

| NORMAL SERVICE | | 93.41% | Service Name: Campus Solutions | | | | | | | | | | | | | | | | | | | | | | | |
|---|-------|---------|--|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-----------|-------|-------|-------|-------|-------|-------|--|--|
| SCHEDULED ADVERTISED OUTAGE | | 6.59% | DATE: 3rd November 2014 | | | | | | | | | | | | | | | | | | | | | | | |
| UNSCHEDULED OUTAGE | | | COMMENTS: Outage covered by RFC 6319 "Apply Campus Solutions Bundles 33 and 34 to Production" - outage | | | | | | | | | | | | | | | | | | | | | | | |
| PARTIAL OUTAGE | | | from 16:00 on Fri 10th to 16:58 on Sun 12th October | | | | | | | | | | | | | | | | | | | | | | | |
| INTERMITTENT OUTAGE | | | | | | | | | | | | | | | | | | | | | | | | | | |
| PERFORMANCE ISSUES AFFECTING AVAILABILITY | | | | | | | | | | | | | | | | | | | | | | | | | | |
| DEPENDENCY FAIL | | | | | | | | | | | | | | | | | | | | | | | | | | |
| TOTAL AVAILABILITY EXCL SCHEDULED OUTAGES | | 100.00% | | | | | | | | | | | | | | | | | | | | | | | | |
| <i>Partial, Intermittent, & Dependency not included in Total, as parent service is still running. List the outages in minutes</i> | | | | | | | | | | | | | | | | | | | | | | | | | | |
| DATE | 00:00 | 01:00 | 02:00 | 03:00 | 04:00 | 05:00 | 06:00 | 07:00 | 08:00 | 09:00 | 10:00 | 11:00 | 12:00 | 13:00 | 14:00 | 15:00 | 16:00 | 17:00 | 18:00 | 19:00 | 20:00 | 21:00 | 22:00 | 23:00 | | |
| 01-Oct-14 | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 02-Oct-14 | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 03-Oct-14 | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 04-Oct-14 | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 05-Oct-14 | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 06-Oct-14 | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 07-Oct-14 | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 08-Oct-14 | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 09-Oct-14 | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 10-Oct-14 | | | | | | | | | | | | | | | | | | 2938 mins | | | | | | | | |
| 11-Oct-14 | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 12-Oct-14 | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 13-Oct-14 | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 14-Oct-14 | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 15-Oct-14 | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 16-Oct-14 | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 17-Oct-14 | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 18-Oct-14 | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 19-Oct-14 | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 20-Oct-14 | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 21-Oct-14 | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 22-Oct-14 | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 23-Oct-14 | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 24-Oct-14 | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 25-Oct-14 | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 26-Oct-14 | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 27-Oct-14 | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 28-Oct-14 | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 29-Oct-14 | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 30-Oct-14 | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 31-Oct-14 | | | | | | | | | | | | | | | | | | | | | | | | | | |