

NORMAL SERVICE		100%		SERVICE NAME : CORE NETWORK																					
SCHEDULED ADVERTISED OUTAGE		0.01%		DATE : AUGUST 2014																					
UNSCHEDULED OUTAGE				COMMENTS: 19 August:																					
PARTIAL OUTAGE				At 08:00 Core router upgrade at Fallowfield Hall campus to fix memory leak bug, and install a standby supervisor engine to																					
INTERMITTENT OUTAGE				enhance resilience: 5 minutes downtime																					
PERFORMANCE ISSUES AFFECTING AVAILABILITY																									
DEPENDENCY FAIL																									
TOTAL AVAILABILITY EXCL SCHEDULED OUTAGES		100%																							
Partial, Intermittent, & Dependency not included in Total, as parent service is still running. List the outages in minutes																									
DATE	00:00	01:00	02:00	03:00	04:00	05:00	06:00	07:00	08:00	09:00	10:00	11:00	12:00	13:00	14:00	15:00	16:00	17:00	18:00	19:00	20:00	21:00	22:00	23:00	
01-Aug-14																									
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