

NORMAL SERVICE		99.20%	SERVICE NAME: Alma																							
SCHEDULED ADVERTISED OUTAGE		0.80%	DATE: Jan-15																							
UNSCHEDULED OUTAGE		0.00%	COMMENTS:																							
PARTIAL OUTAGE		0.00%	Ex Libris applied monthly update (RFC 6666)																							
INTERMITTENT OUTAGE		0.00%	05/01/2015 01:00 to 04:00																							
PERFORMANCE ISSUES AFFECTING AVAILABILITY		0.00%																								
DEPENDENCY FAIL		0.00%																								
TOTAL AVAILABILITY EXCL SCHEDULED OUTAGES		100.00%	Ex Libris applied a service pack																							
			11/01/2015 01:00:00 to 11/01/2015 04:00:00																							
			SNS: <a href="https://sns.manchester.ac.uk/alert/5134">https://sns.manchester.ac.uk/alert/5134</a>																							
DATE	00:00	01:00	02:00	03:00	04:00	05:00	06:00	07:00	08:00	09:00	10:00	11:00	12:00	13:00	14:00	15:00	16:00	17:00	18:00	19:00	20:00	21:00	22:00	23:00		
01-Jan-15																										
02-Jan-15																										
03-Jan-15																										
04-Jan-15		180 mins																								
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