

NORMAL SERVICE							98.61%	SERVICE NAME: ALMA																
SCHEDULED ADVERTISED OUTAGE							1.25%	DATE: Nov-14																
UNSCHEDULED OUTAGE							0.14%	COMMENTS: Scheduled monthly Alma release between 00:00 and 03:00 on Sunday 02/11/2014 RFC: 6524 https://sns.manchester.ac.uk/alert/5074 Unscheduled outage for 15 minutes at 12:30 05/11/2014																
PARTIAL OUTAGE							0.00%																	
INTERMITTENT OUTAGE							0.00%																	
PERFORMANCE ISSUES AFFECTING AVAILABILITY							0.00%																	
DEPENDENCY FAIL							0.00%																	
TOTAL AVAILABILITY EXCL SCHEDULED OUTAGES							99.86%																	
Partial, Intermittent, & Dependency not included in Total, as parent service is still running. List the outages in minutes																								
DATE	00:00	01:00	02:00	03:00	04:00	05:00	06:00	07:00	08:00	09:00	10:00	11:00	12:00	13:00	14:00	15:00	16:00	17:00	18:00	19:00	20:00	21:00	22:00	23:00
01-Nov-14																								
02-Nov-14	180 mins																							
03-Nov-14																								
04-Nov-14																								
05-Nov-14													15 mins								45 mins			
06-Nov-14																								
07-Nov-14																								
08-Nov-14																								
09-Nov-14																								
10-Nov-14																								
11-Nov-14																								
12-Nov-14																								
13-Nov-14																								
14-Nov-14																								
15-Nov-14																								
16-Nov-14							180 mins																	
17-Nov-14																								
18-Nov-14																								
19-Nov-14																								
20-Nov-14																								
21-Nov-14																								
22-Nov-14																					240 mins			
23-Nov-14																								
24-Nov-14																								
25-Nov-14																								
26-Nov-14																								
27-Nov-14																								
28-Nov-14																								
29-Nov-14																								
30-Nov-14																								