

NORMAL SERVICE		100.00%		SERVICE NAME: Staff Exchange Service																						
SCHEDULED ADVERTISED OUTAGE				DATE: September 2014																						
UNSCHEDULED OUTAGE																										
PARTIAL OUTAGE																										
INTERMITTENT OUTAGE																										
PERFORMANCE ISSUES AFFECTING AVAILABILITY																										
DEPENDENCY FAIL																										
TOTAL AVAILABILITY EXCL SCHEDULED OUTAGES																										
<i>Partial, Intermittent, & Dependency not included in Total, as parent service is still running. List the outages in minutes</i>																										
DATE	00:00	01:00	02:00	03:00	04:00	05:00	25.00%	07:00	08:00	09:00	10:00	11:00	12:00	13:00	14:00	15:00	16:00	17:00	18:00	19:00	20:00	21:00	22:00	23:00		
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