

NORMAL SERVICE		99.36%	SERVICE NAME: Podcasting Service																							
SCHEDULED ADVERTISED OUTAGE			DATE:																							
UNSCHEDULED OUTAGE		0.10%	05/12/2014 - SNS 5160 - Unplanned outage due to search index corruption.																							
PARTIAL OUTAGE																										
INTERMITTENT OUTAGE		0.54%	13/12/2014 - SNS 5169 - RFC 6053 - Limited disruption to file streaming service due to storage upgrade																							
PERFORMANCE ISSUES AFFECTING AVAILABILITY																										
DEPENDENCY FAIL																										
TOTAL AVAILABILITY EXCL SCHEDULED OUTAGES		99.90%																								
Partial, Intermittent, & Dependency not included in Total, as parent service is still running. List the outages in minutes																										
DATE	00:00	01:00	02:00	03:00	04:00	05:00	06:00	07:00	08:00	09:00	10:00	11:00	12:00	13:00	14:00	15:00	16:00	17:00	18:00	19:00	20:00	21:00	22:00	23:00		
01-Dec-14																										
02-Dec-14																										
03-Dec-14																										
04-Dec-14																										
05-Dec-14																										
06-Dec-14																		46 mins								
07-Dec-14																										
08-Dec-14																										
09-Dec-14																										
10-Dec-14																										
11-Dec-14																										
12-Dec-14																										
13-Dec-14															240 mins											
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