

NORMAL SERVICE								99.97%		Service Name: Campus Solutions Date: 5th January 2 Comments: 12 minutes partial outage (affecting one webserver only out of the four available) on 1st December. Incorrectly reported in SNS as the service being unavailable.														
SCHEDULED ADVERTISED OUTAGE								0.00%																
UNSCHEDULED OUTAGE								0.00%																
PARTIAL OUTAGE								0.03%																
INTERMITTENT OUTAGE								0.00%																
PERFORMANCE ISSUES								0.00%																
DEPENDENCY FAIL								0.00%																
TOTAL AVAILABILITY INCL ALL OUTAGES								99.97%																
TOTAL AVAILABILITY EXCL SCHEDULED OUTAGES																								
Durations to be noted below in minutes																								
DATE	00:00	01:00	02:00	03:00	04:00	05:00	06:00	07:00	08:00	09:00	10:00	11:00	12:00	13:00	14:00	15:00	16:00	17:00	18:00	19:00	20:00	21:00	22:00	23:00
01-Dec-14									12 mins															
02-Dec-14																								
03-Dec-14																								
04-Dec-14																								
05-Dec-14																								
06-Dec-14																								
07-Dec-14																								
08-Dec-14																								
09-Dec-14																								
10-Dec-14																								
11-Dec-14																								
12-Dec-14																								
13-Dec-14																								
14-Dec-14																								
15-Dec-14																								
16-Dec-14																								
17-Dec-14																								
18-Dec-14																								
19-Dec-14																								
20-Dec-14																								
21-Dec-14																								
22-Dec-14																								
23-Dec-14																								
24-Dec-14																								
25-Dec-14																								
26-Dec-14																								
27-Dec-14																								
28-Dec-14																								
29-Dec-14																								
30-Dec-14																								
31-Dec-14																								