

NORMAL SERVICE							99.97%			Service Name: Campus Solutions Date: February 2015 Comments: Dependency Fail Software Upgrades for Reynolds and Kilburn both 5mins disruption each. Access by users to Campus Solutions during the upgrade was not effected because it is dual sited. 16 th February RFC 6200 Upgrade software on core router gw-kb 8.00am – 8.05am (5mins) 26 th February RFC 6208 Upgrade software on core router gw-rh 8.00am – 8.05am (5mins)														
SCHEDULED ADVERTISED OUTAGE							0%																	
UNSCHEDULED OUTAGE							0 %																	
PARTIAL OUTAGE							0%																	
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DEPENDENCY FAIL							0.03%																	
TOTAL INCL ALL OUTAGES							99.97%																	
TOTAL EXCL SCHEDULED OUTAGES							100.00%																	
Durations to be noted below in minutes																								
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