NORMAL SERVICE	87.5%	
SCHEDULED ADVERTISED OUTAGE	7.14%	
UNSCHEDULED OUTAGE	0.15%	
PARTIAL OUTAGE	5.21%	
INTERMITTENT OUTAGE	0%	
PERFORMANCE ISSUES	0%	
DEPENDENCY FAIL	0%	
TOTAL INCL ALL OUTAGES	87.5%	
TOTAL EXCL SCHEDULED OUATGES	94.64%	

Service Name: Oracle Financials
Date: 02/03/2015
Comments:
6th Feb 11:00 - 16:00 Partial outage due to Work Flow Mailer failing to process emails
6th Feb 16:00 - 8th Feb 16:00 CPU and functional patching (RFC: 6688)
8th Feb 16:00 - 9th Feb 22:00 Partial outage due to Work Flow Mailer failing to process emails
16th Feb 13:00 - 14:00 Concurrency issues caused by check point unable to complete as the log writer
  process appeared to experience a known Oracle bug

DATE	00:00	01:00	02:00	03:00	04:00	05:00	06:00	07:00	08:00	09:00	10:00	11:00	12:00	13:00	14:00	15:00	16:00	17:00	18:00	19:00	20:00	21:00	22:00	23:00
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