

NORMAL SERVICE		99.62%	SERVICE NAME: CMS (Site Manager)																							
SCHEDULED ADVERTISED OUTAGE			DATE: September 2014																							
UNSCHEDULED OUTAGE		0.42%	(Comments) 1) 2 Sep, 09:15-09:30, 15 mins: SNS 4956 2) 2 Sep, 10:30-10:45, 15 mins: SNS 4960 3) 9 Sep, 10:15-10:30, 15 mins: SNS 4964 4) 9 Sep, 12:00-12:20 and 16:00-16:15, 35 mins: SNS 4966 5) 10 Sep, 09:30-09:50, 20 mins: SNS 4966 6) 12 Sep 08:00-08:15 and 16:00-16:15, 30 mins: SNS 4966 7) 16 Sep, 14:10-14:25, 15 mins: SNS 4990																							
PARTIAL OUTAGE																										
INTERMITTENT OUTAGE																										
PERFORMANCE ISSUES AFFECTING AVAILABILITY																										
DEPENDENCY FAIL		0.03%																								
TOTAL AVAILABILITY EXCL SCHEDULED OUTAGES		99.62%																								
Partial, Intermittent, & Dependency not included in Total, as parent service is still running. List the outages in minutes																										
DATE	00:00	01:00	02:00	03:00	04:00	05:00	25.00%	8) 29 Sep, 1	08:00	09:00	10:00	11:00	12:00	13:00	14:00	15:00	16:00	17:00	18:00	19:00	20:00	21:00	22:00	23:00		
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