

NORMAL SERVICE		SERVICE NAME: Video Library Service (VLS)																								
SCHEDULED ADVERTISED OUTAGE		0.00%	DATE: 01/12/2014																							
UNSCHEDULED OUTAGE		0.00%	COMMENTS: N/A																							
PARTIAL OUTAGE		0.00%																								
INTERMITTENT OUTAGE		0.00%																								
PERFORMANCE ISSUES AFFECTING AVAILABILITY		0.00%																								
DEPENDENCY FAIL		0.00%																								
TOTAL AVAILABILITY EXCL SCHEDULED OUTAGES		100.00%																								
<i>Partial, Intermittent, &amp; Dependency not included in Total, as parent service is still running. List the outages in minutes</i>																										
DATE	00:00	01:00	02:00	03:00	04:00	05:00	06:00	07:00	08:00	09:00	10:00	11:00	12:00	13:00	14:00	15:00	16:00	17:00	18:00	19:00	20:00	21:00	22:00	23:00		
01-Oct-14																										
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