study spaces to accommodate different learning styles including group study rooms, social spaces, laptop zones, areas for independent study and quiet zones.

The Library website has lots of useful information about our services including how to find your subject guide, finding a PC and accessing services off-campus, as well as opening times. There will always be a member of Library staff on hand if you need help, or if it's more convenient, you can get in touch with us via the Library's online chat service or Twitter.

 **tuomlibrary**
 **@UoMLibrary**

Alan Gilbert Learning Commons

The Alan Gilbert Learning Commons (AGLC)
(map 2, 63)

Located at the heart of the campus, the Learning Commons is open 24 hours a day, seven days a week and offers you an inspiring and flexible space to learn and relax.

Made for students, in consultation with students, this ultra-modern building is the UK's first digital library and provides the latest IT facilities, flexible learning spaces for group study and independent learning, as well as a host of student-centred services. The Learning Commons is designed to the highest standards of sustainability; even the lighting adjusts automatically, according to the level of natural light and occupancy. Student involvement and the building's innovation were responsible for the building being awarded the Guardian University Award for Facilities Project in 2014.

The Learning Commons also hosts a number of workshops for the Library's award-winning My Learning Essentials. My Learning Essentials is our comprehensive programme of online resources, drop-ins and workshops designed to support your personal and academic development.

IT services

www.manchester.ac.uk/itservices

All students at the University have access to on-campus WiFi, a dedicated student email account and free access to more than 3700 PCs.

University email accounts offer 25GB of online storage and are mobile device compatible. Computers are available to use in large clusters for all students to access, along with many School and Faculty-specific clusters. Most provide printing and scanning facilities and some are open 24 hours a day, seven days week.

Most courses will include elements of online learning, with access to course materials, interactive learning activities and communication tools for keeping in touch with staff and students. Many course lectures are also now made available as podcasts via the University's lecture capture service, for you to play, revisit and revise.

Internet access is provided free of charge in all University accommodation, through the Hornet service.

IT support is available online, by phone, or at the face-to-face service desks located in the Main Library. Telephone support is available 24 hours a day, seven days a week.

 **UoM.ITS**
 **@UoM_ITS**

Teaching and learning

University Language Centre (ULC)

www.ulc.manchester.ac.uk

When you become a registered student of the University, you will be able to attend support classes in academic English free of charge. These include classes in academic writing, academic speaking and listening, pronunciation and grammar. You will also be able to make use of the one-to-one writing tutorial service and receive personalised feedback on your written academic English. You may wish or be asked to take an English test shortly after starting your academic programme. The results will only be used to indicate to you and/or your tutors where you may need English language support.

Your tutors may recommend that you attend the free classes.

The University Language Centre also offers part-time English courses to prepare students for either IELTS or Cambridge English examinations.

Students have the opportunity to learn a variety of other languages, which are offered free of charge on a credit-rated basis, or you may pay to take classes without receiving credit. Classes cost approximately £330 (£165 for one-semester courses) including assessment.

University College for Interdisciplinary Learning

tel: **+44 (0)161 275 0930**

email: **universitycollege@manchester.ac.uk**

www.college.manchester.ac.uk

The University College for Interdisciplinary Learning (University College) lets you broaden your educational horizons, step out of your comfort zone and explore subjects beyond your main degree subject that fascinate and inspire you.

Our course units showcase the breadth and depth of research that The University of Manchester offers and encourages you to go beyond the boundaries of your degree programme. Our innovative teaching, learning and assessment models will equip you to challenge conventional thinking and allow you to study alongside students from outside your discipline, while helping you to develop new skills to make you more attractive to employers.

All University College course units are credit bearing and count towards your undergraduate degree. Course units cover diverse subjects such as business enterprise, globalisation, science and arts collaboration, leadership, physics, critical thinking and languages, and are available to take on programmes which have 'free choice' options available to them. A number of the units can be combined with experiential learning, leading to a University College Award.

 **[theunicollege](https://www.facebook.com/theunicollege)**
 **[@theunicollege](https://twitter.com/theunicollege)**

Studying and working abroad

The Atrium, 1st floor, University Place (map 2, 37)

tel: **+44 (0)161 275 3053**

email: **goabroad@manchester.ac.uk**

www.manchester.ac.uk/undergraduate/studyabroad

The International Programmes Office supports students who wish to spend a period in another country, within Europe and beyond, as part of their Manchester studies.

The International Programmes library, situated in The Atrium, has a wealth of information and advice, and you can book an appointment with an International Programmes Adviser for further information on opportunities abroad. Dedicated Global Guidance Ambassadors are also on hand in The Atrium throughout the week to answer any queries about studying and working abroad. The ambassadors are current students who have been abroad and can provide you with information and advice about their own experience and signpost you to relevant resources.

 **[TheUniversityofManchesterStudyAbroad](https://www.facebook.com/TheUniversityofManchesterStudyAbroad)**
 **[@UoMStudyAbroad](https://twitter.com/UoMStudyAbroad)**



Getting involved

Sport and wellbeing

William Kay House, 333 Oxford Road (map 2, 69)

tel: **+44 (0)161 275 4962**

www.sport.manchester.ac.uk

Living an active lifestyle is an important part of making the most of student life – being at university is the perfect chance to play your favourite sport, or try a new activity and keep fit.

We offer more than 40 sport clubs as part of the Athletic Union, which cater for all levels, from beginners to talented athletes. Campus sport enables you to play recreationally with friends in a series of leagues designed to focus on having fun and feeling part of campus life – and most University halls of residence also run free sport sessions for residents.

If you're more interested in keeping fit than competing, we run extensive health, fitness and wellbeing programmes, including dance classes, boot camp, holistic therapies, campus walks, and jogs. As a student, you'll also be entitled to discounted fees and memberships at many University sports facilities.

You can also volunteer through the Sports Volunteer Scheme, giving you the opportunity to gain valuable work experience, develop leadership skills and give back to the local community.

 **[sport.manchester](https://www.facebook.com/sport.manchester)**
 **[@SportManchester](https://twitter.com/SportManchester)**

The University of Manchester Students' Union

Steve Biko building (map 2, 68)

tel: **+44 (0)161 275 2930**

manchesterstudentsunion.com

Student life is not just about studying. It's about making friends, gaining skills and experience, taking a stand, earning a crust, exploring a new city and getting the right support from the University.

The University of Manchester Students' Union is the UK's largest Students' Union, providing students with space, resources and money to amplify student life.

We are home to the University's own student newspaper and radio station, as well as more than 460 societies covering a diverse range of interests, including many international societies. You can sign up during our Welcome Fair in September.

The Students' Union is run by an elected team of students who work to implement ideas, run campaigns, support student-led societies and ensure students' voices are heard by the University. At the Students' Union, you can relax at Biko's Café, pick up a meal deal from Grab & Go, enjoy food and drink in the Union Bar or visit the iconic Manchester Academy gig venues.

The Students' Union is a charity, so every penny spent in the building is reinvested into developing and improving services for students.

 **[ManchesterSU](https://www.facebook.com/ManchesterSU)**
 **[@ManchesterSU](https://twitter.com/ManchesterSU)**

International Society

William Kay house, 327 Oxford Road (map 2, 69)

tel: **+44 (0)161 275 4959**

email: **info@internationalsociety.org.uk**

www.internationalsociety.org.uk

Based on campus, we're a thriving centre for international students. There are currently over 7000 members, who come from more than 150 countries. The Society is a great place to make friends during your time in Manchester. Each semester there is a varied programme of social and cultural activities as well as trips throughout the year to places of interest, including North Wales, The Lake District and Oxford. These provide a good opportunity for you to see many parts of Britain during your stay.

A timetable of informal classes runs each term including English classes, from beginner to advanced, as well as other languages and activities from around the world. The Cultural Evenings are a great way for you to meet new friends and learn about a new country through food, activities and games. A Families Group meets each week giving the opportunity for students with families to socialise together.

The Society has its own café which provides a wide international menu at lunch time and caters for vegetarian and Halal dietary requirements.

 **[theinternationalsociety](https://www.facebook.com/theinternationalsociety)**
 **[@theintsoc](https://twitter.com/theintsoc)**

Culture on campus

Manchester Museum

Oxford Road (map 2, 44)
www.manchester.ac.uk/museum

Manchester Museum is the UK's largest university museum and all of its collections are designated by the government as being of national and international importance.

Manchester Museum is home to one of the largest and most important collections of ancient Egyptian artefacts in the United Kingdom. The Vivarium houses a wide variety of live animals including frogs, toads, snakes and other reptiles and amphibians.

One of the star attractions in the Museum is the T.rex, displayed in the pre-historic gallery alongside rare examples of fossils dating back to the Ice Age.

 **ManchesterMuseum**
 **@McrMuseum**

The Whitworth

Oxford Road (map 2, 84)
www.manchester.ac.uk/whitworth

The Whitworth was founded in 1889 as the first English gallery in a park and is one of Manchester's best-loved cultural treasures. It is a free gallery with an internationally significant exhibition programme showing its own collection and international artists.

The Whitworth recently underwent a £15 million development and has been transformed into a 21st century gallery in the park.

 **thewhitworth**
 **@WhitworthArt**

The John Rylands Library

150 Deansgate, Manchester, M3 3EH (map 3)
tel: **+44 (0)161 306 0555**
www.manchester.ac.uk/library/rylands

The iconic John Rylands Library is part of The University of Manchester Library – and is free for you to use for study.

We are home to around 1.4 million items as part of the Library's Special Collections, which are available for you to access. You may want to join one of our Introductory tours to discover more about the stories behind our grand Victorian building.

You can also enjoy our vibrant exhibitions and workshops, or get a closer look at some of our collections. So whether it's to use our study space for inspiration, or to simply enjoy our beautiful building and collections, please come along.

There is also a café onsite and a shop that stocks unusual and beautiful gifts.

Visit the Library's website for more information, sign up to the newsletter or join in our conversations on Twitter and Instagram.

 **@TheJohnRylands**
 **TheJohnRylands**





Manchester City
Football Club
3 m →

Piccadilly

City Centre
↑

Oxford Road
↔

Liverpool
Lake District
35 m
95 m
←

MANCUNIAN WAY
A57 (M)

Sugden
Sports
Centre



UNIVERSITY
PLACE

Visitors Centre

City
Campus

←

Lancashire County Cricket Club	2 m
Lowry Centre	3 m
Manchester United Football Club	3 m
Imperial War Museum North	4 m

Accommodation
Office

Manchester
Royal Infirmary

GREENHEYS LANE

PRINCESS ROAD

A34

OXFORD ROAD B5117

DENMARK RD

MOSS LANE EAST

CLAREMONT ROAD

WILMSLOW ROAD

PLATTANE

WILBRAHAM ROAD

YEW TREE ROAD

MAULDETH ROAD WEST

WITHINGTON

BARCLAY ROAD

PARSONAGE ROAD

KINGSWAY

EGERTON ROAD

MOSELEY ROAD

CHANCELLORS WAY

WHITWORTH LN

OLD HALL LANE

BIRCHFIELDS ROAD

DICKENSON ROAD

CONYNGHAM RD

UPPER PARK RD

LOWER PARK RD

OXFORD PLACE

HAT-HERSAGE RD

ANSON RD

SMITHSON GROVE

HATHERIDGE RD

DOVERDALE ST

PLUMPTRE RD

Manchester Aquatics Centre
Manchester Museum
University Library
Students' Union
Contact Theatre
Academy
Whitworth Art Gallery

University Place to Fallowfield
1.7 m (2.8 km)
3990 steps
35 mins at medium pace

University Place to Opal Gardens
1.1 m (1.8 km)
2600 steps
22 mins at medium pace

University Place to Weston Hall
0.6 m (1 km)
1425 steps
12 mins at medium pace

Manchester Airport
Chester
9 m
36 m
↓

Map 1: accommodation

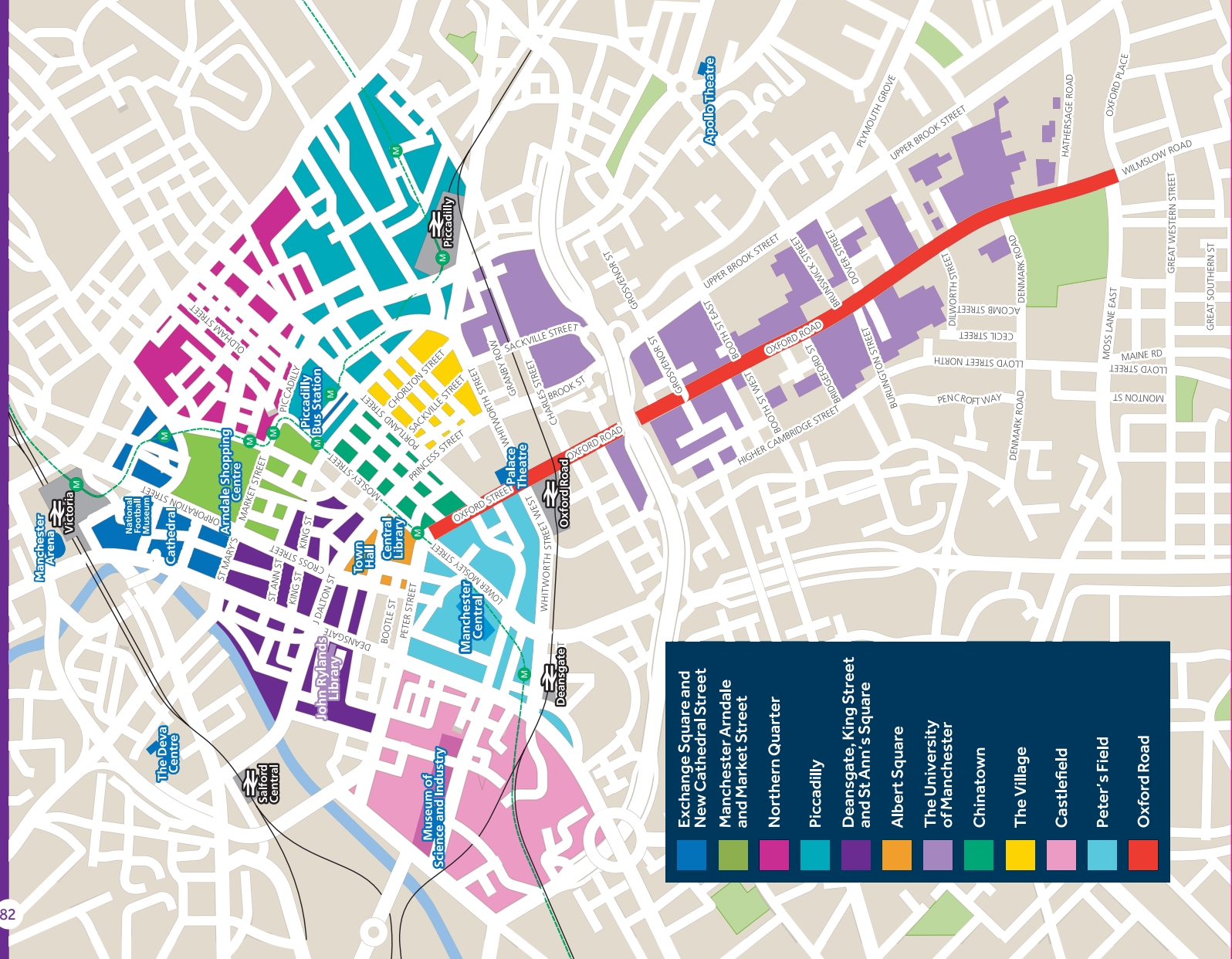
Hall of residence		Postcode	9 City (North) Administration Centre
93	George Kenyon Hall (PG)	M13 9PY	Wright Robinson Hall
85	Opal Hall (PG)	M15 6BB	tel +44 (0)161 306 3131
11	Weston Hall	M1 3BB	email northadmin.citycampus@manchester.ac.uk
9	Wright Robinson Hall	M1 7JA	
Hall of residence		Postcode	82 City (South) Administration Centre
97	Denmark Road	M15 6GQ	Grove House
80	Horniman House	M13 9NT	tel +44 (0)161 275 4950
82	Whitworth Park	M13 9WJ	email southadmin.citycampus@manchester.ac.uk
Hall of residence		Postcode	102 Victoria Park (Dalton Ellis) Administration Centre
101	Canterbury Court	M14 5BX	Dalton Ellis Hall
102	Dalton Ellis Hall	M14 5RL	tel +44 (0)161 306 9840
104	Opal Gardens	M14 5ES	email victoriaparkadmin@manchester.ac.uk
107	St Anselm Hall	M14 5BX	
121	Victoria Hall	M13 0FZ	
Hall of residence		Postcode	105 Victoria Park (Hulme Hall) Administration Centre
106	Burkhardt House	M14 5RR	Hulme Hall
105	Hulme Hall	M14 5RR	tel +44 (0)161 306 9880
108	St Gabriel's Hall	M14 5RP	email victoriaparkadmin@manchester.ac.uk
Hall of residence		Postcode	114 Fallowfield Administration Centre
109	Allen Hall	M14 6HT	Owens Park
111	Ashburne Hall	M14 6HP	tel +44 (0)161 306 9900 (24hrs)
117	Firs Villa (PG)	M14 6YY	email centraladmin.fallowfield@manchester.ac.uk
113	Linton House	M14 6EQ	
115	Oak House	M14 6HX	
114	Owens Park	M14 6HD	
116	Richmond Park	M14 6YY	
112	Sheavyn House	M14 6HP	
118	Woolton Hall	M14 6WS	

The Accommodation Office
 The University of Manchester
 Student Services Centre
 Burlington Street
 Manchester M13 9PL
 tel +44 (0)161 275 2888
 email accommodation@manchester.ac.uk
 www.manchester.ac.uk/accommodation



Map 2: campus

63	Alan Gilbert Learning Commons	16	Manchester Institute of Biotechnology (John Garside Building)
46	Alan Turing Building	13	Manchester Meeting Place
76	AQA	44	Manchester Museum
36	Arthur Lewis Building	65	Mansfield Cooper Building
75	AV Hill Building	42	Martin Harris Centre for Music and Drama
73	Avila House RC Chaplaincy	91	McDougall Centre
9	Barnes Wallis Building / Students' Union (North) / Wright Robinson Hall	71	Michael Smith Building
49	Beyer Building	15	Morton Laboratory
88	Carys Bannister Building	99	MSS Tower
61	Chemistry Building	90	National Graphene Institute
58	Christie Building	23	Oddfellows Hall
86	Core Technology Facility	85	Opal Hall
43	Coupland Building 1	12	Pariser Building
31	Crawford House	34	Prospect House
33	Crawford House Lecture Theatres	8	Renold Building
87	Denmark Building	53	Roscoe Building
41	Dental Hospital	45	Rutherford Building
30	Devonshire House / Precinct Shopping Centre	1	Sackville Street Building
70	Dover Street Building	67	Samuel Alexander Building
62	Dryden Street Nursery	54	Schuster Building
6	Echoes Day Nursery	59	Simon Building
77	Ellen Wilkinson Building	32	St Peter's House / Chaplaincy
64	Environmental Services Unit	66	Stephen Joseph Studio
20	Ferranti Building	79	Stopford Building
17	George Begg Building	57	Student Services Centre
93	George Kenyon Building and Hall of Residence	68	Students' Union Oxford Road
83	Grove House	22	Sugden Sports Centre
29	Harold Hankins Building / Manchester Business School West	78	The Academy
74	Holy Name Church	11	The Manchester Conference Centre / Weston Hall
80	Horniman House	81	The Manchester Incubator Building
35	Humanities Bridgeford Street	14	The Mill
40	Information Technology Building	37	University Place
89	James Chadwick Building	38	Waterloo Place
7	James Lightthill Building (formerly Paper Science)	84	The Whitworth
92	Jean McFarlane Building	51	Whitworth Building
48	John Owens Building	50	Whitworth Hall
95	JR Moore Building	82	Whitworth Park
39	Kilburn Building	69	William Kay House
55	Main Library	52	Williamson Building
26	Manchester Business School East	60	Zochonis Building



Exchange Square and New Cathedral Street	Manchester Arndale and Market Street	Northern Quarter	Piccadilly	Deansgate, King Street and St Ann's Square	Albert Square	The University of Manchester	Chinatown	The Village	Castlefield	Peter's Field	Oxford Road
Blue	Green	Pink	Teal	Purple	Orange	Light Purple	Dark Green	Yellow	Light Pink	Light Blue	Red

Map 3: city centre

All directions listed are to the Visitors Centre in University Place (map2, 37).

By air

Manchester Airport is approximately 10 miles from the University. The taxi fare from Manchester Airport is around £25.

By bus

From Piccadilly train station catch the 147 bus.

From Piccadilly bus station catch any of the following buses:

14, 16, 41, 42, 44, 48, 111, 140, 142, 157 and 250.

From Victoria train station, catch the tram to Piccadilly bus station and catch one of above services.

From Manchester Airport catch the 43 bus.

By road

All approach routes are clearly signposted 'Universities'.

M62 (eastbound), M602

Leave the M62 at J12 and join the M602. At the end of the M602 join Regent Road (A57) and continue along and join the A57M (Mancunian Way). Leave at the second exit, sign-posted A34 (hair-pin bend). To go to Sackville Street, keep right. To go to Oxford Road, keep left and join the A34 (dual carriageway) and get in the right hand lane. Turn right at the first set of traffic lights into Grosvenor Street. Stay in the left hand lane and turn left at the next set of traffic lights onto Oxford Road (B5117).

Go straight on through the next set of traffic lights and the University's Visitors Centre is on the left hand side in University Place.

M62 (westbound), M60

Leave M62 at J18 and join M60 ring road. Leave M60 at J22 and turn right at traffic lights onto Oldham Road (A62). Continue along until the end and turn left to join Great Ancoats Street (A665). Follow signs for the Universities and join the Mancunian Way (A57M). Leave at the second exit onto Higher Cambridge Street. Turn left at the next set of traffic lights onto Booth Street West. Continue to the next set of traffic lights and turn right. The University's Visitors Centre is on the left hand side in University Place.

M6/M56

Leave the M6 at Junction 19 and turn right onto the A556. Follow signs for Manchester Airport and join the M56. Stay on M56 until it joins Princess Parkway (A5103).

Continue for a further four miles before turning right at the Royal Brewery into Moss Lane East (B5219). Continue to the T-junction and turn left onto Oxford Road (B5117). Proceed down Oxford Road past the hospitals and the Holy Name Church on the right hand side. The University's Visitors Centre is on the right in University Place.

From M67

At the end of the motorway, join Hyde Road (A57). Continue along for approximately three miles, following signs for the city centre. Upon reaching a major roundabout (the Apollo Theatre is on the left) take the second exit, Brunswick Street (signposted 'Universities'). Continue along and go straight through the next set of traffic lights. Continue to the T-junction and turn right onto Oxford Road (B5117). The University's Visitors Centre is on the right hand side in University Place.

Sat Nav

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