

NORMAL SERVICE							99.93%	SERVICE NAME: Network																
SCHEDULED ADVERTISED OUTAGE							0.00%	DATE: Nov-14																
UNSCHEDULED OUTAGE							0.07%	COMMENTS: Due to an ongoing memory leak/fragmentation issue with the current software [15.1.2(SY)] running on gw-kb, from approximately 21:40 this evening (11th November) the core network routing became unstable, causing accessibility problems to services hosted in both datacentres. (see problem Record 427)																
PARTIAL OUTAGE							0.00%																	
INTERMITTENT OUTAGE							0.00%																	
PERFORMANCE ISSUES AFFECTING AVAILABILITY							0.00%																	
DEPENDENCY FAIL							0.00%																	
TOTAL AVAILABILITY EXCL SCHEDULED OUTAGES							99.93%																	
Partial, Intermittent, & Dependency not included in Total, as parent service is still running. List the outages in minutes																								
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