

NORMAL SERVICE										100%		Service Name: CRM Date: Oct 2014 Comments: No outages for CRM in October													
SCHEDULED ADVERTISED OUTAGE										%															
UNSCHEDULED OUTAGE										%															
PARTIAL OUTAGE										%															
INTERMITTENT OUTAGE										%															
PERFORMANCE ISSUES										%															
DEPENDENCY FAIL										%															
TOTAL INCL ALL OUTAGES										100%															
TOTAL EXCL SCHEDULED OUTAGES										100%															
Durations to be noted below in minutes										00:00															
DATE	00:00	01:00	02:00	03:00	04:00	05:00	06:00	07:00	08:00	09:00	10:00	11:00	12:00	13:00	14:00	15:00	16:00	17:00	18:00	19:00	20:00	21:00	22:00	23:00	
01-Oct-14																									
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