

NORMAL SERVICE							99.90%	SERVICE NAME: Timetabling																
SCHEDULED ADVERTISED OUTAGE								DATE: 01-Dec-14																
UNSCHEDULED OUTAGE								COMMENTS: On the 21st the system experienced a loss of some functionality from 10am to roughly 10:40am. Issue with erroneous data effected flow of live information to intergrated systems from that point, although the core components of the system were available excluding the 40 minutes mentioned above.																
PARTIAL OUTAGE							0.10%																	
INTERMITTENT OUTAGE																								
PERFORMANCE ISSUES AFFECTING AVAILABILITY																								
DEPENDENCY FAIL							13.47%																	
TOTAL AVAILABILITY EXCL SCHEDULED OUTAGES							99.90%																	
<i>Partial, Intermittent, & Dependency not included in Total, as parent service is still running. List the outages in minutes</i>																								
DATE	00:00	01:00	02:00	03:00	04:00	05:00	06:00	07:00	08:00	09:00	10:00	11:00	12:00	13:00	14:00	15:00	16:00	17:00	18:00	19:00	20:00	21:00	22:00	23:00
01-Nov-14																								
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