

NORMAL SERVICE		99.87%	SERVICE NAME: CMS																							
SCHEDULED ADVERTISED OUTAGE		0.47%	DATE: Jan-15																							
UNSCHEDULED OUTAGE		0.13%	COMMENTS: 8/1 09:15-10:15 Sitemanager failed to restart during a scheduled maintenance operation - Oracle database backend restarted. (SNS 5226). 20/1 09:00-12:30 Scheduled outage to apply patch RFC 6694 (SNS 5248)																							
PARTIAL OUTAGE																										
INTERMITTENT OUTAGE																										
PERFORMANCE ISSUES AFFECTING AVAILABILITY																										
DEPENDENCY FAIL																										
TOTAL AVAILABILITY EXCL SCHEDULED OUTAGES		99.87%																								
<i>Partial, Intermittent, & Dependency not included in Total, as parent service is still running. List the outages in minutes</i>																										
DATE	00:00	01:00	02:00	03:00	04:00	05:00	06:00	07:00	08:00	09:00	10:00	11:00	12:00	13:00	14:00	15:00	16:00	17:00	18:00	19:00	20:00	21:00	22:00	23:00		
01-Sep-14																										
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