NORMAL SERVICE	100	%	
SCHEDULED ADVERTISED OUTAGE	0	%	
UNSCHEDULED OUTAGE	0	%	
PARTIAL OUTAGE		%	
INTERMITTENT OUTAGE		%	
PERFORMANCE ISSUES		%	
DEPENDENCY FAIL		%	
TOTAL INCL ALL OUTAGES		%	
TOTAL EXCL SCHEDULED OUTAGES		%	
Durations to be noted below in minutes		00:00	

Service Name: CRM
Date: Aug 2014
Comments:

DATE	00:00	01:00	02:00	03:00	04:00	05:00	06:00	07:00	08:00	09:00	10:00	11:00	12:00	13:00	14:00	15:00	16:00	17:00	18:00	19:00	20:00	21:00	22:00	23:00
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